UNITED STATES DISTRICT COURT MIDDLE DISTRICT OF FLORIDA TAMPA DIVISION

FEDERAL TRADE COMMISSION,

Plaintiff,

v.

Case No. 8:24-cv-1626-KKM-AAS

START CONNECTING LLC, d/b/a USA Student Debt Relief, a Florida limited liability company;

START CONNECTING SAS, d/b/a USA Student Debt Relief, a Colombia corporation;

DOUGLAS R. GOODMAN, individually and as an officer of START CONNECTING LLC;

DORIS E. GALLON-GOODMAN, individually and as an officer of START CONNECTING LLC; and

JUAN S. ROJAS, individually and as an officer of START CONNECTING LLC and START CONNECTING SAS,

Defendants.

THE RECEIVER'S SECOND INTERIM REPORT

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On July 11, 2024, the Court appointed Jared J. Perez as temporary receiver (the "**Receiver**") over (1) Start Connecting LLC, d/b/a USA Student Debt Relief ("**USASDR**"); (2) Start Connecting SAS, d/b/a both USASDR and Start Connecting; and (3) any other entity that has conducted any business related to the defendants' marketing of debt relief services, including the receipt of assets derived from any such business, that the Receiver determines is owned or controlled by any defendant¹ (collectively, the "**Receivership Entities**"). See generally Doc. 13 (the "**TRO**").

On July 23, 2024, the Receiver filed his preliminary (*i.e.*, first) interim report (the "**First Report**") pursuant to TRO Sections XX and XXVI, which detailed the actions the Receiver and his retained professionals undertook during the first 12 days of this Receivership (*i.e.*, July 11, 2024, through the filing of the First Report on July 23, 2024). *See* Doc. 26.

On September 11, 2024, the Court entered a preliminary injunction against defendants Start Connecting LLC, Douglas R. Goodman, and Doris E. Gallon-Goodman. *See* Doc. 69. On September 19, 2024, the Court entered a separate preliminary injunction against defendants Juan S. Rojas and Start Connecting SAS. *See* Doc. 78. While there are some differences between the

¹ On August 15, 2024, the Receiver expanded the Receivership to include Zage Group, LLC ("**Zage Group**"). *See* Doc. 47. On August 27, 2024, the Receiver expanded the Receivership to include G&G International Consultants SAS ("G&G") and LEADSR4US LLC ("LR4US"). *See* Docs. 53, 54.

two documents, they are substantively similar and are collectively referred to

herein as the "Preliminary Injunctions." Sections XX of the Preliminary

Injunctions direct the Receiver to

periodically report to this Court regarding (1) the steps taken by the Receiver to implement the terms of this Order; (2) the value of all liquidated and unliquidated Assets of the Receivership Entities; (3) the sum of all liabilities of the Receivership Entities; (4) the steps the Receiver intends to take in the future to (a) prevent any diminution in the value of Assets of the Receivership Entities, (b) pursue receivership Assets from third parties, and (c) adjust the liabilities of the Receivership Entities, if appropriate; (5) whether the business of the Receivership Entities can be operated lawfully and profitably; and (6) any other matters that the Receiver believes should be brought to the Court's attention.

PI §§ XX. Pursuant to the Court's instructions, the Receiver files this Second

Interim Report to address the foregoing matters for the seven-month reporting

period beginning July 24, 2024 and ending February 24, 2024.

I. STEPS TAKEN TO IMPLEMENT THE TERMS OF THE TRO AND PRELIMINARY INJUNCTIONS

First, Sections XX(1) of the TRO and Preliminary Injunctions direct the

Receiver to identify the steps taken to implement their terms. The most relevant terms for this reporting period are set forth in Sections XII (Duties and Authority of Receiver) and XIII (Transfer of Receivership Property to Receiver) of the TRO and Preliminary Injunctions. During the seven-month period between July 24, 2024, and February 24, 2025, the Receiver and his retained professionals engaged in the following activities:

- Recovered a total of **\$444,556.37** from banks and credit card processors, including **\$86,000.00** that Doug Goodman transferred from Start Connecting LLC to his personal account in violation of the TRO and an additional **\$7,000.00** he withdrew in cash (*see* Ex. 1);
- Investigated the misappropriation of hundreds of millions of Colombian pesos by Juan Rojas, also in violation of the TRO, from foreign accounts belonging to Start Connecting SAS immediately following the Receiver's appointment (*see infra* § II.A.);
- Expanded the Receivership to include G&G International Consultants SAS and investigated the transfer of millions of Colombia pesos from that company's bank account immediately following the Receiver's appointment (*see infra* § I.C.1.);
- Expanded the Receivership to include LEADSR4US LLC, preserved its website, and redirected its domain (*see infra* § I.C.2.);
- Expanded the Receivership to include Zage Group, LLC and began efforts to wind down that inoperative company (*see infra* § I.C.3.);
- Began an investigation and considered expansion of the Receivership to include Student Solution Service, which along with a number of affiliated entities, appears to be operated by the same managers and telemarketers as a successor to USASDR (*see infra* § I.B.);
- Began an investigation into the Colombian call center and the semisuccessful attempts by its employees and defendant Rojas to resume operations within a week of the Receiver's appointment in willful disregard of the TRO and Preliminary Injunctions (*see infra* § I.A.);
- Navigated myriad attempts by Hamlet Garcia Jr. ("**Garcia**"), a purported former affiliate of Start Connecting SAS, to disrupt the Receivership, including a baseless request for a "wellness check" by the Tampa Police Department on the Receiver (*see infra* § VI.A.);
- Made a good-faith determination, given the foregoing and other factors, that the Receivership Entities could not have been and cannot now be operated lawfully and profitably (*see infra* § V);
- Considered, based on the same factors, whether any of the defendants' or nonparties' conduct warrants a referral to the United States Attorney pursuant to 18 U.S.C. § 3057;
- Began evaluating whether to assert claims (independent of the FTC) against any parties or nonparties for, among other things, avoidance of

fraudulent transfers, aiding and abetting, negligence, breach of the fiduciary duty of care, negligence, *etc.* (*see infra* § I.D.);

- Filed a "First Cash Accounting Report" on August 15, 2024 (Doc. 46);
- Opened a Receivership account at ServisFirst Bank, transferred \$444,556.37 to that account, and circulated monthly statements to the parties, as expressly required by the TRO and Preliminary Injunctions;
- Created <u>www.usastudentdebtreliefreceivership.com</u> so that consumers and others can follow the progress of this enforcement action;
- Obtained an order (Doc. 92) from the Court directing GoDaddy, LLC ("GoDaddy") to transfer 11 domains to the Receiver and rerouted those domains to the Receivership website;
- Obtained an order (Doc. 92) from the Court directing Hostinger International, Ltd. ("**Hostinger**") to transfer control of a virtual private server to the Receiver and worked with the FTC's Digital Forensic Unit (*see* PI §§ XII.E.) to analyze and preserve the data;
- Used customer relationship management software to send an email to approximately 18,000 consumers informing them about this action and the Receivership website;
- Created an email address (<u>Contact@USASDR-Receivership.com</u>) to field questions and other communications from consumers (*see* Exs. L & M);
- Corresponded with approximately 200 consumers and, among other things, provided instructions about how to identify their student loan servicer, as many individuals were misled to believe that USA Student Debt Relief was a loan servicer and that payments made to USASDR were loan payments as opposed to purported document preparation fees and monthly account monitoring charges (*see, e.g., id.*);
- Worked with Slack, Inc. to obtain control of a workspace containing almost 4.4 million messages to and from USASDR telemarketers;
- Continued efforts to access and preserve documents and accounts belonging to the Receivership Entities, including at least 31 sources of Electronically Stored Information, given the complete and total lack of cooperation by defendant Juan Rojas and all employees of the Colombian call center; and

• Opened a mailing address (distinct from the defendants' Sarasota home office) dedicated to the Receivership Entities and redirected their domestic mail: PO Box 60, Clearwater, FL 33757.

Certain of these mandated tasks are explained in more detail below.²

A. Denial Of Access To Colombian Employees, Intentional Interference With The Receivership, And Willful Disregard Of The Court's Orders

As explained in the First Report, the Receiver (in consultation with the FTC) decided not to physically seize control of the Receivership Entities' call center in Cali, Colombia for numerous reasons, including concerns about limited financial resources, complicated international logistics, and potential threats to safety and security. *See* Doc. 26 at 9-10. Given these concerns, the Receiver decided to implement the TRO with respect to the call center by freezing or severing its ties with the United States.

On July 11, 2024 (*i.e.*, immediately after his appointment), the Receiver sent a letter by email to more than 50 individuals believed to be employees of Receivership Entities in Colombia, instructing them to pause operations until further notice and to provide their personal contact information (should the Receivership Entities' computer systems be frozen or disabled) as well as

² The First Report contained a section about the Receiver's retention of professionals to assist him in carrying out his mandate. *See* Doc. 26 at 4-5. The Receiver wrote that, in addition to the specified attorneys, investigators, and forensic consultants, he was "in the process of retaining a local tax and accounting firm to assist with financial matters" and would "provide further details on that potential engagement" in his next report. *Id.* Since then, the Receiver has engaged PDR CPAs + Advisors (<u>www.pdr-cpa.com</u>) to provide accounting services and advice regarding potential tax obligations. *See* Docs. 94, 98 (approving PDR's initial fees).

certain details about their roles with the Receivership Entities, including their titles, job descriptions, managers, and compensation. **Composite Exhibit A** contains four sample emails demonstrating that employees received the letter and generally forwarded it to their supervisor(s) and/or other employees.³ <u>No</u> employee has ever replied to that correspondence, likely because Rojas and others instructed them to ignore the TRO and the Receiver's accompanying directions. For example, on the afternoon of July 11, 2024, shortly after the Receiver sent his letter, two employees exchanged the following messages:

- VG: i just got a weird email
- RG: Yes disregard the email
- RG: Andrew [Walker] is dealing with it along with Sebas [*i.e.*, defendant Rojas]
- VG: yes ok

Exhibit B at 8 (original punctuation and grammar).⁴

³ While the Receiver can authenticate documents and serve as a records' custodian, the exhibits to this report are intended to be informational rather than evidentiary and are thus not attached to an independent declaration. With respect to Composite Exhibit A, each of the emails is 80 pages due to the length of the TRO. So as not to burden the Court, the first email in the exhibit contains a complete copy of the Receiver's letter and the first page of the TRO. The Receiver's letter and the TRO have been removed from the other three emails, leaving only the cover emails that demonstrate the pertinent employee's receipt of the file.

⁴ VG is USASDR employee Victoria Clark/Victoria Griffin. RG is USASDR employee Jason Rivera/Richard Gray. *See id.* The purpose of these apparent aliases is unclear. Sebastian is defendant Rojas's middle name. As such, many people refer to him as "Sebas." Individuals like these should be subject to harsh sanctions for ignoring the TRO, but many are Colombian nationals who reside exclusively in that country. The Receiver is investigating whether any have assets in the United States or are otherwise vulnerable to the Court's disciplinary powers. To conserve resources, the Receiver is not inclined to ask the Court to impose nominal sanctions that cannot be enforced or collected in a meaningful way.

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Unfortunately, defendant Rojas and others did not simply ignore the TRO; instead, they immediately took steps to undermine the Receivership and to restart business operations. In fact, they migrated to new software (or possibly commandeered another company's account, as discussed below) and began closing transactions again within approximately one week. For example, employees at the call center conducted most (if not all) of USASDR's salesrelated operations through customer relationship management software called "leadtrac," which the Receivership Entities licensed from a company called National Data Systems, LLC ("NDS"). Shortly after the FTC and the Receiver served NDS with a copy of the TRO on July 11, 2024, the company was able to terminate the call center's connection to leadtrac. Instead of contacting the Receiver or otherwise attempting to comply with the TRO, however, call center employees immediately undertook efforts to resume operations in direct and willful disobedience of the Court's order. First, employees began transitioning customers into and/or using leads from replacement software called HubSpot. See Exhibit C at 8 (noting 115 new leads in HubSpot from July 18, 2024, and 20 from July 19, 2024). Second, employees began attempting to contact and retain current and pending customers. See id. at 8-9 ("THIS CLIENT WAS MY LAST SALE BEFORE THE PROBLEM ... KEEP HIM IN MIND FOR SOMEBODY ELSE TO CALL HIM AND RESELL HIM."). Third, employees began closing new sales using the replacement software.

- VG: im closing my second whooooo
- RG: Great job girl! I know you are a finisher!
- VG: im starting to get the hang of this
- RG: Thats all we need to get used to the system and we are still the same sharks
- VG: yesss[,] but i still miss leadtrack[;] it was more organized
- RG: Yes me too[;] we will get the money to fight and beat the case to get back to our normality
- VG: I HOPE SO

Id. at 10-11 (lines condensed; original punctuation and grammar).⁵ As explained in the next section, certain business opportunities were also diverted to a company called Student Solution Service. After the discovery of these and other messages, the Receiver took control of USASDR's Slack account and, with commendable assistance from NDS, sent a warning email to 18,000 consumers through leadtrac. The Receiver will continue to investigate and terminate efforts to revive the USASDR scheme.

B. Investigating Student Solution Service

On September 11, 2024, a consumer contacted the Receiver about a company called "Student Solutions" – *i.e.*, Student Solution Service ("SSS"). USASDR had previously solicited the consumer, and based on the similarities between the companies' pitches, the consumer stated, "I think they are the same people with a different name and that their office is in Florida, USA."

⁵ In October 2024, the FTC obtained data from the Department of Education regarding 79 consumers associated with StudentAid.gov activity between July 23, 2024, and August 26, 2024. The FTC then cross-referenced those names against leadtrac data, and 61 of the 79 names matched profiles in the database. The profiles were generally created in the weeks preceding the TRO and many were assigned to defendant Rojas.

Composite Exhibit D at 1. In cooperation with the FTC, the Receiver launched an investigation and identified <u>studentsolutionservice.com</u>.⁶

Based on publicly-available information, the Receiver and the FTC determined that the website was privately registered through GoDaddy on January 5, 2024, and its registration was updated on August 29, 2024. Its ownership is anonymized through Domains By Proxy, LLC, but the Receiver was nevertheless able to determine that Hostinger provides the site with webhosting services. According to Hostinger, the company's account was opened on July 31, 2024 (*i.e.*, less than three weeks after the Receiver's appointment), and the account holder is a Colombian individual named Gieson Trejos. *Id.* at 2. Hostinger also provided the Receiver with a list of IP addresses that accessed the account, and one of those addresses (190.85.102.26) matched an address associated with USASDR's Colombian call center. *Id.* Notably, USASDR's websites all used GoDaddy, Domains by Proxy, and Hostinger.

Given these alarming facts, the FTC searched its complaint database and identified correspondence about SSS from a consumer that contained transaction information, including a merchant identification number ("**MID**") and company telephone number. The MID is linked to "Student National

⁶ The FTC used the Wayback Machine, an internet archive, to research previous versions of the website. Screen captures show features and text like disclaimers that are very similar, if not substantively identical, to corresponding features and text on the USASDR website.

Servic[e]," and the phone number is linked to Student Relief AID Corp. d/b/a "Student Relief Aid" (<u>studentreliefaid.org</u>) in Loxahatchee, FL.

Next, the FTC contacted the credit card processors associated with USASDR to obtain more information about the MID (there is no industrywide database), and fortunately, Maverick Payments ("**Maverick**") responded. According to its records, Maverick has had an active MID associated with "Student National Service" and National Debt Solutions LLC ("**SNS/NDS**") since January 13, 2021. According to Sunbiz.org, that company was formed in 2019 and administratively dissolved on September 27, 2024, for failing to file an annual report. Patricia Melo was its sole principal.

Maverick maintained a reserve account at Axiom Bank for, among other things, the SNS/NDS MID. In early October 2024, it contained \$11,725.88. Around the same time, the General Counsel of Axiom Bank stated that the MID had been flagged for a new risk review because its sales volume increased from approximately \$10,000 per month to more than \$20,000 per month in August and September 2024 – *i.e.*, immediately following the Receiver's appointment. Based on their review, Maverick and Axiom Bank voluntarily terminated the SNS/NDS account in November 2024.

Internal USASDR records add even more damning context. For example, on July 17 through 19, 2024, employees like Bryan Bueno were already creating, using, and/or communicating about new email addresses like docs@studentsolutionservice.com, jeremycooper@studentsolutionservice.com, and jasonrivera@studentsolutionservice.com. See Comp. Ex. D at 4-9. Bueno, Rivera, and others were also using leads from a HubSpot account apparently owned by SNS and changing an SNS service agreement into an SSS service agreement. See id. at 20 (identifying SSS as the contracting party but then using SNS throughout the remainder of the document). Meanwhile, USASDR employees like David Torres, Jason Rivera, and Steven Rodriquez were sending what appear to be template emails, scripts, and other documents to SSS email addresses. See id. at 10-14 & 36-39 (changing a script from USASDR to SSS but forgetting to edit the compliance questions). In August 2024, Bryan Bueno and Jose Camacho were accessing the SSS Hostinger account and trying to bypass spam filters. See id. at 40-49.

Put simply, defendant Rojas and a number of employees in the Colombian call center appear to have combined USASDR assets like scripts and templates with preexisting assets commandeered from other companies like the SNS/NDS MID, HubSpot leads, and SNS contracts beginning almost immediately after the Receiver's appointment. They operated that amalgamation in violation of the TRO as Student Solution Service, at least until November 2024, when Maverick closed the hijacked SNS/NDS merchant account. Based on the facts and circumstances described above, the Receiver could have expanded the Receivership to include SSS, but the company does not appear to have sufficient assets to justify the costs associated with expansion, especially after Maverick terminated the merchant account. Instead, the Receiver posted a <u>warning</u> to consumers about the new entities on the Receivership website.⁷ He is also monitoring this situation and reserves the right to expand the Receivership should circumstances dictate.

C. Expansion of the Receivership

1. G&G International Consultants SAS

On August 27, 2024, the Receiver expanded the Receivership to include G&G, which is owned by defendant Doris Goodman. See Doc. 53. Under Colombian law, the company's representative is her ex-husband Oscar Rojas – *i.e.*, Juan Rojas's biological father. The defendants collectively used G&G to pay commissions to the Colombian telemarketers working in the call center. See infra Comp. Exs. R, S. They claim to have created the company as a contingency so that USASDR's business operations could continue in the event something unfortunate befell defendant Rojas, given previous attacks against

⁷ In December 2023, Hamlet Garcia Jr. accused both the Receiver and Doug Goodman (through defense counsel) of defamation based on the contents of the warning to consumers. See infra Comp. Ex. U. In related communications, Garcia claimed to be the "registrar of the domain name and creator of the Student Solution Service brand" (id. at 26), but he also admitted to violating the TRO and/or Preliminary Injunctions (id. at 37) ("It is with heavy heart I admit that, though no ill intent guided my course, it may be that I have, in some manner, acted in contravention to the Court's clear and just decree."). Garcia also asked the Receiver to report his "breach" to the Court Id. ("[A]s a steward of this Court, entrusted with oversight, [the Receiver] is bound to report such breach to the Almighty Judge, whose justice cannot abide concealment.").

him and the day-to-day violence endemic to Cali, Colombia. The Receiver is analyzing documents, a laptop, and a cell phone obtained from Oscar Rojas.

In July 2024, G&G maintained an account at Bancolombia ending in 3381. On July 1, 2024, that account had a balance of \$62,990,494.30 Colombian pesos ("COP") or \$15,362.41 United States Dollars ("USD"). On July 11, 2024 - the day of the Receiver's appointment - \$42,503,677.00 COP were withdrawn using a debit card in Cali, Colombia, which along with several other transactions, left a month-end balance of \$586,497.91 COP or \$143.20 USD. A bank statement evidencing these transactions is attached as **Exhibit E**. While G&G was not yet a Receivership Entity, its funds were nevertheless subject to the TRO and asset freeze because they were used to pay commissions to telemarketers and were thus held for the benefit of Start Connecting SAS. At present, G&G does not appear to have any material assets. Doris Goodman and Oscar Rojas remain responsible for G&G's obligations, including taxes, under both Colombian law and the Preliminary Injunctions. See PI §§ XII.W. The Receiver is considering appropriate, cost-efficient next steps.

2. LEADSR4US LLC

On August 27, 2024, the Receiver expanded the Receivership to include LR4US, which is owned by defendant Doris Goodman. *See* Doc. 54. In December 2023, defendants Rojas, Doug Goodman, and Doris Goodman as well as Colombian employees like Andrew Walker and Bryan Bueno discussed forming LR4US, including purchasing a domain name, creating a "Dba," and opening a bank account. See Exhibit F. The defendants created the company to develop leads for USASDR, and it did so, at least for a time on a limited basis. See infra Ex. S 79 at 26; see also id. 217 at 63 ("[W]e will do approximately 850 sales this month [April 2024;] the idea is to do 1000 by June but we need leads from leads r us for this."). The Receiver archived the company's website and redirected its domain to the Receivership website. The Receiver is considering appropriate, cost-efficient next steps.

3. Zage Group, LLC

On August 15, 2024, the Receiver expanded the Receivership to include Zage Group, which is owned by defendants Doug and Doris Goodman. See Doc. 47. Although the defendants funneled money from Start Connecting LLC to Start Connecting SAS through Zage Group, the company has not had any other substantive operations for years. Doris Goodman considered Zage Group as a possible replacement for Start Connecting LLC, given that company's regulatory and reputational troubles (*see infra* Ex. I), but her idea never materialized. Zage Group did not have a website, and to conserve resources, the Receiver allowed its domain name to expire in February 2025. Absent intervening considerations, the Receiver will likely dissolve this company.

D. Evaluation of Legal Claims

Pursuant to Sections XII.D. of the Preliminary Injunctions, the Receiver "shall have full power to sue for, collect, and receive" all assets of the Receivership Entities. *See also* PI §§ XII.M. Because assets include causes of action, the Receiver and his counsel are considering whether the Receivership Entities have claims against any parties or nonparties. For example, receivers often bring fraudulent transfer and unjust enrichment claims to recover scheme proceeds from transferees like family members and other insiders. In addition, receivers can also bring tort claims on behalf of Receivership Entities for, among other things, negligence, aiding and abetting, and breaches of fiduciary duties. The duty of care is particularly important because officers, directors, and owners cannot be "asleep at the wheel" while insiders and other employees use the fiduciaries' companies to commit fraud.

Finally, the Receiver understands that Doug and Doris Goodman used a substantial amount of scheme proceeds to retire the mortgage on their residence, which was also Start Connecting, LLC's only office. Florida's homestead protection does not apply to such transactions, and the Receiver is entitled to a constructive trust and equitable lien against the Sarasota property. *See Lee v. Wiand*, 603 B.R. 161 (M.D. Fla. 2018).

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II. THE VALUE OF THE RECEIVERSHIP ENTITIES' LIQUIDATED AND UNLIQUIDATED ASSETS

The Receiver filed his First Cash Accounting Report on August 15, 2024, and it covered the period from July 11, 2024, through August 15, 2024. See Doc. 46. An updated version covering the period from July 11, 2024, through January 31, 2025, is attached as Exhibit 1 (the "Second Cash Accounting **Report**"). At the end of January 2025, the Receivership Entities had cash on hand in the amount of \$340,446.52. While certain frozen bank accounts might contain small amounts of uncollected cash, those amounts are de minimis, and the Receiver believes all of the Receivership Entities' known, material cash assets are described in the attached Second Cash Accounting Report. At this time and aside from the constructive trust mentioned above, the Receiver is not aware of any valuable real or personal property owned by Receivership Entities. Similarly, none of the defendants have repatriated any assets or other personal property from Colombia. Doug and Doris Goodman claim to have no control over Colombian operations, and Rojas still appears to be attempting to operate the call center. The only unliquidated assets of which the Receiver is aware are the legal claims described above in Section I.D. At present, the Receiver is unable to value those claims, but he and his counsel will attempt to do so as they analyze potential litigation.

A. Dissipation of Colombian Assets by Defendant Rojas in Violation of the TRO and Asset Freeze

As of July 11, 2024, Start Connecting SAS maintained at least three accounts at Banco Bilbao Vizcaya Argentaria, S.A. ("**BBVA**") ending in 1421, 5502, and 5160. Beginning on the day of the Receiver's appointment, defendant Rojas systematically drained those accounts of hundreds of millions of Colombian pesos in willful violation of the TRO and the Court's asset freeze.⁸ Specifically, on July 11, 2024, the 1421 bank account had a balance of \$65,802,436.00 COP or approximately \$16,112.79 USD. The account's July statement shows several large cash withdrawals in the days following the Receiver's appointment, leaving a balance of \$6,592.00 COP or \$1.61 USD.

On July 11, 2024, the 5502 investment account had a balance of \$151,229,558.66 COP or approximately \$37,019.29 USD. The account's July statement shows several large liquidations and transfers to the 5160 account

⁸ Both the Receiver and the FTC served the TRO on BBVA and several other Colombian banks, but the banks either ignored the communications or expressly refused to recognize or enforce the Court's order based on jurisdictional objections. On July 11, 2024, the Receiver and/or his investigator personally demanded login credentials from, among others, defendant Rojas, but contrary to the TRO's plain language, he refused to provide any credentials until he retained counsel. Almost three weeks later, on August 2, 2024, counsel for defendant Rojas provided the Receiver with login credentials for BBVA's website, but by that time, Rojas had already drained the three accounts. Counsel claimed that Rojas used the money to pay salaries and commissions to telemarketers and other employees but could not provide any additional or more detailed information because a conflict had arisen, and counsel planned to file a motion to withdraw from representation of defendants Rojas and Start Connecting SAS. Rojas has never provided any proof of his purported use of the funds, and in any event, he had no right to engage in such transactions without the Receiver's authorization.

in the days following the Receiver's appointment, leaving a final balance of \$740,897.96 COP or approximately \$181.35 USD.

Finally, on July 11, 2024, the 5160 account had a balance of \$104,792,607.39 COP or approximately \$25,578.95 USD. The account's July statement shows numerous transactions, including several large cash withdrawals, in the days following the Receiver's appointment, leaving a final balance of \$1,671,953.39 COP or \$408.15 USD. BBVA statements evidencing these transactions are attached as **Composite Exhibit G**. Between July 11, 2024, and July 31, 2024, defendant Rojas transferred tens of thousands of dollars among and from the BBVA accounts in willful violation of the TRO, leaving a total balance of approximately \$591.11 USD.⁹

III. THE SUM OF ALL LIABILITIES OF RECEIVERSHIP ENTITIES

First, the Receivership Entities' most significant liabilities are owed to their customers, who should be considered tort creditors under relevant law. *Cf. Wiand v. Lee*, 753 F.3d 1194, 1202 (11th Cir. 2014) (defrauded investors are tort creditors of the corporations that defrauded them). If the FTC prevails in this action, the Receivership Entities and the individual defendants could be jointly and severally liable for millions of dollars in penalties, restitution,

⁹ The Receiver is not actively seeking to recover this amount, given BBVA's lack of cooperation and refusal to acknowledge the Court's orders. The fees and costs required to obtain the bank's compliance through international mechanisms would almost immediately exceed the recoverable balances, resulting in a net detriment to the Receivership.

and/or disgorgement. For example, numerous consumers have contacted the Receiver to inquire about obtaining a refund.¹⁰ Other consumers have initiated chargebacks through their credit card companies.¹¹ As demonstrated below, the Receivership Entities processed credit card transactions totaling almost \$10 million between 2019 and 2024.

| Year | Total Amount | Transactions |
|-------|----------------|--------------|
| 2019 | \$77,656.50 | 667 |
| 2020 | \$657,201.58 | 7,579 |
| 2021 | 1,308,027.44 | 20,508 |
| 2022 | 2,765,682.20 | 42,233 |
| 2023 | 3,254,290.63 | 64,110 |
| 2024 | \$1,917,857.02 | 38,521 |
| Total | \$9,980,715.37 | 173,618 |

As reflected in the following charts, certain of these transactions were assigned

to defendants Rojas and Doug Goodman.¹²

¹⁰ The Preliminary Injunctions do not direct the Receiver to develop a claims process. The Receiver understands that the FTC typically provides restitution to consumers through an internal process if sufficient funds exist at the conclusion of litigation. The Receiver refers consumers who inquire about obtaining a refund to the Frequently Asked Questions ("FAQ") on the Receivership website. *See* <u>www.usastudentdebtreliefreceivership.com/faq</u>.

¹¹ Because the Receiver determined that the Receivership Entities cannot be operated profitably and lawfully, he has not disputed any of the chargebacks, which total approximately \$10,000 along with related overdraft fees and charges of approximately \$7,000. Importantly, the chargebacks are not diminishing the Receivership's cash because the Receiver transferred all funds in the Receivership Entities' bank and merchant reserve accounts to the Receivership account shortly after his appointment.

¹² The Receiver derived this data from leadtrac, which allows for the generation of reports based on a number of factors, including payment status. One available payment status is "cleared" – *i.e.*, credit card transactions that were successfully processed. The software also contains a field called "assignee," which is typically a Colombian telemarketer, Rojas, or Doug Goodman. The Receiver believes that Rojas and telemarketers generated these transactions and then assigned them to Doug Goodman for collection through Start Connecting LLC. If resources were unlimited, the Receiver would retain a forensic accountant to reconcile the transactions with the Receivership Entities' bank statements, but that is not currently (footnote cont'd)

| Year | Doug Goodman Amounts | Transactions | Juan Rojas Amounts | Transactions |
|-------|-------------------------|--------------|-----------------------|--------------|
| 2019 | \$43,780.00 | 375 | 24,344.25 | 206 |
| 2020 | \$373, 182.95 | 4,157 | 98,977.32 | 1,387 |
| 2021 | \$785, 180.37 | 12,231 | \$30,631.59 | 1,146 |
| 2022 | \$1,040,046.89 | 18,788 | \$17,316.00 | 768 |
| 2023 | \$632,344.08 | 19,215 | \$12,389.00 | 516 |
| 2024 | \$171,671.23 | 7,106 | \$3,374.00 | 136 |
| Total | \$3,046,205.52 | 61,872 | \$187,032.16 | 4,159 |

While not a product of forensic analysis, the Receiver believes that these numbers represent a fair estimate of the Receivership Entities' and individual defendants' potential joint and several liability to consumers.

Second, since the inception of the Receivership, certain purported trade creditors have submitted unpaid invoices. The Receiver is tracking those amounts, which currently total less than \$5,000. The Receiver has not solicited any claims from creditors. Inclusion on the Receiver's list does not imply that an invoice is valid, accurate, or should be paid, as a matter of law or equity. In fact, trade creditors almost never recover money in fraud-based receiverships due to limited resources and because courts prioritize defrauded investors and consumers, who in turn, typically only recover pennies on the dollar.¹³

feasible. Certain of these transactions could have been refunded or subject to chargebacks, but the Receiver believes the illustrative nature of the data outweighs any potential caveats.

¹³ Since the last fee application (Doc. 88), the Receiver and his professionals have incurred estimated fees and costs, including reimbursable out-of-pocket expenses, of approximately \$50,000. The Receiver intends to file a second fee application shortly.

IV. STEPS THE RECEIVER INTENDS TO TAKE IN THE FUTURE

Given that this Receivership has existed for approximately eight months,

there are still numerous steps the Receiver and his professionals intend to take

in the future, including (briefly and at minimum) the following:

- Continue to collect documents as necessary and cost-efficient;
- Review and analyze collected documents to trace potential assets;
- Attempt to further investigate operations in Colombia;
- Investigate related nonparties and companies to determine whether the Receivership should be expanded; and
- Evaluate whether the Receivership Entities have claims (independent of the FTC) against any parties or nonparties who may have participated in or aided and abetted the debt forgiveness operation.

No such actions will be brought without first obtaining Court approval.

V. WHETHER THE BUSINESS OF THE RECEIVERSHIP ENTITIES CAN BE OPERATED LAWFULLY AND PROFITABLY

The Court directed the Receiver to report "whether the business of the

Receivership Entities can be operated lawfully and profitably." PI §§ XX.(5).

If the Receiver makes the good-faith determination that the business of the Stipulating Corporate Defendant or non-party Receivership Entities cannot be lawfully operated at a profit, the Receiver is directed and authorized to wind up the business affairs of the Stipulating Corporate Defendant or non-party Receivership Entities, including, where appropriate, liquidating all assets.

Id. §§ XII.W. (same regarding Start Connecting SAS); see also TRO § XII.T.

(directing and authorizing the Receiver to "[s]uspend business operations of

the Receivership Entities if in the judgment of the Receiver such operations

cannot be continued legally and profitably.").

Because the Receiver filed his First Report less than two weeks from the inception of the Receivership, he did "not [make] a final determination regarding the legality of the Receivership Entities' operations" at that time. Doc. 26 § V. The Receiver explained, however, that he nevertheless "suspended business operations (to the best of [his] ability, given the limitations discussed [in the First Report]) because, among other reasons, the Receivership Entities [could not] operate profitably," given (1) the restrictions imposed by the asset freeze, and (2) the fact that the Receivership Entities generated all of their income from the deceptive acts and practices alleged in the FTC's complaint. *Id.*; see also TRO § XII.D (prohibiting collections from consumers). Since filing the First Report, the Receiver has gathered and reviewed additional evidence and has determined, for the reasons explained below, that the Receivership Entities could not have been and cannot now be operated lawfully and profitably.¹⁴ As such, the Receiver is in the process of winding up the Receivership Entities' business affairs.

¹⁴ As discussed throughout this report, defendant Rojas instructed the Colombian call center employees to disregard the TRO and resume business operations. Because USASDR generated all of its revenue through the call center, the employees' failure to cooperate or to even pause operations while the Receiver assessed matters was dispositive of the Receiver's ability to operate USASDR at all, much less lawfully and profitably. The additional factors discussed in the sections below add further context to the Receiver's good faith determination. See F.T.C. v. Simple Health Plans LLC, 379 F. Supp. 3d 1346, 1364 (S.D. Fla. 2019), aff'd, 801 F. App'x 685 (11th Cir. 2020) ("The Court also accepts the Receiver's assessment that it is unlikely that [d]efendants' business can be run profitably and lawfully as it was "largely based on deceiving consumers."); F.T.C. v. World Patent Mktg., Inc., 2017 WL 3508649, at *16 (S.D. Fla. Aug. 16, 2017) ("The Court also accepts the Receiver's assessment that it is (footnote cont'd)

A. Profitability: Loan Forgiveness is Free, and USASDR's Reputation is Irreparably Damaged

The Department of Education takes extensive steps to inform consumers about the availability of <u>free</u> loan forgiveness programs, primarily through <u>StudentAid.gov</u>. For example, an article entitled "How to Avoid Student Loan

Forgiveness Scams" warns consumers:

You don't need to pay someone to help you navigate repaying your student loans or to help you reach loan forgiveness. Your loan servicer can help you get set up with the right program. And remember: our loan forgiveness programs are always free.

See https://studentaid.gov/articles/avoid-student-loan-forgiveness-scams, last

accessed Feb. 19, 2025; *see also* **Composite Exhibit H** at 2 ("There are bad actors out there promising to reduce or wipe out your loans entirely in exchange for up-front or monthly fees. Sometimes they are just charging you for what you can do for free by contacting your loan servicer."); *id.* at 1 ("**Never**

Pay For Help With Your Student Loans!") (Original emphasis). While not dispositive, the foregoing highlights a fundamental flaw at the heart of USASDR's business model – its purported services are unnecessary.

In addition to this structural flaw, USASDR's reputation was irreparably damaged by, among other things, regulatory actions or inquiries from at least

unlikely that [d]efendants' business can be run profitably and lawfully."); *see also F.T.C. v. Triangle Media Corp.*, 2018 WL 4051701, at *6 (S.D. Cal. Aug. 24, 2018) (noting that "the Receiver declared that none of the six listed business components, on their own or together, are lawful or profitable"), *aff'd sub nom. F.T.C. v. Hardwire Interactive, Inc.*, 765 F. App'x 184 (9th Cir. 2019).

three states, and the defendants knew their days in the student loan industry were numbered. For example, on April 3, 2024, defendant Doris Goodman emailed Tiffin Goodman, her stepdaughter, for "advice and help" about a "very delicate situation." *See* Composite **Exhibit I**.

Our call center business has been handling and doing just ONE type of business[,] and it is student debt relief. Things have been very difficult in the last year with competitors trying to sabotage our operations resulting in lawsuits and merchant banks dropping us. This caused the business to generate losses¹⁵ last year....

I am very worried because if we don't find a solution soon, our operations will shut down and Doug won't have any revenue coming for the next several years. And, unfortunately, he doesn't have any savings.

...I am involved in the company's financial operations. But I will do anything that is needed so we don't lose all the business and revenue.

Id. Similarly, on April 7, 2024, Doris Goodman emailed Luisa Rojas, her

daughter with Oscar Rojas, about the companies' impending death.

Please see the attached very simple document Doug put together regarding opening a new company. It looks like this is the only option we have to continue operating since all competitors and people who have been sabotaging us know of all of us – Sebi [*i.e.*, Rojas], Doug and Doris. We need to open a new company in a different state from FL with different ownership. I can manage the banks – you would need to give me POA on those banks and business[-]related responsibilities. I know it is a lot to ask but we don't have a lot of options. We think this business will be fine for another 2 years with [s]tudent debt and then will die.

Ex. I at 2; *see id.* at 3 (offering L. Rojas 20% equity in the new company and describing its purpose as protecting "our business from former Start Connecting LLC employees who would seek to inflict harm to the company");

¹⁵ Start Connecting LLC reported losses of \$135,864.00 on its 2023 Form 1065.

see also infra Ex. S 134 at 40 (Rojas: "Yep[,] we need a different name that no one who wishes to do harm knows about."); *id.* 137 at 42 ("We need a second LLC with a different name altogether."); *id.* 217 at 63 ("Also[,] a second LLC to start building clients there since USA student debt relief has been a target for both CA and MN."). Put simply, USASDR was dying – perhaps, rightly so – even before the FTC brought this enforcement action.

B. USASDR's Business was Based on Illegal Advance Fees

The evidence is indisputable that USASDR obtained money from consumers before ever filing a single document and certainly before any debt was actually forgiven, consolidated, or otherwise renegotiated. *See* **Exhibit J** at 1 ("Check out the payments under the **Payments** tab to make sure that 50% of the enrollment fee has already been processed and approved/cleared."); *see also id.* at 20 ("To be able to work on a file, **the client has to have paid 50% of their enrollment fee.**") (Both original emphasis).

The defendants might counter that they were not in the business of forgiving, consolidating, or refinancing loans but of merely preparing documents and "consulting" or "monitoring." According to defendant Rojas, however, any such argument is without merit. *See* **Composite Exhibit K** ("What we offer at USA student debt relief are the following services: Loan consolidation, Loan Rehabilitation, Lower interest rates...."). USASDR's collection of advance fees was particularly deceptive because consumers were led to believe the fees were required by free government programs, but in truth,

the fees went straight into the defendants' pockets. As excerpted below, a

USASDR sales script that was repurposed for Student Solution Service

without changing the USASDR compliance questions illustrates the bait-and-

switch at the heart of the defendants' operations:

First, let's copy the name of the program. <u>The name of the program</u> is PAYE (Re-paye) Pay as you Earn. OK?

The program works as follows the 1st 5 months you are enrolling so your payments will be \$125.00 to consolidate, enroll, and submit your application. After that beginning on your 6th month, your payments will drop to \$0 monthly towards your loan and all you will be paying, a \$30 monthly subscription fee for the next 36 months to re-certify and keep you in good standing throughout the full term. for the next 36 Months we will do the process for you on your behalf and before the three years are up we will contact you to see if you would like for us to keep doing the process for you or we will give you the guidelines on how to do the process on your own.

So you will be spending \$1,705 which is for the enrollment of \$625.00 and the \$30.00 subscription fee for the next 36 months.

CONGRATULATIONS!!!!!.

Ex. K at 9 (emphasis added; original punctuation and grammar). By reviewing

call recordings contained in the leadtrac software, the Receiver confirmed that

USASDR telemarketers used this script with consumers:

USASDR: Okay, [REDACTED]. So here you got the information. Let me explain to you. In this case, the forgiveness program that you can qualify for is Revised Pay As You Earn or SAVE Plan. This program used to be called Revised Pay As You Earn, now it's called SAVE Plan but is the same program. This program have the term of 240 month and the program works as follow: the first five month you are enrolling, your payments will be \$125 to consolidate, enroll, and submit your application. After that, beginning the six month, the payments will drop to only \$19 a month. As a monthly monitoring fee that we're certified

keeping a good standing for the term of 240 month. If we do the math in the forgiveness program, you only will be paying 4000 with \$560, which is the \$19 by 240 months. Incrementally, your federal student loan is 36,000 with \$1. So that means that the total forgiveness that you are going to obtain will be 31,000 with \$441. Okay, miss? Congratulations!

Consumer: Thank you so much! Okay. So what do I need to do?

CRM # E187663. Importantly, the Department of Education created Pay As Your Earn ("PAYE") and Revised Pay As You Earn ("REPAYE" or "SAVE"). As such, those programs are (or were, depending on the status of litigation) legitimate, free-to-apply, income-driven repayment plans.¹⁶ The fees excerpted above, however, have nothing to do with PAYE, REPAYE, or SAVE. They are not required to "consolidate," "enroll," or "submit your application." They are also not required for the annual recertification process, which is free and automatic for consumers who consent to share tax information. *See* fn. 16. In reality, the excerpted fees are USASDR's enrollment and monthly monitoring charges. This misleading bait-and-switch convinced consumers that the Department of Education (as opposed to USASDR) required those fees and that the amounts were, in fact, monthly loan payments.

Since the inception of the Receivership, numerous consumers have contacted the Receiver to ask how to continue to make their student loan payments. *See, e.g.*, **Composite Exhibit L.** Numerous consumers have also contacted the Receiver to report that they were "scammed" by USASDR. *See*,

¹⁶ See <u>studentaid.gov/manage-loans/repayment/plans/income-driven</u> (Feb. 21, 2025).

e.g., **Composite Exhibit M.** Few, if any, consumers have contacted the Receiver to ask how to continue to pay their enrollment fees or monthly monitoring charges. As explained to consumers in the FAQ on the Receivership website, "[t]he Receiver is not aware of any evidence indicating that USA Student Debt Relief ever paid any amount to the federal government or to any loan servicer on behalf of any consumer."

C. Rojas and Doug and Doris Goodman Conspired to Create and Pay for the Placement of Fake Reviews

The evidence appears indisputable that Juan Rojas, Doug Goodman, and Doris Goodman all participated in drafting, editing, and paying strawmen to post fabricated endorsements and reviews of Receivership Entities. For example, on January 15, 2024, Rojas emailed Doug and Doris Goodman, "Please review the text [*i.e.*, fake reviews] <u>written by me</u> and make any appropriate changes in regards to grammar and spelling errors." See **Composite Exhibit N** at 1 (emphasis added). The email also contained instructions for posting 60 total reviews – 20 for Trustpilot, 20 for the Better Business Bureau, and 20 for Google. *Id.* at 2. Rojas cautioned, "Keep in mind these reviews must be done periodically and gradually over a 90-day period." *Id.* Doug Goodman then sent Rojas edits to his fabricated testimonials – *i.e.*, "Great service and they know what they are talking about." *See id.* at 3. Finally, Rojas responded, "Great feedback! Thanks. Now jus[t] need to pay to <u>have the people post those on the sites</u> I sent." *Id.* (emphasis added); *see also id.* at 5-8 (employees Andrew Walker and Jason Rivera/Richard Gray editing fabricating reviews the day before the Receiver's appointment); *infra* Ex. T (Doug Goodman, Oct. 26, 2023: "For mom [*i.e.*, Doris Goodman] we need to post those five reviews on BBB[;] please just go to https://www.bbb.org/ and have them place the reviews[;] we can give them 25 bucks each[;] very important.").

D. Impersonation of Consumers and Improper Access to Computer Systems and Servicer Information

The evidence appears indisputable that employees of Receivership Entities (1) illegally accessed and altered federal computer systems and records by changing consumers' email addresses and other important information, and (2) impersonated consumers using spoofed telephone numbers to obtain information from loan servicers. Importantly, the Department of Education takes significant steps to ensure that third parties do not access consumers' loan information.¹⁷ In fact, StudentAid.gov prompts individuals attempting to create accounts with this stark warning:

I understand that I'll be required to certify that the information I provide to create an account is true and correct and that I'm the individual I claim to be. If I'm not the person I claim to be, I understand that I'm not authorized to proceed and that I should exit this form now.

¹⁷ See, e.g., <u>studentaid.gov/articles/avoid-student-loan-forgiveness-scams</u> ("A scammer may even ask for your StudentAid.gov account information, like your account username and password. This is a red flag. We and our partners will **never** ask for your password. That's a guarantee.) (Original emphasis).

If I provide false or misleading information, I understand that I might be subject to a fine, prison time, or both.

See studentaid.gov/fsa-id/create-account/personal-info, last accessed February 27, 2025. Unfortunately, Rojas instructed USASDR's telemarketers to ignore such warnings. For example, on October 13, 2020, defendant Rojas sent a training manual to an employee containing, among other things, 12 pages of instructions about how to create, access, and alter a consumer's FSA account without getting locked out of the system or triggering suspicion. See, e.g., Ex. J at 1 ("If the information [*i.e.*, username and password] doesn't work, then, **DO NOT** try more than twice, otherwise, you will lock the client's FSA account."); id. at 6-7 (instructions for opening a new FSA account using fake answers to "challenge questions" as well as temporary "get nada" email addresses); id. at 8 (instructions for guessing answers to a consumer's challenge questions); *id*. at 11 ("Our final goal is to have the FSA representative give us the option to go through an FSA ID recovery process in order to restore access to their FSA ID account. They will ask us for an email address where they can send us all the instructions. **DO NOT** provide the client's real email – instead, provide the email you had created.").

As another example, in early 2019, Rojas and the Goodmans purchased credits from SpoofCard, which described itself as "the world's leader in Caller ID spoofing and anonymous texting" services. *See* **Exhibit O**. They apparently encountered some "problems" and, after several months, opened a new account with another "[s]poof calling website" – Itellas Communications LLC (offering, "the most dedicated and thorough support in the Caller ID Spoofing industry") ("Itellas"). Doug Goodman asked a USASDR manager, "[s]hould we put it under Doris's name to avoid the problems we had with Spoffcard [sic]?" Id. The employee responded, "Let's use Mrs. Doris' info, nothing related to any businesses." Id. After serving the TRO on Itellas, the Receiver obtained a log of spoofed calls with accompanying audio recordings. The log shows, among other things, a column of origination numbers and a column of destination numbers. The Receiver researched the destination numbers and determined they belonged to government agencies or approved student loan servicers. Further, the associated audio recordings suggest that telemarketers used the spoofed numbers to impersonate consumers in order to obtain information under false pretenses from the consumers' loan servicers. Such improper conduct appears to have been endemic to USASDR's business model.¹⁸

¹⁸ Related communications suggest that the defendants believed they were allowed to impersonate consumers (at least in certain states) due to provisions in their customer agreements, but employees never acted as legitimate agents for customers pursuant to a power-of-attorney or similar authorization, where disclosure of the agency relationship would have been required. Instead, employees impersonated customers using misappropriated information and deceived their counterparts in business and government.

E. Fraud, Chargebacks, and Terminated Merchant Accounts

On March 30, 2024, Rojas emailed Doug and Doris Goodman about "a huge issue" and "crucial moment" for USA Student Debt Relief due to "very low" cash flow and the need to pay "65 employees approximately in Cali." See **Exhibit P** at 2. Rojas explained that cash flow was suffering because two of USASDR's four credit card merchants closed the company's accounts, resulting in reduced processing capacity. See id. at 3 ("We still have 2 merchants since we lost 2 of them, and we need either a third one urgently or an increase on one of the two..."). Shortly thereafter, Doug Goodman forwarded Rojas's email to Chris Novic, the Chief Executive Officer of Magnify Payments, noting the "critical and urgent situation we face with only two merchant banks" and the need to "increase the capacity of those two merchant accounts." Id. at 2. On April 2, 2024, Novic responded and explained that he could not request a volume increase from one of the banks due to significant customer-initiated chargebacks for fraud.

I have not reached out to PayArc for a volume increase. The reason being is that I have some concern with your chargebacks at PayArc. What concerns me is the number of transactions that are flagged as Fraud.... Most of the chargebacks that you received are flagged as fraud transactions. This is what led to your Maverick and Cliq merchant accounts to be closed. What seems to be going on here? When I asked you this in the past you pointed the finger to old employees. Those employees are no longer working for you and have not been around since the PayArc MID was opened. I'm not sure if there are deceptive sales practices going on and your tele sales reps are lying to the customers to close the deal or what the deal is, but you really need to get your arms around this and fast before your current accounts are closed. *Id.* at 1. Telemarketers even used a "rebuttal" script to reassure consumers who claimed, "**Forgiveness programs do not exist and you are a fraud, the Department of Education / my lender told me.**" *See* Comp. Ex. K at 4 (original emphasis).

Are you sure you talked to _____? Because you have been told a big lie! And that our agency is a fraud is a false statement as well! We are a legit company that not only fulfills everything we offer in our service agreement, but also guarantees enrollment in forgiveness programs getting you the most benefits out of these plans.

Id. In related communications, the defendants blamed the chargebacks on technical issues and even purchased special software called Disputifier in an attempt to address the issue, but credit-card-based businesses cannot function profitably without merchant banks, and USASDR was running out of entities willing to do business with a troubled company.

F. The Defendants Operated the Receivership Entities as a Common Enterprise

Start Connecting SAS employed telemarketers in Colombia to solicit consumers in the United States, and Start Connecting LLC collected the money generated by those telemarketers' activities. It then transferred most of that money back to Colombia while simultaneously concealing the existence of Start Connecting SAS from regulators, credit card processors, and others. The two companies worked hand-in-hand (along with affiliates like G&G), and one could not have existed without the other. Defendants Rojas and Doug and Doris Goodman were individually and jointly instrumental to this inextricably conjoined operation for at least three independent reasons.

First, the defendants concealed Start Connecting SAS from regulators, credit card processors, and others. For example, on January 6, 2020, defendant Rojas admonished his stepfather, "Doug[,] you can not tell this [sic] people anything about Colombia[;] all this does is raise flags for merchants over there. Our offices are in Sarasota[,] Florida[;] that is all that needs to be said." See Ex. K at 1. This was not an isolated incident. More than three years later, on March 29, 2023, Rojas emailed his stepfather, "Doug, [h]e [i.e., a California regulator] does not need to know any of our system or how it works, basically we are established in [F]lorida and that is it. Do not give these people ammunition...." See Exhibit Q. Rojas continued, "Do not give him any info Doug about Cali or anything[;] he does not need to know if we have nearshore or offshore offices...." Id. Based inter alia on this evidence, the Receiver believes the defendants operated Start Connecting SAS and Start Connecting LLC as a notionally Sarasota-based common enterprise called USASDR.

Second, defendant Rojas regularly directed Doug and Doris Goodman to transfer money from Start Connecting LLC to G&G, Start Connecting SAS, and other entities for both business and personal reasons. *See, e.g.,* **Composite Exhibit R** at 1 (directing transfers to BBVA and Bancolombia, noting "[t]his gives <u>us</u> 110k for Operations in Colombia") (emphasis added); *see also* **Exhibit S** (dozens of WhatsApp messages regarding transfers of money to Colombia) (pages containing nonbusiness communications removed); *id.* 204 at 59 (Doug Goodman to Rojas: "She [*i.e.*, Doris Goodman] is the one that coordinates and keeps track of your transfers."). The defendants used that money, in part, to pay salaries and commissions to the call center's employees and to otherwise fund USASDR's Colombian operations.

Third, when bank accounts and/or wire transfers were frozen due to suspected fraud, Doug and Doris Goodman personally delivered tens of thousand of dollars in cash to Colombia. *See, e.g.,* Ex S 30 at 12 ("All of the remaining funds in the account (almost \$80k) will be available.. and I can move them around in the USA and then to you. Also, we are bringing \$20k in cash for you. As a last resort[,] we can use it short term this week for the business."). Rojas even instructed Doug and Doris Goodman how to conceal money:

I would not keep all the money in the merchant accounts or checking accounts if I were you since they can check how much money is in there and it becomes very attractive for state regulators to get some of the money out of the cookie jar if they see it sitting there and they have access to see how much is there month to month; I would save 50k in a safety deposit box or even a safe at your house on a monthly basis to save for any rainy day, this already happened with Thomas when they froze the accounts and we should learn from his mistakes.

Comp. Ex. R at 1.19

¹⁹ Remarkably, "Thomas" refers to Thomas Dinh, a defendant in another student loan enforcement action styled, *F.T.C. v. Impetus Enterprise, Inc.*, Case No. 8:18-cv-01987-JLS-KES (C.D. Cal. 2018). See <u>FTC Library</u>, last updated July 31, 2019. Evidence indicates that Rojas worked with Dinh, and he appears to have learned how to create and build a deceptive (footnote cont'd)

Because Start Connecting SAS (operational) and Start Connecting LLC (financial) are merely two sides of a coin called USASDR, the defendants operated the Receivership Entities as a common enterprise.

VI. OTHER MATTERS FOR THE COURT'S ATTENTION

The TRO and Preliminary Injunctions direct the Receiver to report "any other matters that the Receiver believes should be brought to the Court's attention." TRO § XX.(6); *see also* PI §§ XX.(6).

A. Hamlet Garcia Jr.'s Threats to Sue the Receiver and/or the Receivership Entities and to Otherwise Interfere with the Administration of the Receivership

Sections XVII of the Preliminary Injunctions prohibit a wide range of parties and nonparties "from taking action that would interfere with the exclusive jurisdiction of this Court over the Assets or Documents of the Receivership Entities, including ... [c]ommencing, prosecuting, or continuing a judicial, administrative, or other action or proceeding against the Receivership Entities, including the issuance or employment of process against the

debt forgiveness scheme from that experience. Rojas even repurposed some of the same forms, contracts, and other documents. Brian Colombana is another defendant from the above-referenced case. In October 2023, Rojas estimated in an email to Doug Goodman that USASDR made 20-30,000 outbound calls and received 6,000 inbound call per month. Many of those leads were purchased from Colombana, about whom Goodman wrote, "<u>I will not ask him to sign anything and we don't want his name anywhere near Start connecting</u> [sic] on paperwork." See Exhibit T (emphasis added). Put simply, USASDR appears to have born from fraud, and the defendants appear to have been well-aware of its lineage.

Receivership Entities...." See PI §§ XVII.B.; see also id. §§ XVI (prohibiting interference with the Receiver and the Receivership Entities).

Since late November 2024, Garcia has inundated the Receiver (and dozens, if not hundreds, of others) with emails and letters alleging a wide range of fabricated misdeeds, including defamation, breaches of fiduciary duty, and copyright infringement. Certain of Garcia's most notable communications are attached as **Composite Exhibit U**. Garcia has even contacted the Tampa Police Department and requested a baseless "wellness check" on the Receiver, which is a crime and a form of "swatting."²⁰ Aside from wasting law enforcement resources, similar malicious actions have resulted in tragic consequences. Fortunately, the Receiver's counsel was able to contact the officers and defuse the situation before anyone was dispatched.

Most relevant for the Court, Garcia has expressly threatened to sue the Receiver for his imagined misconduct. *See id.* at 8 ("What you are withholding, and how, will be addressed—whether in this case or separately.... Respond, or

²⁰ Specifically, between December 21, 2024 (Saturday) and December 23, 2024 (Monday), Garcia inundated the Receiver, his counsel, and others with numerous emails and letters. Then, at 3:11 PM on December 23, 2024, Garcia sent an email to the Receiver, which in relevant part, accused the Receiver of disrupting "lawful business practices" by implementing the Court's asset freeze. At 3:22 PM – *i.e.*, approximately 11 minutes later – Garcia sent an email to the Tampa Police Department, entitled "Request for Wellness Check Before Court Intervention." *See id.* at 29-30. Garcia addressed the email to Captain Regina Zeigler (Sector E Commander), Major Eric DeFelice (Criminal Investigations), and Captain Daniel College (Sector F Commander). Garcia wrote that he was concerned about the Receiver's wellbeing: "I kindly request that you conduct a welfare inquiry at your earliest convenience." *Id.*

remain complicit in the inevitable. Either way, you will be included.").²¹ If Garcia sues the Receiver and/or the Receivership Entities in a separate action, the Receiver will, pursuant to well-established precedent from other federal equity receiverships, seek appropriate relief from the Court, including enforcement of the Court's injunction against ancillary litigation, dismissal of the competing action, and the imposition of harsh sanctions against Garcia for a willful violation of the Preliminary Injunctions.

B. Juan Rojas's Continued Non-Compliance with Orders

In the First Report, the Receiver wrote that defendant Rojas had failed to comply with at least nine important sections of the TRO. *See* Doc. 26 § VI. At that time, Rojas claimed that he would cooperate as soon as he retained counsel. On July 22, 2024, several attorneys appeared in this matter on behalf of the defendants (*see* Docs. 22-25), and for a brief period, they worked with

²¹ Garcia has a long history of frivolous and vexatious litigation. See Garcia v. United States, 2020 WL 4226471, at *1 (E.D. Pa. July 23, 2020) (noting that "Garcia's submission is nonsensical" and his claims are "frivolous"); Doc. 2, at 2-3, Garcia v. County of Burlington, Case No. 1:17-cv-12964-RMB-JS (D.N.J. Feb. 27, 2018) (noting the court's attempt "to labor through the incomprehensible, and apparently overlapping, factual allegations contained in the filings"); Garcia v. Bank of Am. Corp., 2017 WL 6520537, at *2 n.3 (E.D. Pa. Dec. 20, 2017) (noting "Mr. Garcia's red fingerprint and his belief that he is proceeding as a prosecutor"); Garcia v. Temple Univ., 2017 WL 6327574 (E.D. Pa. Dec. 11, 2017) (dismissing three separate complaints by Garcia as "frivolous" and noting that Garcia was advised by the court that "any claims based on legal theories related to his alleged secured party status or sovereign citizen status are entirely frivolous"); Garcia v. County of Bucks, 2017 WL 4844293, at *2 (E.D. Pa. Oct. 26, 2017) (describing Garcia's complaint as "the epitome of legally frivolous"); Garcia v. Bucks Cty. Justice Ctr., 2017 WL 4126349, at *3 (E.D. Pa. Sept. 18, 2017) ("The Court will dismiss as frivolous all claims based on treaties, declarations, and resolutions predicated on [Garcia's] Moorish heritage.").

Case 8:24-cv-01626-KKM-AAS Document 151 Filed 02/28/25 Page 40 of 42 PageID 3014

Rojas to provide the Receiver with some required login credentials. A number of those credentials were functional, but others required two-factor authentication linked to Rojas's private cellphone or Gmail address. Shortly thereafter, a conflict apparently developed, the attorneys withdrew from their representation of Rojas and Start Connecting SAS, and the two-factor authentication issues were never resolved. *See* Docs. 55, 56. Aside from providing a handful of login credentials, Rojas has ignored or deliberately and willfully violated every requirement the Court imposed on him through the TRO and Preliminary Injunctions. *See, e.g.*, **Exhibit V** (Rojas: "Stop").

The Court should be aware that, in 2005, defendant Rojas was convicted of attempted murder in the second degree, and in approximately 2015, he was deported from the United States to Colombia.²² Although the TRO and Preliminary Injunctions authorize the Receiver to file motions seeking to hold noncompliant parties and nonparties in contempt (*see, e.g.*, TRO § XIII.F.), the Receiver has not done so with respect to defendant Rojas because, at this time and under the current circumstances, the Receiver believes it more important to conserve resources for possible consumer restitution. If defendant Rojas ever tries to cure his default and to participate in this case, however, he should be

²² See Exhibit W; see also <u>www.tampabay.com/archive/2005/06/21/teen-suspect-sought-in-shooting-burglary</u>, last accessed Feb. 19, 2025. He was adjudicated guilty and served time in prison. See *id*.

subject to the harshest possible sanctions, beginning with judgments for the money he diverted from Colombia bank accounts in violation of the asset freeze and ending with substantive punishments like striking defenses and pleadings or even entry of an adverse judgment. The Receiver wishes to make clear that defendant Rojas's conduct has been egregious, even if the Receiver has not yet sought to impose sanctions against him given considerations of Receivership and judicial economy. *Cf. S.E.C. v. Vescor Capital Corp.*, 599 F.3d 1189, 1197 (10th Cir. 2010) ("[T]he interests of the [r]eceiver are very broad and include not only protection of the receivership *res*, but also protection of defrauded investors and considerations of judicial economy.").

CONCLUSION

Unless the Court sets a specific deadline, the Receiver will file his next interim report when the circumstances of the case dictate, given cost/benefit concerns, likely within the next one or two calendar quarters.

Dated this 28th day of February 2025.

Respectfully submitted,

<u>s/ Jared J. Perez</u> Jared J. Perez, Receiver

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on February 28, 2025, I electronically filed the foregoing with the Clerk of the Court by using the CM/ECF system, which served all counsel of record. Defendants Juan S. Rojas and Start Connecting SAS were served by email.

s/ Matthew J. Mueller

Matthew J. Mueller, FBN: 0047366 FOGARTY MUELLER HARRIS, PLLC 501 E. Kennedy Blvd. Suite 1030 Tampa, Florida 33602 Tel: 813-682-1730 Fax: 813-682-1731 Email: matt@fmhlegal.com

Counsel for Receiver, Jared J. Perez

Case 8:24-cv-01626-KKM-AAS Document 151-1

3017

USASDR RECEIVERSHIP CASH ACCOUNTING REPORT From July 11, 2024 to January 31, 2025

Beginning Balance

\$ -

| Increases In Fund Balance | | |
|--|------------------|------------------|
| Interest Income | \$ - | |
| Truist Accounts for SC LLC | \$ 20,940.92 | |
| Doug Goodman Asset Freeze Violation - Truist | \$ 86,000.00 | |
| Doug Goodman Asset Freeze Violation - Cash | \$ 7,000.00 | |
| FFB Bank - Maverick Reserve Funds | \$ 25,000.00 | |
| FFB Bank - PayArc Reserve Funds | \$ 135,214.93 | |
| Cliq, Inc. Reserve Funds | \$ 86,771.22 | |
| Electronic Merchant Services Reserve Funds | \$ 80,469.84 | |
| North American Bancard Reserve Funds | \$ 3,169.46 | |
| Total Increase In Fund Balance | \$ 444,566.37 | |
| Decreases In Fund Balance | | |
| Bank Charges | \$ 10.00 | |
| Professional Fees & Costs | | |
| Jared J. Perez, Receiver | \$ 54,635.00 | |
| Chase and Associates, Inc. | \$ 2,254.40 | |
| Fogarty Mueller Harris, PLLC | \$ 17,482.97 | |
| PDR CPAs & Advisors | \$ 227.50 | |
| E Hounds, Inc. | \$ 29,509.98 | |
| Total Professional Fees & Costs | \$ 104,109.85 | |
| Total Decrease In Fund Balance | \$ 104,119.85 | |
| Net Increase (Decrease) From Inception through January 31, 2025 | \$ 340,446.52 | |
| Total Cash on Hand as of January 31, 2025 | | \$ 340,446.52 |

Composite Exhibit A

| From: | Caseadam <adams@usastudantdebtrelief.coment 151-2<="" th=""><th>Filed 02/28/25</th><th>Page 2 of 11 PageID</th></adams@usastudantdebtrelief.coment> | Filed 02/28/25 | Page 2 of 11 PageID |
|----------|---|--------------------|--------------------------------|
| Sent: | Thursday, July 11, 2024 7:54 AM 3019 | | |
| To: | Richard.g@usastudentdebtrelief.com | | |
| Subject: | Fwd: Temporary Restraining Order in F.T.C. v. Star | t Connecting LLC e | et al., Case No. 8:24-cv-01626 |
| | (M.D. Fla.) | | |
| Attach: | Letter to Employees.pdf | | |

----- Forwarded Message ------

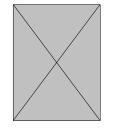
Subject: Temporary Restraining Order in F.T.C. v. Start Connecting LLC et al., Case No. 8:24-cv-01626 (M.D. Fla.) Date: Thu, 11 Jul 2024 18:47:59 +0000

From:Hannah Yohnk https://www.seamen.com

CC: Jared Perez <u><jared.perez@jaredperezlaw.com></u>, Matthew Mueller <u><matt@fmhlegal.com></u>, Angelo Troncoso (atroncoso@chaseandassociates.com) <u><atroncoso@chaseandassociates.com></u>

Good afternoon:

Please see the attached correspondence from Jared J. Perez, as the Court-appointed Receiver for START CONNECTING LLC, d/b/a USA Student Debt Relief, and START CONNECTING SAS, d/b/a Start Connecting.



Hannah Yohnk | Fogarty Mueller Harris, PLLC Paralegal Office: (813) 549-4490

Fax: (813) 441-8288 Email: hannah@fmhlegal.com 501 E. Kennedy Boulevard, Suite 1030 Tampa, Florida 33602 www.fmhlegal.com

Document 151-2 3020 Filed 02/28/25 Page 3 of 11 PageID



July 11, 2024

VIA BCC EMAIL

(Read Receipt Requested) Employee, Affiliate, or Other Agent of START CONNECTING LLC, d/b/a USA Student Debt Relief, START CONNECTING SAS, d/b/a Start Connecting, and Any of their Subsidiaries, Affiliates, Successors, and Assigns

Re: Notice and Instructions to Employees or Affiliates Regarding Receivership START CONNECTING LLC, d/b/a USA Student Debt Relief START CONNECTING SAS, d/b/a Start Connecting

Dear Employee, Affiliate, or Other Agent:

In an enforcement action styled *Federal Trade Commission v. Start Connecting LLC et al.*, Case No. 8:24-cv-1626 (M.D. Fla.) (the "**Receivership Action**"), the United States District Court for the Middle District of Florida recently appointed me receiver (the "**Receiver**") over (1) START CONNECTING LLC, d/b/a USA Student Debt Relief; (2) START CONNECTING SAS, d/b/a Start Connecting; and (3) any other entity that has conducted any business related to the defendants' marketing of debt relief services, including the receipt of assets derived from any such business, that I determine is owned or controlled by any defendant (collectively, the "**Receivership Entities**"). The officers of the Receivership Entities include DOUGLAS R. GOODMAN, DORIS E. GALLON-GOODMAN, and JUAN S. ROJAS, who are also defendants in the Receivership Action. Collectively, these entities and individuals are referred to herein as the "**Defendants**."

<u>Please review the attached Order carefully. Based on the information currently</u> <u>available to me, I believe vou are or have been employed by or affiliated with a Receivership</u> <u>Entity or other Defendant</u>. I write to explain certain provisions in the Order as well as my role as Receiver and to provide some preliminary information and instructions. Pursuant to the Order, I serve as an agent and arm of the Court that appointed me, and <u>I now control the Receivership</u> <u>Entities</u> until the Court orders otherwise. *See, e.g., § XI* ("The Receiver shall be solely the agent of this Court in acting as Receiver under this Order."). Specifically, Section XII of the Order directs and authorizes me to "[a]ssume full control of Receivership Entities by removing, as the Receiver deems necessary or advisable, any <u>director, officer, independent contractor, employee, attorney,</u> or <u>agent</u> of any Receivership Entity from control of, management of, or participation in the affairs of the Receivership Entity." Emphasis added. As of the date of this letter and by operation of law, <u>all individual Defendants – *i.e.*, Douglas R. Goodman, Doris E. Gallon-Goodman, and Juan S. Rojas – have been removed from control of any Receivership Entity and are enjoined from <u>acting on behalf of any such entity</u> unless and until the Court orders otherwise.</u> Page | 2

Pursuant to Section XV of the Order, <u>you have a duty to cooperate with me</u> concerning the performance of my Court-ordered tasks:

IT IS FURTHER ORDERED that Defendants; Receivership Entities; Defendants' or Receivership Entities' <u>officers</u>, <u>agents</u>, <u>employees</u>, <u>and attorneys</u>; all other persons in active concert or participation with any of them; and any other persons with possession, custody, or control of property of or records relating to the Receivership Entities who receive actual notice of this Order <u>shall fully cooperate</u> <u>with and assist the Receiver</u>. This cooperation and assistance shall include providing information to the Receiver that the Receiver deems necessary to exercise the authority and discharge the responsibilities of the Receiver under this Order; <u>providing any keys</u>, codes, usernames, and passwords required to access any computers, electronic devices, mobile devices, other machines (onsite or remotely), and any cloud account (including specific method to access account) or electronic file in any medium</u>; advising all persons who owe money to any Receivership Entity that all debts should be paid directly to the Receiver; and transferring funds at the Receiver's direction and producing records related to the Assets and sales of the Receivership Entities. (Emphasis added.)

Given these and other directions and authorizations in the Order, I ask that you immediately undertake the following tasks:

- **Provide Your Contact Information:** Print this letter, its attachment, and its transmittal email for your records. Feel free to forward these documents (and only these documents) to your personal email address. Provide the information requested at the end of this letter and scan, photograph, email, fax, text (+1-727-641-6562), or otherwise return the acknowledgement and requested information to me and my counsel. This information is necessary so that we can continue to communicate with you should the Receivership Entities' computer systems be terminated. Please gather and label with your name any keys, swipe cards, ID cards, fobs, or similar documents or devices to which you have access. Atter completing these activities (and only these activities), please log off your workstation and await further instructions.
- **Banking:** Any employee(s) directly or indirectly responsible for the Receivership Entities' books and records or with knowledge of the Receivership Entities' credit card processors, bank accounts, tax records, accounting documents, or other financial matters should immediately contact me (jared.perez@jaredperezlaw.com) and my attorney, Matt Mueller (<u>matt@fmhlegal.com</u>). We can also be reached using the telephone numbers provided at the end of this letter. Pursuant to the Order, all of the Receivership Entities' funds and bank and credit accounts are <u>frozen</u> by operation of law. Any attempts, after the receipt of this letter or with knowledge of its contents, to transfer money or other assets belonging directly or indirectly to the Defendants and/or Receivership Entities will be treated as a violation of the asset freeze subject to <u>civil and possibly criminal sanctions</u>.



Case 8:24-cv-01626-KKM-AAS

- Page | 3
 - Information Technology: Any employee(s) directly or indirectly responsible for the Receivership Entities' websites, servers, cloud account(s), social media accounts, customer relationship management (CRM) software, and/or any similar information technology matters should contact my IT consultants immediately at adsharp@ehounds.com and rrohr@ehounds.com. Please copy me and Mr. Mueller on any such communications. Aside from the activities needed to complete and return this letter, do not access any workstations, cloud accounts, or other online services without express authorization from me or my professionals. Any attempts, after the receipt of this letter or with knowledge of its contents, to delete, transfer, copy, or otherwise retain or destroy documents belonging or relating to the Defendants or Receivership Entities will be treated as a violation of the asset freeze subject to civil and possibly criminal sanctions.
 - Business Operations: As referenced above, please <u>cease all business operations</u> <u>immediately</u>. Do not make any outgoing calls to customers or potential customers. Do not accept any incoming calls. Do not process any debt relief applications. Do not process any payments from customers. Do not process any accounts payable or otherwise transfer any money from the Receivership Entities to others. If you believe any pending situation constitutes an emergency of any kind, please contact me and my counsel immediately. Any attempts to continue business operations, after the receipt of this letter or with knowledge of its contents, will be treated as a violation of the Order subject to <u>civil and possibly criminal sanctions</u>.
 - **Communications:** Aside from the banking, information technology, and emergency operational issues mentioned above, please refer or forward all incoming communications from customers, potential customers, and other third parties to Hannah Yohnk at <u>hannah@fmhlegal.com</u>.
 - **Documents:** Preserve and safeguard all documents and communications involving the Defendants, including any materials located in your office or on your personal and/or company-owned devices like laptops and smartphones. Do not delete or alter any documents in the broadest sense of that word, including mail, paper files, emails, text or SMS messages, chat logs, voicemails, videos, pictures, social media posts, comments and other interactions, accounting records, and digital files like spreadsheets, databases, and word processing documents, *etc.* Again, any attempts, after the receipt of this letter or with knowledge of its contents, to delete, transfer, copy, or otherwise retain or destroy documents belonging or relating to the Defendants or Receivership Entities will be treated as a violation of the asset freeze subject to <u>civil and possibly criminal sanctions</u>.
 - Assets: Do not remove, sell, transfer, or otherwise dispose of any equipment or other assets owned by the Receivership Entities or their affiliates. As mentioned above, this is a sanctionable violation of the asset freeze and Order.

I do not work for the Federal Trade Commission. Rather, I serve as an appointed agent of the United States District Court for the Middle District of Florida, where the Defendants generally reside and conduct business. The Defendants will have an opportunity to dispute the FTC's



Page | 4

allegations against them in the Receivership Action, but in the meantime, your compliance with the Order, especially including the matters discussed in this letter, is both required and appreciated. As also referenced above, I have hired the law firm of Fogarty Mueller Harris, PLLC to represent me in connection with the performance of my duties. You might receive an email or call from one of their attorneys, paralegals, or investigators for an interview. Finally, I have retained E-Hounds, Inc. to assist with the preservation of cloud data, electronic devices, and other technical matters. Please extend your full cooperation, courtesy, and candor to all of these professionals as agents of the judiciary and its Court-appointed Receiver.

3023

I appreciate that your receipt of this letter is likely an unexpected and difficult development. At this point, I do not know the future of the Receivership Entities. Pursuant to the Order, the Court has directed and authorized me to "[s]uspend business operations of the Receivership Entities if in the judgment of the Receiver such operations cannot be continued legally and profitably." Your cooperation and input will be crucial to my ability to make that determination.

My counsel, Matt Mueller, can be reached at +1-813-682-1730 or <u>matt@fmhlegal.com</u>, and I can be reached at +1-727-641-6562 or <u>jared.perez@jaredperezlaw.com</u>. Aside from any emergency matters, email communications are preferred at this time. Please complete and return this form and await further instructions.

| Signature: | Date: |
|---|--|
| Name: | Title/Position: |
| Manager: | Employment Date: |
| Personal Phone: | Personal Email: |
| Home Address: | |
| Compensation (including any unpaid amou | nts): |
| Job Description (in your own words): | |
| Business Login Credentials (usernames, pa | sswords, and relevant applications/systems): |
| | |
| | |
| | |
| | |

Acknowledgement of Receipt



Case 8:24-cv-01626-KKM-AAS Document 151-2

nt 151-2 Filed 02/28/25 Page 7 of 11 PageID 3024

Page | 5

Other (anything else you would like me, as Receiver, my counsel, or the Court to know). If you would like to convey any such information confidentially, please contact me or my counsel via telephone or your personal email address):



Respectfully,

Jared J. Perez

Jared J. Perez, as Receiver for START CONNECTING LLC, d/b/a USA Student Debt Relief, and START CONNECTING SAS, d/b/a Start Connecting

Enclosure

CC: Matt Mueller, Esq. (<u>matt@fmhlegal.com</u>) Hannah Yohnk (<u>hannah@fmhlegal.com</u>) Angelo Troncoso (<u>atroncoso@chaseandassociates.com</u>)



UNITED STATES DISTRICT COURT MIDDLE DISTRICT OF FLORIDA TAMPA DIVISION

FEDERAL TRADE COMMISSION,

Plaintiff,

v.

Case No. 8:24-cv-1626-KKM-AAS

START CONNECTING LLC, et al.,

Defendants.

ORDER

The Federal Trade Commission (FTC) filed a Complaint for Permanent Injunction and Other Equitable Relief pursuant to Sections 13(b) and 19 of the Federal Trade Commission Act (FTC Act), 15 U.S.C. §§ 53(b) and 57b, Section 6(b) of the Telemarketing and Consumer Fraud and Abuse Prevention Act (Telemarketing Act), 15 U.S.C. § 6105(b), and Section 522(a) of the Gramm-Leach-Bliley Act (GLB Act), 15 U.S.C. § 6822(a). Compl. (Doc. 1). The FTC now moves pursuant to Federal Rule Civil Procedure 65(b), for a temporary restraining order, asset freeze, other equitable relief, and an order to show cause why a preliminary injunction should not issue against Defendants. (Doc. 3). For the reasons set forth below, I grant the motion.

| From: | Case state of www.sastudentdebarelief.com | Filed 02/28/25 | Page 9 of 11 PageID |
|----------|--|--------------------|--------------------------------|
| Sent: | Thursday, July 11, 2024 7:52 AM 3026 | | |
| To: | andrew.w@usastudentdebtrelief.com | | |
| Subject: | Fwd: Temporary Restraining Order in F.T.C. v. Star | t Connecting LLC e | et al., Case No. 8:24-cv-01626 |
| | (M.D. Fla.) | | |
| Attach: | Letter to Employees.pdf | | |

----- Mensaje reenviado ------

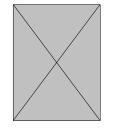
Asunto:Temporary Restraining Order in F.T.C. v. Start Connecting LLC et al., Case No. 8:24-cv-01626 (M.D. Fla.) Fecha:Thu, 11 Jul 2024 18:47:59 +0000

De:Hannah Yohnk https://www.hannah@fmhlegal.com>

CC: Jared Perez <u><jared.perez@jaredperezlaw.com></u>, Matthew Mueller <u><matt@fmhlegal.com></u>, Angelo Troncoso (atroncoso@chaseandassociates.com) <u><atroncoso@chaseandassociates.com></u>

Good afternoon:

Please see the attached correspondence from Jared J. Perez, as the Court-appointed Receiver for START CONNECTING LLC, d/b/a USA Student Debt Relief, and START CONNECTING SAS, d/b/a Start Connecting.



Hannah Yohnk | Fogarty Mueller Harris, PLLC Paralegal

Office: (813) 549-4490 Fax: (813) 441-8288 Email: hannah@fmhlegal.com 501 E. Kennedy Boulevard, Suite 1030 Tampa, Florida 33602 www.fmhlegal.com

| From: | Case 5.24 c Sanghozo kugas squesastudent dent dent dent dent dent dent dent |
|----------|---|
| Sent: | Thursday, July 11, 2024 8:02 AM 3027 |
| To: | andrew.w@usastudentdebtrelief.com |
| Subject: | Fwd: Temporary Restraining Order in F.T.C. v. Start Connecting LLC et al., Case No. 8:24-cv-01626 |
| | (M.D. Fla.) |
| Attach: | Letter to Employees.pdf |

----- Forwarded Message ------

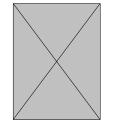
Subject: Temporary Restraining Order in F.T.C. v. Start Connecting LLC et al., Case No. 8:24-cv-01626 (M.D. Fla.) Date: Thu, 11 Jul 2024 18:47:59 +0000

From: Hannah Yohnk https://www.seamen.example.com

CC: Jared Perez <u><jared.perez@jaredperezlaw.com></u>, Matthew Mueller <u><matt@fmhlegal.com></u>, Angelo Troncoso (atroncoso@chaseandassociates.com) <u><atroncoso@chaseandassociates.com></u>

Good afternoon:

Please see the attached correspondence from Jared J. Perez, as the Court-appointed Receiver for START CONNECTING LLC, d/b/a USA Student Debt Relief, and START CONNECTING SAS, d/b/a Start Connecting.



Hannah Yohnk | Fogarty Mueller Harris, PLLC Paralegal Office: (813) 549-4490

Fax: (813) 441-8288 Email: hannah@fmhlegal.com 501 E. Kennedy Boulevard, Suite 1030 Tampa, Florida 33602 www.fmhlegal.com

| From: | Case Maria Felipe Prente Mmaria p@stattconnecting.co> opiechal 2/28/25 Page 11 of 11 PageID Maria Felipa Puente <maria.p@startconnecting.co></maria.p@startconnecting.co> |
|---------|--|
| Sent: | Thursday, July 11, 2024 8:07 AM |
| To: | bryanb@usastudentdebtrelief.com |
| Subject | |
| | (M.D. Fla.) |
| Attach: | Letter to Employees.pdf |

Hola Bryan

Me llego este correo.

----- Mensaje reenviado ------

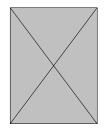
Asunto:Temporary Restraining Order in F.T.C. v. Start Connecting LLC et al., Case No. 8:24-cv-01626 (M.D. Fla.) Fecha:Thu, 11 Jul 2024 18:47:59 +0000

De:Hannah Yohnk https://www.hannah@fmhlegal.com>

CC: Jared Perez <u><jared.perez@jaredperezlaw.com></u>, Matthew Mueller <u><matt@fmhlegal.com></u>, Angelo Troncoso (atroncoso@chaseandassociates.com) <u><atroncoso@chaseandassociates.com></u>

Good afternoon:

Please see the attached correspondence from Jared J. Perez, as the Court-appointed Receiver for START CONNECTING LLC, d/b/a USA Student Debt Relief, and START CONNECTING SAS, d/b/a Start Connecting.



Hannah Yohnk | Fogarty Mueller Harris, PLLC Paralegal Office: (813) 549-4490 Fax: (813) 441-8288 Email: hannah@fmhlegal.com 501 E. Kennedy Boulevard, Suite 1030 Tampa, Florida 33602 www.fmhlegal.com

Exhibit B

Document 151-3 Filed 02/28/25 Page 2 of 9 PageID 3030

Short Message Report

| Conversations: 1 | Participants: 3 |
|--------------------|-----------------------|
| Total Messages: 93 | Date Range: 7/11/2024 |

Outline of Conversations



D04D48DPBQA • 93 messages on 7/11/2024 • Jason Rivera (Richard Gray) (richard.g@startconnecting.co) • Slackbot • Valerie Clark (valerie.g@startconnecting.co)

Page 3 of 9 PageID

Case 8:24-cv-01626-KKM-AAS Document 151-3 Filed 3031 Messages in chronological order (times are shown in GMT +00:00)

| . | D04D48DPBQA | |
|----------|--|---------------------|
| VG | Valerie Clark (valerie.g@startconnecting.co) FPA WHOOOOOO | 7/11/2024, 12:00 AM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/11/2024, 12:01 AM |
| VG | Valerie Clark (valerie.g@startconnecting.co) good morning | 7/11/2024, 2:05 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Good morning sunshine 🜞 | 7/11/2024, 2:06 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Super proud of you, you showed your skills hard yesterday | 7/11/2024, 2:06 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) thank youuu and i am going to do the same today | 7/11/2024, 2:14 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) im gonna give it my al to get those numbers | 7/11/2024, 2:14 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) You are my top agent so I know that 4 sure | 7/11/2024, 2:27 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Team Richie! | 7/11/2024, 2:27 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Good morning! New Google leads on the HubSpot platform. | 7/11/2024, 2:44 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) <tel></tel> | 7/11/2024, 3:23 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) Student2796 | 7/11/2024, 3:23 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) rich sos help me open this fsa | 7/11/2024, 3:23 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) its not loading on my end | 7/11/2024, 3:23 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) E190125 | 7/11/2024, 3:23 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) On it | 7/11/2024, 3:24 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Code pls? | 7/11/2024, 3:25 PM |

| Case | e 8:24-cv-01626-KKN | M-AAS | Document 151-3 3032 | Filed 02/28/25 | Page 4 of 9 PageID |
|------|--|------------------------|------------------------|----------------|--------------------|
| | Foderal Student And USUPTON - Data Services - Tape to | Geboort Charlingsons - | an menser 12 | | |
| | Two-Step Verfication | | | | |
| | Part Regard Cole Annual Regard Cole | | | | |
| | Applie Carport America | And in the second | Weine Busen British | | |
| I. | mage: image.png (25 KB) | | E. | | |
| VG V | /alerie Clark (valerie.g@s | tartconneo | cting.co) | | 7/11/2024, 3:25 PM |

RG Jason Rivera (Richard Gray) (richard.g@startconnecting.co)



Image: image.png (59 KB)

482566

RG Jason Rivera (Richard Gray) (richard.g@startconnecting.co)

7/11/2024, 3:28 PM

7/11/2024, 3:27 PM

Attachment: Aid Summary _ Loans _ Federal Student Aid E190125.pdf (305 KB)

RG Jason Rivera (Richard Gray) (richard.g@startconnecting.co)

7/11/2024, 3:29 PM

Case 8:24-cv-01626-KKM-AAS

| Tatal | binnet | Polatipet | Losa Type : |
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| | н | 38 | FTELF THREE Sambine |
| 134,463 | \$5,360 | 115,440 | Total |

RG Jason Rivera (Richard Gray) (richard.g@startconnecting.co)

7/11/2024, 3:29 PM

| Lees Type | Principal | Internet | Total Matsas e | |
|---|-----------|----------|-------------------|--|
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| Tetal | 8.197 | 51,497 | 86,258 | |

Image: image.png (15 KB)

Loan Types

| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Data is in | 7/11/2024, 3:31 PM |
|----|---|--------------------|
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Se callo la llamada | 7/11/2024, 3:33 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) everything is on the file | 7/11/2024, 3:33 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) yes but i called him | 7/11/2024, 3:33 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Are you on the phone with him | 7/11/2024, 3:34 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) yes | 7/11/2024, 3:34 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) pays today!!!! | 7/11/2024, 3:35 PM |

79,107 Nie Xy 3

| | Case 8:24-cv-01626-KKM-AAS | Document 151-3 3034 | Filed 02/28/25 | Page 6 of 9 PageID |
|----|--|-------------------------|----------------|--------------------|
| RG | Jason Rivera (Richard Gray) (richar lets go | | | 7/11/2024, 3:35 PM |
| RG | Jason Rivera (Richard Gray) (richar ok ok | d.g@startconnecting.co) | | 7/11/2024, 3:35 PM |
| RG | Jason Rivera (Richard Gray) (richar jajajajaja | d.g@startconnecting.co) | | 7/11/2024, 3:35 PM |
| RG | Jason Rivera (Richard Gray) (richar | d.g@startconnecting.co) | | 7/11/2024, 3:37 PM |
| RG | Jason Rivera (Richard Gray) (richar | d.g@startconnecting.co) | | 7/11/2024, 3:37 PM |
| RG | Jason Rivera (Richard Gray) (richar You are rocking and rolling | d.g@startconnecting.co) | | 7/11/2024, 3:39 PM |
| RG | Jason Rivera (Richard Gray) (richar The A team is back! | d.g@startconnecting.co) | | 7/11/2024, 3:40 PM |
| VG | Valerie Clark (valerie.g@startconne yes we are whoooo | cting.co) | | 7/11/2024, 3:49 PM |
| VG | Valerie Clark (valerie.g@startconne we did it | cting.co) | | 7/11/2024, 3:49 PM |
| VG | Valerie Clark (valerie.g@startconne thank youuu | cting.co) | | 7/11/2024, 3:49 PM |
| RG | Jason Rivera (Richard Gray) (richar You are welcome | d.g@startconnecting.co) | | 7/11/2024, 3:49 PM |
| VG | Valerie Clark (valerie.g@startconne | cting.co) | | 7/11/2024, 4:01 PM |

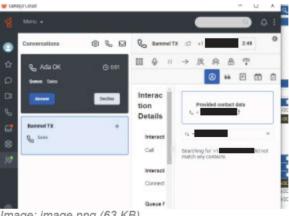


Image: image.png (63 KB)

URE CLOUD ENT CRAZY

- VG Valerie Clark (valerie.g@startconnecting.co) ON ME
- Jason Rivera (Richard Gray) (richard.g@startconnecting.co) RG Ok pls log out and in

7/11/2024, 4:01 PM

7/11/2024, 4:02 PM

VG Valerie Clark (valerie.g@startconnecting.co) 7/11/2024, 4:02 PM

| Case 8:24-cv-01626-KKM-AAS Document 151-3 3035 | | Filed 02/28/25 | Page 7 of 9 PageID | | |
|---|--|----------------|--------------------|--|--|
| | IM ON A CALL AND IT ANSWERED ANOTHER CALL | | | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) if it happens again then ease cookies and re set the pc | | 7/11/2024, 4:02 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) damn | | 7/11/2024, 4:02 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) E189939 PLS GIVE ME THE SOCIAL OF HTIS FILE | | 7/11/2024, 4:09 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | | 7/11/2024, 4:10 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) rich im going to have to restart the computer | | 7/11/2024, 4:35 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) its giving me a hardtime | | 7/11/2024, 4:35 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) oki | | 7/11/2024, 4:35 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) ok im back | | 7/11/2024, 4:45 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) ok good | | 7/11/2024, 4:47 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH CAN I HAVE MY BREAK | | 7/11/2024, 4:59 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) PLS | | 7/11/2024, 5:02 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) In 10 minutes | | 7/11/2024, 5:04 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) You can go now | | 7/11/2024, 5:14 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) E190102 | | 7/11/2024, 6:00 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Vale are u available | | 7/11/2024, 6:00 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) YA LA LLAMO | | 7/11/2024, 6:01 PM | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) IM FINISHING UP | | 7/11/2024, 6:01 PM | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) ok | | 7/11/2024, 6:01 PM | | |
| | | | | | |

| C | Case 8:24-cv-01626-KKM-AAS Document 151-3 Filed 02/28/25 3036 | Page 8 of 9 PageID |
|----|--|--------------------|
| VG | Valerie Clark (valerie.g@startconnecting.co) THAT WOMAN | 7/11/2024, 6:21 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) I CALLED | 7/11/2024, 6:21 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) USHHHH | 7/11/2024, 6:21 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) 30 MINS | 7/11/2024, 6:21 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) O TRY TO FIN AN EMAIL SHE NEVER FOUND FOR THE FSA CODE | 7/11/2024, 6:22 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) AND THEN CHQ | 7/11/2024, 6:22 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) SHE DID NOT GET THEM RIGHT | 7/11/2024, 6:22 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) AND THEN I DID MANUAL QUALIFICATION | 7/11/2024, 6:22 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) AND SHE FINALLY ENDED THE CALL | 7/11/2024, 6:22 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) TELLING ME TO STICK THE LOAN AND PAYMENTS UP MY | 7/11/2024, 6:23 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH THERE IS SOMEBODY AT THE DOOR | 7/11/2024, 6:34 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) CAN I HAVE A MIN TO SEE WHO IS IT AND WHAT THEY WANT | 7/11/2024, 6:34 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) IM ACK THANKS | 7/11/2024, 6:43 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) The file pls | 7/11/2024, 7:03 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) E190226 | 7/11/2024, 7:04 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) uff thanks | 7/11/2024, 7:14 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) he pays today | 7/11/2024, 7:14 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Dale | 7/11/2024, 7:14 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) he was also my google lead lol | 7/11/2024, 7:14 PM |

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| / | | valenelu |
|------------------------|-----|-----------|
| 1 | | Valerie G |
| 1 | 1 | Valerie G |
| | | Valerie G |
| Image: image.png (11 I | KB) | |

| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Yes I know you are good | 7/11/2024, 7:15 PM |
|----|--|--------------------|
| VG | Valerie Clark (valerie.g@startconnecting.co) i just got a wierd email | 7/11/2024, 7:17 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Yes disregard the email | 7/11/2024, 7:18 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Andrew is dealing with it along with Sebas | 7/11/2024, 7:18 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) yes ok | 7/11/2024, 7:21 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) your on available | 7/11/2024, 7:25 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) can u pls get on Q | 7/11/2024, 7:25 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) ys i was sending an email | 7/11/2024, 7:26 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) and im about to go to lunch | 7/11/2024, 7:26 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) ok | 7/11/2024, 7:26 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) i was sending docs email to the client i just sold | 7/11/2024, 7:26 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) listo thanks | 7/11/2024, 7:26 PM |

Exhibit C

Case 8:24-cv-01626-KKM-AAS

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Short Message Report

| Conversations: 1 | Participants: 3 |
|---------------------|-----------------------|
| Total Messages: 152 | Date Range: 7/19/2024 |

Outline of Conversations



D04D48DPBQA • 152 messages on 7/19/2024 • Jason Rivera (Richard Gray) (richard.g@startconnecting.co) • Slackbot • Valerie Clark (valerie.g@startconnecting.co)

Filed 02/28/25

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Messages in chronological order (times are shown in GMT +00:00)

| - | D04D48DPBQA | |
|----|--|---------------------|
| VG | Valerie Clark (valerie.g@startconnecting.co) rich thanks for everything | 7/19/2024, 12:05 AM |
| VG | Valerie Clark (valerie.g@startconnecting.co) good night | 7/19/2024, 12:05 AM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) You are welcome have a blessed night | 7/19/2024, 12:06 AM |
| VG | Valerie Clark (valerie.g@startconnecting.co) good morning | 7/19/2024, 2:10 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Good morning sweetie | 7/19/2024, 2:22 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Lets knock it out the park today! | 7/19/2024, 2:23 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) YES SIR | 7/19/2024, 2:39 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH | 7/19/2024, 2:39 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) R WE STIIL BANNED FROM THE OTHER STATES | 7/19/2024, 2:40 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) OR ARE ALL STATES ALLOWED | 7/19/2024, 2:40 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) ? | 7/19/2024, 2:40 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) no we are still sith the same rules | 7/19/2024, 2:40 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) with | 7/19/2024, 2:41 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) OK JUST MAKING SURE | 7/19/2024, 2:55 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH R WE RECIEVING CALL | 7/19/2024, 3:09 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Not yet did you get one? | 7/19/2024, 3:09 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) YES | 7/19/2024, 3:09 PM |

| Ca | se 8:24-cv-01626-KKM-AAS Document 151-4 Filed 02/28/25 3041 | Page 4 of 24 PageID | | | | |
|----|--|---------------------|--|--|--|--|
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) do not make any calls right now pls | 7/19/2024, 3:10 PM | | | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) who called? | 7/19/2024, 3:10 PM | | | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) I DONT KNOW CAUSE I JUST CHECKED | 7/19/2024, 3:10 PM | | | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) | 7/19/2024, 3:10 PM | | | | |
| | Hoy Para: team +1 Hoy V team Hoy V team Hoy | | | | | |
| | Image: image.png (13 KB) | | | | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) the list and its not any number that i have called | 7/19/2024, 3:11 PM | | | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) 49 years old Current Address: <https: <="" th="" www.usphonebook.com=""><th>7/19/2024, 3:13 PM</th></https:> | 7/19/2024, 3:13 PM | | | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/19/2024, 3:13 PM | | | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) that may be a good lead | 7/19/2024, 3:13 PM | | | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) 7/19/2024, 3:13 PM ok | | | | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) im gonna call him back | 7/19/2024, 3:14 PM | | | | |
| RG | Jason Rivera (Richard (richard.g@startconnecting.co) not yet | 7/19/2024, 3:14 PM | | | | |
| VG | Valerie Clark (valerie.g@startconnecting.co) ok | 7/19/2024, 3:14 PM | | | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) he is not in the system | 7/19/2024, 3:14 PM | | | | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) the new one any way | 7/19/2024, 3:14 PM | | | | |
| | | | | | | |

| VG | Valerie Clark (valerie.g@startconnecting.co) so ill wait uuntil you tell me its ok to call ?? | 7/19/2024, 3:15 PM |
|----|--|--------------------|
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) yes pls | 7/19/2024, 3:15 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH | 7/19/2024, 3:27 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) CAN I HAVE MY BREAK PLS | 7/19/2024, 3:28 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) dale | 7/19/2024, 3:31 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) new hubs | 7/19/2024, 3:31 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) OK ME PONGO EN QUE ESTADO PARA BREAKS | 7/19/2024, 3:31 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) yes pls | 7/19/2024, 3:34 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) vale send me the client you closed yesterday pls | 7/19/2024, 4:00 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) SCREENSHOT | 7/19/2024, 4:01 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) ?? | 7/19/2024, 4:01 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) no the number | 7/19/2024, 4:01 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) pls | 7/19/2024, 4:01 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) the slae | 7/19/2024, 4:01 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) <tel> THAT IS HIS PHONE</tel> | 7/19/2024, 4:01 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) CASE #12220 | 7/19/2024, 4:02 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) Alex James Kohleton Marley | 7/19/2024, 4:02 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Make sure that when you sell the client the auto pay is on | 7/19/2024, 4:04 PM |
| | | |



Image: image.png (54 KB)

- Valerie Clark (valerie.g@startconnecting.co) 7/19/2024, 4:05 PM VG OK SORRY
- Valerie Clark (valerie.g@startconnecting.co) VG ANTO ME DIJO QUE ESO LO PONIA QC
- Valerie Clark (valerie.g@startconnecting.co) VG ENTONCES POR ESO NO LO PUSE
- VG Valerie Clark (valerie.g@startconnecting.co) IM GETTING ANOTHER CALL RICH
- VG Valerie Clark (valerie.g@startconnecting.co)

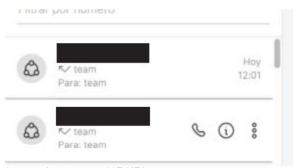


Image: image.png (15 KB)

Valerie Clark (valerie.g@startconnecting.co) VG ANOTHER ONE



- Jason Rivera (Richard Gray) (richard.g@startconnecting.co) RG those are hubspot leads that are calling back
- Jason Rivera (Richard Gray) (richard.g@startconnecting.co) RG

she already 1st payment of 100. 3 more remaining.

7/19/2024, 4:05 PM

7/19/2024, 4:05 PM

7/19/2024, 5:01 PM

7/19/2024, 5:02 PM

7/19/2024, 5:11 PM

7/19/2024, 5:12 PM

7/19/2024, 5:12 PM

| Ca | use 8:24-cv-01626-KKM-AAS Document 151-4 Filed 02/28 | B/25 Page 7 of 24 PageID |
|----|---|--------------------------|
| RG | 3044 Jason Rivera (Richard Gray) (richard.g@startconnecting.co) That is from usa | 7/19/2024, 5:13 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) just charge 3 payments of \$100.30 | 7/19/2024, 5:13 PM |
| S | Slackbot EDITED | 7/19/2024, 5:13 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) 36 months of | 7/19/2024, 5:14 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) | 7/19/2024, 5:16 PM |
| VG | Re: Welcome Letter Image: Image: png (24 KB) Image: Clark (valerie.g@startconnecting.co) | 7/19/2024, 5:17 PM |
| | Re: REQUIRED DOCUMENTATION Image: Comparison of the second seco | |
| VG | Valerie Clark (valerie.g@startconnecting.co) | 7/19/2024, 5:17 PM |
| | Example and the set of the s | |

Image: image.png (19 KB) Jason Rivera (Richard Gray) (richard.g@startconnecting.co)

RG

Is there a phone number for those clients?

| | Case 8:24-cv-01626-KKM-AAS Doc | cument 151-4 | Filed 02/28/25 | Page 8 of 24 PageID |
|----|---|---------------------|-------------------|---------------------|
| | NOT ON THE EMAILS | 3045 | | |
| VG | G Valerie Clark (valerie.g@startconnecting.c I WOULD HAVE TO RESPOND TO THOS E | | IR NUMBER | 7/19/2024, 5:18 PM |
| VG | G Valerie Clark (valerie.g@startconnecting.c ONLY ONE OF THEM HAS AN UMBER | co) | | 7/19/2024, 5:19 PM |
| VG | G Valerie Clark (valerie.g@startconnecting.c ITS A GUY WHO WANTS US TO HELP HIS | | | 7/19/2024, 5:19 PM |
| RG | G Jason Rivera (Richard Gray) (richard.g@s ok thanks | startconnecting.co) | | 7/19/2024, 5:19 PM |
| VG | G Valerie Clark (valerie.g@startconnecting.c HE INCLUDED BOTH HIS NUMBER AND H | 1 | | 7/19/2024, 5:19 PM |
| VG | G Valerie Clark (valerie.g@startconnecting.c RICH THOSE NUMBERS THAT CALLED MI | | D THEM THEY DO NO | 7/19/2024, 5:27 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@s Ok did you filter them on the HubSpot platfor | | | 7/19/2024, 5:44 PM |
| VG | G Valerie Clark (valerie.g@startconnecting.c ON THE EXCEL SHEET | co) | | 7/19/2024, 5:45 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@s no on the hubs | startconnecting.co) | | 7/19/2024, 5:45 PM |
| VG | G Valerie Clark (valerie.g@startconnecting.c COMO ASI | co) | | 7/19/2024, 5:46 PM |
| VG | G Valerie Clark (valerie.g@startconnecting.c WHERE | co) | | 7/19/2024, 5:46 PM |
| RG | ြ Jason Rivera (Richard Gray) (richard.g@s | startconnecting.co) | | 7/19/2024, 5:46 PM |

| | | | | 84 | | 101.00 | * |
|------------|---------|------------|------|-------------------------------|---------|------------|---|
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| •) 1)ii | LEADS | | | | | | |
| | | manual red | 1414 | Particle 1 | Court 4 | Callery P. | |
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| | | | | al etche | 1 | - | 4 |
| - | | | | | 1 | - | 4 |

Image: image.png (57 KB)

| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) top right | 7/19/2024, 5:46 PM |
|----|---|--------------------|
| VG | Valerie Clark (valerie.g@startconnecting.co) YA LOS BUSCO | 7/19/2024, 5:47 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) | 7/19/2024, 5:47 PM |

3046

Filed 02/28/25

Page 9 of 24 PageID

I WAS CALLING GOOGLE LEADS FROM HERE

VG Valerie Clark (valerie.g@startconnecting.co)

7/19/2024, 5:48 PM

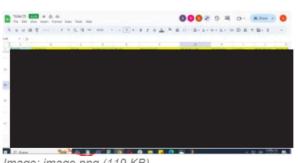


Image: image.png (119 KB)

| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Those are google leads | 7/19/2024, 5:52 PM |
|----|--|--|
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) the hubs are more important | 7/19/2024, 5:52 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) they are 20 from today | 7/19/2024, 5:52 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) 115 from yesterday | 7/19/2024, 5:52 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) FROM THE SUITECRM | 7/19/2024, 5:52 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RIGHT | 7/19/2024, 5:52 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) <http: 192.168.100.78="" index.php?action="ajaxui#ajaxUILoc=index.php%3Fmodule%3DLea<br" suitecrm="">></http:> | 7/19/2024, 5:53 PM ds%26action%3Dinde |
| VG | Valerie Clark (valerie.g@startconnecting.co) OK | 7/19/2024, 5:53 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH WRITE FAST LOL | 7/19/2024, 6:05 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) so you log in as Valerie Griffin but filter Valerie C | 7/19/2024, 6:06 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) I was talking to Sebas | 7/19/2024, 6:06 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) YES ? | 7/19/2024, 6:07 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) WHAT DID HE SAY | 7/19/2024, 6:07 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) THIS CLIENT WAS MY LAST SALE BEFORE THE PROBLEM, HE WAS A PAY TODAY THAT DAY | 7/19/2024, 6:09 PM OF THE PROBLEM |

Case 8:24-cv-01626-KKM-AAS Document 151-4 Filed 02/28/25 Page 10 of 24 PageID 3047 BUT WAS NEVER QC KEEP HIM IN MIND FOR SOMEBODY ELSE TO CALL HIM AND RESELL HIM

| | Image: image.png (13 KB) | |
|----|---|---|
| VG | Valerie Clark (valerie.g@startconnecting.co) IM GOING TO CALL YOU THROUGH WHATSAPP CAUSE IM HEADING TO LUNCH | 7/19/2024, 6:10 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) 6 payments \$220 | 7/19/2024, 6:16 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/19/2024, 6:16 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) <http: index.php?action="DetailView&;module=Leads&;record=28ef0d72-add<br" localhost="" suitecrm="">668feb3eb00b&;offset=1</http:> | 7/19/2024, 6:17 PM c0-282b-928c- |
| VG | Valerie Clark (valerie.g@startconnecting.co) YESS | 7/19/2024, 7:11 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) closing my first | 7/19/2024, 8:16 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) From the HubSpots right? | 7/19/2024, 8:17 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) sooooo when i left for lunch i had 5 of the bibileads created so i was finishing those up to get sta | 7/19/2024, 8:23 PM arted on hubspots |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) ok | 7/19/2024, 8:26 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) <https: calculators="" pay-as-you-earn-repayment-calculator="" www.savingforcollege.com=""> Pay As You Earn Repayment Calculator</https:> | 7/19/2024, 8:26 PM |
| | This calculator determines the monthly payment and estimates the total payments under the pa plan (PAYE). | y-as-you-earn repayment |
| VG | Valerie Clark (valerie.g@startconnecting.co) is tht only for paye | 7/19/2024, 8:26 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Yes that is all we can offer and no consolidations for 6 weeks | 7/19/2024, 8:28 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) como asi | 7/19/2024, 8:28 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) explicame mejor pls ♥ | 7/19/2024, 8:30 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) The goverment just stoped save | 7/19/2024, 8:34 PM |
| | The government just stoped save | |

<https://www.nerdwallet.com/article/loans/student-loans/save-lawsuits-bidens-student-loan-plan-blocked-payments-paused>

SAVE Lawsuits: Biden's Student Loan Plan Blocked, Payments Paused - NerdWallet

A federal court temporarily struck down the SAVE plan on July 18. Affected student loan borrowers will be placed into an interest-free administrative forbearance until a final decision on the SAVE lawsuits.

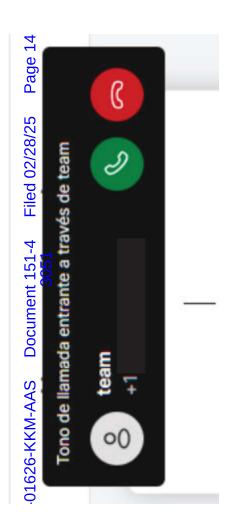
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Are you on a call? | 7/19/2024, 8:41 PM |
|----|--|---------------------|
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) I am going to call you really quick | 7/19/2024, 8:42 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) call me | 7/19/2024, 8:45 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) not on a call | 7/19/2024, 8:45 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) pls | 7/19/2024, 8:45 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) give me a sec | 7/19/2024, 8:45 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) ok | 7/19/2024, 8:45 PM |
| S | Slackbot EDITED | 7/19/2024, 8:48 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) ok I am back | 7/19/2024, 8:48 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH YOUR STILL O OUR CALL LOL | 7/19/2024, 9:11 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) im closing my secon whooooo | 7/19/2024, 10:29 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Great job girl! | 7/19/2024, 10:29 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) I know you are finisher! | 7/19/2024, 10:30 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) im starting to get the hang of this | 7/19/2024, 10:31 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Thats all we need to get used to the system and we are still the same sharks | 7/19/2024, 10:32 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) yesss | 7/19/2024, 10:42 PM |

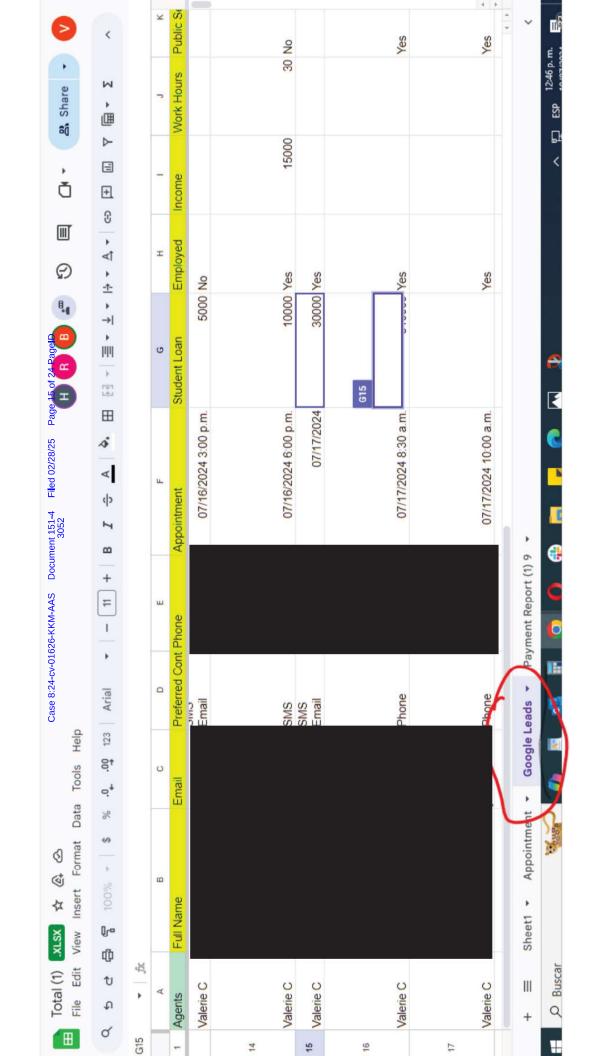
| Cas | se 8:24-cv-01626-KKM-AAS Document 151-4 Filed 02/28/25 3049 | Page 12 of 24 PageID |
|-----|---|----------------------|
| VG | Valerie Clark (valerie.g@startconnecting.co) but i still miss leadtrack | 7/19/2024, 10:42 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) it was more organized | 7/19/2024, 10:42 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Yes me too | 7/19/2024, 10:50 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) we will get the money to fight and beat the case to get back to our normality | 7/19/2024, 10:50 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) I HOPE SO | 7/19/2024, 10:50 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) RICH CAN I HAVE MY BREAK | 7/19/2024, 11:03 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) yes ma'am | 7/19/2024, 11:04 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) You closed another one? | 7/19/2024, 11:23 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) NO NOT YET | 7/19/2024, 11:23 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) 12476 12483 12603 | 7/19/2024, 11:24 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) these are the ones that show up as sales | 7/19/2024, 11:24 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) for today | 7/19/2024, 11:25 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) I SOLD | 7/19/2024, 11:25 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) 12603 | 7/19/2024, 11:25 PM |
| VG | Valerie Clark (valerie.g@startconnecting.co) AND 12483 | 7/19/2024, 11:25 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/19/2024, 11:25 PM |

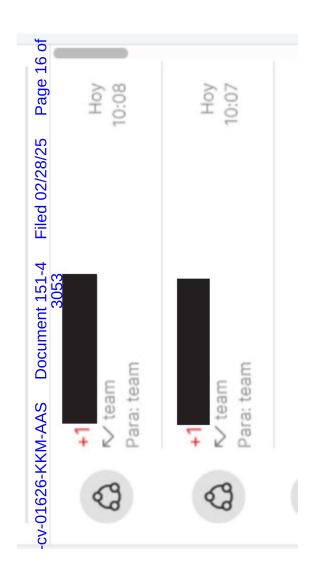
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|-----|--|-------------------------|----------------|----------------------|
| VG | Valerie Clark (valerie.g@startconn YA LO PONGO PROSPECT | | | 7/19/2024, 11:26 PM |
| RG | Jason Rivera (Richard Gray) (richa Ok | rd.g@startconnecting.cc |)) | 7/19/2024, 11:26 PM |
| S | Slackbot EDITED | | | 7/19/2024, 11:27 PM |
| VG | Valerie Clark (valerie.g@startconn RICH ME APARECEN AHORA DOS | | | 7/19/2024, 11:33 PM |
| VG | Valerie Clark (valerie.g@startconn DAVID | ecting.co) | | 7/19/2024, 11:33 PM |
| VG | Valerie Clark (valerie.g@startconn AND FABIAN | ecting.co) | | 7/19/2024, 11:33 PM |
| VG | Valerie Clark (valerie.g@startconn WHICH ONE DO I CHOOSE | ecting.co) | | 7/19/2024, 11:34 PM |
| RG | Jason Rivera (Richard Gray) (richa fab | rd.g@startconnecting.co |) | 7/19/2024, 11:34 PM |

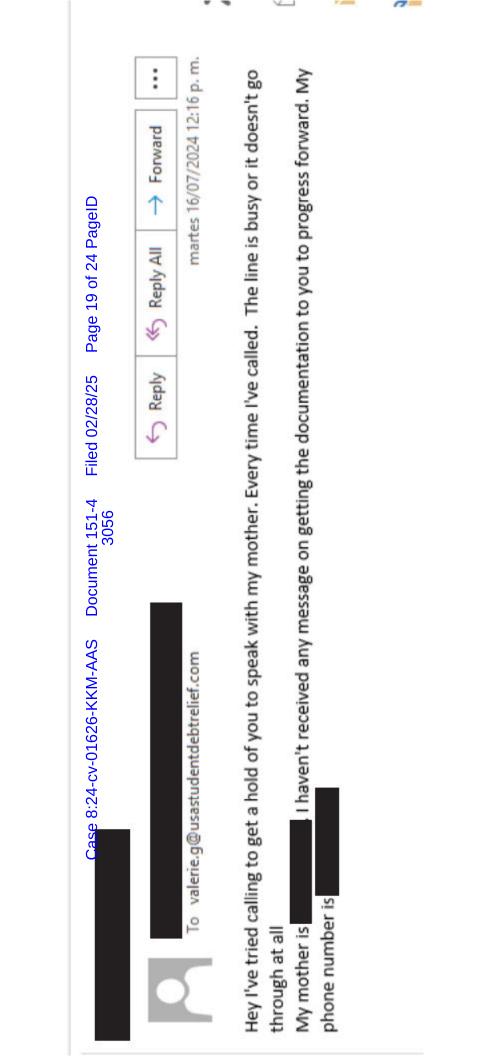


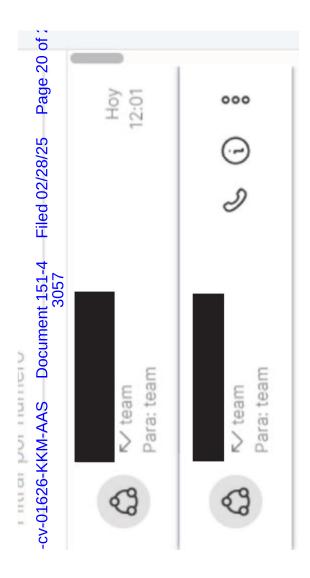




| 😚 Google Chrome isn't your default browser | :n't your default | o Set as defa | ase 8.24-ov-01626-KKM-KK | KM-AAS Docum | ni 151-4 Fried Obroards Page 17 of 24 Page 3054 | Page 17 of 24 Page | | | | × |
|--|-------------------|--------------------|--------------------------|----------------|--|--------------------|---------------------------|------------|--------------------|----------|
| LEADS SALES | MARKETING | SUPPORT ACTIVITIES | COLLABORATION | ATION ALL | | CR | CREATE 💌 Search | ऺ | 💫 🙆 Richerd Gray + | d Gray 🔸 |
| +) Create Lead | V | | | | | | | | | |
| Create Lead From vCard | LEA | LEADS | | | | | | | | |
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| | | | | Amanda G | | Administrator | tor 06/14/0024 03:53pm | 1 | admin | *** |
| | | | | Amanda G | | Administrator | tor 06/14/0024 03:58pm | 1 | admin | 1 |
| | | | | Amanda G | | Administrator | tor 06/14/0024 04:09pm | 1 | admin 1 | 1 |
| | | | | Amanda G | | Administrator | tor 06/14/0024 04:39pm | 1 | admin | *** |
| | | | | Amanda G | | Administrator | tor 06/14/0024 04:46pm | 1 | admin | *** |
| | | | | Amanda G | | Administrator | tor 06/14/0024 05:08pm | 1 | admin | |
| | | | | Amanda G | | Administrator | tor 06/14/0024 05:24pm | T | admin | |
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| | | | | Amanda G | | Administrator | tor 06/14/0024 05:34pm | Ħ | admin | 1 |
| | | | | Amanda G | | Administrator | tor 06/14/0024 05:42pm | 1 | admin | *** |
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| | | | | Amanda G | | Administrator | tor 06/14/0024 06:02pm | 1 | admin | · mi |
| iailto:ricky.vangelder24@gmail.com | nail.com | | | Amanda G | | Administrator | tor 06/14/0024 06:10pm | 1 | admin | 1 |
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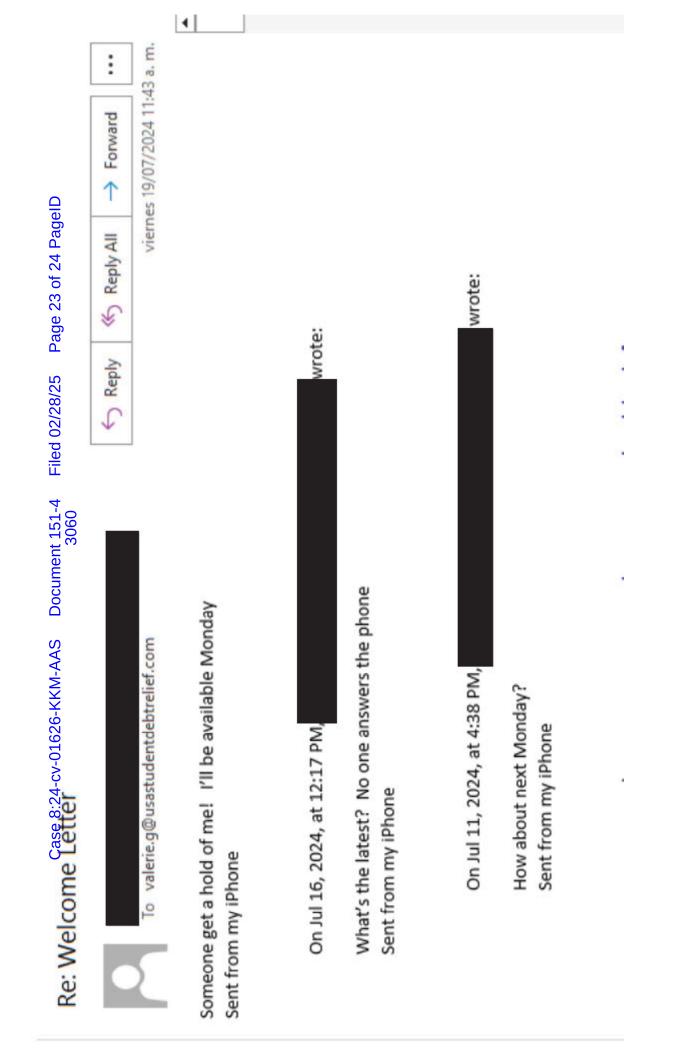






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|---|---------|---------------|------------|-------------------------------------|----------------------|---------------|----------------------------------|----------------------|
| | Spanish | 12603 | 07/19/2024 | | | Valerie Clark | 07/1 9/2024 Current | Current |
| | Spanish | 12588 | 07/19/2024 | | Jere. | imy Cooper | Jeremy Cooper 07/19/2024 Current | Current |
| | English | 12570 | 07/19/2024 | | Mich | Michael Perez | 07/19/2024 Current | Current |
| | Spanish | 12564 | 07/19/2024 | | Jam. | Jamie Cruz | 07/19/2024 Current | Current |
| | Spanish | 12484 | 07/19/2024 | | Mich | Michael Perez | 07/19/2024 Current | Current |
| | English | 12483 | 07/19/2024 | | Valei | Valerie Clark | 07/19/2024 Current | Current |
| | English | 12476 | 07/19/2024 | | Valei | Valerie Clark | 07/19/2024 Current | Current |
| | English | 12470 | 07/19/2024 | | Stud | Student Solut | 07/19/2024 Current | Current |
| | | | | | | | | |

| Re: REQUIRED BOCOMEN HAN Document 151-4 Fil 3059 | Filed 02/28/25 Pa | Page 22 of 24 PageID | Δ | | |
|---|-------------------------------|-------------------------|------------------------------|----------|--|
| | A Reply | K Reply All | → Forward | : | |
| To valerie.g@usastudentdebtrelief.com | | juev | jueves 18/07/2024 6:12 p. m. | 12 p. m. | |
| l've been trying to get in contact with you and the other numbers on the website. However it tell me all calls are busy. Can you provide any clarification on this? | the website. Ho | wever it tell me | all calls are bu | sy. | |
| On Mon, Jul 15, 2024 at 1:49 PM Hello Valorie, | > wrote: | | | | |
| Can you please give me a call when you have a chance. | | | | | |
| On Mon, Jul 8, 2024 at 5:19 PM Hello Valerie, a quick verification question. I'm starting my masters soon and I was talking to student aid and they said my loans start up again in 2026. | wrote: ters soon and I was | e: as talking to stu | ident aid and th | yər | |
| How does that work with the forgiveness program? | | | | | |
| On Thu, Jun 13, 2024 at 9:13 AM < <u>valerie.g@usastudentdebtrelief.com</u> > wrote: | lief.com> wrote: | | | | |
| Good Morning | | | | | |
| Your documents are all set. | | | | | |



| studentnational ន | 🔿 Send SMS 🛛 🐺 Send Docs 🔒 Save | 🚖 Activities 🔋 🔅 | +New ↓ View ▼ Q Open large | | by S.Solutions 7/19/2024 11:02 AM | GE Status changed from " | [Active Prospect]-Opened" | to "[Active Client]-Services Not Started" | by v.clark 7/18/2024 5:32 PM | G Converted from prospect | to client | by v.clark 7/18/2024 5:32 PM | Signature Successful | by v.clark 7/18/2024 5:16 PM | ES Sent SNS Service Agreement to | | bv v.clark 7/18/2024 5:14 PM | I | C Notes Q Open large | | FSA Credentials: | | |
|-------------------|--|-----------------------|----------------------------|-----------------|-----------------------------------|--------------------------|---------------------------|--|------------------------------|---------------------------|----------------|------------------------------|----------------------|------------------------------|-------------------------------------|------------------|------------------------------|----------|----------------------|----------|-------------------|----------|-----------|
| | <u>م</u> | | | mmary | 18871 | | \$1,680.00 | \$0.00 | 0.00% | \$1,680.00 | \$100.00 | 08/01/2024 | NO | Edit Payment Methods | | Payment Schedule | Amount | \$100.00 | \$100.00 | \$100.00 | 11,01/24 \$100.00 | \$100.00 | \$30 UU |
| | | | | Billing Summary | Loan | Amount | Total Fees: | Paid: | % Paid: | Balance: | Due: | Due Date: | AutoPay: | Edit Paymer | | Payment | # Date | 1 08/01/ | 2 09/01/ | 3 10/01/ | 4 11/01/24 | | 7 02/01/2 |
| | | | | | Entered By | valerie clark | valerie clark | | | | | | | | NO : | Entered By | | | | | | | |
| u rayaz | | | | | Tag | Í | ŕ | | | | | | | | Auto Pay: | Tag | | | | | | | |
| | [Active Client] - Services Not Started ▼ Payment Status: Current | sks | | | Description | | | | | | | | | | | Comment | | | | | | | |
| | started 🔻 Payment | 🚍 Documents 📔 📜 Tasks | | | Type | Resolutio | Resolutio | | | | | | | | | ŏ | | | | | | | |
| | - Services Not 3 | 🚯 Forms 🛛 🚍 I | | | Group | General | General | | | | | | | | | Paid By | | | | | | | |
| | tive Client] | 🗃 Billing 📑 | | | Price | \$1,08 | \$600.00 General | | | | | | | | Payment | Status T | | | | | | | |
| | Status: Ad | 🕵 Interview 🗾 | | p | Amount Oty | \$1,080.00 1 | \$600.00 1 | | | | | | | | ent Request Payment | Amount Sta | | | | | | | |
| | ŞType: Client 🔻 | 💶 Profile 🛛 👟 Ir | Invoice | + Add 🔏 Send | Date / | 02/01/25 \$1,(| 08/01/24 \$60 | | | | | | | Pavment | + Make a Payment | Date | | | | | | | |
| ন ব | 40 | - | Ę | | | | _ | | | , | - | • | | Ę | | 1 | | | | | | | |
| | Z Dashboard | 🔒 Home 🖬 Calendar | Cases | 💦 New Case 💙 | Prospects | Viospects | Tasks and Events | Reports | Meetinas | Security | Administration | | | | | | | | | | | | |

Composite Exhibit D

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| From: | |
|----------|--|
| To: | Contact |
| Subject: | Urgent! Students Solutions |
| Date: | Wednesday, September 11, 2024 8:29:48 PM |

Greetings, they contacted me indicating if I was still interested in student loan forgiveness, indicating that the other company has not been there for two months. I think they are the same people with a different name and that their office is in Florida, USA. The phone number they contacted was **structure**. I asked them why they have an area code for Puerto Rico if they are in Florida. They told me that they use the number according to the area. You could investigate! Thank you,





2024-09-27, Larnaca, Cyprus

ANSWER TO THE REPORT RECEIVED

We would like to report that our company, Hostinger International Ltd, is an administrator of free and paid www.hostinger.com which web hosting provider on the owner(-s) of websites(-s) application.studentsolutionservice.com is using paid web hosting plan. Our paid service is being provided by the law of Cyprus. Our servers are located in North America (USA, AZ).

Below we provide you all information that we have collected about website owner(s) (All times are GMT time zone):

Name: Geison Trejos Email: genovaorganic@gmail.com **Country:** CO Signup Date: 2024-07-31 19:59:46

The account has been active since 2024-07-31 20:10:56.

Below we provide IP logs to control panel:

| 2024-09-23 14:18:40 | CO | desktop | 181.63.178.49 | 24680 |
|---------------------|----|---------|-----------------|-------|
| 2024-09-20 16:45:02 | | desktop | 190.85.102.26 | 60569 |
| 2024-09-18 14:11:56 | CO | desktop | 181.63.178.49 | 35801 |
| 2024-09-12 16:53:29 | CO | desktop | 181.63.178.67 | 23486 |
| 2024-09-06 16:46:54 | CO | desktop | 181.63.178.70 | 24130 |
| 2024-09-05 22:18:26 | CO | desktop | 181.63.178.49 | 18870 |
| 2024-09-04 15:13:10 | CO | desktop | 181.63.178.49 | 14744 |
| 2024-09-03 20:37:49 | CO | desktop | 190.85.102.26 | 56345 |
| 2024-09-03 20:20:04 | CO | desktop | 191.106.203.192 | 36441 |
| 2024-09-03 20:18:44 | CO | desktop | 191.106.203.192 | 36347 |
| 2024-08-28 16:48:18 | CO | desktop | 181.63.178.74 | 6557 |
| 2024-08-20 14:06:18 | CO | desktop | 181.63.178.49 | 18670 |
| 2024-08-01 15:57:40 | CO | desktop | 190.85.102.26 | 57756 |
| 2024-07-31 20:08:04 | CO | desktop | 201.217.221.42 | 56634 |
| 2024-07-31 19:59:47 | CO | desktop | 201.217.221.42 | 56297 |

Below we provide payment information:

| Date | Transaction ID | Gateway | Amount | Currency |
|---------------------|-----------------------|-----------|--------|----------|
| 2024-07-31 20:07:40 | H_12889632 | PayPal CC | 119.88 | USD |

Should you need any further information, please do not hesitate and contact us directly at abuse@hostinger.com.

Hostinger International Ltd. 61 Lordou Vyronos Larnaca, 6023 +357.24030130

Company code: 301365 VAT code: 10301365E abuse@hostinger.com

| From: | CaseSlackconotification@slack.comclondoehalf.of | Filed 02/28/25 | Page 5 of 50 PageID |
|---------|--|----------------|---------------------|
| | Slack <notification@slack.com> 3066</notification@slack.com> | | |
| Sent: | Thursday, July 18, 2024 11:04 AM | | |
| To: | amy.t@startconnecting.co | | |
| Subject | t: [Slack] Richard Gray te ha enviado un mensaj | je | |



Tienes un nuevo mensaje directo en U.S.A. Student Debt Relief (usasdr.slack.com)

De tu conversación con Richard Gray

<u>Richard Gray</u> <u>18 de julio a las 16:53</u> docs@studentsolutionservice.com

ABRIR EN SLACK

RESPONDER

Cómo gestionar tus notificaciones



Posponerlas <u>una hora</u>, <u>ocho horas</u>, <u>un día</u>, <u>tres días</u> o <u>hasta la semana que viene</u>. O bien <u>desactiva las notificación de correo electrónico</u>. Para preferencias más detalladas, <u>echa un</u> <u>vistazo a la página de tu cuenta</u>.

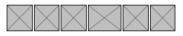


U.S.A. Student Debt Relief URL del espacio de trabajo: usasdr.slack.com Correo: amy.t@startconnecting.co

CONECTARSE







©2024 Slack Technologies, LLC, una empresa de Salesforce. 415 Mission Street, 3rd Floor, San Francisco, CA 94105 Document 151-5 3067

Filed 02/28/25 Page 6 of 50 PageID

| From: | CaseSlackconotification@slack.comctondehalf.of | Filed 02/28/25 | Page 7 of 50 PageID | |
|---------|--|----------------|---------------------|--|
| | Slack <notification@slack.com> 3068</notification@slack.com> | | | |
| Sent: | Wednesday, July 17, 2024 8:02 AM | | | |
| To: | jeff.w@startconnecting.co | | | |
| Subject | ect: [Slack] Bryan Bueno te ha enviado un mensaje | | | |



Tienes un nuevo mensaje directo en U.S.A. Student Debt Relief (usasdr.slack.com)

De tu conversación con Bryan Bueno

Bryan Bueno <u>17 de julio a las 13:49</u> https://sso.godaddy.com/?app=o365&realm=pass&marketid=es-CO

<u>Bryan Bueno</u> <u>17 de julio a las 13:49</u> jeremycooper@studentsolutionservice.com Jeremy123

ABRIR EN SLACK

RESPONDER

Cómo gestionar tus notificaciones



Posponerlas <u>una hora</u>, <u>ocho horas</u>, <u>un día</u>, <u>tres días</u> o <u>hasta la semana que viene</u>. O bien <u>desactiva las notificación de correo electrónico</u>. Para preferencias más detalladas, <u>echa un</u> vistazo a la página de tu cuenta.



U.S.A. Student Debt Relief URL del espacio de trabajo: usasdr.slack.com Correo: jeff.w@startconnecting.co

CONECTARSE





Nuestro blog | Políticas | Centro de Ayuda | Comunidad de Slack Case 8.24-cv-01626-KKM-AAS Document 151-5

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3069

5 Page 8 of 50 PageID

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| From: | CaseSlackconotification@slack.comclonebehalf.of | Filed 02/28/25 | Page 9 of 50 PageID | |
|---------|--|----------------|---------------------|--|
| | Slack <notification@slack.com> 3070</notification@slack.com> | | | |
| Sent: | Wednesday, July 17, 2024 10:05 AM | | | |
| To: | lucas.s@startconnecting.co | | | |
| Subject | t: [Slack] Richard Gray te ha enviado un mensaj | e | | |



Tienes un nuevo mensaje directo en U.S.A. Student Debt Relief (usasdr.slack.com)

De tu conversación con Richard Gray

<u>Richard Gray</u> <u>17 de julio a las 15:49</u> jasonrivera@studentsolutionservice.com Student123

ABRIR EN SLACK

RESPONDER

Cómo gestionar tus notificaciones



Posponerlas <u>una hora</u>, <u>ocho horas</u>, <u>un día</u>, <u>tres días</u> o <u>hasta la semana que viene</u>. O bien <u>desactiva las notificación de correo electrónico</u>. Para preferencias más detalladas, <u>echa un vistazo a la página de tu cuenta</u>.



U.S.A. Student Debt Relief URL del espacio de trabajo: usasdr.slack.com Correo: lucas.s@startconnecting.co

CONECTARSE





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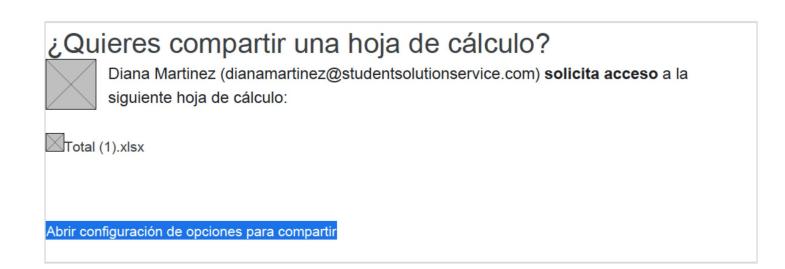
Filed 02/28/25 Page 10 of 50 PageID

 From:
 Diaga Martinez (mediante Hojas de ciale de fegogle) [edrivershires-dn-morenly@geogle.com]

 Sent:
 Tuesday, July 30, 2024 4:22 AM
 3072

 To:
 bryanb@usastudentdebtrelief.com

 Subject:
 Solicitud para compartir "Total (1).xlsx"



Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA Recibiste este correo electrónico porque dianamartinez@studentsolutionservice.com solicitó acceso a un archivo de Hojas de cálculo de Google.



| From: | Case 8.244 CTorres 26 avid 1 Quesestudent deptrelief 69m> | Filed 02/28/25 | Page 12 of 50 PageID |
|---------|---|----------------|----------------------|
| Sent: | Thursday, July 18, 2024 9:33 AM 3073 | | |
| To: | michaelperez@studentsolutionservice.com | | |
| Subject | t: QUALIFICATION - FEDERAL FORGIVENESS PROGRAMS | | |

Dear I hope this message finds you well...

You qualified for the:

SAVE (Saving on a Valuable Education) Plan

Loans that Qualify:

- Direct Subsidized and Unsubsidized Loans.
- Direct PLUS loans made to students.
- Direct Consolidation Loans that do not include (Direct or FFEL) PLUS loans made to parents.

Repayment and Time Frame:

- Your monthly payments will be 10 percent of discretionary income, but never more than you would have paid under the 10-year Standard Repayment Plan.
- Payments are recalculated each year and are based on your updated income and family size.
- You must update your income and family size each year, even if they haven't changed.
- If you're married, your spouse's income or loan debt will be considered only if you file a joint tax return.
- Any outstanding balance on your loan will be forgiven if you haven't repaid your loan in full after 20 years.
- You must be a new borrower on or after Oct. 1, 2007, and must have received a disbursement of a Direct Loan on or after Oct. 1, 2011.
- You must have a high debt relative to your income.
- Your monthly payment will never be more than the 10-year Standard Plan amount.
- Good option for those seeking PSLF.

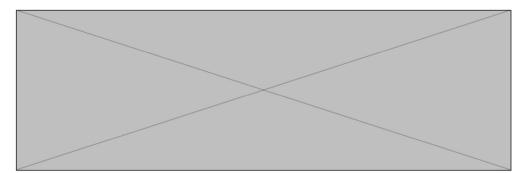
You qualified for the SAVE (Saving on a Valuable Education) Plan:

- <u>Term</u>: 158 Months / *Fixed IDR Adjustment* 60-158 = 98 months
- **Enrollment** : 4 payments of \$100.00 for 4 (four) months.
- Monthly Payment: \$0 towards the loan and \$9 as a monthly monitoring fee. (Beginning on your 5th month).

All together you owe **\$6,582** meaning you would pay back or spend **\$1,422** on the program towards the loan getting a forgiveness of **\$5,160** Appoximately.

Adjustment: \$9 x 98 months = \$882 => Forgiveness amount of: \$5,700

Case 8:24-cv-01626-KKM-AAS Document 151-5 Contact to: 941-777-5591. 3074



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| From: | Case 8.244 CTopres 26 avid Maussstudent deptrelief 5913 | Filed 02/28/25 | Page 14 of 50 PageID |
|---------|---|----------------|----------------------|
| Sent: | Thursday, July 18, 2024 12:22 PM 3075 | | |
| To: | michaelperez@studentsolutionservice.com | | |
| Subject | : YOUR STATUS - FEDERAL STUDENT LOANS | | |

Dear

This is DAVID TORRES your Case Manager at USA Student Debt Relief. I hope this message finds you well.

These are your credentials to check your current student loan status through https://studentaid.gov/:

- Username:
- Password:

Below you can find a summary of your student loans:

Should you have any questions, please reach out to my direct phone at <u>(941) 777-5591</u> or visit us at <u>www.usastudentdebtrelief.com</u>

Thank you for your cooperation and have an excellent day!

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| From: | Case Bazid Torres 26 avid 1 Quesstudent deptrelief 5913 | Filed 02/28/25 | Page 15 of 50 PageID |
|----------|---|----------------|----------------------|
| Sent: | Thursday, July 18, 2024 12:27 PM 3076 | | |
| To: | michaelperez@studentsolutionservice.com | | |
| Subject: | YOUR STATUS - FEDERAL STUDENT LOANS | | |

Dear,

This is MICHAEL PEREZ your Case Manager. I hope this message finds you well.

These are your credentials to check your current student loan status through https://studentaid.gov/:

- Username:
- Password:

Below you can find a summary of your student loans:

Should you have any questions, please reach out to my direct phone at (321) 329-1343

Thank you for your cooperation and have an excellent day!

IMPORTANT INFORMATION: This email is intended only for the person(s) named in the message header. This message (including any attachments) may contain confidential, proprietary, privileged and/or private information exempt from disclosure under applicable law. The information is intended to be for the use of the individual or entity designated above. If you are not the intended recipient of this message, please, notify the sender immediately, and delete the message and any attachments. Any disclosure, reproduction, distribution or other use of this message or any attachments by an individual or entity other than the intended recipient is prohibited.

ocument 151-5 3077 Filed 02/28/25 Page 16 of 50 PageID

Short Message Report

| Conversations: 1 | Participants: 2 |
|--------------------|-----------------------|
| Total Messages: 33 | Date Range: 7/19/2024 |

Outline of Conversations



D03D0C8DRC1 • 33 messages on 7/19/2024 • Bryan Bueno (bryanb@usastudentdebtrelief.com) • Jason Rivera (Richard Gray) (richard.g@startconnecting.co)

Messages in chronological order (times are shown in GMT +00:00)

| | D03D0C8DRC1 | |
|----|--|--------------------------------------|
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) | 7/19/2024, 2:33 PM |
| | Attachment: datos-google-19-07-2024.xlsx (26 KB) | |
| DO | | 7/10/0024 0.27 DM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Bryce Santiago | 7/19/2024, 2:37 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) vos no tenes correo cierto? | 7/19/2024, 2:38 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) entonces entra con el de frank mientras | 7/19/2024, 2:38 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) <https: admin.8x8.com="" users=""></https:> | 7/19/2024, 2:39 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) | 7/19/2024, 2:39 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) | 7/19/2024, 2:39 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/19/2024, 2:54 PM |
| | Attachment: datos-google-19-07-2024.xlsx (27 KB) | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/19/2024, 3:29 PM |
| | Attachment: EsignDocument IVndCw3p0kyEtTjsDqrbgw (4).pdf (259 KB) | |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) | 7/19/2024, 3:53 PM |
| | Name : Phone : | Message : I'm trying to get ahold of |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) Name : Email : Phone : | 7/19/2024, 3:57 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Si salen en el crm | 7/19/2024, 3:59 PM |
| | | |

| Cas | se 8:24-cv-01626-KKM-AAS | | Filed 02/28/25 | Page 18 of 50 PageID |
|-----|--|-------------------------|----------------|----------------------|
| В | Bryan Bueno (bryanb@usastudent ahi te mande gente que esta escribie | | | 7/19/2024, 4:06 PM |
| В | Bryan Bueno (bryanb@usastudent hace de cuenta como google | debtrelief.com) | | 7/19/2024, 4:06 PM |
| RG | Jason Rivera (Richard Gray) (richa no estan en la lista de clientes | rd.g@startconnecting.co |) | 7/19/2024, 4:09 PM |
| RG | Jason Rivera (Richard Gray) (richa Gracias panita | rd.g@startconnecting.co |)) | 7/19/2024, 4:10 PM |
| B | Bryan Bueno (bryanb@usastudent Número de teléfono del emisor <tel:+< td=""> <tel:+< td=""></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<> | tdebtrelief.com) | | 7/19/2024, 4:12 PM |

<tel:+ <tel:+

| Cas | se 8:24-cv-01626-KKM-AAS Document 151-5 Filed 02/28/25 | Page 19 of 50 PageID |
|-----|--|----------------------|
| | <tel:+< td=""> > <tel:+< td=""> ></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<></tel:+<> | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) 12456 | 7/19/2024, 5:51 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Bryan es esta | 7/19/2024, 5:51 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) | 7/19/2024, 5:53 PM |
| | Image: image.png (28 KB) | |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) esa esta ahi | 7/19/2024, 5:53 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) pero a mi me sigue faitando una | 7/19/2024, 5:53 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) vos decis que van 5 | 7/19/2024, 5:53 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) yo veo 4 con fecha de hoy | 7/19/2024, 5:53 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) quien tiene ventas? | 7/19/2024, 5:53 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) jeff, julia, david, sebastian | 7/19/2024, 5:53 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) y quien mas? | 7/19/2024, 5:53 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Pana es el de Jamie (Felipe) | 7/19/2024, 5:55 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) lo deve tener como prospect | 7/19/2024, 5:55 PM |
| в | Bryan Bueno (bryanb@usastudentdebtrelief.com) ah por eso te digo | 7/19/2024, 5:55 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) esa es la que falta entonces | 7/19/2024, 5:55 PM |

Filed 02/28/25

RG Jason Rivera (Richard Gray) (richard.g@startconnecting.co) 12306

RG Jason Rivera (Richard Gray) (richard.g@startconnecting.co) este es el de pipe Page 20 of 50 PageID

7/19/2024, 6:00 PM



Student Solution Service

TRANSACTION FORM

Service Agreement Applicant Verification

| Section 1: Applicant's Information | | | | |
|------------------------------------|----------------|----------------------|------------|--|
| Applicant's Name(s) | | Date of Birth | | |
| Social Security Number | | Phone Number | | |
| Marital Status | Single | Annual Income | | |
| Annual Gross Income | 37200 | | | |
| Address (street, city, state, ZIP) | | | | |
| Section 2: Service Eligibility | | | | |
| Approx Monthly Payment | | | | |
| Section 3: Cost for Service | | | | |
| Total Balance | 1880.00 | One-Time Set-Up Cost | 1880.00 | |
| Section 4: Invoice & Banking In | formation | | | |
| Billing (street, city, state, ZIP) | | - | | |
| Credit Card Number | | Epiration | cvv | |
| | | | | |
| Routing Number | Account Number | Account Type | Payable To | |
| | | | SNS | |
| Section 5: Signature | | | | |

- Student Solution Services -

Case 8:24-cv-01626-KKM-AAS Document 151-5

3083

| Printed Name: Alyssa Gross Marie | Date | | | |
|--|------------------------------------|--|--|--|
| Signature: | | | | |
| By signing above: I hereby authorize Student Solution Services to initiate credit entries to my (our) Cre 97 (18/2024king / Savings | | | | |
| account. (s) indicated on the information provided above, from | | | | |
| the financial institution said account is established with, in the amount listed also identified above. The signature(s) provided | | | | |
| below on this Complete Payment Authorization and Schedule Form authorizes payment on product/services rendered by Student | | | | |
| Solution Services that are outlined and enclosed in the invoice and agreement. I have discussed and understood the | | | | |
| products/services provided by Student Solution Services and recognizes these as the products/services proffered by Student | | | | |
| Solution Services. This authorization is binding until Student Solution Services has received written notification to cancel from me | | | | |
| (or person(s) representing party) stating the termination of this agreement in such manner, as | defined in the original agreement, | | | |
| to offer Student Solution Services reasonable opportunity to act u | pon it. | | | |

UNBUNDLED AGREEMENT FOR STUDENT LOAN SERVICES

This Service Agreement is made and entered into, on the date indicated below, between Student Solution Services. Doing business as Student Solution Services ("SSS"), and Client (as stated on Service Agreement Borrower Verification Page), hereinafter referred to as ("Client") residing at address on Service Agreement Borrower Verification Page.

Student Solution Services is in the business of arranging and processing Federal Student Loan Consolidation and Repayment Plan Applications through the US Department of Education (DOE) for clients with Federal Student Loans.

Client wishes to employ SNS to perform the following services ("Services"): (1) analyze Client's Federal Student Loan debt situation, (2) research potential debt restructuring or repayment options that are available to Client, (3) present Client with the results of such research, (4) prepare a Federal Student Loan Consolidation plan and/or application for Client, (5) and providing the necessary paperwork to DOE, loan servicer, and/or Client throughout the initial application of the loan(s) to ensure that Client receive the maximum benefits offered by the DOE program.

PRELIMINARY MATTERS:

1. DISCLOSURES TO CLIENT(S):

- A. Please fully read the disclaimer section of this Service Agreement, which details and outlines the available options, you may have regarding your current student loan situation.
- B. By signing below, CLIENT(S) acknowledge that they are entering into this AGREEMENT for processing solution services of their own free will and without any undue duress.

In consideration of the foregoing and every term, covenant, and condition hereafter, SNS and Client do hereby agree as follows:

RECITALS:

1. Client's Duty to Provide Complete and Truthful Information. Client hereby affirms that SNS has serviced them with a counseling session with an SNS Student Loan Counselor. Client acknowledges and warrants to SNS that he/she/they will, at all times, provide SNS with information and documents that is complete, accurate, and true to the best of their knowledge and belief.

Performance of Services. Upon receipt of all information and verified documentation 2. from Client and payment of the One-Time Set-Up Cost for the Services provided herein, SNS will prepare the initial DOE paperwork and send said documents to Client for signature. Upon the

compilation of the necessary information, it will be reviewed and processed for Client's submission to the DOE. SNS shall further monitor the application status with the Client.

CLIENT(S)' Initials: _

3. Fees for Services: There will be a one-time set-up cost fee required to begin creation of clients account, including imputing of client information, reviewing, researching available and gathering of necessary documents. All processing of Client(s) account will begin the date that payment is accepted by SNS. Said fee is to be paid as required on the attached Service Agreement Borrower Verification Page One-Time Set-up Cost Payment Method and Dates form. SNS provides a 100% money back guarantee of the One-Time Set-Up Cost only if

NA doesn't assist with, or provide, the necessary paperwork and/or information of the Loan Consolidation and/or Repayment Plan to Client for submission to the DOE as agreed. Upon expiration of the cancellation period as identified in this Service Agreement, there are no refunds or prorated refunds after the date of cancellation.

4. **One-Time Set-Up Cost SNS Fee Authorization**: Client hereby authorizes SNS to deduct all payments due according to this contract from the financial institution (as listed on Service Agreement Borrower Verification Page) or such other financial institution that may be used by

Client. In the event of Client's default of the obligations herein, Client authorizes SNS to debit Client's account for the full amount due under this agreement. Further, Client authorizes their financial institution to accept and to charge any debit entries initiated by SNS to Client's account. This authorization for automatic withdrawal of fees/payments is to remain in full force and effect until SNS has received written notice from Client of its termination in such time and such manner as to afford SNS a reasonable opportunity to act. A fee/payment (whether paid by debit or other means) that is not honored by Client's financial institution for any reason will be subject to a \$20.00 service fee, the amount of which may be debited from Client's account by SNS.

5. Limited Money Back Guarantee: No refunds will be given after SNS has provided DOE's paperwork to Client by mail or electronic delivery, or if Client fails to continue the process after the signing of this document. SNS will reimburse the One-Time Set-Up Cost Payment if, and only if, the Client fails to have a Federal Student Loan Consolidation and/or Repayment Plan Application sent through the Department of Education after reasonable efforts by both parties and is subject to the following conditions: (1) student loans that Client presents to SNS are original debts, and have not been previously consolidated or had their terms or amounts previously adjusted; (2) Client fully cooperates, is honest and timely in providing all information requested by SNS and DOE; and/or (3) Client does not possess a characteristic that pursuant to DOE rules would disqualify Client from receiving a consolidation. All refund requests may be notified to the assigned manager or directly to an SNS representative.

6. Indemnification: Client hereby agrees to defend and hold harmless SNS from and against any liability of any nature whatsoever arising out of or in connection with Client's breach, in whole or in part, of the representations and warranties herein contained. This Agreement constitutes the entire agreement between the parties. SNS makes no warranty, express or implied, as to the fitness of any recommendation it may make to Client arising out of this Agreement. Except for cause, Client unconditionally waives any right of action against SNS, its officers, directors, employees, agents, brokers and assigns, at law, equity or any other cause of action for any reason, directly, indirectly or proximately believed to arise out of this Agreement, for any damages of any nature whatsoever that Client may incur by reason of Client following any recommendation of SSS or Client's failure to follow

- Student Solution Services -

any recommendation of SNS, whether any singular, concurrent or series of recommendations are acted upon or not acted upon in whole or in part by Client. This section shall survive any termination.

CLIENT(S)' Initials: _

7. **Cross-references:** All cross-references in this Agreement, unless specifically to another agreement or document, refer to provisions in this Agreement and shall not be deemed to be references to the overall agreement or to any other agreements or documents.

8. Time Essence: With every provision of this Agreement, time is of the essence. Once initial and pertinent paperwork has been received, processing will begin. SNS will always perform services with efficient time management. Please be advised that Federal Student Loan Applications rely on the relevant lenders for prompt service and SNS cannot be held liable for delayed completion. Average completion of a Federal Student Loan Consolidation through the Department of Education (DOE) is ninety (90) days; the period of time required may be prolonged contingent on any services rendered by relevant lenders or DOE.

9. Facsimile Signatures or Electronic Signatures: The parties mutually understand and agree that signature of a facsimile copy of this Agreement or electronically signed shall be deemed an original for all lawfully enforceable purposes. Client agrees, unless specifically requested otherwise, that by entering into transactions with SNS, Client affirms consent to receive, in an electronic format, all information, copies of agreements and correspondence from SNS and to also send information in an electronic format unless previously agreed upon in writing with SNS. Client consents and agrees that SNS may provide all disclosures, periodic statements, notices, receipts, modifications, amendments, and all other evidence of transactions electronically. All electronic communications will be deemed to be valid and authentic, and Client intends and agrees that those electronic communications will be given the same legal affect as written and signed paper communications. Client reserves the right to receive a paper copy of any of these electronic records, if applicable law specifically requires SNS to provide such documentation. Client's consent may be withdrawn at any time upon SNS's receipt of such withdrawal. Withdrawal of consent will decrease the speed of completion of transactions and delivery. To inform SNS of a decision to; withdraw consent to receive future notices and disclosures in electronic format, would like to receive paper copies, or to update your information you may send an email to: Docs@studentsolutionservice.com

10. Agreement Received: Client acknowledges that he/she has read, understands and agrees to every term, covenant, and condition in this Service Agreement and that he/she has received a true and complete copy hereof.

11. Counterpart Execution: This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

12. No Tax or Legal Advice Provided: SNS and its agents do not and will not provide tax or legal advice. Client is advised to consult with a lawyer, accountant, or tax advisor regarding the tax and legal consequences of participation in any program.

13. Legal Authorization Form: This form will serve to acknowledge that Client has authorized SNS, to act on their behalf to review and prepare applications and perform Services. Client hereby authorizes SNS to verify Client's past and present employment earnings records, bank accounts, stock holdings, and any other asset balances that are needed to perform services or process Clients

Federal Student Loan Consolidation and/or Repayment Plan Application. It is understood that a copy of this form will also serve as authorization. The information SNS obtains is only to be used for the services prescribed in this Agreement.

CLIENT(S)' Initials:

14. Notices and Consent Given: SNS records and archives all incoming and outgo calls. Client hereby consents to such recordings and / or monitored phone calls for quality assurance purposes. Client understands that SNS will need to contact client for various servicing issues throughout the consolidation period and subsequent servicing timeframe, and client consents to allow SNS to contact client via client's e-mail address and any telephone numbers that client has

provided to SNS. Client understands and consents that SNS has the right to assign or sell SNS's servicing portfolio, and assignee/buyer must be bound by all provisions of this Service Agreement between Client and SNS.
15. Complaint Policy: Our goal at Student Solution Services is to provide exceptional service to the service of the

our clients. While every effort is taken to ensure we treat our clients in a fair, courteous, and honest manner, we believe that our clients have the right to voice their opinion and the right to have their complaints addressed. We also believe that a successful organization must be willing to evolve in order to meet the needs of its clients. Therefore, we have established a complaint process for clients who are unsatisfied with the service or treatment they receive. How to send in a complaint: Please direct your comment or complaint with the employee or team responsible. If the individual employee cannot resolve the matter, we will engage the relevant manager or director to try to resolve the matter. We will always attempt to resolve your concerns at the first point of contact.

16. Arbitration of Dispute: In the event of any controversy, claim, or dispute between the parties arising out of or relating to this agreement or the breach, termination, enforcement, interpretation, or validity thereof, including any determination of the scope or applicability of this agreement to arbitrate, shall be determined by arbitration in Hudson County and not in the county in which the consumer resides, in accordance with the Laws of the State of Florida for agreements to be made in and to be performed in Florida. The parties agree that the arbitration shall be administered by the American Arbitration Association ("AAA") pursuant to its rules and the AAA shall select procedures and an arbitrator. The arbitrator shall be neutral and shall comply with the AAA code of ethics. The award rendered by the arbitrator shall be final and shall not be subject to vacation or modification. Judgment on the award made by the arbitrator may be entered in any court having jurisdiction over the parties. If either party fails to comply with the arbitrator's award, the injured party may petition the circuit court for enforcement. The parties agree that either party may bring claims against the other only in his/her orts individual capacity and not as a plaintiff or class member in any purported class or representative proceeding. Further, the parties agree that the arbitrator may not consolidate proceedings of more than one person's claims, and may not otherwise preside over any form of representative or class proceeding. The parties shall share the cost of arbitration (not including attorney's fees) equally. In the event a party fails to proceed with arbitration, unsuccessfully challenges the arbitrator's award, or fails to comply with the arbitrator's award, the other party is entitled to costs of suit, including reasonable attorneys' fees for having to compel arbitration or defend or enforce the award. Binding Arbitration is the surrender of the right to a trail by a jury by both parties. It also means that both parties give up the right to appeal from the arbitrator's ruling except for a narrow range of issues that can or may be appealed. Additionally that discovery may be severely limited by the arbitrator. This section and the arbitration requirement shall survive any termination.

Case 8:24-cv-01626-KKM-AAS Document 151-5

3087

CLIENT(S)' Initials: _

WITNESS: The signatures of the Parties hereto



CLIENT(S): BY SIGNING BELOW (ELECTRONICALLY OR PHYSICALLY), CLIENT HEREBY ACKNOWLEDGES THAT CLIENT HAS NOT BEEN ADVISED BY SNS, ANY OF ITS AGENTS, AND/OR AFFILIATES TO FOREGO A STUDENT LOAN PAYMENT IN EXCHANGE FOR THE ONE-TIME SET-UP COST PAYMENT FOR SNS'S SERVICES. SNS IS NOT A LENDER OR SERVICER OF ANY SORT. DURING THIS PROCESS, CLIENT IS RESPONSIBLE FOR MAKING HIS OR HER PAYMENTS, AND FAILURE TO DO SO COULD DISQUALIFY THE CLIENT FROM OBTAINING THE SERVICES THAT ARE AGREED UPON. CLIENT FURTHER ACKNOWLEDGES THAT SNS, AND/OR ANY OF ITS AGENTS HAVE PROVIDED NO GUARANTEES TO CLIENT OF A SPECIFIC OUTCOME, AND/OR AFFILIATES AND A POSITIVE OUTCOME CANNOT BE GUARANTEED. CLIENT HAS BEEN ADVISED THAT ALL INFORMATION REQUIRED CONSOLIDATING OR QUALIFYING FOR A REPAYMENT PLAN FOR THEIR LOANS AND/OR GARNISHMENT LOAN IS AVAILABLE TO THEM DIRECTLY AT NO COST THROUGH THE DEPARTMENT OF EDUCATION AND HAS DECIDED ON THEIR OWN ACCORD TO PROCEED WITH THE PROGRAM OFFERED

TO THEM WITH THE ASSISTANCE OF SNS. CLIENT UNDERSTANDS SNS DOES NOT OR WILL NOT PAY CLIENT STUDENT LOAN. CLIENT HAS BEEN EXPLAINED THE PROGRAM IN FULL AND TO CLIENT'S SATISFACTION. CLIENT IS FULLY AWARE AND UNDERSTANDS WHAT CLIENT IS ENROLLING IN.

Signed by:

Client Signature

07/18/2024

Date

Printed Name

NOTICE OF RIGHT TO CANCEL

- Student Solution Services -

Document 151-5 3088

Your Right to Cancel: 1.

Student Solution Services is in the business of providing debt relief services for our CLIENT(S). CLIENT(S) have signed and agreed to the terms and conditions of the above AGREEMENT. Student Solution Services is providing CLIENT(S) with the right to cancel the AGREEMENT, without cost; within five (5) business days of the date CLIENT(S) signed the original AGREEMENT.

If CLIENT(S) cancels the AGREEMENT within these five (5) day period, the funds will be returned to CLIENT(S).

Student Solution Services will return any funds CLIENT(S) paid to SNS, and/or to anyone else in connection with the AGREEMENT. Upon expiration of the cancellation period, as identified in this Service Agreement, there will be no refunds.

2. How to Cancel:

If you decide to cancel this AGREEMENT, you may do so, by notifying us in a written letter, expressly stating the right to cancel signed and dated by the same person(s) signing this document.

Please email to:

Email: Docs@studentsolutionservice.com

Please note if you cancel via email, we must receive the above notice, no later than midnight of the fifth (5) business day, following the date of your signing the Agreement. Sunday is not considered a business day.

Borrower Signature

Date

Print Name

Limited Power of Attorney

To: Any and all of my Student Loan Creditors:

I, hereby duly authorize, empower and appoint SNS, its agents and representatives, permission to perform any acts necessary or convenient, including but not limited to, the following on my behalf:

1. Prepare, sign, and file any documents pertaining to my student loans with any governmental body or agency, represent me in all student loan matters including: negotiating, compromising, or settling any matters with said government agencies, and communicate on my behalf as I would were I present and acting with any and/or all of my federal student loan providers.

2. To communicate with banks, creditors, financial institutions, licensed collection agencies, and all other related entities and individuals relating to my federal student loans, including but not limited to: the balance of my account, payment history verification of the account and any and all necessary communications, correspondence, and negotiations regarding my account(s). I assert that all of the information that I have provided and will provide SNS is true and accurate.

3. I hereby authorize third party communication from banks, creditors, financial institutions, licensed collection agencies, and all other related entities and individuals relating to my federal student loans, to communicate directly with SNS concerning my account or the collection activities associated with it, in accordance with Section 805(b) of the Fair Debt Collection Practices Act. I further request that all of my lenders direct all further telephone calls to SNS. Any and all communications directed to me will be referred to SNS and per my instruction lenders and servicers should only deal directly with SNS. I understand that SNS is not a law firm, is not licensed to practice law or provide legal advice, and that I will not request or accept, any legal advice from SNS relating to my personal financial situation. I expressly agree to waive, forgo, indemnify and defend any claim against SNS relating to the practice of law.

I understand that any creditor or collection activity, demands, or lawsuits are unrelated to my enrollment in the Company program.

I agree that any electronic or facsimile copy of my signature shall be deemed original and is an authorization by me for all lawfully enforceable purposes.

This Limited Power of Attorney shall remain in force until or unless modified or rescinded in writing, or upon resolution of the current matter.

This Limited Power of Attorney granted to SNS shall remain in force unless it is rescinded or modified in writing or upon resolution of the current program.

Cli Date 07/18/2024

Printed Name

Payment Schedule dates and due amounts (Table):

| Case 8:24-cv-01626-KK | (M-AAS | Document 3 | 151-5 090 | Filed 02/28/25 | Page 29 of 50 PageID |
|-----------------------|---------|------------|--------------|----------------|----------------------|
| Date: 07/18/2024 | Amount: | \$ 200.00 | UnPai | d | |
| Date: 08/18/2024 | Amount: | \$ 200.00 | UnPai | d | |
| Date: 09/18/2024 | Amount: | \$ 200.00 | UnPai | d | |
| Date: 10/18/2024 | Amount: | \$ 200.00 | UnPai | d | |
| Date: 11/18/2024 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 12/18/2024 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 01/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 02/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 03/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 04/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 05/18/2025 | Amount: | \$ 30.00 | UnPai | d | |

| Case 8:24-cv-01626-KK | M-AAS | Document 3 | 151-5 091 | Filed 02/28/25 | Page 30 of 50 PageID |
|-----------------------|---------|------------|--------------|----------------|----------------------|
| Date: 06/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 07/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 08/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 09/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 10/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 11/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 12/18/2025 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 01/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 02/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 03/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 04/18/2026 | Amount: | \$ 30.00 | UnPai | d | |

| Case 8:24-cv-01626-KK | M-AAS | | L51-5 092 | Filed 02/28/25 | Page 31 of 50 PageID |
|-----------------------|---------|----------|--------------|----------------|----------------------|
| Date: 05/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 06/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 07/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 08/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 09/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 10/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 11/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 12/18/2026 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 01/18/2027 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 02/18/2027 | Amount: | \$ 30.00 | UnPai | d | |
| Date: 03/18/2027 | Amount: | \$ 30.00 | UnPai | d | |

| Case 8:24-cv-01626-Kł | KM-AAS Docume | nt 151-5 F 3093 | -iled 02/28/25 | Page 32 of 50 PageID |
|-----------------------|------------------|--------------------|----------------|----------------------|
| Date: 04/18/2027 | Amount: \$ 30.00 | UnPaid | | |
| Date: 05/18/2027 | Amount: \$ 30.00 | UnPaid | | |
| Date: 06/18/2027 | Amount: \$ 30.00 | UnPaid | | |
| Date: 07/18/2027 | Amount: \$ 30.00 | UnPaid | | |
| Date: 08/18/2027 | Amount: \$ 30.00 | UnPaid | | |
| Date: 09/18/2027 | Amount: \$ 30.00 | UnPaid | | |
| Date: 10/18/2027 | Amount: \$ 30.00 | UnPaid | | |

- Student Solution Services -

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3094 3094

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Short Message Report

| Conversations: 1 | Participants: 2 |
|-------------------|-----------------------|
| Total Messages: 6 | Date Range: 7/29/2024 |

Outline of Conversations



D03EXC238TW • 6 messages on 7/29/2024 • Jason Rivera (Richard Gray) (richard.g@startconnecting.co) • STEVEN RODRIGUEZ (stevenr@startconnecting.co) 3095

Messages in chronological order (times are shown in GMT +00:00)

| *} | D03EXC238TW | |
|-----------|--|--------------------------|
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Best regards, Steven Rivera Case Manager Student Solution Service Phone: <tel:3213291337 (321)329-1337></tel:3213291337 (321)329-1337> | 7/29/2024, 3:02 PN |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) <https: calculators="" pay-as-you-earn-repayment-calculator="" www.savingforcollege.com=""> Pay As You Earn Repayment Calculator</https:> | 7/29/2024, 3:07 PM |
| | This calculator determines the monthly payment and estimates the total payments under the pa plan (PAYE). | ay-as-you-earn repayment |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/29/2024, 3:10 PM |
| | Attachment: Sales Script.docx (22 KB) | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) CHALLENGE QUESTIONS WERE UPDATED TO THE PROCESSING STANDARD QUESTIC | 7/29/2024, 3:10 PM |
| | What is the nickname of your youngest sibling? one What was the name of the first person you kissed? two What is the name of your house of worship? | |
| | three Who was your favorite singer/band in high school? four | |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) | 7/29/2024, 3:31 PN |
| | | |
| | | |



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Inbound calls

Good morning / Afternoon / Evening

My name is with Student Solutions, how may I help you today?

I have here on my caller ID your cellphone number as... is that a good number to get in contact with you In case the call gets disconnected?

What is your first and last name?

What is your email address?

What is your date of birth?

With this info, you can send the code by email or text from the FSA if not ask for another email. If the other email doesn't work.

What is your social security number?

If the client is calling in they will give you the ss # with no issues.

Out bond calls

Good morning / Afternoon / Evening

(John), How are you today?

I was calling regarding an application that you submitted for student loan forgiveness.

Perfect, so let's just get to completing the application.

I have here your email address as.....

I have here on my caller ID your cellphone number as... is that a good number to get in contact In case the call gets disconnected?

Not sure if you recall the programs or how they work so I would like to start from the beginning is that OK?

We are Student Solutions, what we do is collect, process and submit your documentation toenroll you into the Education Department Federal Forgiveness Programs.

The federal loan forgiveness programs are based on two things your family size and your income.

What I'm going to be doing is asking some standardized questions after which we will take a look

At your loans. Then the system will tell us for what program you qualify for okay?

What is your marital status? Are you single or married?

What is your family size? Including yourself. // Who are the other in relations to you?

Do you happen to work in the public sector, such as the city, the state, or a public non-profit

organization?

Alright, what can you tell me about your gross monthly income? Before taxes or any deductions.

OK, now what would be your date of birth?

Also, we have an email address... // Can you confirm your email address for me, please.

Alright with these factors you do qualify what we need to do now is take a look at your loans.

Now we will pull up your loan information.

- 1. Forgot my password, we use the phone #. You can also try with the email address. We send the code-named action required.
 - 1.1. Put on file the backup code.
 - 1.2. Download loan information.
 - 1.3. Explain to the client the total balance and his loans.
- 2. If you answer challenge questions, there is a 30min delay so you can set a call back in 30min or ask some questions to make a manual qualification (also when we do FSA recovery or create an account).
 - 2.1. Ask for the estimated balance of the student loans. How much are you currently paying on your loans?

Bear with me as I place you on a brief hold so I can check what program that works best for you, ok?

1. Import loans, and calculate the quote to check the program quote.

Now I would like for you to get a pen and a piece of paper so you can write some important information down.

Let me know when you are ready.

Write this down, all in lower case, the website is **studentaid.gov**, and your username for the Federal Student Aid website/database is . Your password was automatically generated to a generic one and it is

Your loan balance is ? Were you aware of that? Normally when you graduate or no longer attend school and get into repayment you are placed in a standard program do you know how it works?

Essentially it's 1% of your loan plus interest meaning that you are going to end up paying more than half your loan on only interest.

Now you have qualified for one of the federal forgiveness programs.

First, let's copy the name of the program. The name of the program is PAYE (Re-paye) Pay as you Earn. OK?

The program works as follows the 1st 5 months you are enrolling so your payments will be \$125.00 to consolidate, enroll, and submit your application. After that beginning on your 6th month, your payments will drop to \$0 monthly towards your loan and all you will be paying, a \$30 monthly subscription fee for the next 36 months to re-certify and keep you in good standing throughout the full term. for the next 36 Months we will do the process for you on your behalf and before the three years are up we will contact you to see if you would like for us to keep doing the process for you or we will give you the guidelines on how to do the process on your own.

So you will be spending \$1,705 which is for the enrollment of \$625.00 and the \$30.00 subscription fee for the next 36 months.

CONGRATULATIONS!!!!!.

Any questions so far?

Alright, now we just need to confirm that all the information on your application is correct.

The last four of your social are _____?

The email address that I will be sending your service agreement to is _____?

The mailing address we will send your approval letters to is _____?

Perfect. Can you make your first payment today? What payment method will you be using credit, debit, or prepaid card?

Visa: Starts with 4

Master: 5

Discover: 6

AMEX: 3 and its 15 digits, 4-digit CVV in the front of the card.

And your billing address is the same one as your mailing address?

Have you ever signed an electronic document?

Ok, perfect go ahead and check your email, you will have an email that says E-sign from Student Solution Service.

COMPLIANCE Questions

• You are authorizing USA Student debt relief to complete your document preparation process to enroll

you into (The repayment Plan) by submitting your application. Correct?

• You understand that USA Student Debt Relief is a document preparation company that will help complete

the application of your loan forgiveness process which is not the Education Department and serves

only as professional consultants when it comes to your Federal Student Loans Correct?

• We will be in touch with you in the next 3 business days to finalize the submission of your application and to

make sure everything has been submitted to the Education Department to assure your approval process,

Correct?

• The payment schedule agreed on in the Service agreement indicates the payment dates on which the automatic drafts will be processed. Correct?

• You understand that any changes you wish to make on your application you must give us a call at least 3 days

ahead of time or send an email to info@usastudentdebtrelief.com. Correct?

***Do you have any questions or concerns at this time

ocument 151-5 3102 Filed 02/28/25 Page 41 of 50 PageID

Short Message Report

| Conversations: 1 | Participants: 2 |
|--------------------|-----------------------|
| Total Messages: 68 | Date Range: 8/13/2024 |

Outline of Conversations



D062MAFK6FJ • 68 messages on 8/13/2024 • Bryan Bueno (bryanb@usastudentdebtrelief.com) • Jose Camacho (jose.c@startconnecting.co)

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Messages in chronological order (times are shown in GMT +00:00)

-D062MAFK6FJ

8/13/2024, 1:12 PM Jose Camacho (jose.c@startconnecting.co) https://support.hostinger.com/en/articles/3423286-what-to-do-if-emails-go-to-spam Pilla esto que encontré. What to Do if Emails Go to Spam | Hostinger Help Center

Preventing your sent email from going to the spam inbox of the recipient

Jose Camacho (jose.c@startconnecting.co) Píxel instalado toca esperar 48 h

| · | |
|--------------------------------------|------|
| | - 23 |
| B Names Constraints and Descriptions | |

Image: image.png (84 KB)

Bryan Bueno (bryanb@usastudentdebtrelief.com) В Add DNS Verification

Two specific DNS records are used to verify email:

1. *SPF* (stands for *Sender Policy Framework*) record allows domain owners to specify which email servers are authorized to send emails on their behalf

2. *DKIM* (stands for *DomainKeys Identified Mail*) record is used for signing and verifying the authenticity of emails: it involves adding a digital signature to outgoing emails that the recipient's email server can verify

| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) este es el problema | 8/13/2024, 2:02 PM |
|----|--|--|
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) agregalo porfa | 8/13/2024, 2:02 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) | 8/13/2024, 2:42 PM |
| | Estimado, veo que por ejemplo en la cuenta " <mailto:jamiecruz@studentsolutionservice.com jamiecruz@studentsolutionservice.com>" los correc porque en el asunto pone "test". Recuerde que no puede enviar mas de 8 correos por minuto y se p por hora como maximo. Tampoco puede enviar asuntos con palabras sueltas como "Test, prueba, c "TODAS PALABRAS EN MAYUSCULA". Esto va a provocar que el servidor de correo le suspenda l spam.</mailto:jamiecruz@studentsolutionservice.com jamiecruz@studentsolutionservice.com> | ueden enviar 50/60 orreo de prueba" o |
| JC | Jose Camacho (jose.c@startconnecting.co) | 8/13/2024, 2:42 PM |
| | Veo que tambien en la cuenta " <mailto:jeremycooper@studentsolutionservice.com jeremycooper@studentsolutionservice.com>" e asunto y algunos de los correos tienen el asunto con todas palabras en mayuscula.}</mailto:jeremycooper@studentsolutionservice.com jeremycooper@studentsolutionservice.com> | nvio "prueba" en el |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) ahh muchos malparidos | 8/13/2024, 2:43 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) voy a hacer otra prueba | 8/13/2024, 2:43 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) | 8/13/2024, 2:44 PM |
| | Si estimado, los registros SPF y DKIM los tiene correctamente conectados, los puede verificar en el esta parte de aqui: | area de emails, en |

8/13/2024, 1:58 PM

8/13/2024, 2:02 PM

0.0 ~ ~ ~

| Cas | | of 50 PageID |
|-----|--|--------------------|
| В | 3104 Bryan Bueno (bryanb@usastudentdebtrelief.com) pereme hago una prueba | 8/13/2024, 2:45 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) Si no estuvieran correctamente concetados, ahi donde le señalo le apareceria un error 🙏. | 8/13/2024, 2:45 PM |
| | Estoy seguro que el incovneniente es por lo que le mencione anteriormente 🖕 | |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) nada | 8/13/2024, 2:48 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) envie uno | 8/13/2024, 2:48 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) decile que mire el ultimo de jamie cruz | 8/13/2024, 2:48 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) me llego a spam | 8/13/2024, 2:48 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) y no esta como test | 8/13/2024, 2:48 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) | 8/13/2024, 2:48 PM |
| | | |
| | Image: image.png (67 KB) | 0/40/0004 0 50 504 |
| JC | Jose Camacho (jose.c@startconnecting.co) Ya le mandé, esperemos que responda, a veces son lentos | 8/13/2024, 2:50 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) Cual fue el contenido que escribió en el mail?} | 8/13/2024, 2:50 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) le puso consolidacion de prestamos estudiantiles | 8/13/2024, 2:52 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) | 8/13/2024, 2:53 PM |

Ya que por privacidad del cliente no tenemos acceso a ver esa infromacion.

Si eso en el asunto, en el cuerpo del mail, que fue lo que envió?

Bryan Bueno (bryanb@usastudentdebtrelief.com) 8/13/2024, 2:53 PM В ese que te dije

| Cas | | e 44 of 50 PageID |
|-----|--|-----------------------------|
| В | 3105 Bryan Bueno (bryanb@usastudentdebtrelief.com) el asunto fue consolidacion de prestamos | 8/13/2024, 2:53 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) Ya le dije | 8/13/2024, 2:53 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) el otro consolidacion de prestamos estudiantiles | 8/13/2024, 2:54 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) dame tu gmail | 8/13/2024, 2:54 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) le digo que te envie uno a vos | 8/13/2024, 2:54 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) <mailto:jose.camacho.jdc@gmail.com jose.camacho.jdc@gmail.com></mailto:jose.camacho.jdc@gmail.com jose.camacho.jdc@gmail.com> | 8/13/2024, 2:54 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) para ver que no sea la IP de aca | 8/13/2024, 2:54 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) revisa tu correo | 8/13/2024, 2:56 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) ya lo envio | 8/13/2024, 2:56 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) Bien estimado, acabo de crear un ticket con el area de servidor de correo para que nos brinde está dirigiendo el correo a spam cuando tiene los registros SPF y DKIM propagados correctan | |
| | Pueden demorar entre 15 min a 4hs como mucho en brindarme una respuesta y solucion, ni b chat y le contacto a su mail info@ y marketing@ | ien la tenga, le re-abro el |
| JC | Jose Camacho (jose.c@startconnecting.co) A mí no me llegó ese correo | 8/13/2024, 3:00 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) jajajajaja ah buenoo | 8/13/2024, 3:01 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) no tenian razon | 8/13/2024, 3:01 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) si te debio llegar | 8/13/2024, 3:01 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) pero mira la carpeta de spam | 8/13/2024, 3:01 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) si obvio, y nada | 8/13/2024, 3:01 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) a mi todos me llegaron | 8/13/2024, 3:01 PM |

| Cas | se 8:24-cv-01626-KKM-AAS Document 151-5 | Filed 02/28/25 | Page 45 of 50 PageID |
|-----|--|----------------|----------------------|
| В | 3106 Bryan Bueno (bryanb@usastudentdebtrelief.com) pero a spam | | 8/13/2024, 3:01 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) Tienes acceso a info@ o marketing@ ? | | 8/13/2024, 3:02 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) en el excel esta no? | | 8/13/2024, 3:02 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) sisa | | 8/13/2024, 3:02 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) andan colgando los clientes cuando van a firmar el contrato | | 8/13/2024, 4:55 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) porque el correo les llega como spam y dicen que no confian | | 8/13/2024, 4:56 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) maldito hostinger | | 8/13/2024, 4:56 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) agg | | 8/13/2024, 4:56 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) el man sigue en línea, estoy esperando respuesta | | 8/13/2024, 4:56 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) del tiquet | | 8/13/2024, 4:56 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) mandame una captura de como esta un archivo que se llama | | 8/13/2024, 4:58 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) dkim | | 8/13/2024, 4:58 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) y dmarc | | 8/13/2024, 4:58 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) en los dns yo miro algo porfa | | 8/13/2024, 4:58 PM |
| В | Bryan Bueno (bryanb@usastudentdebtrelief.com) que aun no tengo acceso al histing | | 8/13/2024, 4:59 PM |
| JC | Jose Camacho (jose.c@startconnecting.co) | | 8/13/2024, 5:01 PM |

| MADDINGON | | | ∎ |
|---|--|--|--|
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| | · · · · · · · · · · · · · · · · · · · | | |
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| in the second second | | - indication and a second | and the second s |
| The state of | Anna (Manadan) | the party of | taki (mangan |

Image: image.png (105 KB)

Filed 02/28/25

Page 46 of 50 PageID

no Bryan Bueno (bryanb@usastudentdebtrelief.com) В 8/13/2024, 5:01 PM entra a cpanel В Bryan Bueno (bryanb@usastudentdebtrelief.com) 8/13/2024, 5:02 PM para editar los registros mx В Bryan Bueno (bryanb@usastudentdebtrelief.com) 8/13/2024, 5:02 PM todos los dns JC Jose Camacho (jose.c@startconnecting.co) 8/13/2024, 5:03 PM Este plan no tiene cpanel

3107

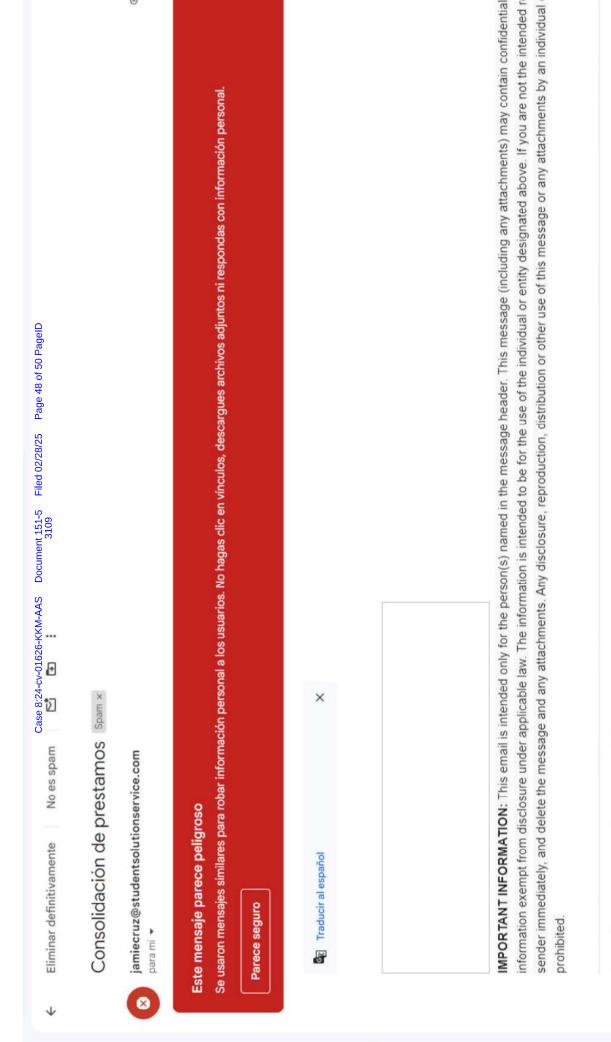
Image: image.png (50 KB)

igual toca esperar

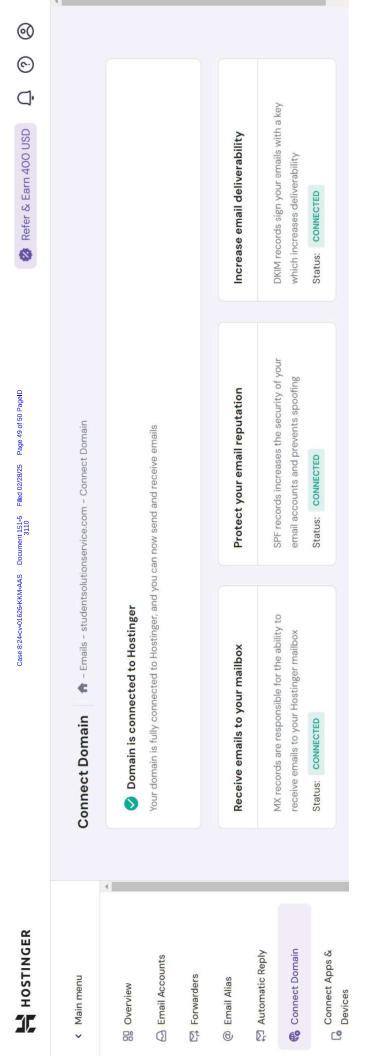
JC Jose Camacho (jose.c@startconnecting.co) 8/13/2024, 6:35 PM Estimado, gracias por su paciencia, nos informan desde el area de emails que se le agregó un DKIM personalizado lo cual va a hacer que en unas horas como maximo, pueda enviar correos normalmente desde la cuenta y no sean dirigidos a spam:

JC Jose Camacho (jose.c@startconnecting.co) 8/13/2024, 6:35 PM Si en maximo 5 horas envia correos y siguen yendo directamente a spam, por favor, hazmelo saber por aqui. В Bryan Bueno (bryanb@usastudentdebtrelief.com) 8/13/2024, 6:37 PM Eso era lo que yo quería hacer 8/13/2024, 6:37 PM Bryan Bueno (bryanb@usastudentdebtrelief.com) В Esperemos entonces Jose Camacho (jose.c@startconnecting.co) 8/13/2024, 7:56 PM Me avisas cualquier cosa que pasa con el correo, ojalá funcione, ya casi me voy a desconectar estoy en Bogotá, voy a entrar a recibir el documento y me conecto a lo que salga. Mañana tengo reunión con doña Teresa en el Spa, por solicitud de Sebastián. Entonces estaré un rato por fuera. Bryan Bueno (bryanb@usastudentdebtrelief.com) В 8/13/2024, 7:56 PM ah bueno yo le aviso Bryan Bueno (bryanb@usastudentdebtrelief.com) В 8/13/2024, 7:56 PM

| | TTL 14400 14400 | TTL 14400 14400 |
|--|----------------------------|--|
| | Priority 5 10 | Priority 5 10 |
| 2/28/25 Page 47 of 50 PageID Message authentication | 0 | |
| Case 8:24-cv-01626-KKM-AAS Document 151-5 Filed 02/28/25 Page 47 of 50 Page ID 3108 3108 Message authentic Increase email deliverability Message authentic | Value mx1.hostinger.com | Value mx1.hostinger.com |
| Case 8/2 Protect your reputation | Name (D) (D) | Name (a) |
| Receive emails Current records | Type MX MX 6 | Expected records Type MX MX MX |



Un archivo adjunto · Analizado por Gmail ()



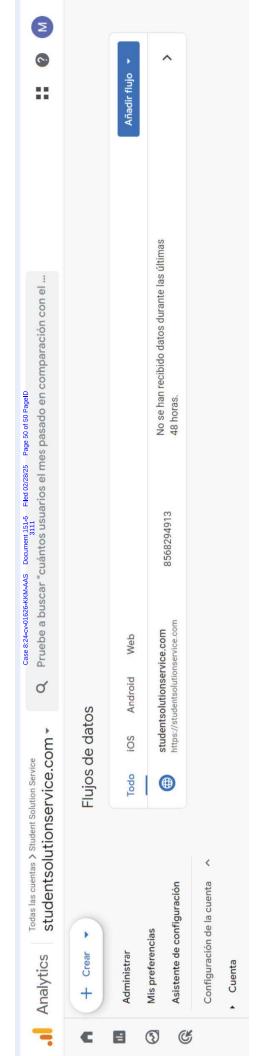


Exhibit E

Case 8:24-cv-01626-KKM-AAS

Document 151-6 3113

Bancolombia

G&G INTERNATIONAL CONSULTANS SAS CL 13 NORTE 6 N 41 **\$\$CALI VALLE**

| ESTA | DO DE CI | UENTA | | | |
|-------------------|----------|----------|--|--|--|
| DESDE: 2024/06/30 | HASTA: | 2024/07/ | | | |
| CUENTA DE AHORROS | | | | | |

NÚMERO

/31

Page 2 of 3 PageID

Producto protegido por

el Seguro de Depósitos

www.fogafin.gov.co

Filed 02/28/25

3381

HFogafín

Seguridad para tu dinero

SUCURSAL GRANADA CALI

iTodo lo que tu negocio necesita para crecer, lo encuentras aquí! Conoce nuestras soluciones financieras y no financieras desde \$0 de comisión. Descubre más en: www.bancolombia.com/comercios

| Soluciones para potenciar tu negocio | |
|--------------------------------------|--|
| desde \$0 de comisión. | |

VIGILADO SUPERINTENDENCIA FINANCIERA DE COLOMINA



| | | | RESUME | IN | | |
|-------|---|---------|----------|-----------------|---|---------------|
| SALDO | ANTERIOR \$ | 62,990 | 321.80 | SALDO PROMEDIO | Ş | 15,416,985 |
| TOTAL | ABONOS \$ | 600, | 740.88 | CUENTAS X COBRA | R \$ | .00 |
| TOTAL | CARGOS \$ | 63,004 | 564.77 | VALOR INTERESES | PAGADOS Ş | 740.88 |
| SALDO | ACTUAL Ş | 586, | 497.91 | RETEFUENTE | ş | .00 |
| FECHA | DESCRIPCIÓ | N | SUCURSAL | DCTO. | VALOR | SALDO |
| 1/07 | ABONO INTERESES AHORRO | S | | | 172.50 | 62,990,494.3 |
| 1/07 | IMPTO GOBIERNO 4X1000 | | | | -105.40 | 62,990,388. |
| 1/07 | IVA CUOTA MANEJO SUC V | IRT EMP | | | -4,207.00 | 62,986,181. |
| 1/07 | CUOTA MANEJO SUC VIRT | EMPRESA | | | -22,144.00 | 62,964,037. |
| 2/07 | IMPTO GOBIERNO 4X1000 | | | | -57,679.20 | 62,906,358. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -479,500.00 | 62,426,858. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -769,800.00 | 61,657,058. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -1,575,400.00 | 60,081,658. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -1,276,800.00 | 58,804,858. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -824,500.00 | 57,980,358. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -427,600.00 | 57,552,758. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -774,600.00 | 56,778,158. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -679,200.00 | 56,098,958. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -499,800.00 | 55, 599, 158. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -810,000.00 | 54,789,158. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -1,010,700.00 | 53,778,458. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -424,000.00 | 53, 354, 458. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -973,000.00 | 52,381,458. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -398,900.00 | 51,982,558. |
| 2/07 | PAGO PSE SIMPLE OI PAGO PSE SIMPLE OI | | | | -1,206,100.00 | 50,776,458. |
| 2/07 | PAGO PSE SIMPLE OI PAGO PSE SIMPLE OI | | | | -861,000.00 | 49,915,458. |
| 2/07 | PAGO PSE SIMPLE OI PAGO PSE SIMPLE OI | | | | | |
| | Contraction of the second se | | | | -957,300.00 | 48,958,158. |
| 2/07 | PAGO PSE SIMPLE OI | | | | -471,600.00 | 48,486,558. |
| 4/07 | ABONO INTERESES AHORRO | | | | 199.25 | 48,486,757. |
| 5/07 | COMISION PAGO A PROVEE | | | | -3,790.00 | 48,482,967. |
| 5/07 | COMISION PAGO DE NOMIN | | | | -3,790.00 | 48,479,177. |
| 5/07 | COMISION PAGO DE NOMIN | A | | | -3,790.00 | 48,475,387. |
| 5/07 | IMPTO GOBIERNO 4X1000 | | | | -16,339.72 | 48,459,048. |
| 5/07 | PAGO A NOMIN ALBA MILE | | | | -1,500,000.00 | 46,959,048.2 |
| 5/07 | PAGO A NOMIN NAUDY JUL | IETH M | | | -679,000.00 | 46,280,048. |
| 5/07 | PAGO PSE SIMPLE OI | | | | -392,400.00 | 45,887,648. |
| 5/07 | PAGO A PROVE YEIMYS PI | | | | -1,500,000.00 | 44,387,648.3 |
| 5/07 | COBRO IVA PAGOS AUTOMA | TICOS | | | -720.10 | 44,386,928.1 |
| | | | | | | 001267 |
| | | | | | DORISGOODMAN_FINDISC Medellín;Tel6043561225-018000522622 | 001267 |

Document 151-6 3114

ancolombia 🗧

ESTADO DE CUENTA

DESDE: 2024/06/30

HASTA: 2024/07/31

CUENTA DE AHORROS

NÚMERO 3381

SUCURSAL GRANADA CALI

| FECHA | DESCRIPCIÓN | SUCURSAL | DCTO. | VALOR | SALDO |
|--|--|------------------------------|-------|--|--|
| 5/07 5/07 9/07 9/07 9/07 10/07 10/07 10/07 10/07 11/07 11/07 11/07 12/07 23/07 23/07 23/07 31/07 | COBRO IVA PAGOS AUTOMATICOS COBRO IVA PAGOS AUTOMATICOS ABONO INTERESES AHORROS IMPTO GOBIERNO 4X1000 PAGO PSE SIMPLE OI ABONO INTERESES AHORROS COMISION PAGO A OTROS BANCOS PAGO A PROV MARTHA CECILIA IZQ IMPTO GOBIERNO 4X1000 PAGO PSE APORTES EN LINEA COBRO IVA PAGOS AUTOMATICOS IMPTO GOBIERNO 4X1000 RETIRO TARJETA EN SUCURSAL CUOTA MANEJO TARJETA DEBITO CONSIG LOCAL EFECTIVO CXC IMPTO GOBIERNO 4X1000 MON CXC CUOTA MANEJO TARJ DEB ABONO INTERESES AHORROS FIN ESTADO DE CUENTA | GRANADA CALI GRANADA CALI | | -720.10 -720.10 243.20 60.28 -1,509.20 -377,300.00 58.45 -7,190.00 -1,000,000.00 -5,309.42 -318,800.00 -1,366.10 -170,014.70 -42,503,677.00 -683.44 600,000.00 -2.73 -13,506.56 7.20 | 44,386,208.03 44,385,487.93 44,385,731.13 44,384,282.21 44,006,982.21 44,007,040.66 43,999,850.66 42,999,850.66 42,999,850.66 42,675,741.24 42,675,741.24 42,674,375.14 42,504,360.44 683.44 .00 600,000.00 599,997.27 586,490.71 586,497.91 |

CL 13 NORTE 6 N 41

\$\$CALI VALLE

DORISGOODMAN_FINDISC_001268 DCF:defensor@bancolombia.com.co;www.bancolombia.com/personas/defensor-financiero; Cr48#18A-14 P11 Medellin;Tel6043561225-018000522622

Exhibit F

| From: | johnr@usastudentdebtrelief.com |
|------------|---|
| То: | Doug Goodman <doug@start-connecting.com>, Doris Goodman <dorisegman1@gmail.com></dorisegman1@gmail.com></doug@start-connecting.com> |
| Cc: | andrew.w@usastudentdebtrelief.com, bryanb@usastudentdebtrelief.com |
| Date: | Thu, 21 Dec 2023 18:43:44 -0500 |
| Doug and I | Doris, |

These are the names of the domains that are available on Godaddy.com

Any one of these four can work for us.

We would need:

1. Create the Dba

2. Bank account linked to this dba

3. Card in order to make the payment for this domain 3 years with certificates.

Cordially,

leadsr4us.com leadsrfourus.com leadsarerfourus.com leadsrforus.com



JOHN ROJAS

| General Manager | Phone: (877) 871-6116 Ext. 105 | Direct: (941) 479-9405 | Email: johnr@usastudentdebtrelief.com | www.usastudentdebtrelief.com

IMPORTANT INFORMATION: This email is intended only for the person(s) named in the message header. This message (including any attachments) may contain confidential, proprietary, privileged and/or private information exempt from disclosure under applicable law. The information is intended to be for the use of the individual or entity designated above. If you are not the intended recipient of this message, please, notify the sender immediately, and delete the message and any attachments. Any disclosure, reproduction, distribution or other use of this message or any attachments by an individual or entity other than the intended recipient is prohibited.

Composite Exhibit G

START CONNECTING SAS .

AVE 6 NORTE # 15-87 CALI VALLE- COLOMBIA



Filed 02/28/25 Page 2 of 7 PageID

Creando Oportunidades

Extracto de Cuenta

CUENTA DE AHORROS AHORRO FIJO

Este 04 de agosto desde la 1:00 a.m. hasta las 6:00 a.m., nuestros canales transaccionales App BBVA, BBVA net, BBVA Net cash, IVR, Cajeros, estarán inhabilitados por mantenimiento.

| Información de la oficina | Información de la cuenta | | |
|--|--------------------------|------------|--|
| CENTRO COMERCIAL CHIPICHAPE DIRECCIÓN: CENTRO COMERCIAL CHIPICHAPE LOCAL 107 TELÉFONO: 00926592003 | Número de cuenta | 1421 | |
| PERÍODO DESDE: 01-07-2024 HASTA: 31-07-2024 | Fecha de corte | 31-07-2024 | |

| Resumen de movimientos | No. | Valor | | No. | Valor |
|--|---------|--|--|-----|--|
| SALDO CIERRE MES ANTERIOR + ABONOS + INTERESES RECIBIDOS - CARGOS | 20 4 | 85,802,436.00 0.00 4,156.00 85,600,000.00 | - IVA - 4 POR MIL - RETENCIONES SALDO FINAL | 1 | 0.00 200,000.00 0.00 6,592.00 |

| Detalle | s de transaccio | nes | | | | |
|---------------------------------|--|--|--|---|----------|---|
| Movi- miento | Fecha operación | Fecha valor | Concepto | Cargos | Abonos | Saldo |
| 784 791 792 793 804 | 05-07-2024 15-07-2024 15-07-2024 28-07-2024 26-07-2024 26-07-2024 | 05 07 2024 15-07-2024 15-07-2024 29-07-2024 26-07-2024 | CARGO POR BBVACASH BBVA CASH IMPUESTO DECRETO RETIRO VENTANILLA CARGO POR BBVACASH BBVA CASH CARGO POR BBVACASH BBVA CASH ABONO INTERESES GANADOS | 20,000,000.00 200,000.00 50,000,000.00 14,000,000.00 1,600,000.00 | 4,156.00 | 65,802,436.00 65,602,436.00 15,602,436.00 2,436.00 6,592.00 |
| | | | | | | |

En cumplimiento de lo dispuesto en la Ley Habeas Data, 1266 de 2008, nos permitimos comunicarte que los datos contenidos en los extractos, que incluyen el monto de la obligación, sus cuolas y fecha de exigibilidad, sobre incumplimiento ante las Centrales de Información Financiera, por el término Legal. Tenemos en cuenta tus pagos desde el momento en que los efectuas, pero si los realizas después de la fecha de corte, se reflejan en el próximo estado de cuenta. Puedes consultar el valor de la próxima cuota a pagar, en nuestras oficinas o en la Linea BBVA. Si realizas tu pago con cheque, debes girarlo a nombre de BBVA Colombia, NIT 860.003.020-1, colocando al respaldo el número de tu obligación y tus datos en los extractos, generados, utilizando BBVA funcivil, BBVA net, BBVA net cash, por tarto, si no los recibes en email o físico. No está se sumido de efectuar el pago en la fecha prevista. Para informarte sobre tus créditos, vencimientos, ofertas de nuevos productos y servicos, es importante que martengas actualizada en BBVA tu dirección electrónica y física, los números telefónicos de contacto, asis opos oportunos, se constituyen en excelentes referencias crediticas, financieras y/o comerciales, y te evitan costos adicionales por honorarios de cobranza e intereses de mora, que se descontarán de los pagos que efectues, según el siguiente orden gastos (incluye los periodos en que se presente mora, en la sección Información sobre la postiales. Los intereses de mora, serán liquidados a la tasa que se encuentre vigente en cada uno de los periodos en que se presente mora. Para mayor información sobre la politica de cobranza de BBVA, puedes ingresar a www.btva.com.co, en la sección Información de Interés. Contamos con Defensoria del Consunidor Financiera vo de telefonia: lunes a viernes de 83.0 a.m. a 5.30 p.m., jornada continua. No olvides tener en cuenta las recomentaciones de seguridad para los diferentes canales de atención nede BBVA, atención preferencia al cliente y citaras intranidas de atención sobre ela

Fogafin Producto prote

DE COLOMBIA VIGILADO

Case 8:24-cv-01626-KKM-AAS Document 151-8

3119



AVE 6 NORTE # 15-87 . CALI VALLE- COLOMBIA

Oficina: 0531

Nombre del Cliente: START CONNECTING SAS

C.C.: 000000901382085

18004 17989

Seudónimo: - NO. FOLIO .: 00023

Fecha: Desde: 2024-07-01

Hasta: 2024-07-31

28/25 Page 3 of 7 PageID

Asset Management

Sociedad Fiduciaria Nit: 860048608-5

L LOCAL

FAM A - INVERSIONISTA

NIT 800126578-9

Somos Grandes Contribuyentes. Autorretenedores del Impuesto sobre la renta y complementarios Responsables del Impuesto sobre las ventas IVA

> > Último 2 años

Extracto Fondos de Inversión

| | Unidades | Pesos | | | | Oficin | а |
|------------------------------|--------------|----------------|-------|--------------|--------------|-------------|----------|
| Valor unidad inicial | 1.000000 | 3,261.362470 | Dir | ección: CE | NTRO COM | ERCIAL CHIP | PICHAPE |
| Saldo anterior | 46381.035892 | 151,229,558.66 | Tol | éfono: 09 | 26592003 | | |
| Suscripciones | 0.000000 | 0.00 | Ter | | | | |
| Reembolsos | 46155.929430 | 151,097,718.00 | | | | Cuenta cl | iente |
| Revalorizaciones | 0.000000 | 609,057.30 | No | de contrato | : 22029 | 5377 | |
| Utilidades con retención | 0.000000 | 26,481,754.78 | Cu | enta posició | D: | | 5502 |
| Utilidades sin retención | 0.000000 | 69,281.44 | | 1 | | | 5160 |
| Retenciones renta | 364.273612 | 1,192,429.00 | | enta asociac | | | 5160 |
| Devoluciones retención renta | 0.000000 | 0.00 | Re | ntabilidades | netas E.A. | % | |
| GMF | 0.000000 | 0.00 | Me | s Semestre | Año corrido | Último año | Último 2 |
| Saldo final | 225.106462 | 740,897.96 | 11.67 | 9 8.913 | 9.283 | 12.082 | 12.792 |
| Valor unidad final | 1.000000 | 3,291.322498 | Co | misión admi | nistración E | .A.: 1.7 | 700000 |

| Fecha | Fecha | Concepto | No. | Valor de | Valor en |
|--|--|--|--|--|---|
| operación | valor | | unidades | la unidad | pesos |
| 2024-07-12 2024-07-12 2024-07-12 2024-07-16 2024-07-16 | 2024-07-12 2024-07-12 2024-07-12 2024-07-16 2024-07-16 | RETENCION EN LA FUENTE RETERO CON ABONO CTA ASOCIADA RETIRO CANALES DIGITALES RETENCION EN LA FUENTE RETIRO CON ABONO CTA ASOCIADA | 134.102568 125.009704 15280.346419 15280.346419 105.161340 15230.962980 | 3,272.177124 3,272.177124 3,272.177124 3,276.568203 3,276.568203 | 438,808.00 409,053.00 50,000,000.00 50,000,000.00 344,568.00 49,905,289.00 |

Las obligaciones de la sociedad administradora del fondo de inversión relacionadas con la gestión del portafolio son de medio y no de resultado. Los dineros entregados por los inversionistas al fondo de inversión no son depósitos, ni generan para la sociedad administradora las obligaciones propias de una institución de depósito y no están amparados por el seguro de depósito del Fondo de Garantias de Instituciones Financieras - FOGAFIN, ni por ningún otro esquema de dicha naturaleza. La inversión en el fondo de inversión está sujeta a los resgos de inversión delevados de la evolución de los precios de los activos que componen el portafolio del espectivo fondo de inversión al a Carrera 9 No. 72 - 21 Piso 3 en Bogotá D.C. o radicarla en cualquier oficina de BBVA Colombia. También puede dirigina al Autorregulador del Mercado de Valores ingresentoa la bágina web www.anvcolombia.org.co, diigenciando el formulario de quejas con destino a AMV. BBVA Asset Management. Contarnos con Defensoria del Consumidor Financiero, cuyo Defensor Principal es el Doctor Guillermo Enrique Zubicado en la Carrera 9 No. 72 - 21 piso 6 en Bogotá D.C., teléfono.3438385 y comercionecidente información incluida en este extracto a nuestros revisores fiscales Ernst & Young, email: caterine.a.palmar@co.ey.com

Último 3 años

8.753

Para mayor información de nuestros fondos de inversión ingresa a www.bbvaassetmanagement.co

START CONNECTING SAS .

AVE 6 NORTE # 15-87 CALI VALLE- COLOMBIA



Filed 02/28/25 Page 4 of 7 PageID

Creando Oportunidades

Extracto de Cuenta

CUENTA DE AHORROS EMPRESARIAL

Este 04 de agosto desde la 1:00 a.m. hasta las 6:00 a.m., nuestros canales transaccionales App BBVA, BBVA net, BBVA Net cash, IVR, Cajeros, estarán inhabilitados por mantenimiento.

| Información de la oficina | Información de la cuenta | |
|---|--------------------------|---------------|
| CENTRO COMERCIAL CHIPICHAPE | Número de cuenta | 5160 |
| DIRECCIÓN: CENTRO COMERCIAL CHIPICHAPE LOCAL 107 TELÉFONO: 00926592003 | Fecha de corte | 31-07-2024 |
| | Pagos de intereses desde | 0.00 |
| PERÍODO DESDE: 01-07-2024 HASTA: 31-07-2024 | Saldo promedio mensual | 12,311,632.79 |

| Resumen de movimientos | No. | Valor | | No. | Valor |
|---------------------------|-----|----------------|---------------|-----|--------------|
| SALDO CIERRE MES ANTERIOR | | 19,568,509.89 | - IVA | 21 | 203,509.00 |
| + ABONOS | 29 | 380,142,996.00 | - 4 POR MIL | 96 | 1,586,106.00 |
| + INTERESES RECIBIDOS | 1 | 78,735.00 | - RETENCIONES | 1 | 5,511.00 |
| - CARGOS | 75 | 396,323,161.50 | SALDO FINAL | | 1,671,953.39 |

Detalles de transacciones

| Movi- miento | Fecha operación | Fecha valor | Concepto | Cargos | Abonos | Saldo |
|--|--|--|--|---|--|--|
| 14541 14542 14543 14544 14545 14546 14547 14549 14550 14551 14553 14554 14555 14556 14556 14556 14557 14560 14561 14563 14564 14565 14566 14566 14566 14566 14567 14568 | 29.06.2024 29.06.2024 01-07-2024 01-07-2024 01-07-2024 02-07-2024 02-07-2024 02-07-2024 02-07-2024 02-07-2024 02-07-2024 02-07-2024 02-07-2024 03-07-2024 04-07-2024 04-07-2024 04-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 05-07-2024 | 02 07 - 2024 02-07 - 2024 03-07 - 2024 04-07 - 2024 04-07 - 2024 04-07 - 2024 05-07 - 2024 05 | MPUESTO DECRETO COMPRA POS ASC FACEBK *W58KQ6L7E MPUESTO DECRETO RETIRO CAJERO BBVA A6081 CENTENARIO MPUESTO DECRETO COMISION RET. CAJERO BBVA CENTENARIO MPUESTO DECRETO RETIRO CON PIN PAD A6081 CENTENARIO MPUESTO DECRETO COMISION RETIRO PIN PAD CENTENARIO RECIBISTE DINERO BBVA MOVIL ENLACE DE APLICATIVO ABONO DOMI. 2000003000318958410 EP TRANSFERENCIA RECIBIDA BANK TRADE MPUESTO DECRETO COMISION RET. CAJERO BBVA A6081 TUNJA MPUESTO DECRETO COMISION RET. CAJERO BBVA A6081 TUNJA MPUESTO DECRETO COMISION RET. CAJERO BBVA A6081 TUNJA MPUESTO DECRETO COMISION POR DOMICILIACION MPUESTO DECRETO COMISION POR DOMICILIACION MPUESTO DECRETO CARGO DOMI. 901382085 MPUESTO DECRETO CARGO DOMI. 901382085 MPUESTO DECRETO CAMISION POR DOMICILIACION MPUESTO DECRETO COMISION POR DOMICILIACION MPUESTO DECRETO | 125.00 31,277.25 7,200.00 1,800,000.00 2,600.00 48,000.00 12,000,000.00 57.00 14,150.00 1,500,000.00 1,500,000.00 1,500,000.00 2,600.00 3.00 760.00 500,000.00 10,800.00 10,800.00 | 84,131.00 86,667.00 2,021,205.00 61,210,898.00 20,000,000.00 | 19,568,384,89 19,527,107.64 19,529,907.64 17,729,907.64 17,729,997.64 17,679,297.64 5,679,297.64 5,679,297.64 5,679,297.64 5,665,090.64 5,749,221.64 5,835,888.64 7,857,093.64 69,067,991.64 69,067,991.64 67,561,991.64 67,561,991.64 67,559,381.64 87,559,385.64 87,555,365.64 87,555,365.64 87,552,602.64 87,552,602.64 87,052,602.64 87,052,602.64 87,052,586.64 87,048,588.64 87,048,588.64 87,047,823.64 |

En cumplimiento de lo dispuesto en la Ley Habeas Data, 1266 de 2008, nos permitimos comunicarte que los datos contenidos en los extractos, que incluyen el monto de la obligación, sus cuolas y fecha de exigibilidad, sobre incumplimiento ante las Centrales de Información Financiera, por el término Legal. Tenemos en cuenta tus pagos desde el momento en que los efectuas, pero si los realizas después de la fecha de corte, se reflejan en el próximo estado de cuenta. Puedes consultar el valor de la próxima cuota a pagar, en nuestras oficinas o en la Linea BBVA. Si realizas tu pago con cheque, debes girarlo a nombre de BBVA Colombia, NIT 860.003.020-1, colocando al respaldo el número de tu obligación y tus datos en los extractos, generados, utilizando BBVA funcivil, BBVA net, BBVA net cash, por tarto, si no los recibes en email o físico. No está se sumido de efectuar el pago en la fecha prevista. Para informarte sobre tus créditos, vencimientos, ofertas de nuevos productos y servicos, es importante que martengas actualizada en BBVA tu dirección electrónica y física, los números telefónicos de contacto, asis opos oportunos, se constituyen en excelentes referencias crediticas, financieras y/o comerciales, y te evitan costos adicionales por honorarios de cobranza e intereses de mora, que se descontarán de los pagos que efectues, según el siguiente orden gastos (incluye los periodos en que se presente mora, en la sección Información sobre la postiales. Los intereses de mora, serán liquidados a la tasa que se encuentre vigente en cada uno de los periodos en que se presente mora. Para mayor información sobre la politica de cobranza de BBVA, puedes ingresar a www.btva.com.co, en la sección Información de Interés. Contamos con Defensoria del Consunidor Financiera vo de telefonia: lunes a viernes de 83.0 a.m. a 5.30 p.m., jornada continua. No olvides tener en cuenta las recomentaciones de seguridad para los diferentes canales de atención nede BBVA, atención preferencia al cliente y citaras intranidas de atención sede ingr

#Fogafin Producto prote

TENDENCIA FINA DE COLOMBIA

Case 8:24-cv-01626-KKM-AAS Document 151-8



AVE 6 NORTE # 15-87 . CALI VALLE- COLOMBIA

NÚMERO DE CUENTA:

Detalles de transacciones



5160



Creando Oportunidades

Extracto de Cuenta CUENTA DE AHORROS EMPRESARIAL

NOMBRE DEL CLIENTE: START CONNECTING SAS .

| Detaile | es de transacciór | lies | | | | |
|----------------|--------------------------|--------------------------|--|---------------------------|--------------------------|----------------------------------|
| Movi- | Fecha | Fecha | | | | |
| miento | operación | valor | Concepto | Cargos | Abonos | Saldo |
| | 05-07-2024 | 05-07-2024 | CARCO DOMI 001202005 | 2 700 000 00 | | 04 227 022 64 |
| 14571 14572 | 05-07-2024 | 05-07-2024 | CARGO DOMI. 901382085 IMPUESTO DECRETO | 2,700,000.00 992.00 | | 84,337,023.64 84,336,031.64 |
| 14573 | 05-07-2024 | 05-07-2024 | COMISION POR DOMICILIACION | 248,000.00 | | 84,088,031.64 |
| 14574 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 188.00 | | 84,087,843.64 |
| 14575 | 05-07-2024 | 05-07-2024 | IVA POR COMISION POR DOMICILIACION | 47,120.00 | | 84,040,723.64 |
| 14576 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 201,159.00 | | 83,839,564.64 |
| 14577 14578 | 05-07-2024 05-07-2024 | 05-07-2024 05-07-2024 | CARGO DOMI. 901382085 IMPUESTO DECRETO | 50,289,775.00 16.00 | | 33,549,789.64 33,549,773.64 |
| 14579 | 05-07-2024 | 05-07-2024 | COMISION POR DOMICILIACION | 4,000.00 | | 33,545,773.64 |
| 14580 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 3.00 | | 33,545,770.64 |
| 14581 | 05-07-2024 | 05-07-2024 | IVA POR COMISION POR DOMICILIACION | 760.00 | | 33,545,010.64 |
| 14582 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 5,397.00 | | 33,539,613.64 |
| 14583 14584 | 05-07-2024 05-07-2024 | 05-07-2024 05-07-2024 | CARGO DOMI. 901382085 IMPUESTO DECRETO | 1,349,333.00 16.00 | | 32,190,280.64 32,190,264.64 |
| 14585 | 05-07-2024 | 05-07-2024 | COMISION POR DOMICILIACION | 4,000.00 | | 32,186,264.64 |
| 14586 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 3.00 | | 32,186,261.64 |
| 14587 | 05-07-2024 | 05-07-2024 | IVA POR COMISION POR DOMICILIACION | 760.00 | | 32,185,501.64 |
| 14588 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 10,000.00 | | 32,175,501.64 |
| 14589 14590 | 05-07-2024 05-07-2024 | 05-07-2024 05-07-2024 | CARGO DOMI. 901382085 IMPUESTO DECRETO | 2,500,000.00 77.00 | | 29,675,501.64 29,675,424.64 |
| 14590 | 05-07-2024 | 05-07-2024 | COMISION POR DOMICILIACION | 19,200.00 | | 29,656,224.64 |
| 14592 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 15.00 | | 29,656,209.64 |
| 14593 | 05-07-2024 | 05-07-2024 | IVA POR COMISION POR DOMICILIACION | 3,648.00 | | 29,652,561.64 |
| 14594 | 05-07-2024 | 05-07-2024 05-07-2024 | IMPUESTO DECRETO CARGO DOMI, 901382085 | 15,580.00 3.895.000.00 | | 29,636,981.64 |
| 14595 14596 | 05-07-2024 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 3,895,000.00 | | 25,741,981.64 25,741,227.64 |
| 14597 | 05-07-2024 | 05-07-2024 | CARGO DOMI. 901382085 | 188,500.00 | | 25,552,727.64 |
| 14598 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 26.00 | | 25,552,701.64 |
| 14599 | 05-07-2024 | 05-07-2024 | COMISION POR DOMICILIACION | 6,400.00 | | 25,546,301.64 |
| 14600 14601 | 05-07-2024 | 05-07-2024 05-07-2024 | IMPUESTO DECRETO IVA POR COMISION POR DOMICILIACION | 5.00 1,216.00 | | 25,546,296.64 25,545,080.64 |
| 14602 | 05-07-2024 | 05-07-2024 | IMPUESTO DECRETO | 45,468.00 | | 25,499,612.64 |
| 14603 | 05-07-2024 | 05-07-2024 | CARGO DOMI. 901382085 | 11,367,111.15 | | 14,132,501.49 |
| 14604 | 09-07-2024 | 09-07-2024 | IMPUESTO DECRETO | 1,685.00 | | 14,130,816.49 |
| 14605 | 09-07-2024 | 09-07-2024 | COMPRA POS ASC METAPAY*TNUFP6U7E | 421,243.10 | | 13,709,573.39 |
| 14606 14607 | 09-07-2024 09-07-2024 | 09-07-2024 09-07-2024 | IMPUESTO DECRETO COMPRA POS ASC AVIANCA | 440.00 110,000.00 | | 13,709,133.39 13,599,133.39 |
| 14608 | 09-07-2024 | 09-07-2024 | IMPUESTO DECRETO | 4,000.00 | | 13,595,133.39 |
| 14609 | 09-07-2024 | 09-07-2024 | RETIRO CAJERO BBVA A6081 FONTIBON | 1,000,000.00 | | 12,595,133.39 |
| 14610 | 09-07-2024 | 09-07-2024 | IMPUESTO DECRETO | 10.00 | | 12,595,123.39 |
| 14611 14612 | 09-07-2024 09-07-2024 | 09-07-2024 09-07-2024 | COMISION RET. CAJERO BBVA FONTIBON ABONO MEP OPERATIVO | 2,600.00 | 37,600.00 | 12,592,523.39 |
| 14612 | 09-07-2024 | 09-07-2024 | ABONO MEP OPERATIVO | | 51,500.00 | 12,630,123.39 12,681,623.39 |
| 14614 | 09-07-2024 | 09-07-2024 | ABONO MEP OPERATIVO | | 64,500.00 | 12,746,123.39 |
| 14615 | 09-07-2024 | 09-07-2024 | ABONO MEP OPERATIVO | | 67,100.00 | 12,813,223.39 |
| 14616 | 09-07-2024 | 09-07-2024 | ABONO MEP OPERATIVO | | 71,400.00 | 12,884,623.39 |
| 14617 14618 | 09-07-2024 | 09-07-2024 | ABONO MEP OPERATIVO | | 111,150.00 | 12,995,773.39 |
| 14618 | 09-07-2024 | 09-07-2024 | ABONO MEP OPERATIVO ABONO MEP OPERATIVO | | 116,840.00 127,100.00 | 13,112,613.39 13,239,713.39 |
| 14620 | 09-07-2024 | 09-07-2024 | ABONO MEP OPERATIVO | | 215,395.00 | 13,455,108.39 |
| 14621 | 10-07-2024 | 10-07-2024 | TRANSFERENCIA RECIBIDA BANK TRADE | | 99,018,608.00 | 112,473,716.39 |
| 14622 | 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO | 289.00 | | 112,473,427.39 |
| 14623 14624 | 10-07-2024 10-07-2024 | 10-07-2024 10-07-2024 | VALOR PAGO FACTURA SERVICIO PSE ENLACE DE APLICATIVO IMPUESTO DECRETO | 72,221.00 6,138.00 | | 112,401,206.39 112,395,068.39 |
| 14625 | 10-07-2024 | 10-07-2024 | VALOR PAGO FACTURA SERVICIO PSE ENLACE DE APLICATIVO | 1,534,509.00 | | 110,860,559.39 |
| 14626 | 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO | 8,000.00 | | 110,852,559.39 |
| 14627 | 10-07-2024 | 10-07-2024 | RETIRO CAJERO BBVA A6081 CENTENARIO | 2,000,000.00 | | 108,852,559.39 |
| 14628 | 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO | 10.00 | | 108,852,549.39 |
| 14629 14630 | 10-07-2024 10-07-2024 | 10-07-2024 10-07-2024 | COMISION RET. CAJERO BBVA CENTENARIO IMPUESTO DECRETO | 2,600.00 | | 108,849,949.39 108,849,933.39 |
| 14631 | 10-07-2024 | 10-07-2024 | COMISION POR DOMICILIACION | 4,000.00 | | 108,845,933.39 |
| 14632 | 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO | 3.00 | | 108,845,930.39 |
| 14633 | 10-07-2024 | 10-07-2024 | IVA POR COMISION POR DOMICILIACION | 760.00 | | 108,845,170.39 |
| 14634 | 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO CARGO DOMI. 901382085 | 1,280.00 320,000.00 | | 108,843,890.39 |
| 14635 14636 | 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO | 320,000.00 | | 108,523,890.39 108,523,874.39 |
| 14637 | 10-07-2024 | 10-07-2024 | COMISION POR DOMICILIACION | 4,000.00 | | 108,519,874.39 |
| 14638 | 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO | 3.00 | | 108,519,871.39 |
| 14639 | 10-07-2024 | 10-07-2024 | IVA POR COMISION POR DOMICILIACION | 760.00 | | 108,519,111.39 |
| 14640 14641 | 10-07-2024 | 10-07-2024 10-07-2024 | IMPUESTO DECRETO CARGO DOMI. 901382085 | 1,200.00 300,000.00 | | 108,517,911.39 |
| 14641 | 10-07-2024 10-07-2024 | 10-07-2024 | IMPUESTO DECRETO | 16.00 | | 108,217,911.39 108,217,895.39 |
| | 10 01 2024 | 10 01 2024 | | 10.00 | | 100,211,000.00 |
| | | | | | | |

3121

 140.39
 146.40

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 14641

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 14641
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 Este produce
 Este produce

 BBVA Colomit
 BBVA Colomit

Este producto cuenta con Seguro de Depósitos Fogafín. El campo retenciones contiene la sumatoria del total de retenciones practicadas por el Banco por todo concepto.

el

START CONNECTING SAS .

AVE 6 NORTE # 15-87 . CALI VALLE- COLOMBIA

NÚMERO DE CUENTA:

Detalles de transacciones

146414 33715



Oficina: 0531

5160



Creando Oportunidades

Extracto de Cuenta CUENTA DE AHORROS EMPRESARIAL

NOMBRE DEL CLIENTE: START CONNECTING SAS .

| He66 1077-024 <th< th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th></th<> | | | | | | | |
|--|--------|------------|------------|--|--------------|---------------|----------------|
| Initetiti Operation Value Operation Value 4464 10.07/2024 10.07/2024 COMBINING DEDMACHACION 700.00 100.2113.02 4464 10.07/2024 <th>Movi-</th> <th>Fecha</th> <th>Fecha</th> <th>Connector</th> <th>0</th> <th>11</th> <th>Califa</th> | Movi- | Fecha | Fecha | Connector | 0 | 11 | Califa |
| Heidel 1007-020 1007-020 1007-020 1002-0302 1002 | miento | operación | valor | Concepto | Cargos | Abonos | Saldo |
| Heidel 1007-020 < | | | | COMISION POR DOMICILIACION | 4 000 00 | | 108 213 895 39 |
| Heide 107-2024 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<> | | | | | | | |
| Heart 10 07 2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>108,213,132.39</td> | | | | | | | 108,213,132.39 |
| Heads 10-07-2024 </td <td></td> <td></td> <td></td> <td>IMPUESTO DECRETO</td> <td></td> <td></td> <td>108,212,989.39</td> | | | | IMPUESTO DECRETO | | | 108,212,989.39 |
| 1466 10.07-203 10. | | | | | | | 108,177,205.39 |
| 14650 10-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| 1465 10-07-2024 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| 14623 10-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| Hees 10-07-2024 10-07-2024 IMPLESTO DECRETO 5,270.00 106,170,027.00 Hees 10-07-2024 140-72024 14 | | | | | | | 108,159,470.39 |
| 1465 10-07-2024 <td>14653</td> <td>10-07-2024</td> <td>10-07-2024</td> <td>CARGO DOMI. 901382085</td> <td></td> <td></td> <td>106,115,277.39</td> | 14653 | 10-07-2024 | 10-07-2024 | CARGO DOMI. 901382085 | | | 106,115,277.39 |
| 14656 10-07-2024 11-07-2024 11-07-2024 10-07-2024 11-07-2024 10-07-2024 11-07-2024 10-07-2024 11-07-2024 10-07-2024 11-07-2024 10-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>106,110,007.39</td> | | | | | | | 106,110,007.39 |
| Heiß? 10-07-2024 11-07-2024 COMPRA POS RED GRUPO FENOL LUPA 1,416,46.00 103,387,433 Heiß8 11-07-2024 11-07-2024 CARCO DOMI, M136268 244,900.00 103,387,433 Heiß8 11-07-2024 11-07-2024 CARCO DOMI, M136268 244,900.00 103,110,872 Heiß8 11-07-2024 IN-07-2024 IN-07-2024< | | | | | | | |
| 14668 11-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| 14650 11-07-2024 11-07-2024 CARGO DOM. 901382065 249,500.00 103,116,82.3 14660 11-07-2024 11-07-2024 COMBIGN POR DOMICILACION 12,000.00 103,116,82.3 14661 11-07-2024 11-07-2024 COMBIGN POR DOMICILACION 10,00 103,116,82.3 14662 11-07-2024 11-07-2024 MPLESTO DECRETO 0.00 103,106,82.3 14665 11-07-2024 11-07-2024 MPLESTO DECRETO 3,445.00 103,007,38.3 14666 11-07-2024 11-07-2024 MPLESTO DECRETO 200,000.00 101,338,06.8.3 14667 11-07-2024 11-07-2024 MPLESTO DECRETO 120,000.00 51,328,06.8.3 14670 11-07-2024 11-07-2024 MPLESTO DECRETO 120,000.00 21,808,08.3 14677 11-07-2024 11-07-2024 RETIRO CON PIP PAD A8081 50,000,000.00 21,808,33 14677 11-07-2024 11-07-2024 RETIRO CON PIP PAD CERTERO 14,150.00 17,184,77,81,31 14670 12-07-2024 MPLESTO DECRETO 120,77,81,31 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| Hefel 11-07-2024 11-07-2024 COMISION POR DOMICILACION 12,800.00 103,106,82.3 Hefe2 11-07-2024 11-07-2024 NA POR COMBIGIN POR DOMICILACION 2,432.00 103,106,82.3 Hefe3 11-07-2024 11-07-2024 NA POR COMBIGIN POR DOMICILACION 2,432.00 103,106,72.3 Hefe6 11-07-2024 11-07-2024 MPUESTO DECRETO 200,000.00 101,338,065.3 Hefe6 11-07-2024 11-07-2024 MPUESTO DECRETO 57.00 51,398,065.3 Hefe6 11-07-2024 11-07-2024 MPUESTO DECRETO 57.00 51,398,063.3 Hefe7 11-07-2024 11-07-2024 MPUESTO DECRETO 57.00 51,998,063.3 Hef7 11-07-2024 11-07-2024 RETIRO CON PIN PAD 51,000,000.00 21,898,83.3 Hef7 11-07-2024 11-07-2024 RETIRO CON PIN PAD 50,000,000.00 71,767,61.3 Hef7 12-07-2045 12-07-2045 12-07-2045 12-07-2045 12-07-2045 12-07-2045 12-07-2045 12-07-2045 12-07-2046 12-07-2046 | | | | | | | 103,116,533.39 |
| 14662 11-07-2024 IMPLESTO DECRETO 10.00 103,105/72.3 14663 11-07-2024 11-07-2024 11-07-2024 11-07-2024 11-07-2024 11-07-2024 103,105/72.3 104,100,00 51,201,883 104/72.0 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 11,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 12,07-2024 1 | 14660 | | | | | | 103,116,482.39 |
| 14663 11-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>103,103,682.39</td> | | | | | | | 103,103,682.39 |
| 14664 11-07-2024 11-07-2024 INPLESTO DECRETO 3,845.00 103,097/303-3 14665 11-07-2024 11-07-2024 I1-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 | | | | | | | 103,103,672.39 |
| 14665 11-07-2024 11-07-2024 CARGO DOMI. 901382085 961.300.00 102.2180/082 14666 11-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| 14666 11-07-2024 11-07-2024 INTURSTO DECRETO 200,000,00 101 936(063) 14667 11-07-2024 11-07-2024 INTURSTO DECRETO 57.00 57.00 57.935,093,394,394 14668 11-07-2024 11-07-2024 INTURSTO DECRETO 11,01,000,00 51,935,093,394,394 14670 11-07-2024 11-07-2024 INTURSTO DECRETO 120,000,00 51,935,093,394 14671 11-07-2024 INTURSTO DECRETO 120,000,00 51,935,093,394 14673 11-07-2024 INTURSTO DECRETO 14,910,00 21,071,091,013,31 14673 11-07-2024 11-07-2024 INTURSTO DECRETO 14,150,00 71,787,691,3 14676 12-07-2024 12-07-2024 I2-07-2024 | | | | | | | |
| 14667 11-07-2024 FETRO CON PIN PAD A6801 50,000,000.00 51,936,083.3 14668 11-07-2024 11-07-2024 11-07-2024 11-07-2024 51,921,083.3 14669 11-07-2024 11-07-2024 11-07-2024 11-07-2024 51,921,083.3 14670 11-07-2024 11-07-2024 11-07-2024 11-07-2024 51,921,083.3 14671 11-07-2024 11-07-2024 RETRO CON PIN PAD A6801 CENTENARIO 30,000,000.00 21,613,083.3 14673 11-07-2024 11-07-2024 NERTERO PIN PAD CENTENARIO 11,750,00 21,797,813.3 14675 12-07-2024 12-07-2024 12-07-2024 NUMERO DECRETO 24,4000.00 71,457,663.3 14676 12-07-2024 12-07-2024 COMISION POR DOMICILACION 48,360.00 71,454,250.3 14678 12-07-2024 12-07-2024 NA POR COMISION POR DOMICILACION 48,360.00 71,445,152.3 14679 12-07-2024 12-07-2024 NA POR COMISION POR DOMICILACION 22,000.00 33,442,493.3 14680 12-07-2024 12-07-2024 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>101,936,095.39</td> | | | | | | | 101,936,095.39 |
| 14688 11-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>51,936,095.39</td> | | | | | | | 51,936,095.39 |
| 14670 11-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>51,936,038.39</td> | | | | | | | 51,936,038.39 |
| 14671 11-07-2024 11-07-2024 RETIRO CON PIN PAD A6881 CENTENARIO 30,000,000,00 21,801,883. 14673 11-07-2024 11-07-2024 COMISION RETIRO PIN PAD CENTENARIO 14,150.00 21,877,861.3 14674 11-07-2024 12-07-2024 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| 14672 11-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| 14673 11-07-2024 COMISION RETIRO PIN PAD CENTENARIO 14,150.00 21,787,881.3 14674 12-07-2024 12-07-2024 12-07-2024 SUSE COCE PINE CT CA 053700000502 ENJACE DE APLICATIVO 976.00 71,787,881.3 14675 12-07-2024 12-07-2024 COMISION POR DOMICILIACION 244,000.00 71,748,703.3 14676 12-07-2024 12-07-2024 COMISION POR DOMICILIACION 46,330.00 71,642,703.3 14677 12-07-2024 12-07-2024 MPUESTO DECRETO 151,608.00 71,445,610.3 14680 12-07-2024 12-07-2024 CANSIGN POR DOMICILIACION 46,300.00 33,442,497.3 14681 12-07-2024 12-07-2024 MPUESTO DECRETO 9.00 33,442,493.3 14683 12-07-2024 12-07-2024 MPUESTO DECRETO 9.00 33,442,483.3 14683 12-07-2024 12-07-2024 MPUESTO DECRETO 9.00 33,422,683.3 14684 12-07-2024 12-07-2024 MPUESTO DECRETO 9.00 33,422,683.3 14685 12-07-2024 12-07-2024 | | | | | | | |
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| 14678 12-07-2024 12-07-2024 IVA POR COMISION POR DOMICLIACION 46.380.00 71.344.552.3 14680 12-07-2024 12 | | | | | | | 71,542,705.39 |
| 14679 12.07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
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| 14881 12 07 2024 CARGO DOMI 90 1382085 13 36,951.0 32 206,733.3 14686 12 07 2024 12 07 2024 IMPUESTO DECRETO 200,000.00 81,856,73.3 14688 12 07 2024 12 07 2024 IMPUESTO DECRETO 5,040,00.00 31,425,623.3 14690 12 07 2024 12 07 2024 IMPUESTO DECRETO 5,0000,00.00 31,856,73.3 14691 12 07 2024 IMPUESTO DECRETO 5,0000,00.00 31,856,73.3 14692 12 07 2024 IMPUESTO DECRETO 5,700 11,82 | | | | | | | 33,442,487.39 |
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| 14684 12-07-2024 12-07-2024 12-07-2024 12-07-2024 22-07-2024 22-07-2024 22-07-2024 22-07-2024 22-07-2024 12-07-2024 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>33,430,439.39</td> | | | | | | | 33,430,439.39 |
| 14685 12-07-2024 12-07-2024 IMPUESTO DECRETO 5.464.00 33.422.683.3 14686 12-07-2024 | | | | | | | 33,430,430.39 |
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| 14687 12-07-2024 RETIRO CON PIN PAD A6081 CENTENARIO 30,000,000.00 17-22-25-28.3 14694 12-07-2024 12-07-2024 IMPUESTO DECRETO 30,000,000.00 1,722,471.3 14695 12-07-2024 12-07-2024 IMPUESTO DECRETO 14,150.00 1,708,271.3 14696 15-07-2024 15-07-2024 IMPUESTO DECRETO 14,000,000.00 16,597,373.3 14697 15-07-2024 15-07-2024 IS-07-2024 IS-07-2024 | | | | | | | |
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| 14690 12-07-2024 IMPUESTO DECRETO 30,000,000.00 31,842,528.3 14693 12-07-2024 12-07-2024 IETIRO CON PIN PAD A6081 CENTENARIO 30,000,000.00 1,722,528.3 14695 12-07-2024 12-07-2024 IMPUESTO DECRETO 67.00 1,722,528.3 14696 15-07-2024 15-07-2024 COMISION RETIRO PIN PAD CENTENARIO 14,000,00 1,697,377.3 14698 15-07-2024 15-07-2024 COMISION POR DOBLOR CASH 14,000,000.00 15,697,497.37.3 14699 15-07-2024 15-07-2024 IMPUESTO DECRETO 880.00 15,696,497.3 14700 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,696,497.3 | | | | | 200,000.00 | | 81,856,735.39 |
| 14691 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 12-07-2024 RTERO CON PIN PAD A6081 CENTENARIO 30,000,000.00 17-22,528.3 14694 12-07-2024 12-07-2024 12-07-2024 IMPUESTO DECRETO 57.00 1,722,528.3 14695 12-07-2024 12-07-2024 IMPUESTO DECRETO 14,150.00 1,708,227.3 14695 12-07-2024 12-07-2024 IMPUESTO DECRETO 44.00 17.08,277.3 14697 15-07-2024 IS-07-2024 IS | | | | | | | 31,856,735.39 |
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| 14697 15-07-2024 15-07-2024 CUOTA DE MANEJO TD JUL-2024 10,900.00 1,697,377.3 14698 15-07-2024 15-07-2024 ABONO POR BBVACASH BBVA CASH 14,000,000.00 15,697,377.3 14699 15-07-2024 15-07-2024 IMPUESTO DECRETO 880.00 15,696,497.3 14700 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,476,497.3 14701 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,476,497.3 14701 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,476,497.3 14703 15-07-2024 15-07-2024 IMPUESTO DECRETO 42,912.00 15,391,618.3 14704 15-07-2024 15-07-2024 IMPUESTO DECRETO 4,663,674.3 14705 15-07-2024 15-07-2024 IMPUESTO DECRETO 4,663,674.3 14706 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,659,685.3 14706 15-07-2024 IMPUESTO DECRETO 3.00 4,659,685.3 14707 15- | | | | | | | 1,708,321.39 |
| 14698 15-07-2024 15-07-2024 ABONO POR BBVACASH BBVA CASH 14,000,000.00 15,697,377.3 14699 15-07-2024 15-07-2024 IMPUESTO DECRETO 880.00 15,696,497.3 14700 15-07-2024 15-07-2024 IS-07-2024 IMPUESTO DECRETO 220,000.00 15,476,497.3 14701 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,476,497.3 14702 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,476,330.3 14702 15-07-2024 15-07-2024 IMPUESTO DECRETO 42,912.00 15,391,618.3 14703 15-07-2024 15-07-2024 IMPUESTO DECRETO 42,6912.00 4,663,667.3 14704 15-07-2024 15-07-2024 IMPUESTO DECRETO 42,912.00 4,663,668.3 14705 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,659,658.3 14706 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,659,658.3 14707 15-07-2024 15-07-2024 IMPUESTO DECRETO < | | | | IMPUESTO DECRETO | | | 1,708,277.39 |
| 14699 15-07-2024 15-07-2024 IMPUESTO DECRETO 880.00 15,696,497.3 14700 15-07-2024 15-07-2024 COMISION POR DOMICILIACION 220,000.00 15,476,497.3 14701 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,476,330.3 14702 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,434,530.3 14703 15-07-2024 15-07-2024 IMPUESTO DECRETO 42,912.00 15,391,618.3 14704 15-07-2024 15-07-2024 IMPUESTO DECRETO 4663,667.4.3 10,727,944.00 4,663,668.3 14705 15-07-2024 15-07-2024 IMPUESTO DECRETO 16.00 4,663,668.3 14706 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,659,658.3 14707 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,658,959.3 14707 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,658,959.3 14708 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 <td></td> <td></td> <td></td> <td></td> <td>10,900.00</td> <td>11.055 555 55</td> <td>1,697,377.39</td> | | | | | 10,900.00 | 11.055 555 55 | 1,697,377.39 |
| 14700 15-07-2024 CARGO DOMI.901382085 10.727,944.00 4,663,658.3 14705 15-07-2024 15-07-2024 IMPUESTO DECRETO 16.00 4,663,658.3 14706 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,659,658.3 14706 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,659,655.3 14707 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,658,346.3 14709 15-07-2024 IMPUESTO DECRETO 3.00 4,658,348.3 14710 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,658,348.3 | | | | | 000.00 | 14,000,000.00 | |
| 14701 15-07-2024 15-07-2024 IMPUESTO DECRETO 167.00 15,476,330.3 14702 15-07-2024 15-07-2024 15-07-2024 15-07-2024 15-07-2024 15-07-2024 15,434,530.3 14703 15-07-2024 15-07-2024 IMPUESTO DECRETO 42,912.00 15,391,618.3 14704 15-07-2024 15-07-2024 MPUESTO DECRETO 42,912.00 4,663,674.3 14705 15-07-2024 15-07-2024 IMPUESTO DECRETO 10,727,944.00 4,663,676.3 14706 15-07-2024 15-07-2024 IMPUESTO DECRETO 16.00 4,663,676.3 14706 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,659,655.3 14707 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,658,965.3 14708 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,658,965.3 14709 15-07-2024 15-07-2024 IMPUESTO DECRETO 3.00 4,658,965.3 14710 15-07-2024 IMPUESTO DECRETO 547.00 4,65 | | | | | | | |
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SUPERINTENDENCIA FINANCIERA DE COLOMBIA VIGILADO

#Fogafín

Este producto cuenta con Seguro de Depósitos Fogafín. El campo retenciones contiene la sumatoria del total de retenciones practicadas por el Banco por todo concepto.

BBVA Colombia Establecimiento Bancario.

Case 8:24-cv-01626-KKM-AAS Document 151-8 3123

START CONNECTING SAS .

AVE 6 NORTE # 15-87 . CALI VALLE- COLOMBIA

NÚMERO DE CUENTA:



5160



Creando Oportunidades

Extracto de Cuenta CUENTA DE AHORROS EMPRESARIAL

NOMBRE DEL CLIENTE: START CONNECTING SAS .

| Detalle | s de transaccior | nes | | | | |
|-----------------|--------------------|----------------|--|--|---|---|
| Movi- miento | Fecha operación | Fecha valor | Concepto | Cargos | Abonos | Saldo |
| | | | Concepto IMPUESTO DECRETO CARGO DOMI. 901382085 IMPUESTO DECRETO COMISION POR DOMICILIACION IMPUESTO DECRETO CARGO DOMI. 901382085 FCOFOFICINA0331 IMPUESTO DECRETO COMISION POR DOMICILIACION IMPUESTO DECRETO CARGO DOMI. 901382085 IMPUESTO DECRETO CARGO DOMI. 901382085 IMPUESTO DECRETO COMISION POR DOMICILIACION IMPUESTO DECRETO COMISION POR DOMICILIACION IMPUESTO DECRETO CARGO DOMI. 901382085 ABONO DOMI. 901392054 ABONO DOMI. 2000003000319062604 EP IMPUESTO DECRETO VALOR PAGO FACTURA SERVICIO PSE ENLACE DE APLICATIVO ABONO DOMI. 2000003000319069635 EP RETICRO CALERO BBVA A6081 CENTENARIO ABONO DOMI. 2000003000319069635 EP REINTEGRO VISA TR 04-22-86 IMPUESTO DECRETO COMISION RET. CALERO BBVA A5081 SANTA MONICA ABONO DOMI. 20000027999560OOOO NU IMPUESTO DECRETO COMISION ADMON NET CASH ABONO DOMI. 8000002799560OOOO NU IMPUESTO DECRETO COMISION ADMON NET CASH ABONO DOMI. 8000002799560OOOO NU IMPUESTO DECRETO COMISION ADMON NET CASH ABONO NTERESES GANADOS CARGO RETEFUENTE INTERESES | Cargos 3,361.00 840,369.00 16.00 4,000.00 3.00 760.00 779.00 177,218.00 704.00 176,000.00 134.00 33,440.00 197,223.00 49,305,759.00 32.00 8,000.00 6.00 1,520.00 13,220.00 3,305,038.00 28,181,200.00 28,181,200.00 3,622.00 905,400.00 2,000,000 1,600.00 1,600.00 400,000.00 1,600.00 1,600.00 5,511.00 | Abonos 49,905,289.00 49,905,289.00 50,650.00 281,500.00 29,060,000.00 1,555,563.00 130,000.00 1,555,563.00 130,000.00 15,900.00 1,600,000.00 43,333.00 78,735.00 | Saldo 4,513,383.39 3,672,998.39 3,668,995.39 3,668,995.39 3,668,252.39 3,668,252.39 3,668,252.39 3,668,235.39 3,395,597.39 53,394,893.39 53,218,759.39 53,218,759.39 53,218,759.39 52,988,096.39 3,674,305 3,67,39 1,690,767.39 1,647,034.39 4,96,344.39 4,96,344.39 4,96,344.39 4,96,344.39 4,96,347.39 1,690,060.39 1,613,302.39 1,690,060.39 1,613,302.39 1,677,464.39 1,677,464.39 1,677,953.39 |
| | | | | | | |

HIFogafín Producto protegido por el Seguro de Depósitos

Este producto cuenta con Seguro de Depósitos Fogafín. El campo retenciones contiene la sumatoria del total de retenciones practicadas por el Banco por todo concepto.

Composite Exhibit H

Case 8:24-cv-01626-KKM-AAS



KKM-AAS Document 151-9 Filed 02/28/25 Page 2 of 4 PageID 3125 UNITED STATES DEPARTMENT OF EDUCATION OFFICE OF INSPECTOR GENERAL

OIG PSA 24-01

Public Service Announcement January 17, 2024

Student Loan Borrowers: Take Actions to Protect Yourself from Student Loan Forgiveness and Debt Relief Scams!

With student loan forgiveness plans and the resumption of student loan payments, dishonest companies, fraudsters, and cyber criminals have redoubled their efforts—bombarding student loan borrowers with unsolicited texts, emails, and calls promising to help you obtain student loan forgiveness, consolidate your student loans, or eliminate your student loan debt completely. You may also see their ads pop up on social media. <u>Don't fall for it—these are likely scammers coming after your money, your personal information, or both</u>!

The U.S. Department of Education Office of Inspector General (OIG) is encouraging student loan borrowers to stay alert and take these simple actions to avoid falling victim to student loan forgiveness and debt relief scams.

- 1. **Never Pay For Help With Your Student Loans!** Beware of messages from anyone claiming that they can help you obtain student loan forgiveness, debt relief, consolidate or refinance your loans for a fee! There is nothing these companies can do that you can't do for yourself—<u>for free</u>.
- 2. **Do Not Share Your FSA ID**! Be suspicious of any unsolicited email, text, or call that asks for your personal information, particularly your FSA ID. Don't share your FSA ID or other password with anyone—even people who say they work at your alma mater, your student loan servicing company, or the U.S. Department of Education.
- 3. Watch out For Unsolicited Emails with Links or Attachments! That email may not be from who it says it's from, so don't click on links or attachments embedded in any unsolicited email. Instead, hover your mouse over links to see where they are directing you. Look for misspellings in the email address, body of the message, or in links. A common scam tactic is to use addresses that are almost, but not quite, identical to legitimate ones. Also be wary of spoofed social media accounts and avoid providing any personal information through social media!

If you think that you have fallen victim to a scam or suspect that your personal information was stolen because of a student loan forgiveness scam, take action quickly! Contact <u>Federal Student Aid</u> and your <u>loan servicer</u> to let them know as soon as possible. Also, contact the <u>OIG Hotline</u> and share a copy of the email, text, or phone number related to the message you received.

Get the facts on Federal student loan forgiveness, repayment, consolidation, and forgiveness directly from the source: the U.S. Department of Education <u>Federal Student Aid office</u>. And check out <u>our</u> <u>information</u> on scams and tips on how to avoid them.

The U.S. Department of Education OIG is responsible for identifying fraud, waste, abuse, and other criminal activity involving Federal education programs, operations, and funding. For more information about us, visit our <u>website</u>, and follow us on <u>TX/Twitter</u>, <u>Facebook/Meta</u>, and <u>LinkedIn</u>.



U.S. Department of Education Office of Inspector General

Protect Yourself from Student Loan Debt Relief Scams

Fraudsters and cyber criminals prey on college graduates and their desire to pay down or consolidate student loan debt. Don't fall for it!

Your identity stolen. Credit cards and loans taken out in your name. Bank account zeroed out. Credit score ruined. This is what can happen if you fall victim to a student loan debt relief scam!

Dishonest companies and cyber criminals are targeting college graduates, sending unsolicited texts, emails, or calls with promises to help reduce your student loan debt, consolidate your student loans, or eliminate your student loans completely. You may also see their ads pop up on social media. Don't fall for it—these are likely scammers coming after your money, your personal information, or both.

The U.S. Department of Education Office of Inspector General (OIG) encourages you to take these simple steps to avoid falling victim to student loan scammers, and shares actions to take if you think you've been caught in their traps.



Protect Your Personal Information and Passwords

Cyber criminals and scammers are coming after your money and your personal information—your date of birth, debit or credit card number, your Social Security number, even your FSA ID. Here are some actions to take to protect yourself.

- Don't share your FSA ID or other password with anyone—even people who say they work at your alma mater
 or your student loan servicing company. Remember, you agreed to protect and not to share your FSA ID as a
 condition of it being issued to you by the Department of Education.
- Don't store your passwords where other people can see them.
- Use strong passwords.
 - Don't use personal information in your password (like your name or birthday).
 - Avoid using terms that could be socially engineered (like the name of your pet or favorite sports team).
 - · Avoid using the same or similar passwords across multiple platforms.
- Use multifactor authentication/two-step verification where it's available.



Be Wary of Companies that Promise Student Loan Relief—for a Fee

It's important that you act cautiously if you receive an unsolicited phone call, text, email, or social media message offering you loan forgiveness or special repayment programs, especially those that pressure you to respond immediately. There are bad actors out there promising to reduce or wipe out your loans entirely in exchange for up-front or monthly fees. Sometimes they are just charging you for what you can do for free by contacting your loan servicer. Other times, they just take the money and run. Follow these steps to avoid falling victim to debt relief scams.

- Get the facts on Federal student loan repayment, consolidation, and forgiveness directly from the source: the
 <u>U.S. Department of Education Federal Student Aid office</u>.
- Don't give out your personal information over the phone or email unless you initiated the contact.
- Remember, if a company asks you to pay a fee for any Federal student loan services, don't give them anything!
- Learn more about student loan debt relief scams and how to avoid them from the <u>U.S. Department of</u>
 <u>Education's Federal Student Aid office</u>.



Don't Get Hooked by Phishing Scams

Cyber criminals lure student borrowers into their traps through phishing. Phishing scams are emails, texts, phone calls, or DMs trying to get your personal information. These messages may look like they're from your bank, alma mater, student loan servicer, or even the U.S. Department of Education. They can be very convincing and will often rely on emotion or urgency in the hopes of tricking you into thinking it's legitimate. Keep the following things in mind and avoid getting hooked.

- Beware of emails from vague sender names like "Student Loan Department" or "Financial Aid Office." If no
 additional information is provided (like the name of a school or company) it's likely a scam.
- Be suspicious of any unsolicited email, text, or call that asks for your personal information.
- Don't click on links or attachments embedded in emails from unknown sources. Hover your mouse over links
 to see where they are actually going.
- Look for misspellings in the email address, body of the message, or in links. A common tactic phishing scammers employ is to use addresses that are almost—but not quite—identical to legitimate ones.



If You Think You've Been a Victim of a Student Loan Debt Relief Scam, Act Immediately!

If you suspect that your personal information has been stolen as a result of a student loan debt relief scam, take action quickly! Here are some helpful tips aimed at protecting your identity and your money!

- Contact <u>Federal Student Aid</u> and your loan servicer to let them know about the situation.
- Contact the credit reporting agencies and freeze your account so nobody else can open new credit accounts
 in your name. You'll find tips and credit agency contact information on the Federal Trade Commission website.
- If you receive an email, text, or call that you believe is a scam, let us know! Contact the <u>OIG Hotline</u> to share what you received!
- Stay on top of student loan scams by visiting the <u>Federal Student Aid</u>, the <u>Consumer Financial Protection</u> <u>Bureau</u>, and the <u>Federal Trade Commission</u>.

Remember to Remain Vigilant



We know it's hard with everything you have going on, but we strongly encourage you to take the above actions to better protect yourself from student loan cyber criminals and phishing scammers. We also encourage you to exercise those well-known rules of the technology road: keep your devices safe and updated, avoid doing financial transactions (particularly those involving your student loans) over public Wi-Fi or on shared computers, and keep your eye on your accounts for any unusual activity. By following these simple practices you'll be better positioned to protect yourself and your personal information!

The U.S. Department of Education Office of Inspector General is responsible for identifying fraud, waste, abuse, and other criminal activity involving Federal education programs, operations, and funding. For more information about us, visit our website at oigcapus, and follow us on <u>Wirtler and Eacebook</u>.



As a college student, you live on your devices—like your phone and laptop—and rely on them for your social and scholastic lives. Ober criminals and identity thieves know that too, which is why so many prey on college students, looking to steal your personal information, your money, or both!

and Identity Thieves!

The impact of these student-centered scams can be severe—your identity stolen, credit cards and loans taken out in your name, bank account zeroed out. That's why the U.S. Department of Education Office of Inspector General (OG) encourages you to take these simple steps to avoid falling victim to student-centered scammers, and shares what to do if you think you've been caught in their traps!



Cyber criminals and identity thieves target college students because they see you as easy prey: you're busy with school, you're online a lot, and you're not thinking about being scammed. That's why they think they can con you into handing over your debit card number, your scial Security number, even your FSA ID! Prove them wrong by taking a few simple actions to protect yourself.

Don't share your FSA ID or other password with anyone, not even your school representativel Remember, you
agreed to protect and not to share your FSA ID as a condition of it being issued to you by the Department of
Education.

- · Don't store your passwords where other people can see them.
- Use strong passwords.
 - Don't use personal information in your password (like your name or birthday).
 - Avoid using terms that could be socially engineered (like the name of your pet or favorite sports team).
 - Avoid using the same or similar passwords across multiple platforms.
- Use multifactor authentication or two-step verification where it's available.



Cyber criminals and identity thieves lure college students into their traps through phishing. Phishing scams are emails, texts, phone calls, or DMs trying to get your personal information, including your school log-in credentials! They could be offering help paying for college, or paying down or consolidating your student loan. They could say you've won a scholarship that you never applied fort Phishing scams can be very convincing and will often rely on emotion or urgency in the hopes of tricking you into thinking they're legitimate. Phishing scams may appear to be from your bank, school, or even a classmate, friend, or relative. Keep the following things in mind and avoid getting hooked.

- No legitimate organization will award an unsolicited scholarship through email, text, or phone, and ask you for your bank or school account information to wire the funds to you. Stay alert—it's likely a fraud!
- No one but you needs to access your FSA account, so if a company or person is promising to help you pay for college or help with your student loan but needs access to your account to do it, don't fall for it—it's likely a scam!
- Be suspicious of any unsolicited email, text, or call that asks for personal information like your birthday, Social
 Security number, or school ID.
- If you receive an unsolicited email, text, or call that involves your student loan in any way, contact your school's
 financial aid office immediately. It could be a scam and you may not be the only one who received it!
- Don't click on links or attachments embedded in emails from unknown sources. Hover your mouse over links to see where they are actually going.
- Look for misspellings in the email address, in the body of the message, and in links. A common tactic phishing
 scammers employ is to use addresses that are almost—but not quite—identical to legitimate ones.



If you suspect that your personal information has been stolen or you're the victim of other student-centered crime, take action quickly!

- Contact your loan servicer and let them know about the situation.
- Contact the credit reporting agencies and freeze your account so nobody else can open new credit accounts
 in your name. You'll find tips and credit agency contact information on the Federal Trade Commission website.
- If you receive an email or text that you believe is a scam, let us know! Contact the <u>OIG Hotline</u> and be sure to share a copy of the email, text, or phone number related to the call you received!
- Keep an eye on the website of your school's financial aid office as they may provide information on student loan and other scams targeting their students. And you can stay on top of student-centered scams by visiting <u>Federal Student Aid</u>, the <u>Consumer Financial Protection Bureau</u>, and the <u>Federal Trade Commission</u>.

We Know You'll Keep Scrolling...Do it Safely



We know it's hard with everything you have going on at school, but we strongly encourage you to take the above actions to protect yourself from cyber criminals and identity thieves. Also remember to exercise these well-known unles: (1) avoid using public Wri-Fior public kiosks, (2) never leave your devices unattended in public spaces, (3) lock your screen or device when unattended, and (4) keep your devices up to date. By following these simple practices, you'll be better positioned to protect yourself and your personal information!

The U.S. Department of Education Office of Inspector General is responsible for identifying fraud, waste, abuse, and other criminal activity involving Federal education programs, operations, and funding. For more information about us, visit our website at <u>oig.ed.gov</u>, and follow us on <u>Twitter</u> and <u>Facebook</u>.

Composite Exhibit I

| From: | Case Tiffin Goodman <tiffin @gmail.com=""> npbehatio10 Tiffin Goodman <tiffin@gmail.com> 3129</tiffin@gmail.com></tiffin> | Filed 02/28/25 | Page 2 of 5 PageID | | | | |
|----------|---|--|--------------------|--|--|--|--|
| Sent: | Wednesday, April 3, 2024 3:42 PM | | | | | | |
| To: | dorisegman@aol.com | | | | | | |
| Cc: | Doug Goodman <doug@start-connecting.com></doug@start-connecting.com> | Doug Goodman <doug@start-connecting.com></doug@start-connecting.com> | | | | | |
| Subject: | Re: Need Help- Thanks | | | | | | |

Thanks for the email Doris. Let me talk to Jason and see what we can think of. There must be some solution. Take care,

Tiffin

On Wed, Apr 3, 2024 at 7:24 AM <u>dorisegman@aol.com</u> <<u>dorisegman@aol.com</u>> wrote:

Hi Tiffin,

I was happy to hear last Sunday that you are all well.

I have been asking your dad to get in touch with you and Jason regarding our business. We are in a very delicate situation and can use your advice and help.

Our call center business has been handling and doing just ONE type of business and it is student debt relief. Things have been very difficult in the last year with competitors trying to sabotage our operations resulting in lawsuits and merchant banks dropping us. This caused the business to generate losses last year. As you know the present administration is forgiving most student loans so there is no future in this business.

We have a very good team of people who speak very good English and are available for other opportunities.

In the current world, all business customer services, and many sales are being outsourced and this is something we could do very well. The thing is, we don't know any people dealing with business process outsourcing. We need to start contacting some people to offer our services and see if they are willing to give us a try. But we don't know where to start.

I am very worried because if we don't find a solution soon, our operations will shut down and Doug won't have any revenue coming for the next several years. And, unfortunately, he doesn't have any savings.

I am sorry for dropping this on you, but I was hoping that Jason could help put us in the right direction or indicate who to contact to get some things going if he has contacts doing outsourcing for their services.

I can provide some help on the side though I have a full-time job and in addition I am involved in the company's financial operations. But I will do anything that is needed so we don't lose all the business and revenue.

Thanks so much Tiffin,

Doris

| From: | Case de 124 EW-EU & 20 KRM-AAS Document 151-10 | Filed 02/28/25 | Page 3 of 5 PageID |
|----------|---|----------------|--------------------|
| Sent: | Sunday, April 7, 2024 11:12 AM 3130 | | |
| To: | Luisa Rojas <luisarojasg@gmail.com></luisarojasg@gmail.com> | | |
| Subject: | Need Help with New Corporation | | |
| Attach: | Starting A New Corporation.docx | | |

Luisita,

Please see the attached very simple document Doug put together regarding opening a new company. It looks like this is the only option we have to continue operating since all competitors and people who have been sabotaging us know of all of us - Sebi, Doug and Doris. We need to open a new company in a different state from FL with different ownership. I can manage the banks - you would need to give me POA on those banks and business related responsibilities. I know it is a lot to ask but we don't have a lot of options. We think this business will be fine for another 2 years with Student debt and then will die. I have asked Jason Baumgarten to see if he can help us with ideas and connections on the outsourcing.

Love you, Mom

ESTABLISHING A NEW CORPORATION

Objective – To enter into new business ventures

Overall Goal – Establish a new LLC company that can attain a number of different objectives compared to Start Connecting LLC

Protection Purpose - To protect our business from former Start Connecting LLC employees who would seek to inflict harm to the company.

Location -- Could be an LLC company incorporated in Delaware, or another state depending on the level of protection it can afford the business. We could set up a virtual office with remote mail and office space in an out of state location or in Florida locations like St Petersburg or Venice.

Operating – Should be able to work with our Cali Call Center operation.

Financial Benefit – Provides Luisa with 20% equity in the new LLC company.

Banking – We will explore setting up new merchant banks and primary banks. Doris would be responsible for banks.

Potential Risks - Could include defaults, taxes, and lawsuits for a variety of reasons. If any should occur, they will be handled by Start Connecting who has successfully handled all legal issues through our team of very competent attorneys. Any outstanding taxes will be assumed by Start Connecting as well.

| From: | Case deriver and case of the second s | Filed 02/28/25 | Page 5 of 5 PageID | | | | |
|----------|--|---|--------------------|--|--|--|--|
| Sent: | Friday, December 22, 2023 2:55 AM 3132 | | | | | | |
| To: | John Visconti <jvisconti@visconticpas.com></jvisconti@visconticpas.com> | John Visconti <jvisconti@visconticpas.com></jvisconti@visconticpas.com> | | | | | |
| Cc: | Maggie Pittala <mpittala@visconticpas.com></mpittala@visconticpas.com> | | | | | | |
| Subject: | Re: IRS for Super Yummys | | | | | | |

Hi John and Maggie,

Happy holidays and happy Christmas to both of you!

I really appreciate your suggestion and have asked Doug if we can write something that makes sense regarding Super Yummys. Let's wait until the first week of January.

In the meantime we have extremely busy with 2 lawsuits against us, one in CA and the other one in MN and they have required we finalize almost everything by the end of this year. It hasn't been great in terms of the money and how much work we have had to do.

John, please help me with this question we need to open a new entity so we are thinking that we could use a DBA of ZAGE Group. ZAGE hasn't been operating in the last years but it is there.

If we do this, what impact does that have on taxes? I cant even remember when was the last time we filed taxes for that company.

Should we open a totally new company or can we use a DBA of ZAGE Group? Unfortunately, we cannot use Start Connecting.

If you could please advise, I would really appreciate it.

Thanks!

Doris Goodman

On Friday, December 15, 2023 at 10:59:23 AM EST, John Visconti <jvisconti@visconticpas.com> wrote:

Got it. If you would like us to try a letter, please provide us with as much compelling information as to why the return was not filed timely. I can't make any promises, but we can try.

John J Visconti, MS, CPA

jvisconti@visconticpas.com

John J Visconti, MS, CPA

Visconti & Associates, P.C.

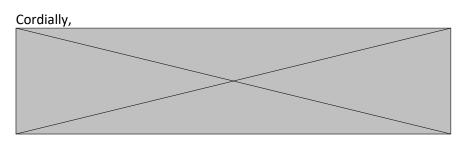
444 Foxon Rd. FL RD

East Haven, CT 06513-2037

Exhibit J

| From: | Case ishar @usafadentdebtrelief.com | Filed 02/28/25 | Page 2 of 55 PageID |
|----------|--|----------------|---------------------|
| Sent: | Tuesday, October 13, 2020 7:24 AM 3134 | | |
| To: | stephanier@usastudentdebtrelief.com | | |
| Subject: | Processing packet | | |
| Attach: | Complete Processing Training Manual SEP 2020.pdf | | |

Hey Steph, this is the complete training packet for processing.



IMPORTANT INFORMATION: This email is intended only for the person(s) named in the message header. This message (including any attachments) may contain confidential, proprietary, privileged and/or private information exempt from disclosure under applicable law. The information is intended to be for the use of the individual or entity designated above. If you are not the intended recipient of this message, please, notify the sender immediately, and delete the message and any attachments. Any disclosure, reproduction, distribution or other use of this message or any attachments by an individual or entity other than the intended recipient is prohibited.

Document 151-11 3135



SUBMISSIONS TRAINING MANUAL

Version: September 2020

NOTE: everything that is **<u>underlined</u>** is explained into detail below.

Before starting the submission:

→ Check out the payments under the *Payments* tab to make sure that 50% of the enrollment fee has already been processed and approved/cleared. There might be a few special cases where we will have to work probono or as soon as the first payment is approved. You have to carefully go over the file's notes under the *Log* tab to know if there are any notes from a manager saying to work on the file before 50% enrollment fee.

| Pa | ments . | Debt | s Ledger | | | | |
|----|---------|---------|------------|----------|----------|---------|--------|
| | # | Draft # | Date | Draft | Program | Monthly | Status |
| D | 1 | 3 | 08/12/2020 | \$113.39 | \$113.39 | \$0.00 | Oeared |
| 1 | 2 | 2 | 09/12/2020 | \$113.39 | \$113.39 | \$0.00 | Ceared |
| D | 3 | 3 | 10/12/2020 | \$113.38 | \$113.38 | \$0.00 | |
| D | 4 | 4 | 11/12/2020 | \$113.38 | \$113.38 | \$0.00 | |
| D | 5 | 5 | 12/12/2020 | \$113.38 | \$113.38 | \$0.00 | |
| D | 6 | 6 | 01/12/2021 | \$19.00 | \$0.00 | \$19.00 | |
| 3 | 7 | 7 | 02/12/2021 | \$19.00 | \$0.00 | \$19.00 | |

 \rightarrow Open FSA to check on loans: the login username and password are under the '*Miscellaneous'* tab.

| Miscellaneous | | |
|---------------|----------------|--|
| Username: | pokek@live.com | |
| Password: | | |

The password will be showing only dots, like ••••••. To unlock it, place the mouse over the password section and you will see a picture of a **lock** , just click on it and you will see the password. **MAKE SURE TO COPY-PASTE BOTH USERNAME AND PASSWORD ONTO THE WEBSITE TO MAKE SURE YOU ARE USING THE SAME EXACT INFORMATION**. If the information doesn't work, then, **DO NOT** try more than twice, otherwise, you will lock the client's FSA account.

- o If the FSA is **NOT WORKING** or **LOCKED**, call the client and request their current login credentials:
 - If they don't know their current FSA login information, you may help them recover it by clicking on the *'Forgot My Password'* option and then, follow the instructions to reset their password by answering some challenge questions or sending a 6-digit secure code to their registered email or phone number.
 - If they don't answer, leave them a VM (voicemail), send an email and text message. Make sure you leave
 a note on file and paste a screen capture of the email and text. Then, change the status to 'Processing
 Issue' if they have already paid 50% of their enrollment fee, otherwise, do not change the file status.

| SIGN IN UNSUCCESSFUL You have entered an in | correct username and | passwo | rd combination. You have two (2) more attempts before your account is locked. |
|--|----------------------|--------|---|
| Log In 🖏 | Mohile Phone | | |
| rozananneste | include a more | 0 | |
| | Fargit My Osersan | | |
| Password | | | |
| | Size Passed | 0 | |
| | Forgot My Pactive | nt | |
| . In | rin . | -5 | |
| | | 1 | |
| Create at | Account | - | |

- o If the FSA information **IS NOT ON FILE**, go over the file's log and check if any student loans were imported into the client's file and read the QC note (the case manager might have forgotten to save the FSA information).
 - IF YES, ask the case manager to save it on file, try to log in to be sure it does work.
 - IF NOT, look for notes that say if this is an FSA ID RECOVERY CASE. Before you start an FSA ID recovery case, always try the options to recover and reset the client's FSA username and password individually.

→ Before you open an FSA ID recovery case, the client must have sent in a copy/picture of a valid ID:

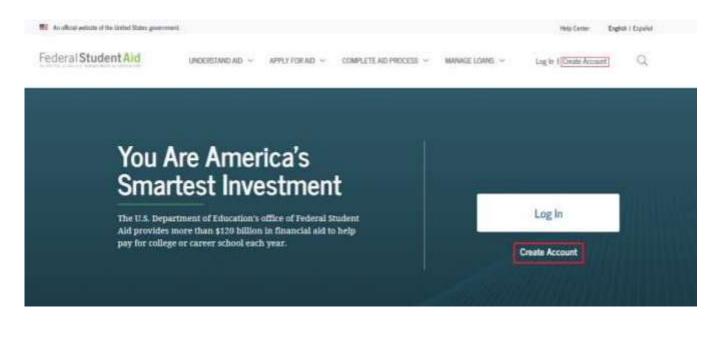
- Driver's license.
- DMV/MVA ID card.
- DMV/MVA temporary driver's license (print out in paper form).
- Social Security Card.
- U.S. Passport.
- Passport Card.
- U.S. Green Card.
- Birth Certificate along with a photo ID.
- Native American Tribal ID.
- Military ID (must have front and back).

If a valid form of ID is on file, you may proceed to start the FSA recovery process.

1. Before actually starting to chat with an FSA representative, we have to make sure that we don't in fact have access to the clients FSA. First, try creating an FSA for the client. Go over to https://studentaid.gov/ and click on *Create Account*.

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Click on Get Started. •

| 89 | Ba | 200 | | |
|---------|----------------------------|---|--|----|
| Parents | Students | Borrowers | | |
| | | ent, parent, or bo leral student aid | orrower, you'll need to create your ov 1 tasks. | vn |
| What Y | ou Can Use You | r Account For | | |
| • Fi | illing out the Fre | e Application for F | ederal Student Aid (FAFSA®) form | |
| • Si | igning your Mas | ter Promissory No | te (MPN) | |
| • A | pplying for repa | iyment plans | | |
| • 0 | ompleting loan (| counseling | | |
| • 0 | sing the Public S | iervice Loan Forgiv | reness Help Tool | |
| Items N | leeded to Creat | te an Account | | |
| • S | ocial Security nu | umber | | |
| • 11 | our own mobil e | phone number an | d/or email address | |
| | G | et Started | | |
| | | Log In | 1 | |
| 1 | | 1. Q. 1. | | |

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• Fill in the spaces with the client's information which you can get from their file and then click on *Continue*.

| understand that I'll be required to certif count (FSA ID) is true and correct and t | ly that the information I provide to create an hat I'm the individual I claim to be. |
|---|---|
| Tm not the person I claim to be, I under hat I should exit this form now. If I provi nderstand that I might be subject to a fir | |
| irst Name | |
| | 0 |
| Middle Initial | |
| | 0 |
| Last Name | |
| | 0 |
| Date of Birth | |
| donih Day Year | |
| | Ø |
| iocial Security Number (SSN) | |
| - | 0 |
| Note: A user can only have one account of the second se | mt associated |
| | er. |

• If the client already has an existing account, a red message will appear at the top of the screen saying that there's an account pending.

| ACCOUNT PENDING The information you entered is already associated with a pending account (FSA ID). If you need to make ch (FSA ID), go to your account settings and verify your contact information. If you do not have an existing acc support at 1-800-433-3243. | |
|---|--|
|---|--|

• If you are able to continue, it will now let you assign a username, password and to enter the email. For the email, since it has to be verified on the last step, you will head over to https://getnada.com/ and use one of those.

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| ite 2 d 7 | | |
|--|--------------|-------|
| Account Information | | |
| Bécause financial aid agreements a someone else, even another family own accounts. | | |
| Username | | 41 |
| tayavd13 | | 0 |
| O thermanie is available. | | |
| and the second statement of th | | |
| Email Address | | |
| caroltnavbi13@gmail.com | | 0 |
| Confirm Email Address | | |
| carolinevb13@gmail.com | | (d) (|
| Password | | |
| ****** | The Paramet | 0 |
| er tipperman | | |
| er Lasiarrinne | | |
| of Simber | | |
| er åt staranett | | |
| Confirm Password | | |
| | Tree Parment | a |
| A STATE AND A STAT | | 1 TTT |

• After, it will ask for the client's demographics, such as address and phone number.

| Step 3 of 7 Contact Informati | on | |
|----------------------------------|-------------|---|
| Permanent Address | | |
| Address | | |
| 8332 Danielle Junction | ns Apt. 635 | Ø |
| City | | |
| Eichmannview | | Ø |
| State | | |
| KS | | Ø |
| ZIP Code | | |
| 29759 | | 3 |
| Phone Number | | |
| Mobile Phone Number | | |
| (452) 532-9736 | Ø | |
| Confirm Mobile Phone | Number | |
| (452) \$32-9736 | 0 | |

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• Now, you will have to choose the clients communication preferences. We always choose *by email*. And on *Informational Communications* we don't select anything.

| ep 4 d 7 |
|--|
| Communication Preferences |
| leguired Communications |
| equired communications |
| he U.S. Department of Education (ED) and its federal student loan ervicers will need to send you required communications and documents elated to your federal student aid, such as student loan disclosures and iterest statements. want to receive these communications: |
| By email Recommended |
| By selecting this option, you agree to receive required communications by email and confirm you have reviewed and agree to FSA's <u>Terms and Conditions</u> . |
|) By postal mail |
| formational Communications |
| D and its federal student loan servicers want you to feel confident about the financial aid and student loan process. To help with this, we will cometimes send out information about programs you may be eligible for, uch as grant programs, student loan forgiveness programs, income-base epayment plans, and more. want to receive these communications: |
| By email |
| By text message |

• Next it will ask to assign some challenge questions. We will **always** use the ones below. Only processing and QC know these questions and answers. **Do not** share with case managers.

Update Challenge Questions

Challenge questions and answers are used to retrieve your username or password if you forget them and to unlock your account.

Note: Answers are not case sensitive.

Challenge Question 1

| When is the pricket | |
|---|-----------------------------------|
| street as use trickly | ame of your youngest sibling? ~ |
| Answer | |
| One | Hite Accesser 🕜 |
| Challenge Questi | on 2 |
| Juestion | |
| What was the nam | ne of the first person you kisser |
| Answer | |
| Two | Hala Anisair 🕐 |
| | |
| Question | |
| R to a rest of the second s | of your house of worship? * |
| R to a rest of the second s | of your house of worship? • |
| What is the name | of your house of worship? • |
| What is the name | Mits Arrivet |
| What is the name Answer Three | Mits Arrivet |
| What is the name Answer Three Challenge Question | Mits Arrivet |
| What is the name Answer Three Challenge Question | its Active? |

NOTE: If you see any stars (*) in the *Former Name* section on the CRM, it means that the challenge questions have been updated for that client.

- Lastly, it will ask to verify the email address. It will send a 6-digit code to the *get nada* email you provided at the start. Type it in and then continue.
- Every time an FSA is created it goes through an identification verification process which can take 1-3 days in which we can't view the clients loan information until it's verified. Once it has been verified, take a look at the loan info, if anything is different from when it was sold, ask Laura if you should take care of informing the client or if it's something the case manager should handle.

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2. If the client already had an existing FSA account, you will exhaust all options to recover the client's username and password. Visit the FSA website, click on the 'Forgot My Password' option and try using the client's email address, the first part of their email address, first and last name, and phone number as their possible FSA username. Then, enter their DOB and see if that works and you get any options to reset the FSA password.

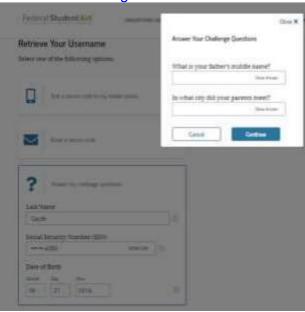
| Reset Your Password | | FSA ID Username, Email, or Mobile Phone | |
|--|----|--|----|
| |]0 | pokek | 0 |
| Enter the following information to look up your account: | | FSA ID Username. Email. or Mobile Phone |]@ |
| FSA ID Username. Email. or Mobile Phone | | carlourodrigues | |
| pokek@live.com | | FSA ID Username, Email, or Mobile Phone | |
| | | 7877093857 | 00 |
| Date of Birth Monte Bay 07 24 ① | | Performance of the second s | |

• If you have luck and any of those options work, you will get all of the following options or at least the option to answer the challenge questions.

| ederal Student Aid | UNDERSTAND ALS ~ | APPLY FOR ALL - |
|--|-------------------|-----------------|
| etrieve Your Username elect one of the following opti | | |
| Text a secure code to a | ny mobile phone. | |
| Errat a secure code | | |
| Answer my challenge o | aestión. | |
| Gayle | | |
| Social Security Number (553 | Circle and Arrows | |
| Date of Birth | | |
| March 200 Tear 09 27 1974 | | |

3. If the info is correct, 2 questions will pop up and you will attempt to answer them. If the question is, for example "What is your mother's maiden name?" the answer you would try is "mother". If it's "What city were you born in?" the answer you would try is "city", and so on.

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|----------------------------|-----------------|----------------|---------------|
| | PageID 3143 | | - |



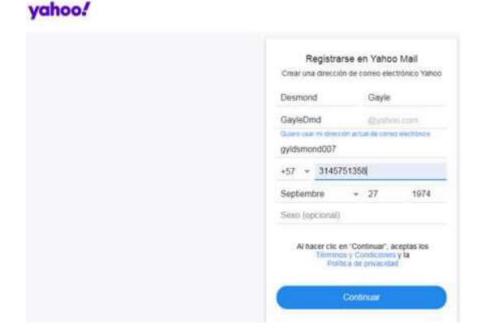
You will have 5 attempts to get them right. If they are incorrect, a red message will appear letting you know that the 5 attempts have been made and we have to wait 30 minutes to be able to try again.

| Federal Student Aid | Oline M |
|--|---|
| | Answer Your Challenge Questions |
| Retrieve Your Username Retect use of the following options: | Vou have incorrectly answered your challenge questions five times. You must wait 30 minutes before trying again. If you have a verified email address, or a verified mobile phone number on file, you can immediately using your small address or mobile yours to retrace your username. Select CAVCEL to return to the log-in page. |
| Instruments | In what rity did your parents meet? |
| ? Anne og stellingt gestion. | whats the color |
| Last Name Gapte | Carcal Cardina |
| Social Security Number (SSN) | |
| Dure of Burth | |
| 00 27 2074 | a. |

4. After the incorrect challenge questions, we will proceed to create an email for the client which we will only use to take care of this recovery process. You are free to use any email platform (ex: gmail, yahoo, outlook, etc.).

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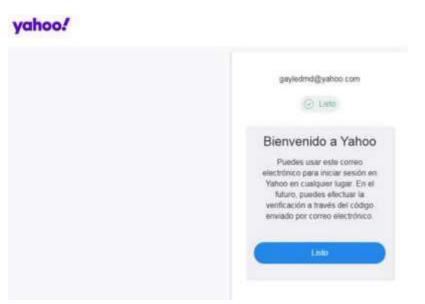
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You will be asked to provide a phone number and then they will send a code for you to type in. (The number can vary, so in the moment be sure to ask your supervisor which number would be best to u

| Verifica que tienes este teléfono |
|---|
| Introduce el código de venificación que enviarnos al +573145751355 |
| 85122 |
| Bit pointing (part of a holige, the second target of the point of the |
| Venticar |

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- 5. Once we have the email created and the valid ID, we can start to chat with an FSA representative.
- the FSA representative will ask us to enter the client's SSN and DOB, they will inform us if there's indeed a valid FSA ID account created for the client, they will ask us if we know the email address that was used to create that account, what we need FSA access for, if someone helped the client create this account, etc. Our final goal is to have the FSA representative give us the option to go through an FSA ID recovery process in order to restore access to their FSA ID account. They will ask us for an email address where they can send us all the instructions. **DO NOT** provide the client's real email instead, provide the email you had created. Then, be on the lookout for their message and follow their directions. This process usually takes between 1 to 5 business days to complete. You must check for new messages received from the FSA people at least once daily. When they complete the client's identification verification, you should receive two emails, one saying that the client's identity has been verified, and another one containing a 6-digit secure code for you to create a new FSA password. You might also be required to create a few challenge questions and answers. When you're done, save all the new information on file. Throughout this whole process, always make sure to leave detailed note and copy-paste screen captures of everything you do.
- If the FSA information is WORKING, then, make sure the name matches the one we have on file, check if the client has any <u>Defaulted</u> loans, check for <u>Plus</u> loans, check for <u>Consolidation</u> options.

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| Account Information | Personal Information | Loan Types | | | |
|---------------------------|--|--------------------|-----------|----------|-----------------------|
| Personal Information | SSA VEHICIATION STATUS | 4 Subsidized Loans | ¢. | | \$14,500 © |
| Communication Preferences | Tirst Name | Loan Type | Principal | Interest | Total Balance |
| Authorizations | Carlos | Direct Subsidized | \$3.500 | \$0 | \$3,500 |
| | Middle Initial | Direct Subsidiard | \$2,000 | \$0 | \$2,000 |
| | Last Name | Direct Subsidized | \$4,500 | \$0 | \$4,500 |
| | Rodriguez | Direct Subsidiard | \$4,500 | \$0 | \$4,500 |
| | Date of Birth Most Day Tier | Total | \$14,500 | \$0 | \$14,500 |
| | 67 24 1996 Social Security Number (SSN) | TOTAL BALANCE | | | \$14,500 |

→ Go all the way to the bottom of the notes (on the client's file) and slowly go back up checking for any notes that will tell you if there's anything special to do with the file (e.g.: specific servicers, leave Plus loans out, place client in Rehab instead of consolidating, etc.). Make sure to read the QC note carefully for any special notes, as well.

→ Make sure the Forbearance has been taken care of. The QC note must say "Forbearance Form Sent: Yes", unless the loans are in default or the client is already in forbearance, deferment or grace period.

| QUALITY CONTROL COMPLETED & READY FOR SUBMISSION. |
|---|
| GENDER: FEMALE |
| TAX FILING STATUS: HEAD OF HOUSEHOLD |
| MARITAL STATUS: SINGLE |
| FAMILY SIZE: 3 : HERSELF, 2 KIDS |
| GROSS INCOME: \$ 2,100.00 MONTHLY EMPLOYED |
| FSA ACCT: USER: midalia.vasquez@yahoo.com PASS:sTUDENT12345(IT WORKS) |
| PROGRAM: REPAYE |
| PAST DUE / CURRENT: CURRENT |
| DEFAULT/GARNISHMENT/OFFSET/ TREASURY/DEFERMENT: NO/NO/NO/NO/NO |
| DISABLED: NO |
| FORBEARANCE FORM SENT: NO, ALREADY IN FB |
| ATTENDING SCHOOL: NO |
| CONSOLIDATION OPTIONS: YES |
| PV MINUTE: 35:32 |
| MISSING DOCS: LAST 2 PAYSTUBS |

→ QC **MUST** be passed before working on a file, but you **may** work on a file that doesn't have Intro Call Completed.

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What can we do for the client?

→ CONSOLIDATION OPTIONS.

• The only case where you <u>CAN'T</u> consolidate loans is when the only active loans (meaning there's an outstanding balance) are <u>1 Direct Consolidated Subsidized</u> and <u>1 Direct Consolidated Unsubsidized</u>.

Loans

| | Type of Loan | Loan Amount | Loan Date | Disbursed Amount | Canceled Amount | Outstanding Principal | Outstanding Interest |
|---------|----------------------------------|----------------|--------------|---------------------|--------------------|--------------------------|-------------------------|
| | DIRECT CONSOLIDATED UNSUBSIDIZED | \$4,278 | 10/14/2016 | \$4,278 | 50 | \$4,444 | \$100 |
| 2 | DIRECT CONSOLIDATED SUBSIDIZED | \$3,449 | 10/14/2016 | \$3,449 | 50 | \$3,583 | \$81 |
| 3 | FEDERAL PERKINS | \$1,575 | 09/23/2009 | \$1,575 | \$0 | 50 | 50 |
| 4 | DIRECT STAFFORD SUBSIDIZED | \$5,500 | 08/06/2009 | \$5,500 | 50 | \$0 | 50 |
| 3 | FEDERAL PERKINS | \$4,500 | 09/24/2008 | \$4,500 | \$0 | 50 | 50 |
| Total | DIRECT CONSOLIDATED UNSUBSIDIZED | | | | | \$4,444 | \$100 |
| Total | DIRECT CONSOLIDATED SUBSIDIZED | l | | | | \$3,583 | \$81 |
| Total | FEDERAL PERKINS | | | | | \$0 | \$0 |
| Total | DIRECT STAFFORD SUBSIDIZED | į | | | ļ I | \$0 | \$0 |
| Total / | All Loans | hi | | | 0 | \$8,027 | \$181 |

If there are **Plus Loans**, then, go back to the file, check under '*Program Quote*' and make sure the client was quoted on the right plan. Parent Plus Loans can only be on: *Income Contingent, Standard* and *Graduated* (sometimes under the other IDR plans, notes under <u>*Plus Loans*</u>).



Loan Types

Even if the balance is \$0, the loan(s) might still be active on a consolidated loan. To find this out, you must head to *Loan Breakdown* and click on *View Loan Details*.

| | Loan Breakdown | Ū. | |
|---|--|------------------------|-------------------------|
| LOANS SERVICED BY DEPT OF ED/FEDLOAN SERVICING(PHEAA) C MENNING FLAX Insure Cathoger Response Flat IER | NEW LOAN DETALB- | autowaceta 10/30/25 | Pay on Servicer Website |
| | TITRE OF ANY E \$0 VEW LOAN DETAILS~ | исстически 5/26/20 | |

On *Loan Status* if it says *Paid in Full by Consolidation*, then the loan is still active and only qualifies for *ICR*, *Standard* or *Graduated*.

| EPT OF ED/NELNET | | TUTAL BALANCE \$0 | 5/26/2 | | View Payment History |
|--|--------------------------|--|-----------------|----------------------|----------------------|
| art By Select | Ę. | HIDE DET/ | ils> | | |
| Parent PLUS Loan | 10494 DWTE | LOWY STATUS Pad or Full by Consultation | HERRINENTPLAN | WIEREST WIE 760% | totae balance \$0 |
| VIEW LOAN DETAILS? Parent PLUS Loan unreserv or nowmeestan one | LOWN LINTE BUT AUT (B | LONP STATUS Paul es Fuil by Consultations | HEPROMETRY PLAN | WILMEST PARE 760% | VITAL DALANCE |
| VEW LOAN DETAILS | | | | | ΦŪ |

o If there is only 1 loan and it's an FFEL type of loan, then there ARE consolidation options.

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Loans

| | Type of Loan | Loan Amount | Loan Date | Disbursed Amount | Canceled Amount | Outstanding Principal | Outstanding Interest |
|----|----------------------------|----------------|------------|---------------------|--------------------|--------------------------|-------------------------|
| 1 | FFEL CONSOLIDATED | \$34,589 | 08/25/2006 | \$34,589 | \$0 | \$40,457 | \$143 |
| 2 | FFEL STAFFORD UNSUBSIDIZED | \$8,023 | 08/30/2005 | \$4,012 | \$4,011 | 50 | 50 |
| 3 | FFEL STAFFORD SUBSIDIZED | \$2,477 | 08/30/2005 | \$1,239 | \$1,238 | \$0 | \$0 |
| 3 | FFEL STAFFORD UNSUBSIDIZED | \$200 | 06/23/2005 | \$200 | \$0 | \$0 | \$0 |
| 5 | FFEL STAFFORD SUBSIDIZED | \$650 | 06/23/2005 | \$850 | \$0 | \$0 | \$0 |
| 6 | FFEL STAFFORD UNSUBSIDIZED | \$5,000 | 09/15/2004 | \$5,000 | \$0 | \$0 | \$0 |
| 7 | FFEL STAFFORD SUBSIDIZED | \$5,500 | 09/15/2004 | \$5,500 | \$0 | \$0 | \$0 |
| | FFEL STAFFORD SUBSIDIZED | \$1,650 | 10/18/2000 | \$0 | \$1,650 | 50 | \$0 |
| 9 | FFEL STAFFORD UNSUBSIDIZED | \$3,700 | 08/25/2000 | \$3,700 | 50 | 50 | 50 |
| 10 | FFEL STAFFORD SUBSIDIZED | \$150 | 08/25/2000 | \$150 | 50 | \$0 | 50 |
| 11 | FFEL STAFFORD SUBSIDIZED | \$5,500 | 09/07/1999 | \$5,500 | \$0 | \$0 | \$0 |
| 12 | FFEL STAFFORD UNSUBSIDIZED | \$3,424 | 10/22/1998 | \$913 | \$2,511 | 50 | \$0 |
| 12 | FFEL STAFFORD SUBSIDIZED | \$2,587 | 09/04/1998 | 50 | \$2,587 | \$0 | \$0 |
| 14 | FFEL STAFFORD UNSUBSIDIZED | \$2,587 | 09/04/1998 | \$2,587 | \$0 | 50 | 50 |

o If there are consolidation options and there are loans in **Default** (but the client is not in an Administrative Wage Garnishment status), then do a consolidation normally (unless the client rather goes through Rehab process).

Loans

| | Type of Loan | Loan Amount | Loan Date | Disbursed Amount | Canceled Amount | Outstanding Principal | Outstanding Interest |
|----|----------------------------|----------------|------------|---------------------|--------------------|--------------------------|-------------------------|
| | FFEL STAFFORD UNSUBSIDIZED | \$5,500 | 01/10/2008 | \$5,500 | \$0 | \$7,954 | \$2,078 |
| 2 | FFEL STAFFORD SUBSIDIZED | \$5,000 | 01/10/2008 | \$5,000 | \$0 | \$6,816 | \$1,780 |
| 1 | FFEL STAFFORD UNSUBSIDIZED | \$960 | 05/24/2007 | \$960 | \$0 | 51,444 | \$377 |
| 0 | FFEL STAFFORD SUBSIDIZED | \$1,900 | 05/24/2007 | \$1,900 | 50 | \$2,589 | \$676 |
| ٥ | FFEL STAFFORD SUBSIDIZED | \$3,600 | 01/16/2007 | \$3,600 | 50 | \$4,908 | \$1,282 |
| ٥ | FFEL STAFFORD UNSUBSIDIZED | \$4,040 | 01/16/2007 | \$4,040 | \$0 | \$6,216 | \$1,623 |
| 7 | FFEL STAFFORD UNSUBSIDIZED | \$5,000 | 02/01/2006 | \$5,000 | \$0 | \$6,594 | \$605 |
| | FFEL STAFFORD SUBSIDIZED | \$5,500 | 01/17/2008 | \$5,500 | \$0 | \$6,230 | \$571 |
| 9 | FFEL STAFFORD UNSUBSIDIZED | \$1,200 | 11/29/2004 | \$1,200 | 50 | \$1,641 | \$150 |
| 10 | FFEL STAFFORD UNSUBSIDIZED | \$2,800 | 11/15/2004 | \$2,800 | \$0 | \$3,830 | \$351 |
| 11 | FFEL STAFFORD UNSUBSIDIZED | \$1,961 | 10/06/2004 | \$0 | \$1,961 | 50 | \$0 |
| 12 | FFEL STAFFORD SUBSIDIZED | \$3,500 | 10/06/2004 | \$3,500 | 50 | \$3,964 | \$364 |
| 13 | FFEL STAFFORD SUBSIDIZED | \$875 | 12/31/2003 | \$875 | \$0 | \$991 | \$91 |
| 14 | FFEL STAFFORD SUBSIDIZED | \$2,625 | 12/17/2003 | \$2,625 | 50 | \$2,973 | \$273 |

→ WHEN THERE ARE NO CONSOLIDATION OPTIONS:

o If the loans are in Default, then make sure we offered **Rehab** to the client, and go ahead and start the Rehab enrollment process.

Type of

DIRECT

DIRECT

FFEL CO

FFEL CONSOLIDATED

FFEL STAFFORD SUBSIDIZED

FFEL STAFFORD SUBSIDIZED

FFEL STAFFORD SUBSIDIZED

FFEL STAFFORD SUBSIDIZED

FFEL STAFFORD UNSUBSIDIZED

2

1

.

3

7

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\$3,298 \$2,856

\$0

\$0

50

\$0

50

50

50

| | | Loans | | | |
|---------------------------|----------------|----------------|-----------|----------|-----------|
| Please click on numbe | n in first col | umn to see det | Disbursed | Canceled | Outstand |
| Loan | Amount | Date | Amount | Amount | Principal |
| CONSOLIDATED UNSUBSIDIZED | \$24,995 | 12/11/2015 | \$24,995 | 30 | \$24,995 |
| CONSOLIDATED SUBSIDIZED | \$37,780 | 12/11/2015 | \$37,750 | 50 | \$37,700 |
| ONSOLIDATED | \$18,092 | 09/12/2007 | \$18.092 | 50 | 50 |

\$11 209

\$2,346

54,250

55.500

\$4,000

\$2,625

| FFEL STAFFORD SUBSIDIZED | \$2,625 | 08/15/1999 | \$2,625 | 59 | 26 | 30 |
|-----------------------------|---------|------------|---------|----|----|----|
| TI MA STREET WITH STOPPINGS | | | | - | - | |

09/12/2007

05/23/2003

16/11/2002

08/09/2001

05/19/2000

09/05/2000

511 209

\$2,346

\$3,594

\$5,500

\$4,000

\$2,625

50

50

50

50

50

\$656

50

\$5

\$0

50

50

55

• If the client is not on an **IDRP (Income-Driven Repayment Plan)**, then we can send a new application to put them into one.

| Amounts and Dates | | | | | | | | |
|-------------------------------------|-------------------------------------|---|------------------------------------|--|--------------------------|------------------|---|------------------|
| Loan Amount | Outstanding Principal Balance | Outstanding Principal Balance As of Date | Outstanding Interest Balance | Outstanding Interest Balance As of Date | Interest Rate Type | interest Rate | Canceled Amount | Canceled Date |
| \$40,256 | \$41,022 | 06/19/2017 | \$2,092 | 06/19/2017 | FIXED | 6.75% | \$0 | NZA |
| Most Recent Pay. Eff. Date | NA | Cumulative Payment Amount | 50 | Repayment Plan Type | STANDARD REPAYMEN | | PSLF Cumulative Matched Months | a |

 If the client is already on an IDRP, then we need to check how much they are paying and see if we can offer a recalculation on the same plan to reduce their monthly payments. To find this out, we must either log into the client's account on the lender's website (you can create an account - if already created, then ask client for the credentials) or call the lender and ask for status and details of loans (Forbearance call).

| Loan Amount | Outstanding Principal Balance | Outstanding Principal Balance As of Date | Outstanding Interest Balance | Outstanding Interest Balance As of Date | Interest Rate Type | Interest Rate | Canceled Amount | Canceled Date |
|-------------------------------------|-------------------------------------|---|------------------------------------|--|--------------------------|------------------|---|------------------|
| \$24,539 | \$24,659 | 06/10/2017 | \$936 | 06/10/2017 | FIXED | 6.88% | \$0 | N/A |
| Most Recent Pay. Eff. Date | 06/09/2017 | Cumulative Payment Amount | \$674 | Repayment Plan Type | PAY AS YO REPAYMEN | | PSLF Cumulative Matched Months | o |

- If the monthly payments on that same plan is the same or higher (according to what we offered the client), we need to see if we can change them to a more economic plan (switch of IDRP).
- If the client is already on a \$0 plan, we have to gather the details such as effective and renewal date to put them on file. We then wait until the client has paid the full enrollment fee to confirm their program. If the renewal is within the next 6 months, then we must call the lenders to check on the status of the loans, make sure to ask for the plan's expiration date, write the note and then, change the status to *Consolidation Completed*.

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NOTE: when changing a status to **Consolidation Completed**, you must make sure that there's someone assigned to a *Re-Certification agent* before changing the status, that way, when the automatic appointment for renewal is created, it's under the right person.

| Assigned To | | Ŕ |
|--------------------------|------------------|---|
| Administrators | (Unassigned) | T |
| Sales | Administrator | • |
| Quality Control | James Montaño | ۲ |
| Account Manager | Nancy Sanchez | • |
| Processing | Michael Temple | • |
| Rehab Processor | Laura Sanchez | • |
| Accounting | Accounting | • |
| Collection Department | (Unassigned) | • |
| Recertification | Gregory Michaels | • |

When creating the automatic appointment, make sure put it for 3 months before the plan's expiration date. If the recertification agent already has an appointment for that day and time, try other times.

| Appoin Subject: | RENEW PLAN | | | | | |
|--------------------|--|---|---|-----------|------------|-------|
| Start: | 6/5/2018 8:00 AM | m | Ø | Duration: | 30 Minutes | ۲ |
| Assign To | p1.gregorym | - | | Reminder | 5 Minutes | ۲ |
| Descripti | on: | | | | | |
| | ITION** Once the Repartite the Repart of the | | | | | t for |

To finish, always make sure to put the <u>actual plan expiration date</u> under the *Processing tab > Recertification Date*.

| se: | |
|---------------------------------|--------------------------------|
| 12/23/2016 | <u>0</u> |
| e. | |
| 6/28/2016 | |
| Sinclair Brown 03/10/2011 | |
| | |
| | |
| : 2/1/2018 | Ë |
| 5 | 6/28/2016 Sinclair Brown |

- If the renewal is too far away, then check what else we can offer the client in the meantime, for instance:
 - PSLF (Public Service Loan Forgiveness).
 - TPD (Total & Permanent Disability Discharge).
 - BDTR (Borrower Defense to Loan Repayment).

→ PLUS LOANS.

If they quoted the client on another plan besides ICRP, Standard or Graduated, then check the notes (also check under **'Special Notes'**) to see if the client requested to **leave the Plus Parent Loans out** (this can only be done if the Plus Parent Loans are **active by themselves** - if they have already been consolidated, then we **CAN'T** leave them out and can only apply for the plans named above).

If there are no notes regarding that, then we need to find out why QC was passed and get the case manager to re-quote the client on the right plan.

In the event that on FSA shows a Plus Loan but it says '*Graduate*' instead of '*Parent*', then we can put the client in **any** plan.

→ PUBLIC SERVICE LOAN FORGIVENESS (PSLF).

If there are consolidation options, then you must first consolidate the loans with Fedloan and once the IDR is approved, submit the PSLF form dated **after** the IDR approval date. Otherwise they will deny it.

EXAMPLE: This clients IDR was approved on (11-26-2019) and the PSLF is dated (11-28-2019).



We recalculated your monthly payment for your Revised Pay As You Earn (REPAYE) plan. We used your income documentation and family size to determine your monthly payment of \$76.12 which is first due on 12/26/2019.

Your new monthly payment amount is effective for all payments due between 12/26/2019 and 12/01/2020. You are still responsible for any payments due before 12/26/2019. About 3 months prior to 12/01/2020, we will send you notification letting you know that you are due to recertify (complete a new application and provide updated income documentation). If you do not recertify, any outstanding interest will likely be capitalized and your payment amount may increase.

SECTION 4: EMPLOYER CERTIFICATION (TO BE COMPLETED BY THE EMPLOYER)

| in in Section 3 is true, complete, and corresee Section 6) of the organization named of the organization named in Section 3. | |
|---|---|
| ut or altered in Section 3, you must initial | those changes. |
| Official's Phone | |
| Official's Email | |
| | Date 11-28-2019 |
| | see Section 6) of the organization named of the organization named in Section 3. ut or altered in Section 3, you must initial Official's Phone |

If there are no consolidation options, the client is Public Service but the loans are not with FedLoan, first make sure that the client is in **Forbearance** with the current lender. Then, we need to fax the **PSLF form** to FedLoan and apply for an IDRP if they aren't on one already.

Once the PSLF form and IDR app is faxed, change the status to **'Verification with Servicer'**. Around a week later, be sure to call to make sure that they were received. Then, try creating an online account with FedLoan to check as well or you can also find out with a lender call (last resort).

→ BORROWER DEFENSE TO LOAN REPAYMENT (BDTR).

If the client wants to apply for loan discharge and they have not paid at least 50% of their enrollment fee, we will send them an email requesting the BDTR documents. Once they have paid 50%, we can either send the application their behalf or we can send the link to the dient so they can do it on their own and ask them to let us know once the application has been filled out and submitted, so we can change the status to **'Verification with Servicer'** and start monitoring the application every 3 months, this process can take even more than 2 years. Be sure to also check the QC notes to see which loans are for the BDTR.

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\rightarrow IF NOTHING TO DO FOR THE CLIENT BESIDES RENEWAL.

Remember that we have to gather the details of the program by checking on the lenders website or calling them personally. Leave them on file, and once the client has paid the full enrollment fee, give them a call to confirm their program.

Payments

To be able to work on a file, the client has to have paid 50% of their enrollment fee. If the client is on Collections (screen background all red), ask Laura before working on it.

Defaulted Loans

If the client has defaulted loans, there are 2 way we can work on those loans:

- → **REHAB:** if the client has **no consolidation options**, or if they do but they rather go through Rehab instead of only consolidating, or if they are being **garnished on their wages**.
- → CONSOLIDATION: if there are consolidation options and the client doesn't want to go through Rehab (as long as the client isn't being garnished).

Forbearance

All clients **MUST** be sent a Forbearance Form to fill out and fax to their lender(s). If you check the QC notes, it should say *"Forbearance Form Sent: Yes"* - this means it's up to the client to place their student loans in Forbearance and we just work on sending their applications. You can check if the client is currently in Forbearance by checking the FSA (log in, then, click on one of the loans -make sure they're active- then, where it says *"Status Description"*, the first line will tell you the recent status of the loan (e.g. *In Repayment, Forbearance, Deferred*, etc.).

| Pagel | D | 31 | L55 | |
|-------|---|----|-----|--|
| | | | | |

| DEPT OF ED/FEDLOAN | SERVICING(PHEAA) | TOTAL BALANCE | NEXT FRIMENT ON | | Pay on Servicer Website |
|--|---------------------|---------------|--|----------------|-------------------------|
| d' | | \$75,223 | 1/30/21 | _ | |
| EPAINENT PLAN. Restord Pay As You Earn Rep | enerit Plei (HEPATO | | | | |
| | | HIDE DETA | as | | |
| Sort By | | 3 | | | |
| Select | ~ | | | | |
| Consolidation Loan | LISAN DATE | 0.0107.00 | REPRINDENT PLAN | INTEREST BATE. | TOTAL BALANCE |
| | 12/4/19 Fo | terrer | Revised Pay As You Earn Repayment Plan (SEPERE) | 0.00% | \$73,663 |
| VIEW LOAN DETAILS? | | | | | |
| Consolidation Loan | LOAN DATE LO | AN 523705 | REPRIMENT PLAN | INTEREST BATE | TOTAL BALANCE |
| | 12/4/19 50 | descarce. | Repayment Plan (REPAILE) | 0.00% | \$1,560 |
| VIEW LOAN DETAILS? | | | | | |

FSA isn't always accurate - a lot of times, the loans aren't updated, so the status showing may be un-accurate. Thus, the second option to check the forbearance status is by trying to create an online account on the lender's website.

Now, if FSA doesn't say that the client is in Forbearance and you can't create the online account, then don't worry about it and continue with the submission process. As mentioned before, it's up to the client to place themselves in Forbearance, but if you can create the online account, then go ahead and place the client in Forbearance if needed.

To find out who is/are the client's current lender(s), you have the following options:

• Check FSA: once you see the loans, click on Loan Details and under Loan Breakdown you will see all the servicers the client has ever had. Be sure to check that it actually has a balance.

| | Loan Breakdow | n | |
|--|---------------------------------------|---------------------------|--|
| DEPT OF ED/FEDLOAN SERVICING(PHEAA) | 600 mm. 195223 | 1/30/21 Para Sector Wilds | |
| DEBT MANAGEMENT AND COLLECTIONS SYSTEM OF | sources \$0 We construct | N/A | |
| INTERNET PENNEYLVANA HIGHER EDUC. ASST. AGENCY INTERNET | son on an \$0 www.com/at-maja.c | NA | |
| WELLS FARGO BANK, N.A. | sin nano 10 venuententent- | | |

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Check the Debts tab on LeadTrac: on the client's file, go to the <u>"Student Loans"</u> tab, and all of the loans that say "Consolidate" under "Neg. Status" are going to show you what lender(s) the client currently has (don't pay attention to the ones that say "Do Not Consolidate").

| Cur. Creditor Ner | Applicant Type | Cur: Creditor Type | Acro. Statute | Heg. Status | Orig. Creditor Net | Orig. Accs. Number | Org Selence | Sett. Steture | | | |
|--|----------------|--------------------|---|-------------------------|---|--------------------|-------------|---------------|----|---|---|
| t. Dept Of Ed/Fedioan Servicing(Pheae) | Applicant | Servicer | Rp - In Repayment | Consolidate 🗸 | School Code For Consolidation Loans | **8152 | \$44,157.00 | | - | 8 | × |
| Dept Of diFedipan erviong[Pheas] | Applicant | Servicer | Rp-in Repayment | Consolidate | School Code For Consolidation Loans | **8102 | \$3,892.00 | | ¢. | 8 | × |
| 3. Dept Of Ed/Nelnet | Applicant | Servicer | Pn - Non- Defaulted, Paid In Full Through | Do Not Consolidate X | University Of Northwestern | ++1001 | \$0.00 | | - | 8 | × |

Family Size

For a **SINGLE** client, if the family size is **5** or more, or a **MARRIED** client, if the family size is **7** or more, the QC notes should tell you who is included in the family size and we need to have a **Letter of Explanation** from the client listing the names of the people in relation to their family size and how the client supports them.

Proof of Income (POI)

There's different proof of income documents that the client can provide, such as paycheck stubs, letters of explanation (LOE), tax return forms (1040 Form, always the first and second page) and Benefits Letter for Social Security, pension/retirement or unemployment.

Social Security sometimes is taxable, sometimes it isn't, it all depends if the client claims it on the ir taxes or not, but if on the file we have the client as \$0 income or less than \$1,000, then send it like that, no need to send the letter. Another income that is not taxable is Child Support.

IMPORTANT: once you have the client's POI, you must make sure that the income matches what we have on file. For that, you must do <u>*The Math*</u> (see below).

• The Math

When we're going to calculate a quote for a client based on their paycheck stubs, we must choose which we are using and go from there. If a client gets paid weekly and we have 4 paycheck stubs, we must pick the 2 lowest ones making sure they're consecutive. If the client gets paid bi-weekly or bi-monthly, then we may use only one. The math goes as follows:

- o Monthly x 12
- Semi-Monthly x 24
- o Bi-Weekly x 26

Weekly x 52 (if you have 2 weekly paycheck stubs, then you add them, divide the result by 2 and that will give you the average weekly and that's what you multiply by 52 and that's going to give you the annual income).

The annual income you calculated must match the annual income there is on file. If it doesn't, then you **MUST** update it and <u>"calculate/capture quote"</u> to see if the quoted monthly payment we gave the client is the same or higher.

| 💭 Current Status | 5 | 医 |
|--|--|---------------------------|
| Sales | Contract Active | |
| Quality Control | Consolidation Com | pleted |
| First Payment | First Payment App | roved |
| Account Manager | Consolidation Com | pleted |
| Processing | Processing Issue | |
| Accounting | Process Payments | |
| DoE Interface | Idle | |
| Recertification | Completed Recent | fication |
| Rehab Processing | Return to Processi | ng |
| | | |
| (No Actions Ava | ilable) | |
| (No Actions Ava | | 7 /24/2016 |
| - | 5 | ▼ /24/2016 /24/2016 |
| Idle | 5 nt Loans 5 | |
| Idle • *Import Stude | S nt Loans 5 Small ==> | |
| Idle • *Import Stude • *Client Portal B | 5 nt Loans 5 Email ==> ure Error | |
| Idle *import Stude *Client Portal B DoE Loan Capt | 5. Int Loans 5. Email ==> ure Error ure Complete | |

Doing a Consolidation

NOTE: if a client is single and **NOT** under Default status, then you **CAN'T** do the consolidation until they send their proof of income (POI). If the single client **IS** under Default status and hasn't sent the POI, then do the consolidation and try to link the taxes. If you can't link the taxes, just cancel the consolidation process and wait until you receive the POI but make sure to **put on the notes that you tried to link the taxes**. For married clients, you can send the consolidation whether you have the POI or not since they will always have to provide pay stubs as proof of income, as opposed to single clients, they have the option to provide pay stubs or tax returns (1040's), we NEVER link taxes for married client UNLESS they filed taxes as Single or Head of Household.

• Log in to <u>https://studentaid.gov/</u> with the same login information for FSA.

| • |
|------|
| A ID |
| |
| 4 |

- If the first page you see is "Account Settings", then you're only going to pay attention to two sections:
 - Communication: in Correspondence, if none of the 2 options are selected, then pick the first one which is to receive correspondence by email. If client has already selected to receive correspondence by mail, then leave it as is.

Communication

Correspondence

 I want to receive my correspondence from the U.S. Department of Education and my federal loan and/or TEACH Grant servicer(s) by e-mail. (Recommended)

If you choose to receive correspondence by e-mail, all notifications will be delivered to your e-mail address with instructions explaining how to retrieve the correspondence.

 I want to receive my correspondence from the U.S. Department of Education and my federal loan and/or TEACH Grant servicer(s) by postal mail.

• **Email address:** make sure the email address there matches the one we have on file, otherwise, make sure to edit and change it. If there's no email set up, then use the one on file.

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E-mail Information

E-Mail Address:

JMETAYER03@GMAIL.COM 🖋

More Information

Once you've taken care of those two sections, then at the bottom, check the box where it says "I agree to the Terms and Conditions" and click on "Save Account Settings".



I agree to the Terms and Conditions

SAVE ACCOUNT SETTINGS

• At the bottom of the website, under Manage Loans you will click on Consolidate My Loans (if you're going to consolidate).

| UNDERSTAND AID | APPLY FOR AID | COMPLETE AID PROCESS | MANAGE LOANS | MORE INFO |
|--|--------------------------------------|---|--------------------------------------|---|
| How Financial Aid Works | Complete the FAFSA [®] Form | How Aid Is Calculated | About Loan Repayment | Announcements & Events |
| Types of Aid | Apply for a Grad PLUS Loan | Comparing School Aid Offers | Complete Exit Counseling | Articles |
| Financial Aid Eligibility | Apply for a Parent PLUS Loan | Accepting Financial Ald | Make a Payment | Data Center |
| Estimate Your Aid | | Receiving Financial Aid | Consolidate My Loans | Resources |
| Complete Financial Awareness Counseling | | Complete Annual Student Loan Acknowledgement | Apply for Income Driven Repayment | Teacher Cancellation Low Income (TCLI) Delectory |
| | | Complete a Master Promissory | Quality for Loan Forgiveness | |
| | | Note | Delinquency and Default | |
| | | Complete Entrance Counseling | | |

Complete TEACH Grant Counseling and Agreement to

Serve

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• Then, click on Start.

Once the consolidation is complete, you will have a single monthly payment on consolidated.

Consolidate Your Loans

START

Preview a read-only version of the complete form

OMB No. 1845-0053 • Form Approved

• On the next page, you will:

0

See the client's active student loans and lenders:

| | Loan Type | Loan Servicer | Loan Balance | Interest Rate |
|-----|-----------|--------------------------------------|--------------|---------------|
| P | EO | DEPT OF ED/NAVIENT Loan Details 💾 | \$ 9963 | 6.75% |
| RI. | к 🛛 | DEPT OF ED/NAVIENT | \$ 43114 | 6,75% |
| | _ | Perkins Loan | | |

IMPORTANT: if there's a **Perkins Loan**, make sure you **check-mark** the loan so it can be included in the consolidation.

→ NOTE: There may be times where no loans will display and this is because the name on the FSA account is not the same as the name the loans are under. In this case, you will ask Laura how to handle this.

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• Under Processing Delay, always select "Do not delay processing".

Grace Period

If you choose to consolidate at least one loan that is in a grace period, you can request that your servicer delay processing. If you would like your servicer to delay processing your consolidation application, indicate the length of time you would like to delay processing by choosing from the dropdown box at the right. More Information 🕤

| Do not delay processing | V | |
|-------------------------|---|--|
|-------------------------|---|--|

• Under Servicer Selection choose "No".

| Servicer Selection | | |
|--|-------|------|
| Have you been or are you seeking to be employed full-time by a public service organization and are you consolidating for the purposes of Public | O Yes | O No |
| Service Loan Forgiveness (PSLF)? More Information About PSLF | | |

Under Federal Loan Servicer choose a different lender than the one the clients already with.
 Since you are consolidating for the purpose of Public Service Loan
 Federal Loan Servicers

| Forgiveness | (PSLF) | the Federa | il Loan Ser | vicer yo | u select | will send you |
|-------------|----------|-------------|-------------|----------|----------|---------------|
| information | on the s | steps you s | hould follo | w to be | consider | ed for PSLF |

| Federal Loan Servicers | | |
|------------------------|---|---|
| - Select - | ~ | • |

NOTE: make sure you know which would be the right lender for the client. Below, see which lender works for the different situations:

- **NELNET:** for all the clients that will apply for Disability Discharge.
- **FEDLOAN:** for all the clients that are on Public Service.
- On the next page, type in the client's **Annual Adjusted Gross Income**. Make sure the *State of Residence* is the same as the one on the file. Select the *Tax Filing Status* (if the client files **Married Filing Jointly** or **Separately**, always choose **Head of Household**) and lastly, put the family size as you see on file (including the client).

| Repayment Estimato | r | | | |
|--------------------|-------------|------------------------|--------|---|
| Consolidation Loan | \$31364 | Select your tax filing | Single | ~ |
| Balance | | status: | | |
| Adjusted Gross | £) | Family Size O | | |
| ncome 😧 | 1 | | - | |
| State of Residence | MINNESOTA 🗸 | | | |

Pick the correct repayment plan for the client, then hit CONTINUE. If a client wants to be on a Standard/Graduated plan, you won't need to submit POI, but if their loans are in Default, then you can't place the client on a Standard/Graduated plan right away. You must first apply for an IDR plan, and once the enrollment process is complete, then you call to switch to Standard/Graduated.

| - Select - | ~ |
|------------|------------|
| CONTINUE | |
| | - Select - |

Repayment Plans

Income-Driven Repayment Plans (IDRP)

• Revised Pay As Your Earn (REPAYE)

All Direct Loan, Stafford, and Graduate PLUS borrowers are eligible for REPAYE, regardless of when the money was borrowed. Other types of student loans that are consolidated into Direct Loans can also qualify. However, **Parent PLUS loans**, or consolidated loans that include Parent PLUS loans, **are not eligible**. Private loans and defaulted loans are ineligible as well.

• Pay As You Earn (PAYE)

PAYE requires that borrowers and their loans pass strict eligibility requirements, such as:

- The payment that the client would owe under PAYE must be less than the payment they would make if they were on the 10-year Standard Repayment Plan (partial hardship).
- The client must be a new borrower as of October 1, 2007. The loans are not eligible if the client had an outstanding balance on a Direct Loan before October 1,2007.
- The client must have received a Direct Loan disbursement on or after October 1, 2011.

Qualifying loans include Direct Subsidized and Unsubsidized Loans, Graduate PLUS Loans (but not Parent PLUS Loans) and consolidation loans made after October 1, 2011, as long as the consolidation loans do not include Direct or FFEL Loans made before October 1, 2007.

• Income-Based Repayment (IBR)

To qualify, the client's monthly payments under the IBR plan can't equal or exceed what their payments would be under the 10-year Standard Repayment Plan. Federal student loans **ELIGIBLE** for IBR include Direct Subsidized and Unsubsidized Loans, Direct Graduate PLUS Loans, FFEL Consolidation Loans and Direct Consolidation Loans. Federal student loans **NOT ELIGIBLE** for IBR include Parent PLUS Loans, any other type of federal loan made to parents and Direct Consolidation Loans that repaid loans made to parents.

• Income-Contingent Repayment (ICR)

ICR is not subject to the partial financial hardship requirement, making it easier to qualify for in this regard. This program is available for Direct Loans (both subsidized and unsubsidized), Direct Consolidation Loans and Direct PLUS Loans (loans made to parents **ARE** eligible if they are consolidated first). In addition, the following loans are eligible for ICR if the borrower first consolidates them into a Direct Consolidation Loan: Federal Stafford Loans (both subsidized and unsubsidized), FFEL PLUS Loans, FFEL Consolidation Loans and Federal Perkins Loans.

Non-Income-Driven Repayment Plans

All clients qualify for these plans and proof of income IS NOT NEEDED.

- Standard.
- Graduated.

Disqualification reasons:

- Previously consolidated loans originating prior to 10/1/2007 or loans originating prior to 10/1/2007 (this means that the client doesn't qualify for PAYE, but does qualify for REPAYE).
- If one of the disqualification reasons for a plan is 'Not under partial hardship', then the client CANNOT be on that plan.

On the next page you will answer about *Public Service* (again), split the *Family Size* and choose the *Marital Status*.

• Public Service:

Employment Information
Do you work for a non-profit or government organization?
Yes
No

• Here you have to split the family size, **NOT** counting the client. For example, if a client has a family size of 4, you need to split the other 3 between *Dependent Children* and *Other Dependents*. The QC note **MUST** tell you who the family members are, so you can lead yourself by that when splitting the family size between *Dependent Children* and *Other Dependents*.

IF THE CLIENT PROVIDES THE 1040'S, THEN YOU WILL BE ABLE TO SEE EXACTLY WHO THE DEPENDENT CHILDREN ARE AND YOU WILL **HAVE** TO GO BY THAT.

| Dependents | |
|---|--|
| and the second | id to calculate your family size 😧 Do not include yourself or your spouse (if applicable) in stically included in your family size. |
| Dependent Children | |
| How many <u>children</u> , including unb | rm children, are in your family and receive more than half of their support from you? |
| 2 | ~ |
| Other Dependents | |
| How many people. excluding your | spouse and children. Ilve with you, and receive more than half of their support from you? |
| 2 | ~ |

- Now, choose the marital status if the client is **single**, just pick *Single* and then, hit *CONTINUE*, but if the client is **married**, then it would ask you one more question to which you will **ALWAYS** answer *No*.
 - $\circ~$ For single:



• For married:

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| Ma | rital Status |
|--------|---|
| What | t is your marital status? |
| 0 | Married |
| 0 | Single |
| lf pla | ced on the ICR plan, do you want to repay your Direct Loans jointly with your spouse? |
| 0 | Yes |
| 0 | No |

Linking the taxes: you may try to link taxes if the client sends the 1040's as POI and the filing status is Single • or Head of Household, or if the client is Single, in Default and hasn't sent the POI. If the client files Married Jointly/Separate, then you can't link the taxes.

If linking taxes:

Access IRS Tax Return Information

You are required to supply income information to determine your eligibility and calculate your monthly payment amount under an income driven repayment plan. The IRS Data Retrieval Tool allows you to transfer your IRS tax return information directly into your application, eliminating the need to provide additional supporting documentation about your income. On the IRS Web site, enter the requested information to transfer your IRS tax return information. You will be able to return to StudentLoans gov from the IRS Web site

Note: Your StudentLoans gov session will time out after 30 minutes. If you do not return from the IRS Web site within that time, this request will be cancelled and you will have to start your electronic request from the beginning.

Click on Link to IRS below to navigate to the IRS.

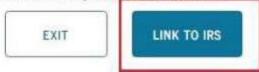




You are now leaving StudentLoans.gov.

Click Link to IRS below to be transferred to the IRS Web site. Enter the requested information to transfer your IRS tax return information. You will be able to return to StudentLoans.gov from the IRS Web site.

You will not be able to complete the request electronically without first visiting the IRS.



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sa.www4.irs.gov says:

THIS U.S. GOVERNMENT SYSTEM IS FOR AUTHORIZED USE ONLY! Use of this system constitutes consent to monitoring, interception, recording, reading, copying or capturing by authorized personnel of all activities. There is no right to privacy in this system. Unauthorized use of this system is prohibited and subject to criminal and civil penalties, including all penalties applicable to willful unauthorized access (UNAX) or inspection of taxpayer records (under 18 U.S.C. 1030 and 26 U.S.C. 7213A and 26 U.S.C. 7431).

| | | information | | a ta a series a | 00451 | | | | |
|----------------|-----------|-------------|------|-----------------|-------|---------|--------|-------------|--|
| - ntor the to | lowing | intormation | tran | VOUR | 2016 | Lodoral | Income | Lav Daturn | |
| chiler line io | IIIUWIIIU | Innonnation | nom | vour | 20101 | reuerar | Income | Iax Return. | |
| | | | | | | | | | |

Required fields *

OK

| First Name * | Fabian 🖌 | | | |
|---|---|--|--|--|
| Last Name * | Goins 🗸 | | | |
| Social Security Number * | *** - ** - 3598 | | | |
| Date of Birth * | 01 / 19 / 1968 | | | |
| Filing Status * 🕢 | Select One 🗸 | | | |
| Address - Must match your 2015 Federal Income Tax Return. | 0 | | | |
| Street Address * | ✓ | | | |
| P.O. Box (Required if entered on your tax return) 🕤 | | | | |
| Apt. Number (Required if entered on your tax return) | | | | |
| Country * | United States | | | |
| City, Town or Post Office * | \checkmark | | | |
| State/U.S. Territory * | Select One 🖌 | | | |
| ZIP Code * | V | | | |
| Select the button below to exit the IRS system and return to your application on StudentLoans.gov. | By submitting this information, you certify that you are the person identified. Use of this system to access another person's information may result in civil and criminal penalties. | | | |
| Return to StudentLoans.gov | Submit | | | |

NOTE: make sure that the information matches exactly what it says on the 1040's. If you don't have 1040's, then you have to work with what you have on file, and if after three attempts it still doesn't work, then you won't be able to link taxes.

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| 2016 Federal Inc | ome Tax Information | _ |
|---|---|-----|
| Christina L James | | |
| | provided, the Internal Revenue Service (IRS) located your income tax return. With your permission ansfer your tax information to the Department of Education (ED) to answer the income questions or gov. | |
| | In not display your tax information and will further encrypt any tax information transferred using the to display your tax information on your income Driven Repayment plan application. | IRS |
| The data retrieved from your | tax return is limited to the items listed below as you reported to the IRS: | |
| Tax Year Name(s) Social Security Number | Type of Return Filed Adjusted Gross Income IRS Exemptions | |
| Refer to your tax records if yo | u have a question about the values you reported. | _ |
| Transfer My Tax Information | cords before choosing an option below. Into the Application on StudentLoans.gov ided will populate the income information on your application on the information is transferred, your IRS session will end and you will n on StudentLoans.gov. Check this box if you are choosing to transfer | 0 |

NOTE: if you're able to link the taxes, the image above would be your next page - copy what's on the green square and paste it on the file as a note. Then, check the square (on red) and click on *Transfer Now*.

If NOT linking taxes:

Access IRS Tax Return Information

You are required to supply income information to determine your eligibility and calculate your monthly payment amount under an income driven repayment plan. The IRS Data Retrieval Tool allows you to transfer your IRS tax return information directly into your application, eliminating the need to provide additional supporting documentation about your income. On the IRS Web site, enter the requested information to transfer your IRS tax return information. You will be able to return to StudentLoans.gov from the IRS Web site.

Note: Your StudentLoans.gov session will time out after 30 minutes. If you do not return from the IRS Web site within that time, this request will be cancelled and you will have to start your electronic request from the beginning.

Click on Link to IRS below to navigate to the IRS.

| - | |
|------|-------------|
| EXIT | LINK TO IRS |

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You are now leaving StudentLoans.gov.

Click Link to IRS below to be transferred to the IRS Web site. Enter the requested information to transfer your IRS tax return information. You will be able to return to StudentLoans.gov from the IRS Web site.

You will not be able to complete the request electronically without first visiting the IRS.



sa.www4.irs.gov says:

THIS U.S. GOVERNMENT SYSTEM IS FOR AUTHORIZED USE ONLY! Use of this system constitutes consent to monitoring, interception, recording, reading, copying or capturing by authorized personnel of all activities. There is no right to privacy in this system. Unauthorized use of this system is prohibited and subject to criminal and civil penalties, including all penalties applicable to willful unauthorized access (UNAX) or inspection of taxpayer records (under 18 U.S.C. 1030 and 26 U.S.C. 7213A and 26 U.S.C. 7431).



| IRS.gov | Rietern to StudentLoens.gov. Log Out He |
|---|--|
| Get My Federal Income Tax Informa | |
| tee our <u>Privace Notice</u> regarding our request for your persons Enter the following information from your 20 | |
| First Nome * | Christina |
| Last Name * | James |
| Social Security Number - | *** . ** . \$306 |
| Date of Birth - | 62 / 14 / 1968 |
| Filing Status * 😶 | Select Ona |
| Address - Nustmatch your 2016 Padaral Income Tax Rature. | 0 |
| Street Address * | |
| PO. Box (Raquired if antered lot your tax rature) 🕖 | |
| Apt. Number (Required Pertend on your tax relation | |
| Country * | United States |
| City, Town or Prist Office 1 | |
| State415: Territory * | Select One |
| ZIP Code * | |
| telect the butter below to end the IRS system and whin to your application on Student Looks gov Return to Student Loons gov | By extension this intermation, you rently that you we the parson contribution that system to across another parsons intermation may result to clust and control periodies. |

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| M IRS | .gov |
|---|--|
| | |
| link Worn | ing: Poturn to Studentl cons gov. Site |
| | ing: Return to StudentLoans.gov - Site |
| Exit Discla | aimer |
| RAUGHAR BURGER, | ing the IRS. If you click "OK", your IRS session will end, no tax information |
| | to your application, and you will return to StudentLoans.gov. |
| will be transferred | d to your application, and you will return to StudentLoans.gov. ontinue. Otherwise, click "Cancel." |
| will be transferred | ontinue. Otherwise, click "Cancel." |
| will be transferred | |
| will be transferred Click "OK" to Co | ontinue. Otherwise, click "Cancel." |

Now, state what type of proof of income you're using. When the client's marital status is married, you will get 3 questions (before the income questions) that you won't get for a single client, they all should be answered as "No".

| Spouse Information |
|---|
| Did you file jointly with your spouse? |
| O Yes |
| O No |
| Are you separated from your spouse? |
| O Yes |
| No |
| Are you able to access information about your spouse's income and able to have your spouse sign this application? |
| O Yes |
| O No |

• If we link/use the taxes, the following question should be answered "No".

| RS Income Confirmation | |
|---|----|
| as your income significantly changed since you filed your last federal income tax return? For example, have you lost your job, or experienced a drop in incom | e7 |
|) Yes | |

No

• If not linking/using taxes, you will get a different question which it should always be answered "Yes".

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|----------------------------|-----------------|----------------|---------|
| | PageID 3170 | | - |

| Did you file a federal incom | tax return for either | of the two most recently | completed tax years? |
|------------------------------|-----------------------|--------------------------|----------------------|
|------------------------------|-----------------------|--------------------------|----------------------|

| 0 | Yes |
|---|-----|
| | |
| 0 | No |

• The next question should be answered depending if you're faxing 1040's (if for some reason you couldn't link taxes) or if you're faxing paycheck stubs as proof of income.

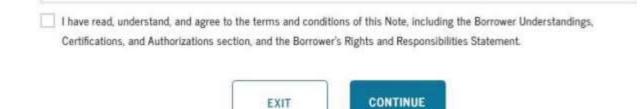
Has your income significantly changed since you filed your last federal income tax return? For example, have you lost your job, or experienced a drop in income?

| | Yes | IF YOU'RE GOING TO PROVIDE PAY STUBS |
|---|-----|--------------------------------------|
| Б | No | IF YOU'RE GOING TO PROVIDE 1040'S |

• If you answer "Yes" to the last question, you will get this next question which has to be answered according to whether the client has income or not.

| Do y | ou currently have taxable income @? |
|------|-------------------------------------|
| 0 | Yes |
| 0 | No |

• On the next page, you just need to scroll all the way to the bottom and check on the box to agree to terms and continue.



• On the next page, you will start working from *Permanent Address* down. Make sure the address matches the one on file - if it doesn't, then change it (to the same address we have on file), and if it does, then check the box stating that's the current address.

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Permanent Address More Information

| Address (line 1): | | State: | | |
|-------------------|---|---------------|---|---|
| 714 N 1060 W | • | UTAH | ~ | • |
| Address (line 2): | | Zip Code: | | |
| | | 840573556 | | * |
| City: | | Country: | | |
| OREM | • | UNITED STATES | Ŷ | • |

 Under Contact Information, make sure the email address matches the one on file and copy-paste it on the second box. Then, check that the phone number is the same on file, as well (you don't need to provide a mobile number), and lastly, choose a time to be called - you can pick the times yourself just make sure you're always setting different time windows and that they make sense.

| Contact Information | | | | | |
|-------------------------|----------|---------|---|---|-----------------------------|
| E-Mail Address: More In | formatio | on 🖸 | | | |
| ravan.gdes@imail.org | | | • | | |
| Confirm E-Mail Address | E. | | | | |
| ravan.giles@imail.org | | | • | | |
| Telephone Number: | | | | | |
| 8013673458 | | | • | | |
| Mobile Phone Number. | | | | | |
| | | | | | |
| Best Time to Reach Yo | U. | | | | |
| From: | É | To: | | 1 | |
| 4.00 PM 🗸 | • | 6.00 PM | ~ | • | Eastern Standard Time (EST) |

• Under Employer's Information, always check I am not employed.

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| Pa | ageID | 3172 | |
|----|-------|------|--|
| | | | |

| am not employed | | | |
|-------------------|---|---------------|---|
| Employer's Name: | | Work Number: | |
| | • | | |
| Address (line 1): | | State: | |
| | • | - Select - | ~ |
| Address (line 2): | | Zip Code: | |
| | | | |
| City: | | Country: | |
| | | UNITED STATES | ~ |

• Under Reference Information, we need 2 references for the client. A lot of them already have some pre-saved references, so you just need to click and pick one on both reference 1 and 2.

| If you have previously completed information for the reference: | - Select - | ~ |
|---|------------|---|
| | | |

If there are no pre-saved references, we will create them ourselves – you can head to spoofbox.com. On the upper right there is a tab that says Tools and you will click on Fake Data. Then, be sure to check that the English click language is and create.

• You are going to need: first name, last name, phone, street, city, state and postcode.

| First name | Carol |
|------------|-----------------------------|
| Last name | Prosacco |
| Email | mitchell.miguel@hotmail.com |
| Phone | 668-620-9192 1329 |
| Birthday | 08/09/1981 |
| Street | 5820 Lionel Highway |
| City | Lake Bennett |
| State | Haveall |
| Postcode | 87537 5837 |

• The next page will show you a summary of what you did throughout the consolidation. At the bottom of the page, you will need to check on the box to *Certify and Sign*, and then, write the first and last name **EXACTLY** how it shows on top of the page.

Top of the page:

Certify & Sign and Signature at the bottom:

Certify & Sign

I have reviewed the information about me on the Federal Direct Consolidation Loan Application and Promissory Note and acknowledge that it is true and correct. I have read, understand, and agree to the terms and conditions of this Note, including the Borrower Understandings, Certifications, and Authorizations section and the Borrower's Rights and Responsibilities Statement.

I UNDERSTAND THIS IS A LOAN THAT I MUST REPAY.

| First Name: | | Middle Initia | al: Las | st Name: | |
|-------------|---|---------------|---------------|----------|---|
| Raban | • | J | | Giles | • |
| | | EXIT | SIGN & SUBMIT | | |

• On the last page, at the bottom, you will have your confirmation and PDF file with paper application (if applicable). Copy what's in the green square below and paste it on the file along with the reference number.



• For the **reference number**, go to *Documents* (see previous notes on how to get there). You are going to filter by *Loan Consolidation Application* and click on the most recent one which is the one you just sent. Under there you will find the reference number.

| My Docu | ments | |
|---------------|--|----|
| Filter By: | Loan Consolidation Application | ~ |
| Direct Cons | olidation Loan Applications Requiring Spouse's Signatu | re |
| No records fo | ound. | |
| Completed | Direct Consolidation Loan Applications | |
| Direct Con | solidation Loan Application | |
| Applicat | tion Status: SENT | |
| Reference | ce Number: 4558277 | |
| Servicer | : FedLoan Servicing (PHEAA) | |

NOTE: if you linked the taxes or if the client has \$0 income, then you **SHOULD NOT** get a PDF file at the end. If you do, then you did something wrong and you need to cancel the application and start over (on the next step you will see how to cancel a consolidation). If you don't cancel the application right away, it will go out to the US Department of Education (DOE) after 24 hours.

• On top of the page, click where it says "(name of client)".



• On Documents, select "Loan Consolidation Application" and click on the one you just completed.

| My Docu | ments | | | |
|---------------|--|--------|---------------|---|
| Filter By: | Loan Compliation Application | ¥ | | |
| Direct Cons | olidation Loan Applications Requiring Spouse's Sig | pature | | |
| No records to | ound. | | | |
| Completed | Direct Consolidation Loan Applications | | | |
| Divect Con | solidation Loan Application | | July 05, 2017 | * |
| Direct Con | solidation Loan Application | | June 06, 2016 | ~ |

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• Lastly, just click on the *"Cancel Application"* button.



- Next, fax your paper app along with POI (if applicable).
- Once that application is faxed, upload the Repayment Plan Application onto LeadTrac under the *Files* tab > *General*. The description/file name varies between:
 - PAPER APP & POI.
 - PAPER APP & 1040'S.
 - PAPER APP LINKED TAXES.
 - PAPER APP \$0 INCOME.
 - PAPER APP & LOE.
- Next, we need to change the status on the client's file. If you have submitted everything COMPLETELY and there's no other document needed from the client, then you can change the status to Verification with Servicer. If you're still missing PSLF or TAPD, change it to Verification with Servicer as well, but be sure to set a task for yourself to keep requesting the missing document.

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| Current Stat | us | | |
|------------------|-------------------|---------------|---|
| Sales | Contract Act | tive | |
| Account Manage | er All Docs in - | Ready for | |
| | Submission | | |
| Forbearance | Forbearance | e Extended | |
| Processing | Verification | with Servicer | |
| Accounting | Process Pay | ments | |
| DoE Interface | Idie | | |
| (No Actions Av | /ailable) | ्य | 1 |
| All Docs in - F | leady for | 5/27/2017 | |
| Submission | | | |
| Processing Is | sue | 12/08/2016 | |
| Pl Pending 7 | Davs | 5/23/2017 | |
| Verification w | vith Servicer | 5/27/2017 | |
| O Verification w | vith Servicer - F | ile | |
| Still Pending | | | |
| Consolidation | n Completed | | |
| Consolidation | n Completed | | |

- Next, put the notes stating what you just did for the client Please, read the following note templates and pick the one that suits the situation making sure to fill out the blank spaces with the correct information. Some templates may not suit your situation, so please, add whatever is needed to the note:
 - For Verification with Servicer:
 - → Whenever leaving a note where a fax was sent, be sure to leave a separate note with the *Fax Sent Successfully* message as well.



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CONSOLIDATION & REPAYMENT PLAN SUBMITTED TO <u>(name of lender)</u>, REFLECTING \$<u>(gross monthly</u> <u>income)</u> ON A <u>(plan you selected)</u>. FAM SIZE: <u>(how you split the family size)</u>.

 \rightarrow Be sure to attach the screenshot of the reference number.

| My Docu | ments | |
|----------------------------------|--|--------------------|
| Har By | Law Crischlator Autoator | × |
| irecit Cons | olidation Loan Applications Requiring Spouse's Signature | |
| la records fa | and | |
| Completed I | Direct Consolidation Loan Applications | |
| Direct Care | solidation Law Application | September 17, 2020 |
| Reference Services Where B | ten Status SLIDMITTOO te Namber 195/29509 Fisiklan Servicing (PHDAU Land Hangel PD Land Park QQL Androitor (PSP) | |
| 7 100 | and Proc CPLAcoStation (PSE) | |
| | | |
| 17 North | and Print Funder Hendunst, RUES | |

- CONSOLIDATION & REPAYMENT PLAN SUBMITTED TO <u>(name of lender)</u> REFLECTING NO TAXABLE INCOME ON A <u>(plan you selected)</u>. FAM SIZE: <u>(how you split the family size)</u>.
- NO CONSOLIDATIONS OPTIONS, PAPER APP & POI FAXED TO (name of lender) WITH AN INCOME OF \$(gross monthly income) ON A (plan you selected). FAM SIZE: (how you split the family size).
- NO CONSOLIDATION OPTIONS, RENEWAL SUBMITTED TO <u>(name of lender)</u> LINKING TAXES ON <u>(plan</u> <u>you selected)</u>. FAM SIZE: <u>(how you split the family size)</u>.
- CONSOLIDATION & REPAYMENT PLAN SUBMITTED TO (name of lender) LINKING TAXES ON (plan you selected). FAM SIZE: (how you split the family size).
- NO CONSOLIDATION OPTIONS, PAPER APP & POI FAXED TO <u>(name of lender)</u> TO SWITCH PLANS WITH AN INCOME OF \$<u>(gross monthly income)</u> ON A <u>(plan you selected)</u>. FAM SIZE: <u>(how you split the family</u> <u>size)</u>.
- CONSOLIDATION & REPAYMENT PLAN SUBMITTED TO (name of lender), REFLECTING \$(gross monthly income) ON A (plan you selected). FAM SIZE: (how you split the family size). MISSING PSLF FORM (or BDTR or TAPD, depending on what you need).
- CONSOLIDATION & REPAYMENT PLAN SUBMITTED TO <u>(name of lender)</u>. PAPER APP READY TO BE FAXED, NEED POI.

NOTE: if you send a **Consolidation Application** for a Public Service client and you have all of the documents needed, **including** the PSLF form, make sure not to fax the PSLF just yet - **you have to wait** until the consolidation completes to then be able to fax the PSLF.

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No Consolidation Options, Repayment Plan

When there are no consolidation options, you need to figure out what we can do for the client (options above under *If there are no consolidation options then...*). In these cases, you will have to fill out a paper application, picking the option that best suits the client. This application will be downloaded, signed and dated with Adobe, the proof of income will be attached to it as well (if any), then faxed to lender. Please, remember **WHEN THERE ARE NO CONSOLIDATION OPTIONS, WE HAVE TO STAY WITH THE SAME LENDER THE CLIENT IS CURRENTLY WITH**, with a couple exceptions. If the client is with another lender that isn't FedLoan and they're Public Service, then we can switch lenders by faxing a PSLF form to FedLoan. Same applies when the client will be applying for Disability Discharge and they're not with Nelnet.

After everything has been faxed, remember to upload the submitted documents, change status, notate the file and call the clients to let them know everything was submitted.

Once The Submission Process is Completed

You must call the lender to which you sent the application to and check on that application. You must call every 15 days until everything is completed: consolidation (if it applies), and payment plan.

When you call the lender, you must ask:

- Was/were the application(s) received? Was POI received as well (if applicable)?
- Is the consolidation completed and when was it done (if applicable)? Make sure to ask if all of the loans were approved into the consolidation or if any loan(s) was/were left out.
- What's the name of the plan and the amount of the monthly payments?
- When does the plan expire?
- When is the first payment due (if any)?

This is what a **CONSOLIDATION COMPLETED NOTE** would look like:

O/C TO FEDLOAN (800)699-2908 – AS PER JOE, CONSOLIDATION COMPLETED ON 4/4/2011 (ALL LOANS CONSOLIDATED), IDRP APPROVED: REPAYE, MP \$0.00, EFFECTIVE 5/1/2011 THRU 5/1/2012, RENEWAL 3/1/2012. SEE CONSOLIDATED LOANS BELOW:

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Aid Summary for WILLIE W MOORE

Your enrollment status is GRADUATED, effective 08/26/2010.



Loans

Please click on numbers in first column to see details including point of contact.

| | Type of Loan | Loan Amount | Loan Date | Disbursed Amount | Canceled Amount | Outstanding Principal | Outstanding Interest |
|----------------------------------|----------------------------------|----------------|--------------|---------------------|--------------------|--------------------------|-------------------------|
| • | DIRECT CONSOLIDATED UNSUBSIDIZED | \$29,170 | 04/04/2011 | \$29,170 | \$0 | \$34,534 | \$105 |
| 2 | DIRECT CONSOLIDATED SUBSIDIZED | \$2,432 | 04/04/2011 | \$2,432 | SD | 52,878 | 59 |
| 2 | FFEL STAFFORD UNSUBSIDIZED | \$604 | 05/03/2010 | \$604 | SD | \$0 | 50 |
| 4 | FFEL STAFFORD UNSUBSIDIZED | \$8,250 | 03/16/2010 | \$8,250 | \$0 | 50 | SD |
| D | FFEL STAFFORD SUBSIDIZED | 51,377 | 09/11/2009 | \$1,377 | SD | 50 | 50 |
| 6 | FFEL STAFFORD UNSUBSIDIZED | \$9,123 | 09/11/2009 | \$9,123 | SO | \$0 | 50 |
| 7 | FFEL STAFFORD UNSUBSIDIZED | \$8,459 | 01/14/2009 | \$8,459 | SO | SO | \$0 |
| | FFEL STAFFORD SUBSIDIZED | 51,041 | 01/14/2009 | \$1,041 | SD | 50 | \$0 |
| Total I | DIRECT CONSOLIDATED UNSUBSIDIZED | | | | | \$34,534 | \$105 |
| Total (| DIRECT CONSOLIDATED SUBSIDIZED | | | | | \$2,878 | \$9 |
| Total FFEL STAFFORD UNSUBSIDIZED | | | | | | \$0 | \$0 |
| Total FFEL STAFFORD SUBSIDIZED | | | | | | \$0 | \$0 |
| Total A | II Loans | | | | | \$37,412 | \$114 |

If the representative confirms that the consolidation was successfully completed and all of the loans were approved into the consolidation but when you check the FSA it is not updated yet (the loans are still not showing consolidated), put that on your notes as well.

Ø/C TO FEDLOAN (800)699-2908 – AS PER JOE, CONSOLIDATION COMPLETED ON 4/4/2011 (ALL LOANS CONSOLIDATED), IDRP APPROVED: REPAYE, MP \$0.00, EFFECTIVE 5/1/2011 THRU 5/1/2012, RENEWAL 3/1/2012.

FSA IS NOT UPDATED YET BUT REP ASSURED THAT ALL 10 LOANS WERE CONSOLIDATED.

If the application is denied, you must ask what the reasons are and proceed to fix the issue. Also, make sure to put up a little bit of a fight regarding the denial - if you know they're lying to you or not sure of what they're doing, then argue the denial but **make sure you act like you don't know all that much about this processes**, otherwise, they will know you're a third party company.

If it was denied because you have to re-send the POI, then make sure you have POI that's up-to-date, if not, but the POI is in good quality (meaning a PDF) we can edit the dates. If the quality isn't good, start contacting client to get updated POI and set the status to **Processing Issue**.

If you call the lender and everything has been completed, then make sure there's an agent assigned under *"Recertification"* (if not, send the file to Laura and she'll assign it before you complete it). Then, change the status to *Consolidation Completed*, and on the automatic appointment that's created for you, putthe date the renewal must start which is 2 months before the plan expires. For example, if the lender tells you that the plan must be

renewed before December that means December is the expiration month, so that appointment must be set for October and it must be set for whoever the recertification agent is.

Once you've set the status and appointment, you must call the client and give them the update. If the client doesn't answer, then create a task for an Account Manager to do so.

Every time you submit an application or contact the lender, you must contact the client for an update. If the client doesn't answer, leave a VM, send an email and text message.

When to do a Rehab:

1. If the client is being wage-garnished already.

2. If the client is in default but has no consolidation options.

**If the client is in default, but has consolidation options, there is NO need for Rehab (unless wages are getting garnished) **

Note.

Collection Agencies will give you 3 options to get out of default:

- 1. Pay the entire student loan balance in full.
- 2. Pay a reduced amount in 90 days (Settlement Plan).
- 3. Enroll in a Loan Rehab Program. You need to ask specifically for this.

1. Check FSA.

- Verify if client is in default status.
- Verify if client has consolidation options.

2. Read CRM Notes (usually in QC notes).

Verify if client is being wage-garnished.

(Another way to verify garnishment is looking into client's paystubs)

3. Check into files folder to see if the rehab docs are on file.

- List of monthly expenses (LOE - only needed when using pay stubs).

- Recent consecutive pay stubs dated within the last 90 days days (preferably when garnished).

- 2015/2016's 1040 Tax Return Form ONLY WHEN CLIENT IS SINGLE.

- If client is unemployed, they must submit a letter explaining how they're currently taking care of their personal and household expenses, if there's anybody who's financially assisting them or if they're collecting any other sort of income such as Social Security, unemployment insurance, food stamps, etc. If they do collect some type of income, they must submit proof of it for the last 30 days.

We can work with either of the 2 proofs of income, it's not necessary both. If we have both, we have the option to choose which one represents the lower income

4. Print the documentation.

5. Know how much the GROSS MONTHLY INCOME is.

If pay stubs, check for payment frequency (monthly/biweekly/weekly) and calculate monthly income.
 If 1040 Form, check specifically for <u>ADJUSTED GROSS INCOME (AGI)</u> and total number of people claimed on taxes. Use the following website to calculate rehab monthly payments with 1040 Form: <u>https://www.nerdwallet.com/blog/loans/student-loans/student-loan-rehabilitation/</u>

6. Add up the client's monthly expenses. Take in consideration basic expenses.

- Housing: rent, mortgage, etc.

- Transportation: car payment, car insurance, fuel, maintenance, public transportation.
- Food: groceries, food in general, restaurant, take-out.
- Utilities: energy, water, sewer, gas, trash.
- Basic communications: internet, home phone, cell phone, cable.

For other type of expenses, the most probable thing is that we would need to provide extra documentation as proof

7. Adjust expenses.

Based off of client's income, we need the expenses to leave at most \$200 free. <u>ADJUST THE EXPENSES IF</u> <u>NEEDED</u>, always making sure that the expenses seem logical based on family size and what each expense requires.

Example when — WrongMonthly Income\$2,600.00Expenses\$1,200.00

| We would have to leave it off like — Correct | | | |
|--|-------------------------|--|--|
| Monthly Income | \$2,600.00 | | |
| Expenses | \$2,400.00 - \$2,500.00 | | |

NOTE. **If the client's wages are being garnished, the most probable thing is that the client's NET PAY is much more low than usual. In these cases, we don't add that much to the expenses, because client is not

making enough as usual, so it won't be possible for client to spend that much if they are not making that much. WE EXPLAIN THIS SITUATION TO THE SERVICER AGENT**

8. Find out what County client resides in by using Zip Code.

9. Determine Collection Agencies.

If the defaulted loans are with *DEBT MANAGEMENT AND COLLECTIONS SYSTEM*, call DOE at (800) 621-3115, and the machine will say who is servicing the loan(s) and will give the phone number where to contact the collection agency. **BE CAREFUL!** A client's defaulted loans may be with more than one collection agency. To find out how many collection agencies are handling a client's defaulted loans, first, go to *Loan Details*, scroll down to the bottom and check under *Loan Breakdown* if all of the loans are being serviced by the same agency. If they are, they must be with only one Collection Agency - if they are not, they might be more than one Collection Agency.



MULTIPLE COLLECTION AGENCIES EXAMPLE:

| Loan Breakdov | m | |
|----------------------------------|-----|-----------------------------|
| 100.0000 \$10.714 | N/A | . Physical Services Weissle |
| sea asses \$0 ann com comp | N/A | |

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10. Negotiation.

- The Collection Agency will ask for Social Security Number and to verify some basic information (personal info, employment info, etc.).

- They will tell you how much the whole defaulted loan balance is - write that down.

- Explain the client's current situation, ASK FOR WHAT OPTIONS YOU HAVE TO GET OUT OF DEFAULT/GARNISHMENT.

- The Collection Agency will explain the available options:

- 1. Pay the entire student loan balance in full.
- 2. Pay a reduced amount in 90 days (Settlement Plan).

3. Enroll in a Loan Rehab Program. You need to ask specifically for this.

Usually, they will say that the POI that they will need is last year's tax form. If we don't have that or if it reflects a high Adjusted Gross Income, say that you haven't filed taxes in the last couple of years. Then, they will give you the option to use your pay stubs so they can base on the client's current financial situation.

- They will ask for your monthly expenses - read off from the paper you scrabbled on, with the edited expenses.

- Sometimes they also ask for some deductions on those pay stubs.

NOTE. **Deductions that SOMETIMES the servicer takes in consideration off of client's pay stubs**

- Federal Tax Withholding.
- State Withholding.
- Social Security.
- Medical/Dental Insurance.
- Garnishment.

- The servicer will take in consideration all the information that is provided and will give you a calculation of an estimated amount that the client might end up paying monthly. The point is that our clients always qualify for the minimum payment, but sometimes the income is too high and the client can definitely afford paying more than \$5.00 a month.

- Request the name of the agent you spoke to, the contact # and extension #. Ask how you can send in proof of income. Some Collection Agencies receive POI by fax, e-mail, and some just accept paper work by mail (in those cases, we must contact ALEXIS [accounting] and she will mail the documentation to them).

11. Schedule the first payment (and recurring payments if possible).

- You can make the first payment in that moment. Check for billing information on the CRM and verify with the servicer if the payment was completed or declined.

- When everything is ready, the servicer has explained the information and you know what to do, you can tell them you will send everything that day or before the end of the week.

- Write EVERYTHING on the CRM notes (follow template).

- Scan the paperwork that you will send back to servicer and fax, e-mail or send however they explained you had to. Upload it to the client's file, too.

- Place file on the <u>VERIFICATION WITH SERVICER-REHAB</u> status on the Rehab Pool.

- Call client to give an update on what was done on their file.

All servicers send a Loan Rehabilitation Agreement Letter (RAL) that must be signed, dated and sent back to finalize the Loan Rehabilitation enrollment process. Most of them send this after their Rehab Application and POI has been received, reviewed and approved. We must call on a regular basis to verify if they received and reviewed the documents we sent in and can ask when and where they will send the Loan Rehabilitation Agreement Letter

NOTE. **Be sure to create an email for the servicers to send you any documents you must send back. That way you have easy access to them instead of waiting for the client's response**

All Collection Agencies handle the process differently, reason why we must follow their instructions, and if the information cannot be sent to us by e-mail, but just by post mail directly to client, we <u>MUST</u> be in contact with the client frequently and request for them not to fill anything out themselves and tell them to scan and send them to us

<u>Template of note on CRM after speaking to</u> <u>Collection Agency for the first time:</u>

O/C TO <u>SERVICER NAME (XXX-XXX-XXXX)</u> --- SPOKE TO <u>SERVICER AGENT, EXT.</u> <u>XXXX</u> --- TOTAL DEFAULTED LOAN BALANCE <u>\$XX.XXX.XX</u> --- ACCNT # <u>XXXXXXXXX</u> --- BASED ON CLIENT'S INCOME & EXPENSES, SHE WOULD QUALIFY FOR <u>\$XX</u> PAYMENTS FOR 9 CONSECUTIVE MONTHS --- I MADE THE FIRST <u>\$XX</u> PAYMENT TODAY <u>DATE</u> --- PAYMENTS WILL BE CHARGED THE <u>XXth</u> OF EVERY MONTH ----WE NEED TO SEND IN <u>?????</u> AS PROOF OF INCOME – SERVICER FAX #: <u>XXX-XXX</u> <u>XXXX</u> --- SERVICER E-MAIL: <u>XXXX@XXXX.XXX</u>

WHEN A CLIENT HAS PREVIOUSLY COMPLETED A LOAN REHAB PROGRAM

- When we get clients that are in default, with no consolidation options and have previously completed a Loan Rehabilitation Program, they're no longer eligible to enter a Loan Rehab Program again. In this situation, there are only 3 options for the client:

1. Pay the entire student loan balance in full.

2. Pay a reduced amount in 90 days (Settlement Plan).

3. Calculate monthly payments with servicer, basing off client's income, expenses and family size. Being on time with those payment will help client prevent a wage garnishment in the future, but won't resolve default status until loan balance is paid off.

- When we get clients that are being garnished on their wages and have previously completed a Loan Rehabilitation Program, they're no longer eligible to enter a Loan Rehab Program again. In this situation, there are usually 3 options for the client:

1. Pay the entire student loan balance in full.

2. Pay a reduced amount in 90 days (Settlement Plan).

3. <u>Request an Administrative Wage Garnishment Hearing.</u>

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REHAB TERMS:

| RAL | Rehabilitation Agreement Letter | |
|-----------------|---|--|
| FIS / FDF / RAP | Financial Information Statement/Financial Disclosure Form | |
| AWG | Administrative Wage Garnishment | |
| RFHF | Request For Hearing Form | |

DOCUMENTATION NEEDED WHEN SUBMITTING A LOAN REHAB APP:

1. Financial Information Statement/Financial Disclosure Form (FIS/FDF).

2. 30-day worth POI (pay stubs, 1040 form, unemployment explanation letter, unemployment insurance statement, retirement statement, etc).

- 4. Rehabilitation Agreement Letter (RAL).
- 5. (SOMETIMES) 3 personal references.

REQUIRED EMPLOYER'S INFORMATION BEFORE STARTING REHAB PROCESS:

WHEN CLIENTS MUST GO THROUGH **REHAB, ASK FOR THEIR:**

EMPLOYER / PLACE OF EMPLOYMENT.

- IMMEDIATE BOSS / SUPERVISOR'S NAME.

- JOB TITLE.

- WORK PHONE #.

- WORK ADDRESS.

- LENGTH OF EMPLOYMENT.

(IF MARRIED) SPOUSE'S FULL NAME.

Composite Exhibit K

From: John Rojas <johnr@usastudentdebtrelief.com>

To: Doug Goodman <doug@start-connecting.com>

Date: Mon, 06 Jan 2020 12:52:14 -0500

Attachments: sales script.docx (15.19 kB); USA+Student+Debt+Agreement+ Sample for Dan-+CC.pdf (1.63 MB)

1. The customer is charged throughout the whole service meaning: we usually charge the client 4 equal installments of \$124.75 over a four month period. Their consolidation usually takes 60 days so we do all the work for 50% of the payment which is paid out over a four month period.

- 2. We buy leads from Web forms collected online, we do Facebook advertising, and soon we will do SEO.
- 3. For this question I will attach the sales script. And a Contract.

Doug you can not tell this people anything about Colombia all this does is raise flags for merchants over there. Our offices are in Sarasota Florida that is all that needs to be said.

- 4. What we offer at USA student debt relief are the following services:
- Loan consolidation
- Loan Rehabilitation
- Lower interest rates
- If they qualify for an income driven repayment plan we will place them into the one with the lowest monthly payments.
- We also offer reductions in standard or graduated programs if the client qualifies for a lower monthly payment.



JOHN ROJAS General Manager Phone: (877) 871-6116 Ext. 105 Direct: (941) 479-9405 Email: johnr@usastudentdebtrelief.com www.usastudentdebtrelief.com

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From: Doug Goodman <doug@start-connecting.com> Sent: Thursday, January 02, 2020 6:07 PM To: John Rojas <JohnR@usastudentdebtrelief.com> Subject: Questions from Dan

Sebi

Dan is asking us to provide the following. Please help me with the answers (I already responded to his other questions) and send me samples for what he is requesting.

- 1. Is the customer charged at 'time of order' OR charged at 'completion of service'?
- 2. How do you currently advertise? TV, internet, social media, newspaper/magazine, mailers, ratio, etc.?
- 3. Because the mail/phone sales method is over 15%, please provide applicable documents for these transactions:

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- 3. detailed list of products/services
- 4. agreement between you and the customer, etc

Thanks

Doug

SLIPSHEET

Forgiveness programs do not exist and you are a fraud, the Department of Education / my lender told me.

Rebuttal:

Federal student loan forgiveness and repayment plans have been around since 2007 and have benefited billions of borrowers / people in financial hardship since then.

Repayment plans take into account your monthly/annual income and number of people you provide for to qualify you so that your monthly payments towards your debt are as low as \$0.00.

Are you sure you talked to _____? Because you have been told a big lie! And that our agency is a fraud is a false statement as well! We are a legit company that not only fulfills everything we offer in our service agreement, but also guarantees enrollment in forgiveness programs getting you the most benefits out of these plans.

If you do some reading, the FSA webpage states that if you get what you were promised, then you are not being scammed. We have more than 3,000 clients that are grateful and satisfied with our job, because we DO put things into work!

I suggest you to do some reading on the subject and you'll see that you can get to sensible conclusions. As additional information, let me bring the Navient case to your attention (they were Sallie Mae and now they're called Aidvantage – isn't that sketchy??), they are facing very serious legal charges for hiding information to borrowers about repayment plans and forgiveness programs. All they want is to collect the most money from you.

There are people or companies that charge you for doing nothing and that is NOT our case. We are keeping track of your account and following up with you...giving you updates on your account. The monitoring fee (of \$9 / 19 / \$29) is what we use to do all this and recertify your forgiveness program each year until your debt is forgiven.

REBUTTAL FOR LENDER LYING ABOUT US AND FORGIVENESS

Los programas de condonación no existen y ustedes son un fraude, me dijo el Departamento de Educación / mi lender.

Objeción:

Los planes de pago y condonación de deudas académicas federales existen desde 2007 y han beneficiado a miles de millones de deudores con dificultades financieras desde ese momento.

Los planes de pago toman en cuenta su ingreso mensual/anual y el número de personas a cargo para cualificarlo a usted de manera que sus pagos mensuales hacia su deuda sean tan bajos como \$0.00.

Está seguro que habló con _____? Porque le han dicho una gran mentira! Y que nuestra agencia es un fraude es una declaración falsa, pues somos una empresa legalmente constituida que no solo cumplimos todo lo que ofrecemos en nuestro acuerdo de servicio, sino que también le garantizamos la inscripción a programas de condonación con los mayores beneficios. En la misma página de FSA dice que si un tercero le cumple con lo acordado, no está incurriendo en fraude y nosotros contamos con más de 3.000 clientes agradecidos y satisfechos con nuestro trabajo.

Lo invito a que se documente sobre el tema y pueda llegar a conclusiones sensatas. Por otro lado, a manera de información adicional, le cito el caso de Navient (quien antes era Sallie Mae y ahora se llama Aidvantage), enfrenta cargos legales gravísimos por esconder información sobre planes de pago y condonación de préstamos educativos federales. Lo único que ellos quieren es quitarle su dinero a toda costa.

Existen personas o compañías que le cobran a usted por no hacer nada y ese no es nuestro caso. Nosotros le estamos cumpliendo, la cuota de monitoreo (de 9 / 19 / 29 dólares) es lo que usamos para hacer seguimiento a su cuenta y recertificar su programa de condonación cada año hasta que obtenga el perdón de su deuda.

SLIPSHEET

3195

Inbound calls

Good morning / Afternoon / Evening

My name is with Student Solutions, how may I help you today?

I have here on my caller ID your cellphone number as... is that a good number to get in contact with you In case the call gets disconnected?

What is your first and last name?

What is your email address?

What is your date of birth?

With this info, you can send the code by email or text from the FSA if not ask for another email. If the other email doesn't work.

What is your social security number?

If the client is calling in they will give you the ss # with no issues.

Out bond calls

Good morning / Afternoon / Evening

(John), How are you today?

I was calling regarding an application that you submitted for student loan forgiveness.

Perfect, so let's just get to completing the application.

I have here your email address as.....

I have here on my caller ID your cellphone number as... is that a good number to get in contact In case the call gets disconnected?

Not sure if you recall the programs or how they work so I would like to start from the beginning is that OK?

We are Student Solutions, what we do is collect, process and submit your documentation toenroll you into the Education Department Federal Forgiveness Programs.

The federal loan forgiveness programs are based on two things your family size and your income.

What I'm going to be doing is asking some standardized questions after which we will take a look

At your loans. Then the system will tell us for what program you qualify for okay?

What is your marital status? Are you single or married?

What is your family size? Including yourself. // Who are the other____in relations to you?

Do you happen to work in the public sector, such as the city, the state, or a public non-profit

organization?

Alright, what can you tell me about your gross monthly income? Before taxes or any deductions.

OK, now what would be your date of birth?

Also, we have an email address... // Can you confirm your email address for me, please.

Alright with these factors you do qualify what we need to do now is take a look at your loans.

Now we will pull up your loan information.

- 1. Forgot my password, we use the phone #. You can also try with the email address. We send the code-named action required.
 - 1.1. Put on file the backup code.
 - 1.2. Download loan information.
 - 1.3. Explain to the client the total balance and his loans.
- If you answer challenge questions, there is a 30min delay so you can set a call back in 30min or ask some questions to make a manual qualification (also when we do FSA recovery or create an account).
 - 2.1. Ask for the estimated balance of the student loans. How much are you currently paying on your loans?

Bear with me as I place you on a brief hold so I can check what program that works best for you, ok?

1. Import loans, and calculate the quote to check the program quote.

Now I would like for you to get a pen and a piece of paper so you can write some important information down.

Let me know when you are ready.

Write this down, all in lower case, the website is **studentaid.gov**, and your username for the Federal Student Aid website/database is ______. Your password was automatically generated to a generic one and it is ______.

Your loan balance is _____? Were you aware of that? Normally when you graduate or no longer attend school and get into repayment you are placed in a standard program do you know how it works?

Essentially it's 1% of your loan plus interest meaning that you are going to end up paying more than half your loan on only interest.

Now you have qualified for one of the federal forgiveness programs.

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First, let's copy the name of the program. The name of the program is PAYE (Re-paye) Pay as you Earn. OK?

The program works as follows the 1st 5 months you are enrolling so your payments will be \$125.00 to consolidate, enroll, and submit your application. After that beginning on your 6th month, your payments will drop to \$0 monthly towards your loan and all you will be paying, a \$30 monthly subscription fee for the next 36 months to re-certify and keep you in good standing throughout the full term. for the next 36 Months we will do the process for you on your behalf and before the three years are up we will contact you to see if you would like for us to keep doing the process for you or we will give you the guidelines on how to do the process on your own.

So you will be spending \$1,705 which is for the enrollment of \$625.00 and the \$30.00 subscription fee for the next 36 months.

CONGRATULATIONS!!!!!.

Any questions so far?

Alright, now we just need to confirm that all the information on your application is correct.

The last four of your social are _____?

The email address that I will be sending your service agreement to is _____?

The mailing address we will send your approval letters to is _____?

Perfect. Can you make your first payment today? What payment method will you be using credit, debit, or prepaid card?

Visa: Starts with 4

Master: 5

Discover: 6

AMEX: 3 and its 15 digits, 4-digit CVV in the front of the card.

And your billing address is the same one as your mailing address?

Have you ever signed an electronic document?

Ok, perfect go ahead and check your email, you will have an email that says E-sign from Student Solution Service.

COMPLIANCE Questions

• You are authorizing USA Student debt relief to complete your document preparation process to enroll

you into (The repayment Plan) by submitting your application. Correct?

• You understand that USA Student Debt Relief is a document preparation company that will help complete

the application of your loan forgiveness process which is not the Education Department and serves

only as professional consultants when it comes to your Federal Student Loans Correct?

• We will be in touch with you in the next 3 business days to finalize the submission of your application and to

make sure everything has been submitted to the Education Department to assure your approval process,

Correct?

• The payment schedule agreed on in the Service agreement indicates the payment dates on which the automatic drafts will be processed. Correct?

• You understand that any changes you wish to make on your application you must give us a call at least 3 days

ahead of time or send an email to info@usastudentdebtrelief.com. Correct?

***Do you have any questions or concerns at this time

Composite Exhibit L

Document 151-13 3200

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| From: | |
|----------|---------------------------------------|
| To: | Contact |
| Subject: | Account information |
| Date: | Thursday, January 16, 2025 4:44:56 PM |

Good afternoon I was recently verifying all my transactions and trying to make sure everything was up-to-date and I didn't notice that my student loan payments have stopped for some odd reason. I went to the webpage and saw something in regards a case that's ongoing. It's is everything ok with my account or what should I do?

| From: | |
|----------|---|
| То: | Contact |
| Subject: | student loan payments? |
| Date: | Wednesday, September 4, 2024 2:09:31 AM |

Hello I have reached out serval times. I do not want to my loan payment to get messed up I've tried calling the USA student loan programs number but none of them work. I've sent text they don't respond. Please will you contact me if I have the right person to get ahold of about the matter. Thank you ~

 From:
 Contact

 To:
 Contact

 Subject:
 Contact

 Date:
 Thursday, August 29, 2024 12:08:05 AM

Hello I'm responding to an email that I receive from USA student debt relief I am part of this paying monthly payment to pay off my debt is there something I should be concerned with? I do need to change my debit card on file

So I can continue to have monthly Payment paid towards My Loans please contact me as soon as possible



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| From: | |
|----------|--|
| To: | Contact |
| Subject: | |
| Date: | Thursday, December 12, 2024 8:06:05 AM |
| | |

Hi this is and I am trying to make a payment on my student loan debt

 From:
 Contact

 To:
 Contact

 Subject:
 Ioan

 Date:
 Thursday, September 5, 2024 7:43:57 PM

Hello,

Do you know who I should contact on how to pay my loan?



| From: | |
|-------|---------------------------------------|
| То: | Contact |
| Date: | Tuesday, September 3, 2024 7:47:06 AM |

Hello my name is **a sector of** and I have a few questions about the debt relief program I'm enrolled in for a while now ? I have a couple phone numbers of people to contact if I need help or have questions but none of them work all of a sudden can you please provide me with a correct phone number to where I can speak with a real person about my loan I do not wish to fall behind on my payments so I'm trying to get things in order ASAP Tank you for your help

| From: | |
|----------|--------------------------------------|
| To: | Contact |
| Subject: | My Student Loan Information |
| Date: | Tuesday, October 15, 2024 8:37:23 PM |

Recently I have noticed my usual montly payment for my student loan has not been withdrawn. I want to find out about it but seem to have misplaced any information regarding my student loan.

Can u please assist me with this?

I need to know who has my student loans and how to go about getting ahold of someone so I can be sure my loans do not go in to default.

Thank you for your time and help.

| From: | |
|----------|--------------------------------------|
| То: | Contact |
| Subject: | Need assistance with Student loan |
| Date: | Saturday, January 4, 2025 6:14:38 PM |

Good evening,

I revisit an email received in August of last year regarding Student loan. I didn't understand it and also didn't realize payments towards my student loan had stop as of June 2024. I need assistance regarding what I need to do. Please follow up at your earliest convenience. Thank you in advance

Yahoo Mail: Search, Organize, Conquer

Document 151-13 Filed 02/28/25 Page 10 of 10 PageID 3208

 From:
 Contact

 To:
 Contact

 Subject:
 Student Loans

 Date:
 Friday, August 30, 2024 10:54:08 AM

Greetings,

My name is **Sector 1**. For the past 2 years I've been a customer for Student Debt Relief Program. I received an email stating that there's a court case against them and I'm trying to reach out to them via phone and email, but it's been unsuccessful. What should I do? What is the next step? I don't want to have my loans in collection or miss any payment. Please advise.

Very Respectfully,



Composite Exhibit M

 From:
 Contact

 To:
 Contact

 Subject:
 Contact

 Date:
 Wednesday, September 4, 2024 7:35:58 AM

Hello, USA student debt relief set up arrangements with me to help me pay off my debt and I paid \$500 and it was a scam. Nothing I paid to them ever went to my loans and nor have I been able to contact them since. I'm out \$500 and still am dealing with all the debt that I thought I was paying on.



| From: | |
|----------|---------------------------------------|
| To: | Contact |
| Subject: | Allegations |
| Date: | Wednesday, August 28, 2024 9:57:17 PM |

Hello

I was coerced into believing that they would ensure my student loans be forgiven and they would charge me a monthly fee for administrative costs of maintaining my account for student loans debt forgiveness.

They however lied about my income and gained access to my student loans account through FAFSA.

Nothing ever changed with my student loans forgiveness as promised so I cancelled my card they had record of for the monthly payments and never did business with them again

I knew it was all too good to be true

Thank you

| Francis | |
|--------------|--------------------------------------|
| From: | |
| To: | Contact |
| Date: | Thursday, August 29, 2024 9:31:06 AM |
| Attachments: | Screenshot 20240829-090930.png |
| | Screenshot 20240829-090944.png |
| | Screenshot 20240829-090948.png |
| | Screenshot 20240829-091602.png |
| | Screenshot 20240829-092106-874.png |
| | Screenshot 20240829-091401.png |
| | Screenshot 20240829-091730.png |
| | Screenshot 20240829-091905.png |
| | Screenshot 20240829-090912.png |
| | Screenshot 20240829-091424.png |
| | Screenshot 20240829-090935.png |
| | Screenshot 20240829-091610.png |
| | Screenshot 20240829-090940.png |
| | Screenshot 20240829-091723.png |
| | Screenshot 20240829-090953.png |
| | Screenshot 20240829-091942.png |
| | Screenshot 20240829-091735.png |
| | Screenshot 20240829-091606.png |
| | Screenshot 20240829-091909.png |
| | |

Good morning.

I'm regards the email below, I paid 2 months for the quantity of \$102.80 as a payment plan for the debt relief for people who contacted me as working on Relief Debt Plans. Weeks later I received a call from someone regards of USA Debt Relief and I tell her that I paid two months for the plan to relieve the debt that I have and she tell that maybe someone make fraudulent mails and callings regarding as working with the program. Two weeks ago I received another from someone. In the message he said that this people are blocked because they doesn't know what happened. I didn't answer the calls but they still leave messages and I know they are fraud too. I lost my money thinking I paid 2 months of my loans debt. I hope some calls me back to the program is prefer spanish speaking. I attached prove of the fraude.

Thanks.



| From: | |
|-------|--------------------------------------|
| То: | Contact |
| Date: | Thursday, August 29, 2024 8:09:30 AM |

Students dept relief. I believe I was scammed can you please email me more about how to recover funds.

Document 151-14 3214

Filed 02/28/25 Page 6 of 21 PageID

From:ContactTo:ContactDate:Thursday, August 29, 2024 8:01:26 AM

| To whom it may concern, my name is | and I was scammed by USA student |
|------------------------------------|----------------------------------|
| debt relief | - |

| From: | |
|-------|---------------------------------------|
| То: | Contact |
| Date: | Wednesday, August 28, 2024 9:24:57 PM |

Hi there,

I am one of the students who has been contacted by USA student debt relief staff and was given all the promises having a relief from my student debt through the financial payment they have set up for me. In this agreement I had to pay five time \$88 and then \$8 every month until the student debt is cleared.

This agreement was signed in 2020.

I was expecting my payment would reduce substantially the debt.

However; I can see no change on the loan I owe still.

Thank you for contacting me

| From: | |
|-------|------------------------------------|
| То: | Contact |
| Date: | Friday, August 23, 2024 1:48:50 PM |

Hi, I believe I was scammed by usastudentdebtrelief and wanted to know what the best course of action would be.

| From: | |
|-------|---------------------------------------|
| To: | Contact |
| Date: | Thursday, August 29, 2024 10:15:14 AM |

Good evening

That is correct you found my information because they that company from USA Debts Consolidation Relief contacted me in November 2019 saying that I qualified to eliminate my debt. They put a penalty of \$150 on me for almost three years until I couldn't pay anymore due to a car accident that almost cost me my life. But in the end my loan was never eliminated nor was there any change. Thank you very much for the information. Now I understand why there was never a change regarding my debt.



Document 151-14 Filed 02/28/25 Page 10 of 21 PageID 3218

| From: | |
|----------|---|
| To: | Contact |
| Subject: | My experience with Student Debt Relief |
| Date: | Thursday, September 5, 2024 10:10:29 PM |

I was charged \$250.00 to start then continued to charge my bank card 100.00 a month with absolutely nothing to benefit me for month. I had to cjange my card to stop! Then I was threatened by phone calls and the process continued with the next card. Again absolutely no benefit again!! So on the third tome I blocked and spamed emails until it stopped. Thousands of dollars that could have just as well been paid towards my loans.

| From: | |
|----------|--|
| To: | Contact |
| Subject: | My Experience With USA Student Debt Relief |
| Date: | Friday, August 30, 2024 10:12:27 AM |

Hello,

My name is **series of** and I am a student at Florida International University. I have a lot of debt because of my time attending Ringling College of Art & Design, a private art college where I had very bad experiences at. I was desperate to get rid of my debt.

USA Student Debt Relief called me out of the blue one day and told me they could help me get rid of my debt completely. I don't know how they got my information. I had them speak to my mother, who only speaks Spanish. They promised her the same thing they promised me. They had us pay some sort of hefty fee for their services and they signed us up for some sort of income-driven payment program that I later found out I could have applied to myself for free.

I've also been paying around 18 dollars monthly for around 1.5 years for their continued "services" in "managing my debt."

I started getting suspicious when I looked them up and found people calling them a scam.

I was planning to call them and ask them what exactly I was paying 18 dollars monthly for when I received an email from you guys.

Just wanted to share my experience. Hope this helps.

If possible, please let me know what my next steps should be after this.

Thank you,

Document 151-14

Filed 02/28/25

PageID 3220

From: To: Contact Subject: Question Wednesday, September 11, 2024 3:00:27 PM Date:

Hi,

I am writing regarding the email sent to me pertaining the company that claimed to get me student loan forgiveness. When I was contacted by them, they got into both of my email accounts, and, also, had access to my student loan accounts. As soon as I saw what they were doing, I stopped the process and contacted Navient, to ask about the veracity of this company's claims. I was told that the company did not have any authority to get student loans forgiven, and, therefore, should stop any process I had initiated. I even wrote the FBI to see if this company was acting fraudulently, but, never got a response. This happened, approximately, two years ago.

I took the precautions indicated by Navient, and although, I was not seeing any online activity with my accounts, I had to constantly block the barrage of phone calls I was getting from different phone numbers, all associated with this company.

Now, I am receiving this email from you, confirming what I suspected. I did not send them any money, but, still wonder if they could use my email accounts or Navient account, soon to become property of Mohela, and, would like to know if there is anything I should do, related to the info sent, or, can I relax and trust that my information is not in jeopardy.

Thank you,

Document 151-14 Filed 02/28/25 PageID 3221

Page 13 of 21

| From: | |
|----------|---|
| То: | Contact |
| Subject: | Reporting Scam Involvement from USA Student Debt Relief |
| Date: | Friday, September 13, 2024 11:33:10 AM |

Hello,

To whom it may concern,

My name is **sector and**, I was victim of fraud/scam from the USA Student Debt relief or so they called themselves that. I would be happy to help out anyway I can in this case, because I don't want that for others to go through the same thing I went through.

Please reach to me with any questions you may have.

Thank you!

Document 151-14 PageID 3222

Filed 02/28/25

From:ContactTo:ContactSubject:So what now?Date:Friday, August 30, 2024 1:29:43 AM

I never thought this would have happen to me. This program came in a time of need. This was company manipulated so people into thinking this was a resource to help people who wanted to do right and pay there student loans and do it a way that was affordable. This is absolutely insane. Iv been with this program for three years. Soo what do we do now? I'll call the place that I owe the money to of course cause that my responsibility to pay the money back. But what about the money I gave to these people. I had my doubts so many times and have called a few time over the past three years but they had me so convinced that this was the way to go. I'm struggling in this economy, and I was trying to do right. So what now for the people who were effected by this?

Document 151-14 PageID 3223

Filed 02/28/25

 From:
 Contact

 To:
 Contact

 Subject:
 Student debt relief

 Date:
 Thursday, September 12, 2024 12:46:10 PM

I paid \$500 plus \$19 month for maybe 4 months to learn they transferred my debt to another lender without deducting payment or resolving student debt. Sent from iPhone Document 151-14 Filed 02/28/25 Pa PageID 3224

Page 16 of 21

From:ContactTo:ContactSubject:Students loanDate:Friday, August 30, 2024 7:25:27 AM

I was scammed out of thousands of dollars

Document 151-14 Filed 02/28/25 Page 17 of 21 PageID 3225

| From: | |
|----------|---------------------------------------|
| То: | Contact |
| Subject: | USA Student Debt Relief Receivership |
| Date: | Tuesday, October 29, 2024 11:47:29 AM |

Hello, My name is **a second second** and I was a victim of the USA Student Debt Relief scam back in august of 2023.

This email is to provide my experience and details on how I was scammed.

I was contacted in August of 2023 by a man who went by the name of Adam Taylor (adam.t@usastudentdebtrelief.com) who claimed to be a case manager interested in proceeding with my applications for student debt relief. He asked me to provide a code sent to my cell phone via text message which I did not realize was a "forgot password" code to access my account.

He then led me to believe he was official by reading my personal information such as my SSN to me to confirm and stated he was setting me up on an income driven forgiveness program, asking me to provide my past 3 weeks of pay stubs. After providing said information, Adam Taylor stated he would set me up to pay \$110.00 via my debit card for 6 months before lowering the payments to \$19.00/month until the threshold was met to have my remaining balance forgiven (I had owed \$18,816.00 at the time I was contacted). After completing the 6 months of \$110.00 payments and confirming I would only pay the \$19.00 then onward, I stopped seeing payments being taken out after 6 more months and any calls or emails sent to Adam were not answered or replied to.

I then went to their website to investigate and discovered the legal notice and actions taken against them for scams. After reading this I immediately tried to log into my FAFSA account only to realize my account information wasn't correct. I contacted customer support and discovered my email to log in had been changed to an address I did not recognize. I quickly asked to have the email changed back to my old account and logged in to discover additional loans amounting to \$13,357.00 had been taken out under my name. I then spent the next several weeks contacting my bank, student loan servicer, and Identitytheft.gov to file for Identitytheft and Fraud. My bank unfortunately could not do anything to refund the \$774.00 I paid USA Student Debt Relief over the course of the year due to their policies and as of 10/7/2024 I will have sent my Loan Discharge Application to EDFinancial in hopes of having the loan of \$13,357.00 taken off of my account.

I plan on having my personal information changed as I fix the damage that has been done and hope that this helps with the case against USA Student Debt Relief. I don't know if this will help me get any of my money back but if I can provide any more information or if you can help me in any way please let me know.



| From: | |
|----------|---|
| To: | <u>Contact</u> |
| Subject: | USA Student Debt Relief |
| Date: | Thursday, September 26, 2024 1:52:31 PM |

Hello,

I would like to speak with someone about my experiences with USA Student Debt Relief because they made misleading promises and claims about the forgiveness of my student loan debt.

I hope to be in touch with someone soon!

Thank you,



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PageID 3227

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From: To: Contact Subject: Date:

USA Student Debt Thursday, August 29, 2024 10:19:58 AM

My name is

am from San Juan, PR. and like thousands of people I was scammed, misled, and hurt by the staff at USA Student Debt Relief. Douglas R. Goodman contacted me and claimed that he was an employee of the United States Department of Education. They collected my money and debited it monthly from my bank account. To Forgive my students loans. How can I get my money back?

For more information that may help you, you can contact me at My mailing address is PageID 3228

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Thanks for the alert and information.

cordially,

Obtener <u>Outlook</u> <u>para iOS</u>

Case 8:24-cv-01626-KKM-AAS

Document 151-14 PageID 3229

Filed 02/28/25

Page 21 of 21

 From:
 Contact

 To:
 Contact

 Subject:
 What to do if I get Affected

 Date:
 Wednesday, September 4, 2024 5:31:10 PM

Hi,

I just came across all the scam and i formation these people has done called "USA Student Debt Relief". Me and my husband had been paying this fake agency since 2021 and i was curious why I haven't received any notification or any calls about my payment I haven't seen any more payments taken out and am super worried. What should I do now and how can I get a hold of my actual loan borrowers? They have ny social security number and all my information

Please I need help ASAP

Kindly,



Composite Exhibit N

 From:
 Juan Rojas <jayrojas423@gmail.com>

 To:
 Doug Goodman <doug@start-connecting.com>, Doris Goodman <dorisegman1@gmail.com>

Date: Mon, 15 Jan 2024 13:49:46 -0500

Attachments: Instructions on what to do for a total of 60 reviews in which 20 will be for trust pilot.docx (55.42 kB)

Good afternoon Doug and Doris,

Please review the text written by me and make any appropriate changes in regards to grammar or spelling errors. Let me know if you have any questions or concerns and have an excellent afternoon.

Cordially,

Juan Sebastian Rojas Jayrojas423@gmail.com *Cel 3188234462* Instructions on what to do for a total of 60 reviews in which 20 will be for trust pilot, 20 for BBB and another 20 for Google. Keep in mind these reviews must be done periodically and gradually over a 90-day period.

- 1. There are 3 sites in which we need to post these reviews.
 - i) https://www.trustpilot.com/search?query=usa+student+debt+relief
 - ii) <u>https://www.bbb.org/us/fl/sarasota/profile/student-loan-services/usa-student-debt-relief-0653-90400955</u>
 - iii) <u>https://g.co/kgs/Gzxehjv</u>

Reviews:

- 1) "They helped out in resolving my student loan situation, payments are now manageable."
- 2) "Great service and they know what they are talking about".
- 3) "I had horrible credit in the past but now I can finally start getting things back in order with reasonable payments each month".
- 4) "Needed someone like the agent I spoke with definitely Steven is a great help in dealing with this situation and getting it under control".
- 5) "Incredible information was provided for me when payments started again. I needed to know what options were available for me. Thank guys!"
- 6) "I was looking for options since the student loans have been something, I have not been able to cope with in the past but finally understood what has to be done."
- 7) Excellent service and very effective.
- 8) Great customer service and answered all my questions.
- 9) Have been in contact with Mr. Richard Gray and all my paperwork has been submitted with proof, very content with the way they do things.
- 10) Satisfied with the way they handled my student loans since I was clueless on the options which were provided. Thank you very much for the assistance.

| From: | Case Jan Rojas < jayrojas 423@gmail.com> on behalf_95 Juan Rojas < jayrojas 423@gmail.com> 3233 | Filed 02/28/25 | Page 4 of 9 PageID |
|---------|--|--|--------------------|
| Sent: | Monday, January 15, 2024 11:22 AM | | |
| To: | Doug Goodman <doug@start-connecting.com></doug@start-connecting.com> | | |
| Cc: | John Rojas <johnr@usastudentdebtrelief.com>; dori</johnr@usastudentdebtrelief.com> | isegman <dorisegma< th=""><th>an@aol.com></th></dorisegma<> | an@aol.com> |
| Subject | Re: Testimonials | | |

Great feedback! Thanks. Now jus need to pay to have the people post those on the sites I sent.

On Mon, 15 Jan 2024 at 5:20 PM Doug Goodman <<u>doug@start-connecting.com</u>> wrote:

Sebi

The first set includes the testimonials you sent.

The second set includes revisions to the first testimonials from clarity and grammatical corrections.

Let me know what you think.

1) "They helped out in resolving my student loan situation, payments are now manageable."

2) "Great service and they know what they are talking about."

3) "I had horrible credit in the past but now I can finally get things back in order with reasonable payments each month."

4) "Needed someone like the agent I spoke with definitely Steven is a great help in dealing with this situation and getting it under control."

5) "Incredible information was provided for me when payments started again. I needed to know what options were available for me. Thanks guys!"

6) "I was looking for options since the student loans have been something I have not been able to cope with in the past but finally understood what has to be done."

7) Excellent service and very effective.

8) Great customer service and answered all my questions.

9) Have been in contact with Mr. Richard Gray and all my paperwork has been submitted with proof, very content with the way they do things.

10) Satisfied with the way they handled my student loans since I was clueless on the options which were provided. Thank you very much for the assistance.

1) "They helped resolve my student loan situation. The payments are now manageable."

2) "Great service and they know what they are talking about"

3) "I had horrible credit in the past, but now it is much better and I can finally get things back in order with reasonable payments each month."

4) "I needed someone like the agent I spoke with. Steven has definitely been a great help in dealing with this situation and getting it under control."

5) "Valuable information was provided to me so payments could start again. I needed to know what options were available for me. Thanks guys!"

6) as was looking for options since the student loans have been something bays not been able to cope with in the past. I finally understood what has to be done."

7) "They provide excellent service and are very effective."

8) "They offer great customer service and answered all my questions."

9) "I have been in contact with Mr. Richard Gray. All my paperwork has been submitted with proof. I am very content with the way they do things."

10) "I am very satisfied with the way they handled my student loans. Prior to them I was clueless on the options which were provided. Thank you very much for the assistance."

Document 151-15 3235

Short Message Report

| Conversations: 1 | Participants: 3 |
|--------------------|-----------------------|
| Total Messages: 35 | Date Range: 7/10/2024 |

Outline of Conversations



mpdm-andrew.w--jeff.w744--richard.g-1 • 35 messages on 7/10/2024 • Andrew Walker (andrew.w@startconnecting.co) • Jason Rivera (Richard Gray) (richard.g@startconnecting.co) • Jeremy Cooper (jeff.w@startconnecting.co)

Document 151-15 3236 Filed 02/28/25 Page 7 of 9 PageID Case 8:24-cv-01626-KKM-AAS

Messages in chronological order (times are shown in GMT +00:00)

| | mpdm-andrew.wjeff.w744richard.g-1 | |
|----|--|---|
| AW | Andrew Walker (andrew.w@startconnecting.co) <https: 110428840293028852281="" contrib="" dufre<br="" maps="" reviews?hl="en-GB Shelby" www.google.com="">4 reviews • 0 photos 4 hours ago NEW terrible communication, I have been trying to get in contact with somebody to help me with my acco email or phone call back.Like 3 months I have been trying. When I do call I get a lady on the phone answer my questions, she only redirects the call to which I get no where. Don't bother with them. If actually see GOOD results I will update. Contributions by Shelby DuFresne</https:> | ount and I never get a who cannot ever |
| | 66 Contributions | |
| AW | Andrew Walker (andrew.w@startconnecting.co) this is the claim | 7/10/2024, 6:34 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) Greetings Mrs. DuFresne | 7/10/2024, 6:34 PM |
| | We would like first to apologize for your negative experience. We have been trying to contact you for the last month without any luck. Please give us a callback to voice mails left or to the email sent so we can update you on your case. As expressed in the effecti had, your application is current and going as explained by your Case Manager. We will continue our attempts to contact you, please check your voice mail and email. Please feel f of our service lines and channels, you can find all of these in our website. As always, our main purp safe. | ve contacts we have ree to contact us to any |
| AW | Andrew Walker (andrew.w@startconnecting.co) please check my response and let me know | 7/10/2024, 6:34 PM |
| JW | Jeremy Cooper (jeff.w@startconnecting.co) looks good sr 🙌 1 • Andrew Walker (andrew.w@startconnecting.co) | 7/10/2024, 6:36 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) perra hpta esa | 7/10/2024, 6:36 PM |
| JW | Jeremy Cooper (jeff.w@startconnecting.co) shes crazy lol | 7/10/2024, 6:37 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) Excellent service! With all the recent changes to the programs I felt totally lost. Case Manager was really patient and possible benefits that could be obtained. Thank you very much! | 7/10/2024, 7:54 PM explained all the |
| AW | Andrew Walker (andrew.w@startconnecting.co) Please check | 7/10/2024, 7:54 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Perfect sir | 7/10/2024, 7:55 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) should we add a case mangers name Like Amanda García? | 7/10/2024, 7:56 PM |
| | | |

| Ca | | Page 8 of 9 PageID |
|----|---|---|
| RG | 3237 Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Or Valerie G | 7/10/2024, 7:56 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) I dont think so and let me tell you why and you more than everybody will understand | 7/10/2024, 7:56 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) ok cool | 7/10/2024, 7:57 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) if we give a name, they will insult them in all of our possible reviews | 7/10/2024, 7:57 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) like Mrs Bosswell | 7/10/2024, 7:57 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) </td <td>7/10/2024, 7:57 PM</td> | 7/10/2024, 7:57 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) and maybe, just maybe, if a client sees her name in a review will use it | 7/10/2024, 7:57 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) That fen bitch | 7/10/2024, 7:57 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) so i thnk is better not to | 7/10/2024, 7:57 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) buuuuuuuut | 7/10/2024, 7:57 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) and this is a big BUT | 7/10/2024, 7:57 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) Sebastian does uses names of agents | 7/10/2024, 7:58 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) so, we can ask him what he thinks | 7/10/2024, 7:58 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) yes sir | 7/10/2024, 7:59 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) Thanks to their call and the information provided, I realized that I'm entitled to a full discharge lots of dollars in interests, but many years of struggle. | 7/10/2024, 8:09 PM e. This will not only save me |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) Thanks to their assistance and the information provided, I realized that I'm entitled to a full di save me lots of money in interests, but many years of struggle. in 1 • Andrew Walker (andrew.w@startconnecting.co) | 7/10/2024, 8:13 PM scharge. This will not only |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) I would only change that | 7/10/2024, 8:13 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) I was really worried because I felt there was no progress on my account. I called and a Custor all the timeframes and follow up they are doing, confirmed that everything was on track and t | |

Case 8:24-cv-01626-KKM-AAS Document 151-15 Filed 02/28/25 Page 9 of 9 PageID

3238

reported via email with all the proper documentation. I now feel safe and in good hands.

| AW | Andrew Walker (andrew.w@startconnecting.co) o mejor, progress on my application o process,, account tal vez no | 7/10/2024, 8:32 PM |
|----|---|--|
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) progress on my application | 7/10/2024, 8:33 PM |
| RG | Jason Rivera (Richard Gray) (richard.g@startconnecting.co) I think would be better sir | 7/10/2024, 8:33 PM |
| AW | Andrew Walker (andrew.w@startconnecting.co) *Review 1* Excellent service! With all the recent changes to the programs I felt totally lost. Case Manager was really patient and e possible benefits that could be obtained. Thank you very much! | 7/10/2024, 8:39 PM xplained all the |
| | *Review 2* Thanks to their assistance and the information provided, I realized that I'm entitled to a full discharge save me lots of money in interests, but many years of struggle. | e. This will not only |
| | *Review 3* I was really worried because I felt there was no progress on my application. I called and a Customer | Service agent |

explained all the timeframes and follow up they are doing, confirmed that everything was on track and that every step of the way is reported via email with all the proper documentation. I now feel safe and in good hands. AW Andrew Walker (andrew.w@startconnecting.co) 7/10/2024, 9:56 PM

U00009432 reventa de phillip, el le ofrece el SAVE (porque en FSA aparece en IBR) pero dos notas abajo veran la recert a SAVE hasta el 2025 (en el Lender). No se si el PSLF es efectivamente nuevo y ahi habria beneficio. En caso contrario, por favor revisen la llamada uge puede ser para problemas

:saluting_face: 1 • Jason Rivera (Richard Gray) (richard.g@startconnecting.co)

Andrew Walker (andrew.w@startconnecting.co) AW

7/10/2024, 9:58 PM

E188862 veo nota de valerie de fixed, por favor responden entonces al correo diciendo cual fue el fix que no dejo nada en la nota

Exhibit O

| From: | Doug Goodman <doug@start-connecting.com></doug@start-connecting.com> |
|-------|---|
| To: | Laura Sanchez <laurass@usastudentdebtrelief.com></laurass@usastudentdebtrelief.com> |
| Cc: | John Rojas <johnr@usastudentdebtrelief.com>, dorisegman1@gmail.com</johnr@usastudentdebtrelief.com> |
| Date: | Thu, 06 Jun 2019 12:21:23 -0400 |

Congratulations!

Your Itellas® account was successfully activated. You can now start placing calls by dialing one of our access numbers.

In order to access your account online, please Log In to the Customer Portal. If you need Support, you can email us at <u>support@itellas.com</u>, or open a Support Ticket from inside the Portal.

Remember: All sales are final. If you wish to close your account, please do so via the website, after logging in. There is a link at the bottom of every page which will allow you to do so.

Thanks again for joining Itellas!

Used Doris Goodman <u>DorisEGman1@gmail.com</u> 941-957-8305 (Doris' number)

Pin 941-479-9409 to call from

On Thu, Jun 6, 2019 at 11:36 AM Laura Sanchez <<u>laurass@usastudentdebtrelief.com</u>> wrote:

Hi, Douglas.

Thank you for keeping me posted. Let's use Mrs. Doris' info, nothing related to any businesses.

| Business Name (Optional) NOTHING HERE |
|--|
| First Name |
| Last Name |
| Billing Address |
| City |
| State |
| Zip |
| Contact Phone |
| Email Address |
| PIN |
| Confirm PIN |

3241 Your Service Phones

Document 151-16

Please specify phone numbers from which you wish to call Itellas. Note that changing these numbers later can result in fees. Please be sure of these numbers before submitting.

Service Phone #1 MY NUMBER: 941-479-9409

Verification (What is this?)

Please choose what type of phone verification you want to use.

Text me with a code

Call me with a code THIS OPTION

Should you have any other questions, let me know.

Thanks again!

Kind regards,



LAURA SANCHEZ Processing Manager Phone: (877) 871-6116 Ext. 109 Direct: (941) 479-9409 Email: laurass@usastudentdebtrelief.com www.usastudentdebtrelief.com

IMPORTANT INFORMATION: This email is intended only for the person(s) named in the message header. This message (including any attachments) may contain confidential, proprietary, privileged and/or private information exempt from disclosure under applicable law. The information is intended to be for the use of the individual or entity designated above. If you are not the intended recipient of this message, please, notify the sender immediately, and delete the message and any attachments. Any disclosure, reproduction, distribution or other use of this message or any attachments by an individual or entity other than the intended recipient is prohibited.

De: Doug Goodman [mailto:<u>doug@start-connecting.com</u>] Enviado el: June 06, 2019 10:23 AM Para: Laura Sanchez <<u>laurass@usastudentdebtrelief.com</u>> Asunto: Re: Welcome to SpoofCard We are filling out the application for Itellas. Should we put it under Doris's name to avoid the problems we had with Spoffcard? or doesn't it matter here. Please look at the question on service phone numbers... what should we put there and the type of verification?

| Business Name (Optional) |
|--------------------------|
| First Name |
| |
| Last Name |
| Billing Address |
| |
| City |
| State |
| Zip |
| |
| Contact Phone |
| Email Address |
| |
| PIN |
| Confirm PIN |

Your Service Phones

Please specify phone numbers from which you wish to call Itellas. Note that changing these numbers later can result in fees. Please be sure of these numbers before submitting.

Service Phone #1

Verification (What is this?)

Please choose what type of phone verification you want to use.

Text me with a code

Call me with a code

On Wed, Jun 5, 2019 at 11:15 AM Laura Sanchez <<u>laurass@usastudentdebtrelief.com</u>> wrote:

Gm, Douglas. Hope you're doing well. I'm forwarding you Jackson's email with the link to the other Spoof calling website: <u>http://www.itellas.com/</u>

Thank you!

Kind regards,



LAURA SANCHEZ Processing Manager Phone: (877) 871-6116 Ext. 109 Direct: (941) 479-9409 Email: laurass@usastudentdebtrelief.com www.usastudentdebtrelief.com

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De: John Rojas [mailto:johnr@usastudentdebtrelief.com] Enviado el: June 03, 2019 9:51 AM Para: 'Laura Sanchez' <laurass@usastudentdebtrelief.com>; 'Doug Goodman' <doug@start-connecting.com>; 'James Scott' <jamess@usastudentdebtrelief.com> **Asunto:** RE: Welcome to SpoofCard

Hey Doug,

Good morning; currently Laura has a second option similar to spoof card. The link is http://www.itellas.com/

Please look into it so that she can get started on her work.

Kindly,



JOHN ROJAS General Manager Phone: (877) 871-6116 Ext. 105 Direct: (941) 479-9405 Email: johnr@usastudentdebtrelief.com www.usastudentdebtrelief.com

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attachments. Any disclosure, reproduction distribution or other use of this message or any attachments by an individual or entity other than the intended recipient is prohibited. 3244

From: Laura Sanchez <<u>laurass@usastudentdebtrelief.com</u>> Sent: Monday, June 03, 2019 9:51 AM To: 'Doug Goodman' <<u>doug@start-connecting.com</u>>; 'John Rojas' <<u>JohnR@usastudentdebtrelief.com</u>>; 'James Scott' <<u>iamess@usastudentdebtrelief.com</u>> Subject: RE: Welcome to SpoofCard

Good morning, team.

Thank you, Douglas. I just logged into the new SpoofCard account and it seems to be having the same issue as the first one... The \$25.45 payment was refunded.

Today I'll show Jackson a few alternatives to SpoofCard and we'll keep you posted.

Thanks again and have an excellent week!

Payment Transactions

| Billing Details | Total | Status |
|---|--------------------|----------|
| ••••• 9579 | \$25.45 | APPROVED |
| Doris GoodmanMay 31, 2019 at 3:42 PM | | |
| Refund | \$25.45 | APPROVED |
| May 31, 2019 at 3:47 PM | | |

Kind regards,



LAURA SANCHEZ -01626-KKM-AAS Document 151-16 Processing Manager 3245 Phone: (877) 871-6116 Ext. 109 Direct: (941) 479-9409 Email: laurass@usastudentdebtrelief.com www.usastudentdebtrelief.com

Filed 02/28/25 Page 7 of 9 PageID

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De: Doug Goodman [<u>mailto:doug@start-connecting.com</u>] Enviado el: May 31, 2019 4:04 PM Para: John Rojas <<u>JohnR@usastudentdebtrelief.com</u>>; James Scott <<u>jamess@usastudentdebtrelief.com</u>>; Laura Sanchez <<u>laurass@usastudentdebtrelief.com</u>> Asunto: Fwd: Welcome to SpoofCard

We set up an account for SpoofCard.... purchased the 160 credits and it should be set to go (the money was pulled from the bank account and SpoofCard sent us a confirming email,, shown below).

the phone we used was Doris' 941-957-8305

email was dorisegman@aol.com

password was 1234

------ Forwarded message ------From: <<u>dorisegman@aol.com</u>> Date: Fri, May 31, 2019 at 5:02 PM Subject: Fwd: Welcome to SpoofCard To: <<u>doug@start-connecting.com</u>>

-----Original Message-----From: support <<u>support@spoofcard.com</u>> To: Doris Goodman <<u>dorisegman@aol.com</u>> Sent: Fri, May 31, 2019 4:42 pm Subject: Welcome to SpoofCard

Welcome To SpoofCard!

Doris,

Thank you for getting started with SpoofCard, the world's leader in Caller ID spoofing and anonymous texting!

You have successfully purchased the following amount:

160 SpoofCard credits

Your Phone Number: (941) 957-8305

Your Security PIN:

Using SpoofCard

You can make spoof calls and send spoof texts through your online account by clicking here.

(For easiest access, be sure to call from (941) 957-8305)

Get Our App

SpoofCard is available in the App Store and Google Play Store! Download it today and bring the power of SpoofCard with you, wherever you go.

Need Help?

To view our frequently asked questions or chat with our support team, visit http://www.spoofcard.com/help. We're here to help, so please don't hesitate to contact us! Sincerely,

The SpoofCard Team

--

Document 151-16 3247

Filed 02/28/25 Page 9 of 9 PageID

Exhibit P

Re: Message from John Rojas Document 151-17 Filed 02/28/25 Page 2 of 4 PageID 3249

| From: | Chris Novic <chris@magnifypayments.com></chris@magnifypayments.com> |
|--------------|---|
| То: | Doug Goodman <doug@start-connecting.com>, Dan DeFazio <dan@magnifypayments.com></dan@magnifypayments.com></doug@start-connecting.com> |
| Cc: | Doris Goodman <dorisegman1@gmail.com>, Juan Rojas <jayrojas423@gmail.com></jayrojas423@gmail.com></dorisegman1@gmail.com> |
| Date: | Tue, 02 Apr 2024 16:50:12 -0400 |
| Attachments: | USA SDR CB.xlsx (26.16 kB) |
| Doug, | |

PayArc confirmed again that the funds have been released.

I reached out to EMS about increasing your processing volume. I requested an increase from \$150k to \$250k. I am not sure if they will increase to \$250k, but it doesn't hurt to ask.

I have not reached out to PayArc for a volume increase. The reason being is that I have some concern with your chargebacks at PayArc. What concerns me is the number of transactions that are flagged as Fraud. Please see the attached report. Most of the chargebacks that you received are flagged as fraud transactions. This is what led to your Maverick and Cliq merchants accounts to be closed. What seems to be going on here? When I asked you this in the past you pointed the finger to old employees. Those employees are no longer working for you and have not been around since the PayArc MID was opened. I'm not sure if there are deceptive sales practices going on and your tele sales reps are lying to the customers to close the deal or what the deal is, but you really need to get your arms around this and fast before your current accounts are closed. If you have too much fraud on your accounts, you run the risk of being placed on the TMF/MATCH list. When this happens you, your business and any associates (spouses included) of the business are essentially blacklisted from opening a merchant account for 5years.

I do think that your Disputifier account that you opened will help you, but you need to take a serious look at what is leading to all of the fraudulent transaction on your accounts ASAP.

Let me know if you have any questions.

Regards,

3250

7 Filed 02/28/25 Page 3 of 4 PageID

Chris Novic Chief Executive Officer Magnify Payments Cell: 412.612.5979 Fax: 866.687.6777

www.magnifypayments.com



From: Doug Goodman <doug@start-connecting.com>
Date: Monday, April 1, 2024 at 9:10 AM
To: Dan DeFazio <dan@magnifypayments.com>, Chris Novic <chris@magnifypayments.com>
Cc: Doris Goodman <DorisEGman1@gmail.com>, Juan Rojas <jayrojas423@gmail.com>
Subject: Message from John Rojas

Dan and Chris

Thank you for all the help you are providing to release those held funds.

Getting those **funds released** and adding a **third merchant account** account are critical to sustaining our growth, as we had to withhold and lost funds at the end of last month because of our capacity limit.

Please see the email below from John Rojas explaining the critical and urgent situation we face with only two merchant banks... or to increase the capacity of those two merchant accounts.

Thanks

Doug

------ Forwarded message ------From: Juan Rojas <<u>jayrojas423@gmail.com</u>> Date: Sat, Mar 30, 2024 at 3:25 PM Subject: Email to forward to Dan at Magnify payments. To: Doug Goodman <<u>doug@start-connecting.com</u>>, Doris Goodman <<u>dorisegman1@gmail.com</u>>

Good afternoon,

This is a crucial moment for this company since we are very low on cash flow and I have 65 employees approximately in Cali to take care of. We have been doing student loans since 2019 and we wish to continue doing so. In reality we have a huge issue.

1. We need money and we have a processing limit of approximately 275k monthly. We have over 400 payments which failed on the 29th and 30th because we have a processing limit below the 350K which is what we currently need for this month and the following month (April 2024)

2. All payments for yesterday, today and tomorrow will be rescheduled approximately 50k in USD, BUT we

will be affected because a lot of these payments will have already spent the funds from the 29th 30th and 31st by the first of the month. Realistically I think we will recover 25-30k on Monday and the other 20 K lost because of this processing issue will have to be rescheduled for April or lost.

3. I am sending screenshots of the error on both Lead trac and on the NMI processing gateway. We definitely need an increase in the processing volume needed for us to continue doing business. We will be out of business if we don't solve this quickly and efficiently, here we have made the 300k mark every month and last month we did not get to that point but we knew we needed to increase the amount since last month and nothing got done. We still have 2 merchants since we lost 2 of them, and we need either a third one urgently or an increase on one of the two, maybe EMS can increase to 200 k per month or Pay Arc to 150K per month for now.

Cordially,

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Juan Sebastian Rojas Jayrojas423@gmail.com *Cel 3188234462*

Exhibit Q

Re: DFP1 and USA Student Debt Relief 3253

Filed 02/28/25 Page 2 of 5 PageID

| Juan Rojas <jayrojas423@gmail.com></jayrojas423@gmail.com> |
|--|
| Doug Goodman <doug@start-connecting.com></doug@start-connecting.com> |
| Wed, 29 Mar 2023 00:00:09 -0400 |
| |

Doug,

He does not need to know any of our system or how it works, basically we are established in florida and that is it. Do not give these people ammunition and hire a lawyer who knows what we actually are obligated to send and what nots.

Nothing good will come from this guy, all databases I asked to have any CA residents removed so if the problem is with one particular CA resident then we can refund them, if it becomes where this is more than one person in particular there could be the cause. The idea is to stop doing business in CA and to give this man assurance that we are not doing anything that harms the consumer in the State of California.

Do not give him any info Doug about Cali or anything he does not need to know if we have nearshore or offshore offices, I think any lawyer will charge us a monthly fee of maybe \$2,500 to \$5,0000 just for retainers and to guide us in what info we should give and what info we are not obligated by law to give which could harm us.

Please speak with several attorneys in regards to this and find one that can work with a monthly fee of up to 5k (This does not include fighting any case obviously but just legal counsel).

Cordially,

Do not send them any Financial statements. Let's see if we can just refund whoever complained 100%, if the angle is to attack us then we need to be fully ready for any legal action taken against us and we do need a lawyer who comprehends this type of law and any consumer violations or complaints.

On Tue, Mar 28, 2023 at 7:48 PM Doug Goodman < doug@start-connecting.com > wrote:

------Forwarded message ------From: **Doug Goodman** <<u>doug@start-connecting.com</u>> Date: Tue, Mar 28, 2023 at 12:55 PM Subject: Fwd: DFPI and USA Student Debt Relief To: John Rojas <<u>JohnR@usastudentdebtrelief.com</u>>

Sebi

Their attorney responded. I will speak with him tomorrow afternoon at 3PM PST.

Any thoughts you have are very welcomed.

Doug

------ Forwarded message ------From: **Doug Goodman** <<u>doug@start-connecting.com</u>> Date: Tue, Mar 28, 2023 at 12:52 PM Subject: Re: USA Student Debt Relief To: <<u>Affi.Eghbaldari@dfpi.ca.gov</u>> Mr Eghbaldari

Thank you very much for responding to my email and getting back.

Tomorrow, Wednesday, will work very well. I will call you at 3PM PST.

Regards

Doug Goodman

On Tue, Mar 28, 2023 at 12:31 PM Eghbaldari, Affi@DFPI <<u>Affi.Eghbaldari@dfpi.ca.gov</u>> wrote:

Dear Mr. Goodman,

I am an attorney with the California Department of Financial Protection and Innovation.

How much extension do you need? Are you available today or tomorrow after 2:30pm PST (5:30 PM EST) to discuss your request?

Best regards,

Affi Eghbaldari

Senior Counsel, Enforcement Division

California Department of Financial Protection & Innovation

1455 Frazee Road, Suite 315

San Diego, CA 92108

affi.eghbaldari@dfpi.ca.gov

(619) 946-3312 | www.dfpi.ca.gov

Mr. George Johnson

Department of Financial Protection and Innovation

1455 Freeze Road, Suite 315

San Diego CA 92108

Re: USA Student Debt Relief, Douglas R Goodman

Mr. Johnson

I am writing in regards to a **Subpoena Duces Tecum** document you sent our company. It is dated March 1, 2023. It was delivered on 3/8/23. However, early on 3/8, my wife and I left on vacation for Portugal and Spain. We returned on 3/19.

I then sent the file to our company management. Our company is based out of Cali, Colombia where all of our managers and employees reside and operate. I am the only member in the United States, being in Sarasota Florida, and coordinate working with the merchant banks who process customer payments.

The focus of our business is to assist student loan holders to refinance their loans through the US Department of Education.

Most of our customers are based on the US East Coast and Puerto Rico.

We do very little business in California or the western states.

We have a very customer-oriented focus. Any customer who is not satisfied with the services we provided is entitled to have all of the fees they paid our company returned to them (other than what was already repaid to the Department of Education).

To obtain all of the documents you are seeking will take a major effort and time in Colombia and probably require translating many documents.

Please let me know the purpose of your probe and if there is a way to expedite it and provide a time extension.

Lt there is a time we can discuss this by phone, please let me know Case 8:24-CV-01626-KKM-AAS Document 151-18 Filed 02/28/25 Page 5 of 5 PageID 3256

Thank you for all your assistance.

Doug Goodman

doug@start-connecting.com

(941) 587-7966

1412 Pine Bay Drive

Sarasota FL 34231

CONFIDENTIALITY NOTICE: This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

Juan Sebastian Rojas Jayrojas423@gmail.com *Cel 3188234462*

Composite Exhibit R

From:Juan Rojas <jayrojas423@gmail.com>To:Doug Goodman <doug@start-connecting.com>, Doris Goodman <dorisegman1@gmail.com>Date:Mon, 11 Sep 2023 18:24:55 -0400Good afternoonDoug and Doris,Last week you == t 25 k to BBVA for Start connectingWeek 2 please == send 30 k To BBVA and 30 K to G and G Bancolombia for a total of 85 kWeek 3 Please == send 25 k To BBVA to complete the 110 K budget to run operations in Cali

Week 4 send 50 k (Sebastians Money) to BBVA for one of the payments due in 2 months for the purchase of the apartment in los Cambulos.

This gives us 110k for Operations in Colombia

and 50 K Sebastian's money sent for the payment of the apt for a total of 160 K in September; this needs to be done again in October to get everything paid for.

***I would not keep all the money in the merchant accounts or checking accounts if I were you since they can check how much money is in there and it becomes very attractive for state regulators to get some of the money out the cookie jar if they see it sitting there and they have access to see how much is there month to month; I would save 50k in a safety deposit box or even a safe at your house on a monthly basis to save for any rainy day, this already happened to Thomas when they froze the accounts and we should learn from his mistakes.

Cordially,

Juan Sebastian Rojas Jayrojas423@gmail.com *Cel 3188234462* From:Juan Rojas <jayrojas423@gmail.com>To:Doug Goodman <doug@start-connecting.com>, Doris Goodman <dorisegman1@gmail.com>Date:Wed, 24 Jan 2024 19:53:01 -0500

Cordial saludo,

basado en el hecho que el día de hoy la cuenta de Bancolombia de G y G quedó con solo \$955 mil pesos COP / \$230.00 USD approx pido que se cumpla lo prometido y discutido con el presupuesto de Colombia.

1. Son 110k Dólares mensuales aca(Esta cifra no ha subido en más de 12 meses.)

La cuenta de Bancolombia gasta 30K mensuales pagando bonos y el hecho que se mandan 20 o 25 k causa este problema.
 Se gastan entre mercadeo (Google, redes sociales, datos y sistemas aproximadamente 75 K en adición a los 110k de Colombia para un subtotal de 185K. Con los salarios (Douglas, Doris, Sebastian se van aproximadamente 220-230 k Mensuales. Los últimos 2 meses Noviembre y Diciembre se han generado más de 300k como acordado y este mes será igual aunque enero siempre es el mes más difícil por vacaciones en Diciembre y Navidad.

4. Pido que se cumpla con las fechas del presupuesto, se envían mínimo 35k de los 110k a G y G international por Bancolombia y los otros 75 k si pueden ir a Start connecting para no repetir esta escena de este mes.

Quedo muy atento a todo y adjunto archivo del procesador de todos los pagos antes de los settlement batches en las mercantiles. La idea es manejar muy bien las finanzas porque no puede ser que Douglas tenga que prestar dinero, que no haya efectivo en cuentas que están cumpliendo con los recaudos y métricas establecidas.

Noviembre 2023 : Número de pagos :5557 Total Collected: \$304,441.29

Diciembre 2023: Número de Pagos: 5636 Total Collected: \$311,208.27

Informacion previene de : https://secure.nmi.com/merchants/index.php?tid=e8912fc9f17272ac4904e527019975a9

También para Diciembre quedan un poco más de \$2,300 USD que se quedaron en la última mercantil Clique que nunca devolvieron ese dinero que nunca hizo settlement en esa mercantil o el depósito de la reserva que también nos pertenece, ellos cobran su porcentaje por procesar pero la reserva y ese dinero trancado es nuestro. Esto ya es directamente con Dan y Chris.

Screenshots of both below:

| ٩ | Case 8:24-cv-0 | 116 | 26 4.759.05 | | -545.00 | ą | DOC | 0.00 | nt 151 | 10 | 4.425.03 |
|----|--|------|-------------|------|-----------|-----|------|----------|------------|------|------------|
| ٩ | 12/22/2023 20107104 (366) | JT0 | 20-0 | | -AAS | π | 000 | ume | 3260 | -19 | 3,438.69 |
| ٩ | 32/22/2925 20(39:28 (844) | 17 | 4,999.96 | | 0.00 | | 6.00 | 0,00 | 4,999.94 | | 4,099.95 |
| ٩ | 12/22/2013 20/56/29 (606) | - 14 | 1,647.88 | | 0.00 | | 0.00 | 9.00 | 1.425.39 | | 5,647.39 |
| ٩ | 12/23/2923 29:56:37 (209) | 00 | 936.20 | | 0.00 | a. | 0.00 | 0.00 | 988.20 | 30 | 906.20 |
| Q, | 52/25/2025 20:57124 (947) | 44 | 1.427.70 | | 0.00 | | 0.00 | 0.00 | 3.827.78 | ++ | 5,627.79 |
| ٩ | 53/24/2022 20/54/68 (807) | ++ | 1.173-03 | | 0.00 | 10 | 0.00 | 0.00 | 1.171.21 | ** | 7.175.22 |
| q | 52/34/2023 20:54/56 CPVD | 1.14 | 1,895.88 | | 6.00 | | 0.05 | 0.00 | 5.041.08 | .10 | 1,169.58 |
| Q | \$3/24/3922 29154c88 (846) | | 1,000,000 | | 0.00 | Ű. | 0.00 | 0.00 | 2,098.98 | 29 | 5,099.09 |
| à | 32/25/2023 29/58/52 (998) | - 82 | 2,279,99 | ÷. | 0.00 | | 6.00 | 284.00 | 8,054,98 | я | 2,275.95 |
| Q, | 32/25/2922 29/58/58 (201) | 84 | 2,345.89 | | 0.00 | .0 | 9.00 | 0.00 | 3,948.60 | 34 | 1.343.40 |
| 9 | \$2/25/2023 20:08:50 (849) | | 2,083.00 | | 0.00 | 18 | 0.00 | 19.00 | 8.042.00 | .29 | 2,041.00 |
| ٩ | \$2/36/3922 20156-43 (60H) | 34 | 1,211,01 | - 14 | 6.00 | | 0.00 | 9.20 | 2,044.90 | 34 | 1,373.50 |
| à, | 11/36/3013 28:17:03 (772) | - 24 | 84479 | - 16 | 0.00 | a. | 0.00 | 0.56 | 844.75 | н | 894.75 |
| Q, | 12/26/2023 20/58/03 (3940) | 28 | 1,417.41 | | 0.00 | ٩ | 0.00 | 3.00 | 1,417.40 | 28 | 5,457.49 |
| q | 12/21/2013 20187103 (000) | 82 | 2,473.22 | | 6.00 | | 0.00 | 3.00 | 1.411.21 | = | 3,403,20 |
| ā, | 12/27/2022 20157148 (292) | =1 | 2,158.64 | | 0.00 | - 0 | 0.00 | +10 | 2,107.64 | 33 | 2,118.64 |
| Q, | 12/27/2022 20:20:00 (801) | 10 | 0,034.81 | | 0.00 | à | 0.00 | 0.00 | 8,054.81 | . 47 | 3,054.55 |
| q | 12/28/2823 20107129 (013) | +5 | 2,517-24 | | 0.00 | 10 | 4.00 | \$48.80 | 2,585.08 | 98. | 2,507.29 |
| q | \$2/28/2933 29:5148 (314) | 81 | 1,829.09 | | 8.00 | ø | 0.00 | 18.00 | 1.991.09 | - 15 | 2,609.09 |
| ۹ | \$3/28(2022) 20(\$7:53 (653)) | 84 | 6,430.27 | | 0.00 | .0 | 0.00 | 0.90 | 4,491.27 | 94 | 6,450.27 |
| q | 12/26/2022 20:17:41 ()15) | -11 | 4,279.53 | | 0.00 | 0 | 0.00 | 0.00 | 4,274.58 | . 91 | 4,279.15 |
| Q | 10/30/2003 20:56:05 (813) | 286 | 14,540.03 | | 0.00 | à | 0.00 | 564.65 | 54,204.00 | 200 | 14.648.05 |
| Q | 12/30/2022 20:17:05 (21%) | 1+2 | 8,807.83 | | 0.00 | | 0.00 | +.00 | 4,048.82 | 192 | 9.607.83 |
| ۹ | 12/31/2023 2015619 (814) | 28 | 1,257.88 | | 0.00 | п | 0.00 | 0.00 | 1,217.98 | 28 | 5,217.08 |
| ٩ | 12/31/2023 20:56:23 (397) | - 44 | 740.67 | 0 | 0.00 | ٥ | 0.00 | 0.00 | 768.61 | - 12 | 765.67 |
| a | 92/30/2023 54:39:22 (803) PAULED Systement Pailed, Contact Tays Refore Resubmitting |) " | 2,525.95 | â | 0.00 | a | 0.00 | 0.00 | 0.00 | 74 | 2.323.93 |
| | Totala | 9623 | 312,735.97 | \$3 | -5.825.50 | | 0.00 | 2,645.38 | 307,563.09 | 9438 | 315,204.27 |

iled 02/28/25 Page 4 of 9 PageID

| | - | :87 | 2,304.85 | | 5.00 | 0. | 0.00 | 0.00 | 2,004.35 | 31 | 2,564.35 |
|----|-----------------------------|------|------------|-----|-----------|------------|-------|----------|------------|------|------------|
| 9 | 11/22/2023 2013 and Case | 8: | 24-cv | -01 | 626-K | KM | -A/ | AS | Docu | me | nt 151 |
| 3, | 11/22/2022 20:19:42 (814) | 44 | 2,044.77 | 1.0 | 0.00 | - 93 | 0.00 | 0.00 | 2,864.77 | 36 | 3261 |
| р, | £1/23/2023 20:16:26 (576) | 20 | 2,137.18 | | 0.00 | ò) | 0.00 | 0.00 | 2,197.55 | 35 | 1,537.58 |
| 4 | 81/23/2023 20:56(27 (339) | 28 | 1,254.45 | . 0 | 0.00 | | 1.00 | 9.00 | 1,225,40 | 29 | 1,234,40 |
| 2; | 11/23/3025 20:17:19 (817) | п | 1,905.70 | : 0 | 0.00 | 8 | 9.00 | 0.00 | 1,901.70 | 31 | 1,903.79 |
| 2 | 11/24/2023 20(11/05 (977) | 10 | 2,882.29 | - 0 | 0.00 | - (ŝ) | 0.00 | 0.00 | 2,872,29 | 38 | 2,332.29 |
| 2, | 11/34/3023 36:17:21 (346) | 24 | 1,975.88 | ۰ | 0.00 | ۵. | 0.00 | 6.00 | 1,478.50 | 34 | 1,470.58 |
| 3, | 11/24/2022 20:10:01 (015) | 48 | 2,768.80 | : 9 | 0.00 | 9 | 0.00 | 0.00 | 2,785.80 | 43 | 2,765.00 |
| 2 | 11/25/2023 20:16:52 (976) | 48 | 2,817,84 | . 0 | 0.00 | ô. | 0.00 | 248.00 | 2,372.64 | 45 | 2,017.04 |
| à, | 33/25/2025 20:36:47 (543) | 52 | 1,029.43 | | 0.00 | 0 | 0.00 | 19.00 | 1,610.45 | 32 | 1,829.45 |
| 2 | 11/25/2023 20(17/93 (859) | н | 2,402.10 | | 0.00 | 9 3 | 0.00 | 19.00 | 2,583.10 | 83 | 1,402.10 |
| 2 | \$1/36/2023 30:16:22 (578) | 38 | 1,848.75 | . 0 | 0.00 | - #C | 0.00 | 8.92 | 1,949.78 | 40 | 1,640.75 |
| 9 | 31/36/2023 30:16:29 (342) | 18 | 1,215.25 | | 0.00 | 0 | 0.00 | à.00 | 1,210.25 | 3.0 | 1,215.25 |
| 2 | 11/26/2022 20:17:27 (829) | 33 | 1.094.78 | | 0.00 | 9 | 0.00 | 9.00 | L383.75 | 33 | 1,094.70 |
| 2 | 11/27/2023 20:17:56 (580) | 45 | 4,765.95 | . 0 | 0.00 | 0 | 0.00 | 8.00 | 4,777.95 | 81 | 4,706.90 |
| 1 | 33/27/2023 28:38:45 (343) | 49 | 0.005.09 | - 0 | 0.00 | 0 | 0.00 | 8.00 | 5,395.35 | 49 | 3,389.35 |
| 2 | 11/25/2023 20:20:23 (0:21) | 18 | 2,621.94 | | 0.00 | п | =.00 | 1.00 | 4,825,94 | 82 | 4,621.94 |
| ٩. | 11/20/2023 30:17:33 (501) | 86 | 3,891.40 | : 0 | 0.00 | 0 | 0.00 | 148.21 | 3,603.39 | 10 | 3,431.40 |
| 2 | 11/28/2022 28:18:53 (244) | 42 | 2,255.55 | | 0.00 | ă î | 11.00 | 88.00 | 2197.31 | 52 | 2,225.31 |
| 2 | 11/28/2022 20:20:56 (822) | 41 | 3,729.03 | . 0 | 0.00 | φ. | 0.00 | 9.00 | 5,720.05 | 91 | 3,729.05 |
| ą. | 11/29/2023 20(17:28 (582) | 91 | 3,849.00 | .0 | 0.00 | 0 | 0.00 | 0.00 | 5,849.00 | 81 | 3,849.00 |
| 9, | \$1/28/2023 20:37/38 (348) | 48 | 2,815.01 | | 0.00 | | 8.00 | 8.00 | 2.817.01 | 43 | 2,533.01 |
| a, | 11/29/2022 20:19:36 (023) | 10 | 1,198.00 | | 0.00 | 0 | 8.00 | 0.00 | 5,598.00 | 60 | 2,595.00 |
| 2 | \$3/30/2023 30:10:04 (983) | 255 | 13,807.01 | - 3 | -124.78 | 9 | 0.00 | 146.83 | 11,428,91 | 252 | \$1,990.76 |
| à, | 11/30/2023 20:16:52 (346) | 540 | 7,647.46 | | 0.00 | â | à.oo | 110.35 | 7,897.01 | 543 | 7,647.88 |
| 2, | \$1/30/2023 20/20/57 (\$24) | 222 | 31,708.95 | | 0.00 | 9 | 0.00 | 29.00 | 11,677.98 | 211 | 11,706.92 |
| | Tutale | 5437 | 206,310.94 | 20 | -1,009.85 | 0 | 8.00 | 4,209.50 | 399,225.79 | 1997 | 364,445.29 |

Juan Sebastian Rojas Jayrojas423@gmail.com Cel 3188234462

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Document 151-19 3262



Start Connecting LLC 1412 Pine Bay Drive Sarasota Florida 34231 941-587-7966

Sarasota, FL July 17, 2020

Gentlemen Banco BBVA Colombia

With this letter I certify that on July 15th of 2020 we sent via wire transfer from our Suntrust Bank account to the Start Connecting SAS account at BBVA a total of US\$ 7,700 (seven thousand and seven hundred USA dollars) to cover the cost of salaries, commissions and equipment costs for Start Connecting SAS.

We kindly request your favor to release those funds and deposit them in the company's account #5160.

Sincerely,

Wory bo R foodman

Douglas Goodman

President Start Connecting LLC 1412 Pine Bay Drive Sarasota Florida 34231 941-587-7966

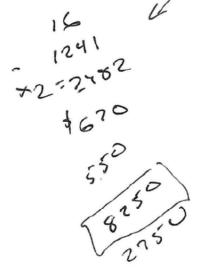
| CEDULA | NOMBRE | DIAS | COMPENSA CIÓN | AUX TRANSP | TOTAL DEVENG |
|---------------|------------------------------------|------|------------------|------------|-----------------|
| 1,019,130,469 | JUAN SEBASTIAN HERNAN ROJAS GALLON | 30 | \$ 3,000,000 | \$ 0 | \$ 3,000,000 |
| 1,125,803,175 | JEAN CARLOS MERA CACHAYA | 30 | \$ 877,803 | \$ 102,854 | \$ 980,657 |
| 16,940,283 | EDWARD ENRIQUE MURCIA SALAZAR | 5 | \$ 146,301 | \$ 17,142 | \$ 163,443 |
| 98,626,699 | CARLOS ALBEIRO DAVILA | 30 | \$ 3,000,000 | \$0 | \$ 3,000,000 |
| 1,030,578,254 | LAURA MARCELA SANCHEZ CAICEDO | 30 | \$1,500,000 | \$ 102,854 | \$ 1,602,854 |
| 1,113,658,135 | LAURA MELISSA QUIRAMA AHUMADA | 30 | \$ 877,803 | \$ 102,854 | \$ 980,657 |
| 1,125,779,827 | MICHELLE LEANDRA QUIRAMA AHUMADA | 30 | \$ 877,803 | \$ 102,854 | \$ 980,657 |
| 1,144,057,693 | JUAN MANUEL ZAMORANO ACOSTA | 30 | \$ 877,803 | \$ 102,854 | \$ 980,657 |
| 94,527,982 | HECTOR MARIO LATORRE BENAVIDES | 30 | \$ 877,803 | \$ 102,854 | \$ 980,657 |
| 79,936,867 | JORGE IVAN CADENA GUERRERO | 30 | \$ 1,000,000 | \$ 102,854 | \$ 1,102,854 |
| 1,144,175,930 | SEBASTIAN SALAZAR JARAMILLO | 30 | \$ 1,000,000 | \$ 102,854 | \$ 1,102,854 |
| 1,144,207,831 | VALENTINA MONROY VIVAS | 30 | \$ 877,803 | \$ 102,854 | \$ 980,657 |
| 1,151,949,759 | STEPHANIE RODRIGUEZ ZAMUDID | 30 | \$ 877,803 | \$ 102,855 | \$ 980,658 |
| 1,151,970,758 | STEVEN SOTO GONZALEZ | 30 | \$ 877,803 | \$ 102,856 | \$ 980,659 |
| 1,113,681,285 | DIANA FERNANDA FLOREZ | 30 | \$ 877,803 | \$ 102,857 | \$ 980,660 |
| 1,125,785,970 | JUAN MANUEL YAMEL RODRIGUEZ | 30 | \$ 877,803 | \$ 102,858 | \$ 980,661 |

\$ 877,803 \$ 102,854

19860

5516 307

6913 14600 15000



N M



Start Connecting LLC 1412 Pine Bay Drive Sarasota Florida 34231 941-587-7966

Sarasota, FL Julio 17 de 2020

Sres Banco BBVA Colombia

Por medio de la presente certifico que el 15 de Julio del presente año giramos un monto de \$US 7,700 (siete mil setecientos dolares americanos) para cubrir gastos de salarios, comisiones y compra de equipo de nuestra compania – START CONNECTING SAS basada en Cali, Colombia.

Pedimos el favor de que los fondos sean liberados y depositados en la cuenta corriente de la compañia, cuyo numero es **# 1000 mana 1000**5160.

Atentamente,

loughes Rfoodman

Douglas Goodman

Presidente Start Connecting LLC 1412 Pine Bay Drive Sarasota Florida 34231 941-587-7966

Document 151-19 3265 Filed 02/28/25

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Amount

300.00

200.00 Transfer to cover Paypall for Facebook leads

500.00 Transfer to cover Frontier Telecommunications

Transfer to cover Paypall for Facebook leads

- 300.00 Transferred from 3710 to maintain sufficient cash balance
- 500.00 Transfer to cover Frontier Telecommunications double billing, then disputed and recersed
- 483.00 Frontier Communications
- 486.50 Frontier Communications
- 750.00 Transferred from 3710 to deposit in Paypal for Facebook ads
- \$ 3,519.50
- \$ 3,519.50

Amount

- 2,000.00 Worldremit wire transfer to Cali for Office expansion expenses 300.00 To our PayPall account to pay for leads
- 3,200.00 Paid JLP Media for telemarketing prospect leads
- 1,000.00 Repay Doris Goodman Loan to Start Connecting
- 200.00 To our PayPall account to pay for Facebook leads
- 6.425.00 Payroll 2nd Half of May sent to DYF Ingenieria
- 500.00 Paid to Frontier Telecommunications
- 2,000.00 Worldremit wire transfer to Cali Office expenses
- 500.00 Paid Frontier and then had them reimburse us for double payment
- 500.00 Transferred to Doug Goodman
- 300.00 Transferred to 3611 to maintain sufficient cash balance
- 2,200.00 Paid JLP Media for telemarketing prospect leads
- 300.00 May Commissions sent to Start Connecting SAS (test transfer)
- 5,850.00 May Commissions sent to Start Connecting SAS
- 1,775.00 Western Union transfer to Cali Office for new office buildout
- 750.00 Transferred to deposit in Paypal for Facebook ads
- 5,550.00 1st Half of June payroll sent to DYF Ingenieria
- 500.00 Transferred to cover Microsoft and other business expenses
- 2,152.72 Genesys Telecommunications for monthly fee

Exhibit S

Document 151-20 3267 Filed 02/28/25

Account information

Extraction info

| Common information | Common information | | | | |
|---------------------------|----------------------------------|--|--|--|--|
| Extraction name | Doug Goodman Clouds | | | | |
| Extraction ID | 20F97378DD144D1E8EEFC668853DF57A | | | | |
| Extraction started | 7/11/2024 5:26:54 PM | | | | |
| Extraction finished | 7/11/2024 9:01:15 PM | | | | |
| Extraction duration | 03:34:20 | | | | |
| Extracted by OFCE version | 10.2.0.134 | | | | |
| Time zone | Etc/GMT-4 | | | | |
| De alaura informa ation | • | | | | |

| Backup information | |
|--------------------|--------------------------|
| Content | WhatsApp QR Multi-device |

General info

| General info | | | | |
|-------------------|---------------------------|--|--|--|
| Case number | Case 7/11/2024 5:08:07 PM | | | |
| Incident number | E10685 | | | |
| Evidence number | E10685-7 | | | |
| Confiscation date | 2024-07-11 | | | |

Owner info

| Owner info | | | | |
|--|----------------------------|--|--|--|
| Owner name | Doug Goodman | | | |
| Owner phone | 941-587-7966 | | | |
| Owner email | doug.goodman@zagegroup.com | | | |
| Phone number (WhatsApp QR Multi-device) | +19415877966 | | | |

| | Constant and the second s | 0/2024 10:52:29 AM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR | | |
|---|--|---|--------------------------|------------------------------------|--|--|
| | | (ork) 07/10/2024 10:52:30 AM (UTC-4) | | Multi-device | | |
| | Read time stamp (New York) 07/10/2024 10:55:27 AM (UTC-4) Type >WhatsApp message Read status >Read | | | | | |
| | From | +19415877966 <19415877966@s.whatsapp. | net> | | | |
| | То | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | Text | Good for you. Thanks for the update | | | | |
| | - | 2798E6EFB2C1BDD2057F86F36BC8FACC | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | |
| | | Good for you. Thanks for the update | | | | |
| ò | Time stamp 7/1 | 0/2024 10:51:35 AM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
| | | +19415877966 <19415877966@s.whatsapp. | net> | | | |
| | Starred No | | | | | |
| | Remote party | Remote party Sebas | | | | |
| | Text Funds are released thanks Doug and Amen | | | | | |
| | Message ID | essage ID 3AB1DDF28462EDE8B7A9 | | | | |
| | Remote party 573188234462@s.whatsapp.net | | | | | |
| | ID Text | Funds are released thanks Doug and Amen |] | | | |
| | Time stamp 7/9 | 2024 2:31:11 PM (New York UTC-4) | Direction o Incoming | Source 🕵 WhatsApp QR | | |
| | | | Type WhatsApp message | Multi-device | | |
| | From | Bakie Goodman <19415046661@s.whatsapp | | | | |
| | | +19415877966 <19415877966@s.whatsapp. | | | | |
| | Starred | | | | | |
| | | Bakie Goodman | | | | |
| | | Of course! Mom just called and said we'll talk | again when she gets home | | | |
| | | 3A1C75152D2705EECC56 | 5 | | | |
| | Remote party | 19415046661@s.whatsapp.net | | | | |
| | Text Of course! Mom just called and said we'll talk again when she gets home | | | | | |
| 1 | | 2024 1:50:43 PM (New York UTC-4) | Direction Outgoing | Source SWhatsApp QR | | |
| | | (ork) 07/09/2024 01:50:47 PM (UTC-4) | | Multi-device | | |
| | | (New York) 07/09/2024 01:50:52 PM | Type WhatsApp message | Read status Read | | |
| | (UTC-4) | | | | | |
| | From +19415877966 <19415877966@s.whatsapp.net> | | | | | |
| | | Bakie Goodman <19415046661@s.whatsapp | o.net> | | | |
| | Starred | | | | | |
| | A COMPANY AND A COMPANY | Bakie Goodman | | | | |
| | | Thanks for calling. It is the best thing that hap | | | | |
| | | ADFBAD7B8124C607A685EECBEDA8768F | | | | |
| | ID | Remote party 19415046661@s.whatsapp.net ID | | | | |
| | Text | Thanks for calling. It is the best thing that hap | none during my day | | | |

Page 4 of 60 PageID

| IVA, E' | 1068-7 (WhatsApp Clo | ud) | 3269 | Oxygen Forensic® Detective - 16.2.0.20 | | | |
|---------|---|---|---|--|--|--|--|
| 8 | Time stamp 7/9/ | 2024 12:56:50 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | | |
| | | | Type WhatsApp message | | | | |
| | То | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> | | | | | |
| | Starred | | | | | | |
| | Remote party | | | | | | |
| | 1000 | Ty very much | | | | | |
| | | 3A31B15BA576A3D86EA8 | | | | | |
| | ID | 573188234462@s.whatsapp.net | | | | | |
| | Text | Ty very much | | | | | |
| 9 | Time stamp 7/9/ | 2024 12:35:55 PM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR | | | |
| | Delivered (New Y | (ork) 07/09/2024 12:35:57 PM (UTC-4) | T | Multi-device | | | |
| | Read time stamp | (New York) 07/09/2024 12:56:39 PM (UTC-4) | Type WhatsApp message | Read status 🔄 Read | | | |
| | | +19415877966 <19415877966@s.whatsap | op.net> | | | | |
| | | To Sebas <573188234462@s.whatsapp.net> | | | | | |
| | Starred | | | | | | |
| | Remote party | | | | | | |
| | | t I filled out the 10 point document and met with Truist manager yesterday as soon as we arrived. She sent it online yesterday to the bank and expects to hear back within 5 business days. I will keep you posted. | | | | | |
| | | 0 88BBD03DC5902263268470D1A939F975 | | | | | |
| | Remote party | Remote party 573188234462@s.whatsapp.net | | | | | |
| | Text I filled out the 10 point document and met with Truist manager yesterday as soon as we arrived. She sent it online yesterday to the bank and expects to hear back within 5 business days. I will keep you posted. | | | | | | |
| 10 | Time stamp 7/9/ | 2024 11:58:12 AM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | | |
| | | | Type WhatsApp message | | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | | |
| | То | +19415877966 <19415877966@s.whatsa | op.net> | | | | |
| | Starred | | | | | | |
| | Remote party | | | | | | |
| | | | t Good morning Doug hope you guys made it well. Did the bank say anything about releasing those funds? | | | | |
| | Message ID | 3ADE6AEBCA0EA22016C5 | | | | | |
| | | | | | | | |
| | Remote party | 3ADE6AEBCA0EA22016C5 573188234462@s.whatsapp.net | | | | | |
| | Remote party | | it well. Did the bank say anything abo | ut releasing those funds? | | | |
| 11 | Remote party ID Text | 573188234462@s.whatsapp.net | it well. Did the bank say anything abo Direction o Outgoing | Source WhatsApp QR | | | |
| 11 | Remote party ID Text Time stamp 7/8/ | 573188234462@s.whatsapp.net Good morning Doug hope you guys made | Direction Outgoing | Source WhatsApp QR Multi-device | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) | | Source 👷 WhatsApp QR | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y Read time stamp From | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) (ork) 07/08/2024 10:40:13 AM (UTC-4) (New York) 07/08/2024 12:26:53 PM (UTC-4) +19415877966 <19415877966@s.whatsap | Direction Outgoing Type WhatsApp message op.net> | Source WhatsApp QR Multi-device | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y Read time stamp From To | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) (ork) 07/08/2024 10:40:13 AM (UTC-4) (New York) 07/08/2024 12:26:53 PM (UTC-4) +19415877966 <19415877966@s.whatsap Bakie Goodman <19415046661@s.whatsap | Direction Outgoing Type WhatsApp message op.net> | Source WhatsApp QR Multi-device | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y Read time stamp From To Starred | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) (ork) 07/08/2024 10:40:13 AM (UTC-4) (New York) 07/08/2024 12:26:53 PM (UTC-4) +19415877966 <19415877966@s.whatsap Bakie Goodman <19415046661@s.whatsap No | Direction Outgoing Type WhatsApp message op.net> | Source WhatsApp QR Multi-device | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y Read time stamp From To Starred Remote party | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) (ork) 07/08/2024 10:40:13 AM (UTC-4) (New York) 07/08/2024 12:26:53 PM (UTC-4) +19415877966 <19415877966@s.whatsap Bakie Goodman <19415046661@s.whatsap No Bakie Goodman | Direction Outgoing Type WhatsApp message op.net> | Source WhatsApp QR Multi-device | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y Read time stamp From To Starred Remote party Text | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) (ork) 07/08/2024 10:40:13 AM (UTC-4) (New York) 07/08/2024 12:26:53 PM (UTC-4) +19415877966 <19415877966@s.whatsap Bakie Goodman <19415046661@s.whatsap No Bakie Goodman Can't wait. Thanks We are back. Wow. Pool is green, plants a | Direction Outgoing Type WhatsApp message op.net> app.net> are dry. Lots of work. Talk tonight | Source WhatsApp QR Multi-device | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y Read time stamp From To Starred Remote party Text Message ID | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) (ork) 07/08/2024 10:40:13 AM (UTC-4) (New York) 07/08/2024 12:26:53 PM (UTC-4) +19415877966 <19415877966@s.whatsap Bakie Goodman <19415046661@s.whatsap No Bakie Goodman Can't wait. Thanks We are back. Wow. Pool is green, plants a 6952757B1AF3F01824BE0FB15AD01F17 | Direction Outgoing Type WhatsApp message op.net> app.net> are dry. Lots of work. Talk tonight | Source WhatsApp QR Multi-device | | | |
| 11 | Remote party ID Text Time stamp 7/8/ Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID | 573188234462@s.whatsapp.net Good morning Doug hope you guys made 2024 10:40:11 AM (New York UTC-4) (ork) 07/08/2024 10:40:13 AM (UTC-4) (New York) 07/08/2024 12:26:53 PM (UTC-4) +19415877966 <19415877966@s.whatsap Bakie Goodman <19415046661@s.whatsap No Bakie Goodman Can't wait. Thanks We are back. Wow. Pool is green, plants a | Direction Outgoing Type WhatsApp message op.net> app.net> are dry. Lots of work. Talk tonight | Source WhatsApp QR Multi-device | | | |

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| NVA, E1 | 068-7 (WhatsApp Clo | bud) | 3270 | Oxygen Forensic® Detective - 16.2.0.200 | | | |
|---------|--|--|---------------------------------------|--|--|--|--|
| 30 | Time stamp 7/3/ | 2024 1:22:26 PM (New York UTC-4) | Direction a Outgoing | Source WhatsApp QR | | | |
| | | (ork) 07/03/2024 01:22:27 PM (UTC-4) | | Multi-device | | | |
| | Read time stamp | (New York) 07/03/2024 01:23:42 PM (UTC-4) | Type WhatsApp message | Read status <a>Read | | | |
| | From | +19415877966 <19415877966@s.whatsapp.n | net> | | | | |
| | To Sebas <573188234462@s.whatsapp.net> | | | | | | |
| | Starred | No | | | | | |
| | Remote party | Sebas | | | | | |
| | | I'll find out on Monday what is happening. This | is the only case we have had for f | iunds being frozen | | | |
| | | All of the remaining funds in the account (almost \$80k) will be available and I can mo ve them around in the USA and then to you. | | | | | |
| | | Also, we are bringing \$20k in cash for you. As Net we have options. | a last resort we can use it short te | rm this week for the business. | | | |
| | Message ID | 4BB6CF8B20641B4DD5C47684BEEA1509 | | | | | |
| | Remote party | mote party 573188234462@s.whatsapp.net | | | | | |
| | Text | I'll find out on Monday what is happening. This | is the only case we have had for f | funds being frozen | | | |
| | | All of the remaining funds in the account (almoto you. | ost \$80k) will be available and I ca | an mo ve them around in the USA and then | | | |
| | | Also, we are bringing \$20k in cash for you. As Net we have options. | a last resort we can use it short te | rm this week for the business. | | | |
| 31 | Time stamp 7/3/ | 2024 1:16:06 PM (New York UTC-4) | Direction o Incoming | Source 🗽 WhatsApp QR | | | |
| | | | Type WhatsApp message | Multi-device Read status Read | | | |
| | | | | | | | |
| | | Sebas <573188234462@s.whatsapp.net> | | | | | |
| | | +19415877966 <19415877966@s.whatsapp.n | iet> | | | | |
| | Starred | | | | | | |
| | Remote party | | | | | | |
| | | 3ACAC8E4E82C0515FCDE | | | | | |
| | | 573188234462@s.whatsapp.net | | | | | |
| | ID Media file | PTT-20240703-WA0000.opus | | | | | |
| | PTT-20240703-V ODUS | <u>VA0000.</u> | | | | | |
| 32 | Time stamp 7/3/ | 2024 1:10:57 PM (New York UTC-4) | Direction S Outgoing | Source WhatsApp QR | | | |
| | | (ork) 07/03/2024 01:10:58 PM (UTC-4) | | Multi-device | | | |
| | Read time stamp | (New York) 07/03/2024 01:15:07 PM (UTC-4) | Type WhatsApp message | Read status <a>Read | | | |
| | From | +19415877966 <19415877966@s.whatsapp.n | net> | | | | |
| | То | Sebas <573188234462@s.whatsapp.net> | | | | | |
| 1 | Starred | No | | | | | |
| | Remote party | Sebas | | | | | |
| | Text | Let's look at all the viable options when you ge | et here, including the \$20k in cash | we have with us. | | | |
| | Message ID | E332D143F19F3230B1F0211BFE49A813 | | | | | |
| | Remote party 573188234462@s.whatsapp.net | | | | | | |
| 1 | Text | Text Let's look at all the viable options when you get here, including the \$20k in cash we have with us. | | | | | |

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| 33 | | 2024 12:36:10 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | | |
|----|-------------------|---|--|------------------------------------|--|--|--|
| | From | | Type WhatsApp message | | | | |
| | From | | | | | | |
| | | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> | | | | | |
| | Starred | No | | | | | |
| | Remote party | y Sebas tt 25k I mean | | | | | |
| | Text | | | | | | |
| | Message ID | ID 3AFCDE93A4E597566B08 rty 573188234462@s.whatsapp.net | | | | | |
| | | | | | | | |
| | ID Text | 25k mean | | | | | |
| 34 | Time stamp 7/3/ | 2024 12:35:59 PM (New York UTC-4) | Direction no Incoming | Source WhatsApp QR | | | |
| | | | Type ()WhatsApp message | Multi-device | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | | |
| | То | +19415877966 <19415877966@s.whatsapp | .net> | | | | |
| | Starred | No | | | | | |
| | Remote party | | | | | | |
| | | So they don't freeze 40k instead of 15k | | | | | |
| | | 3A601E416CAF39891489 | | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | | |
| | Text | So they don't freeze 40k instead of 15k | | | | | |
| 35 | Time stamp 7/3/ | 2024 12:35:31 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | | |
| | | | Type WhatsApp message | | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | | |
| | То | +19415877966 <19415877966@s.whatsapp | o.net> | | | | |
| | Starred | No | | | | | |
| | Remote party | Sebas | | | | | |
| | | t Can we find out with her? | | | | | |
| | | 3AF36A8435FC5D0E1E8D | | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | | |
| | Quoted message | I talked with Truist. This 25k is on hold till we get back Monday and get her the data she needs. | | | | | |
| | | For NOW we can test sending a \$15k wire right away and see if it goes through just like the one you received. | | | | | |
| | | Is that OK with you. | | | | | |
| | | F141D3BE0D65609202D616A3B7E31000 | | | | | |
| | message ID | Can we find out with her? | | | | | |
| 36 | | | Direction - Outgoing | | | | |
| 00 | | 2024 12:18:32 PM (New York UTC-4) 'ork) 07/03/2024 12:18:33 PM (UTC-4) | Direction Outgoing | Source WhatsApp QR Multi-device | | | |
| | | (New York) 07/03/2024 12:35:11 PM (UTC-4) | Type WhatsApp message | Read status Read | | | |
| | From | +19415877966 <19415877966@s.whatsapp |).net> | | | | |
| | | Sebas <573188234462@s.whatsapp.net> | | | | | |
| | Starred | | | | | | |
| | Remote party | | | | | | |
| | TEXL | t I talked with Truist. This 25k is on hold till we get back Monday and get her the data she needs. For NOW we can test sending a \$15k wire right away and see if it goes through just like the one you received. | | | | | |
| | | Is that OK with you. | | | | | |
| | | F141D3BE0D65609202D616A3B7E31000 | | | | | |
| | | 573188234462@s.whatsapp.net | | | | | |
| | ID | t I talked with Truist. This 25k is on hold till we get back Monday and get her the data she needs. | | | | | |
| | | I talked with Truist. This 25k is on hold till we | e get back Monday and get her the o | lata she needs. | | | |
| | | I talked with Truist. This 25k is on hold till we For NOW we can test sending a \$15k wire right | | | | | |

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| 37 Time stamp 7/3/2024 11:51:35 AM (New York) 07/03/2024 Direction © Outgoing Source WhatsApp OR Multi-device 10 Read time stamp (New York) 07/03/2024 11:51:33 AM (UTC-4) Direction © Outgoing Read status Read st | NA, E | 1068-7 (WhatsApp Cloud) | | 3272 | Oxygen Forensic® Detective - 16.2.0.200 | | | |
|---|-------|--|--|--------------------------------------|---|--|--|--|
| Delivered (New York) 07/03/2024 11:51:33 AM (UTC-4) (UTC-4) Type WhatsApp message Read status Read From +19415077866 c1941597786628 whatsapp.net- To Sobas -573188234462@s whatsapp.net> Starred No Read status Read Read Remote party Sobas -573188234462@s whatsapp.net> Starred No Remote party Sobas -573188234462@s whatsapp.net> Starred No Remote party Sci2x412218C04CA80A10D7FB99707C Remote party Sci2x413218C04CA80A010D7FB99707C Remote party Sci2x413218C04CA80A010D7FB99707C Remote party Sci2x413218C04CA80A010D7FB99707C Remote party Sci2x413218C04CA80A010D7FB99707C Remote party Sci2x413218C04CA80A010D7FB99707C Remote party Sci2x4462@s whatsapp.net> Direction © Incoming Sci2x413218C04CA80A010D7FB99707C Remote party Sci2x4462@s whatsapp.net> Direction © Incoming Sci2x462@s whatsapp.net> 1D Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. Lam heading back to Gratamira. When are you arriving? 38 Time stamp 7/32024 11:48:08 AM (New York UTC-4) Direction © Incoming Science 10 Time stamp Science WhatsApp OR | 37 | Time stamp 7/3/ | 2024 11:51:35 AM (New York UTC-4) | Direction Cutgoing | Source WhatsApp QR | | | |
| Read time stamp (New York) 07/03/2024 11:51:43 AM (UTC-4) Type @WhatSApp message Read status @Read From +194158/7966 (194158/7966@s whatsapp net- Starred No Sebas -573188234462@s whatsapp net- Starred No Remote party Sebas Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Cratamira. When are you arriving? We issage 10 Starred No Remote party 553188234462@s whatsapp net- ID There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Cratamira. When are you arriving? 38 Time stamp 7/3/2024 11:48.08 AM (New York UTC-4) Direction @ Incoming Type @WhatsApp message From Sebas -573188234462@s whatsapp.net- To +19415877906.19415877906.058.whatsapp.net- To +19415877906.19415877906.058.whatsapp.net- To +19415877906.19415877906.058.whatsapp.net- To +19415877906.19415877906.058.whatsapp.net- To +19415877906.19415877906.058.whatsapp.net- To +19415877906.058.whatsapp.net- To +19415877906.058. | | | | | | | | |
| To Sobas <573188234462@s.whatsapp.not> Starred No Remote party Remote party Sobas Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dressor. I am heading back to Gratamira. When are you arriving? Message ID SE32413218C504CA86A610D7FB99707C Remote party S73188234462@s.whatsapp.net D Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? 38 Time stamp 7/3/2024 11.48.08 AM (New York UTC-4) Direction Implementation Implementation Starred No Remote party Solas <573188234462@s.whatsapp.net> To +19415877900 <19415877900@s.whatsapp.net> Starred No Remote party Remote party Solas 2052/EFE C1941592102 Remote party Solas <573188234462@s.whatsapp.net> D Text Multi-device Type WhatsApp mossage Time stamp 7/3/2024 11/48.01 AM (New York UTC-4) Direction Implementation Time stamp 7/3/2024 11/48.01 AM (New York UTC-4) Direction Implementation | | Read time stamp | | Type WhatsApp message | Read status | | | |
| Starred No Remote party Sebas Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? Message ID SE32413218C504CAB6A610D7FB99707C Remote party Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? 38 Time stamp 7/3/2024 11.48.08 AM (New York UTC-4) Direction I nooming Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> To +19415877900 <19415877900@s.whatsapp.net> Starred No Remote party Source WhatsApp QR Multi-device 39 Time stamp 7/3/2024 11.48.01 AM (New York UTC-4) Direction I nooming Type WhatsApp message Source WhatsApp QR Multi-device 39 Time stamp 7/3/2024 11.48.01 AM (New York UTC-4) Direction I nooming Type WhatsApp message Source WhatsApp QR Multi-device 39 Time stamp 7/3/2024 11.48.01 AM (New York UTC-4) Direction I nooming Type WhatsApp message Source WhatsApp QR Multi-device 39 Time stamp 7/3/2024 11.48.01 AM (New York UTC-4) Direction I nooming Type J WhatsApp message Source WhatsApp QR Multi-device 39 Time stamp 7/3/2024 11.48.01 AM (New York UTC-4) Direction I nooming Type J WhatsApp message Source WhatsApp QR Multi-device 30 | | From | +19415877966 <19415877966@s.whatsapp. | net> | | | | |
| Remote party Sebas Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? Message ID 52324132180504CAB6A610D7FB99707C Remote party 57388234462@s whatsapp.net ID Text Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? Time stamp 7/3/2024 114808 AM (New York UTC-4) Direction @ Incoming Source WhatsApp OR Multi-device Type WhatsApp message From Sebas <573188234462@s whatsapp.net> Starred No Remote party 57318234462@s whatsapp.net> Starred No Remote party 573188234462@s whatsapp.net> Text Where are you guys now? Message ID 3820EAFEC19A18231462 Time stamp 7/3/2024 11:48.01 AM (New York UTC-4) Direction @ Incoming Source Time stamp </th <th></th> <th>То</th> <th>Sebas <573188234462@s.whatsapp.net></th> <th></th> <th></th> | | То | Sebas <573188234462@s.whatsapp.net> | | | | | |
| 38 Time stamp 7/3/2024 11:48:08 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 38 Text Where are you guys now? 3420/EAFEC194/1929/102 38 Time stamp 7/3/2024 11:48:08 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 Text Where are you guys now? 3420/EAFEC194/1929/102 Incoming Source © WhatsApp QR 39 Time stamp 7/3/2024 11:48:01 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 Time stamp 7/3/2024 11:48:08 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 Time stamp 7/3/2024 11:48:08 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 Text Where are you guys now? Multi-device 39 Time stamp 7/3/2024 11:48:01 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 Time stamp 7/3/2024 11:48:01 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 Time stamp 7/3/2024 11:48:01 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 Time stamp 7/3/2024 11:48:01 AM (New York UTC-4) Direction © Incoming Source © WhatsApp QR 39 <th></th> <th>Starred</th> <th>No</th> <th></th> <th></th> | | Starred | No | | | | | |
| We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? Message ID 55:234132180:504CAB0A610D7FB99707C Remote party 573188234462@s.whatsapp.net ID Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? 38 Time stamp 7/3/2024 11:48:08 AM (New York UTC-4) Direction Incoming Source WhatsApp QR Multi-device Type Vhore are you guys now? Remote party Saba20EAFEC19A19291D2 Time stamp Time stamp 7/202024 11:48:01 AM (New York | | Remote party | Sebas | | | | | |
| When are you arriving? Message ID 55:32413218C504CAB6A610D7FB99707C Remote party 573188234462@s.whatsapp.net ID Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. We just were at Luz Marina. Mom is now going to the hair dresser. I am heading back to Gratamira. When are you arriving? 38 Time stamp 7/3/2024 11:48:08 AM (New York UTC-4) Direction Incoming Source WhatsApp QR Multi-device Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> To Starred No Remote party Solabas Source WhatsApp QR Multi-device ID Text Where are you guys now? Message ID 3A82DEAFEC19A19291D2 Remote party Salazed Alo@ Swhatsapp.net> ID Text Where are you guys now? Direction Important Source WhatsApp QR Multi-device ID Text Where are you guys now? Time stamp 7/3/2024 11:48:01 AM (New York UTC-4) Direction Important Source WhatsApp QR Multi-device Type WhatsApp message To +19415877966 <:19415877966@s.whatsapp.net> Type @ WhatsApp message Multi-device Starred | | Text | Text There is nothing fraudulent. When I get back, we need to investigate why it happened and fix the transfers. | | | | | |
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| NIA, E1 | 1068-7 (WhatsApp Clo | ud) | 3273 | Oxygen Forensic® Detective - 16.2.0.200 | |
|---------|--|---|--|---|--|
| 40 | Delivered (New) | /2024 11:20:34 AM (New York UTC-4) (ork) 07/03/2024 11:20:36 AM (UTC-4) (New York) 07/03/2024 11:47:30 AM | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device Read status @Read | |
| | | (UTC-4) | | | |
| | From | +19415877966 <19415877966@s.whatsapp.n | net> | | |
| | То | Sebas <573188234462@s.whatsapp.net> | | | |
| | Starred | No | | | |
| | Remote party | Sebas | | | |
| | Text | Just informed by our Truist manager that thr \$ fraudulent and want 8 questions answered. | 25k wire was frozen by the interme | diary bank. They think it could be | |
| | | I can answer 6 today. The other 2 need docum next Monday. | nent information that is in my office | and has to wait until we are back | |
| | | Let's discuss this week. | | | |
| | Message ID | 443DFF9845A914658ACACE43E936A277 | | | |
| | Remote party | Remote party 573188234462@s.whatsapp.net | | | |
| | Text Just informed by our Truist manager that thr \$25k wire was frozen by the intermediary bank. They think it could be fraudulent and want 8 questions answered. | | | | |
| | | I can answer 6 today. The other 2 need docum Monday. | nent information that is in my office | and has to wait until we are back next | |
| | | Let's discuss this week. | | | |
| 41 | Time stamp 7/2/ | 2024 6:56:11 PM (New York UTC-4) | Direction 👩 Outgoing | Source 🗽 WhatsApp QR | |
| | Delivered (New York) 07/02/2024 06:56:13 PM (UTC-4) | | - | Multi-device | |
| | Read time stamp | o (New York) 07/02/2024 06:56:36 PM (UTC-4) | Type WhatsApp message | Read status <a>Read | |
| | From | +19415877966 <19415877966@s.whatsapp.n | iet> | | |
| | To | Sebas <573188234462@s.whatsapp.net> | | | |
| | Starred | No | | | |
| | Remote party | Sebas | | | |
| | Text | Best of luck. | | | |
| | Message ID | B4393BEBA718FE618DFC38776C0B7200 | | | |
| | Remote party ID | 573188234462@s.whatsapp.net | | | |
| | Text | Best of luck. | | | |
| 42 | Time stamp 7/2/ | 2024 6:54:17 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | |
| | | | Type WhatsApp message | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | |
| | То | +19415877966 <19415877966@s.whatsapp.n | iet> | | |
| | Starred | No | | | |
| | Remote party | Sebas | | | |
| | Text | They just submitted it hope it works | | | |
| | Message ID | 3ADC6600B2549560E09E | | | |
| | Remote party | Remote party 573188234462@s.whatsapp.net | | | |
| | Text | They just submitted it hope it works | | | |

Filed 02/28/25 Page 9 of 60 PageID

| NA, E1 | 1068-7 (WhatsApp Clo | ud) | 3274 | Oxygen Forensic® Detective - 16.2.0.200 |
|--------|---|---|--|---|
| 43 | Time stamp 7/2/ | 2024 6:54:05 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Message ID Remote party ID | | .net> | |
| | SMS Registre | ation In the constant space and response the defining of larger rates lead reasonages, response time that are related of the following draws along the space approx 2000 and 1000 and stars, part can address provide many and consisting LLC In constant | manges in 25 we start any soul "start," some sources of the superscription | |
| | R straig Types Taxe insertion for | in disput devices that there exists the UE parameters for an expression of the property the negligibilities reasonal status with the and the triady constant status and based. | | |
| 44 | Time stamp 7/2/ | 2024 5:41:05 PM (New York UTC-4) | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | | ates on their cases | |
| 45 | Time stamp 7/2/ | 2024 5:40:44 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | | .net> | |

Document 151-20 PageID 3275 Filed 02/28/25 Page 10 of 60

Oxygen Forensic® Detective - 16.2.0.200

| 46 Time stamp 7/22024 5:39:39 PM (New York UTC-4) Direction on nooming Type WhatsApp message 7 rom: Source States - 573188234462@s whatsapp not- Starred No 8 Rescape ID SEPERCF40638561DA92CC Rescape ID SEPERCF40638561DA92CC 8 Rescape ID SEPERCF40638561DA92CC 9 Media Int: INK322040702-VMA0000.jpg 5 MS Registration Image: Sepercf40638561DA92CC 9 Media Int: INK322040702-VMA0000.jpg 5 MS Registration Image: Sepercf40638561DA92CC 9 Media Int: Intercention on the set of the set | NIA, E1 | 1068-7 (WhatsApp Clo | ud) P | ageID 3275 | Oxygen | Forensic® Detective - 16.2.0.200 |
|--|---------|---|---|---|-------------------|----------------------------------|
| 47 Time stamp 7/2/2024 5/38 33 PM (New York UTC-4) Direction © Incoming Type WhatsApp OR Multi-device PM to Starred No. 47 Time stamp 7/2/2024 5/37 7/3188224462/gbs whatsapp net- Starred No. Source WhatsApp OR Multi-device PM to Starred No. 47 Time stamp 7/2/2024 5/37 7/3188224462/gbs whatsapp net- Starred No. Direction © Incoming Type WhatsApp OR Multi-device PM to Starred No. 47 Time stamp 7/2/2024 5/38 33 PM (New York UTC-4) Direction © Incoming Type WhatsApp OR Multi-device PM to Starred No. 48 Time stamp 7/2/2/2024 5/38 33 PM (New York UTC-4) Direction © Incoming Type WhatsApp OR Multi-device PM to Starred No. 49 Time stamp 7/2/2/2024 5/38 33 PM (New York UTC-4) Direction © Incoming Type WhatsApp net- Starred No. Source WhatsApp OR Multi-device PM to Starred No. 47 Time stamp 7/2/2/2024 5/38 37 PM (New York UTC-4) Direction © Incoming Type WhatsApp net- Starred No. Source WhatsApp OR Multi-device PM to Starred No. 48 Time stamp 7/2/2/2024 5/37 7/37 PM (New York UTC-4) Direction © Incoming Type WhatsApp net- Starred No. Source WhatsApp OR Multi-device PM to Starred No. 49 Time stamp 7/2/2/2024 5/37 7/37 PM (New York UTC-4) Direction © Incoming Type WhatsApp nets Since I am not at the office yet currently at the bank keening everything for this week ready 10 Source WhatsApp OR Multi-device Read To Starred No. 40 Time stamp 7/2/2/2/2/37 7/1 | 46 | Time stamp 7/2/ | 2024 5:39:29 PM (New York UTC-4) | _ | | |
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| Message ID 3AFD456E896FE652FA78 Remote party 573188234462@s.whatsapp.net ID Text Doug having an issue with the sms software can you help please with these numbers since I am not at the office yet currently at the bank leaving everything for this week ready □ 48 Time stamp 7/2/2024 4:57:37 PM (New York UTC-4) Delivered (New York) Direction Outgoing Outgoing Nulti-device Multi-device Read status Read 48 Time stamp (New York) 07/02/2024 04:57:40 PM (UTC-4) (UTC-4) Direction Outgoing Source Nulti-device Read status Read 49 From +19415877966 <19415877966@s whatsapp net> Type WhatsApp message Read status Read Read status Read 50 Starred No No Remote party Sebas Text Will do 6 GegCA73F7C85680CC495B25F38B4BA3D6 573188234462@s.whatsapp.net 1D 573188234462@s.whatsapp.net 573188234462@s.whatsapp.net | | Text | | | bers since I am r | not at the office |
| Remote party 573188234462@s.whatsapp.net ID Doug having an issue with the sms software can you help please with these numbers since I am not at the office yet currently at the bank leaving everything for this week ready □ 48 Time stamp 7/2/2024 4:57:37 PM (New York UTC-4) Direction o Outgoing Source WhatsApp QR Multi-device 48 Time stamp 7/2/2024 4:57:37 PM (New York UTC-4) Direction o Outgoing Source WhatsApp QR Multi-device 48 Time stamp (New York) 07/02/2024 05:11:53 PM (UTC-4) Direction o Outgoing Source WhatsApp QR Multi-device 49 From +19415877966 <19415877966@s whatsapp.net> To Sebas <573188234462@s.whatsapp.net> To Sebas <573188234462@s.whatsapp.net> 50 Remote party Sebas Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net Direction of Colse C495B25F38B4BA3D6 Colse C495B25F38B4BA3D6 Colse C495B25F38B4BA3D6 | | Magazara ID | | g for this week ready \Box | | |
| ID Text Doug having an issue with the sms software can you help please with these numbers since I am not at the office yet currently at the bank leaving everything for this week ready □ 48 Time stamp 7/2/2024 4:57:37 PM (New York UTC-4) Delivered (New York) 07/02/2024 04:57:40 PM (UTC-4) Read time stamp (New York) 07/02/2024 05:11:53 PM (UTC-4) Direction O Outgoing Source WhatsApp QR Multi-device Type WhatsApp message Read status Read From +19415877966 <19415877966 <19415877966@s whatsapp net> To Sebas <573188234462@s.whatsapp.net> Starred No Remote party Sebas Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID Starred No Remote party Sebas ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net | | | | | | |
| currently at the bank leaving everything for this week ready □ 48 Time stamp 7/2/2024 4:57:37 PM (New York UTC-4) Delivered (New York) 07/02/2024 04:57:40 PM (UTC-4) Read time stamp (New York) 07/02/2024 05:11:53 PM (UTC-4) Direction ② Outgoing Type ۞ WhatsApp message Source ③ WhatsApp QR Multi-device From +19415877966 <19415877966 @s whatsapp net> To Sebas <573188234462@s.whatsapp.net> Starred No Remote party Sebas Text Will do Trest Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID | | | 010100201102@3.mai3upp.not | | | |
| Inite stamp Multi-device Delivered (New York) 07/02/2024 04:57:40 PM (UTC-4) Read time stamp (New York) 07/02/2024 05:11:53 PM (UTC-4) From +19415877966 <19415877966@s whatsapp net> To Sebas <573188234462@s.whatsapp.net> Starred No Remote party Sebas Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID ID | | Text | | | bers since I am r | not at the office yet |
| Delivered (New York) 07/02/2024 04:57:40 PM (UTC-4) Multi-device Read time stamp (New York) 07/02/2024 05:11:53 PM (UTC-4) Type WhatsApp message Read status Read From +19415877966 <19415877966@s whatsapp net> To Sebas <573188234462@s.whatsapp.net> Starred No No Remote party Sebas Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID | 48 | Time stamp 7/2/ | | | Source W | hatsApp QR |
| Intervention (UTC-4) From +19415877966 <19415877966@s whatsapp.net> To Sebas <573188234462@s.whatsapp.net> Starred No Remote party Sebas Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID ID | | | | | M | ulti-device |
| To Sebas <573188234462@s.whatsapp.net> Starred No Remote party Sebas Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID France | | Read time stamp | | Type WhatsApp message | Read status | Read |
| Starred No Remote party Sebas Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID ID | | From | +19415877966 <19415877966@s.whatsa | pp net> | | |
| Remote partySebasTextWill doMessage IDBC9CA73F7C8568CC495B25F38B4BA3D6Remote party573188234462@s.whatsapp.netID | | То | Sebas <573188234462@s.whatsapp.net> | | | |
| Text Will do Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID | 1 | The second se | | | | |
| Message ID BC9CA73F7C8568CC495B25F38B4BA3D6 Remote party 573188234462@s.whatsapp.net ID | | | | | | |
| Remote party 573188234462@s.whatsapp.net ID | | | | | | |
| ID | | | | D6 | | |
| | | | 5/3188234462@s.whatsapp.net | | | |
| | 1 | | Will do | | | |

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| NVA, E1 | 068-7 (WhatsApp Clo | Dog | eID 3276 | Oxygen Forensic® Detective - 16.2.0.200 |
|---------|---------------------------|--|--|---|
| 49 | Time stamp 7/2/ | 2024 3:15:37 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsapp.n | iet> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Ok we need to take up to five days into consid between 20-25th very difficult to work and mar | | the 5th and 20th and bonuses |
| | Message ID | 3A4D087D2C614755B484 | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Quoted message | Just went to Truist. The manager confirmed Tr | uist sent the 25k wire on Thursday. | |
| | message | Your mom just sent you Truist's tracking numb | er. | |
| | | The manager says it can take up to 5 days for points. | the wire to get to you. It is now with | n intermediary banks or transit |
| | Quoted message ID | B7FD206082386A9D8D81EB94F7B1996D | | |
| | | Ok we need to take up to five days into consid 20-25th very difficult to work and manage fund | | the 5th and 20th and bonuses between |
| 50 | Time stamp 7/2/ | 2024 1:12:49 PM (New York UTC-4) | Direction a Outgoing | Source WhatsApp QR |
| | Contraction of the second | ork) 07/02/2024 01:12:53 PM (UTC-4) | • • • • | Multi-device |
| | Read time stamp | (New York) 07/02/2024 03:14:21 PM (UTC-4) | Type WhatsApp message | Read status Read |
| | From | +19415877966 <19415877966@s.whatsapp.n | iet> | |
| | То | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Just went to Truist. The manager confirmed Tr | uist sent the 25k wire on Thursday. | |
| | | Your mom just sent you Truist's tracking numb | er | |
| | | The manager says it can take up to 5 days for | | n intermediary banks or transit |
| | and the second | points. | | |
| | - | B7FD206082386A9D8D81EB94F7B1996D | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | Just went to Truist. The manager confirmed Tr | uist sent the 25k wire on Thursday. | |
| | | Your mom just sent you Truist's tracking numb | er. | |
| | | The manager says it can take up to 5 days for | | intermediary banks or transit points. |
| 51 | Time stamp 7/2/ | 2024 12:34:35 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | mail-dovico |
| | | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsapp.n | iet> | |
| | Starred | | | |
| | Remote party | | | |
| | | This is the one that it's not showing yet | | |
| | - | 3A6719269DBB953DE1B6 573188234462@s.whatsapp.net | | |
| | ID | or o roozo mozega. midiadpp.net | | |
| | message | \$25k left Truist for BBVA. Rest will go tomorrow | W. | |
| | message ID | 615726F56FA4F87B7F8B00C277A94913 | | |
| | Text | This is the one that it's not showing yet | | |

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| 2 | Time stamp 7/2 | /2024 12:33:47 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | |
|---|---|--|---|------------------------------------|--|--|
| | To Starred Remote party Text Message ID | | > app.net> | e 25 k still are not reflecting | | |
| | Text Hello Doug good morning for some reason the 15k reflect on the account but the 25 k still are not reflecting | | | | | |
| 3 | Time stamp 7/2 | /2024 12:33:00 PM (New York UTC-4) | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | |
| | To Starred Remote party Message ID Remote party ID Media file 27.09.11 ESPNOP 27.09.11 ESPNOP Media file 27.09.11 ESPNOP SEC EVELT DEVICE SECTOR: DEUTOFF SECTOR: DEUTOFF SENDER: DEUTOFF SEND | Sebas 3A2F5543778E4FF22F97 573188234462@s.whatsapp.net IMG-20240628-WA0000.jpg RT-2011090127 xx103/0927-651030927 MSG TYPE: 103 PF DEST RE: ANCHARMSMOX EFERENCE: 111811031 == DEUTOEFF00X/1032709-6 INSTANCE AND TRANSFER FOR STANDAL EDGEMENT & AUTHINITICATION RT: NORMAL N MT 103 SINGLE CUSTORER CREDING N MT 103 SINGLE CUSTORER CREDING FOR EARK AG, FRANKFURT BRANCH ANLARCH 12 68325 FRANKFURT AM MAIN TOEFFXX. 100017492873 NUTTPUE CALL ANCTION. GROUP TRADING ORTIS BANK NV-5A 158399 470499 | app.net> TIME: 09.11.15AM 58472 = = ANZBAUS3M/832972103 DER | | | |
| | BANK BRANCH: WE SWIFT CODE: ANZ ACCOUNT NAME: # | BAUBNOX S FINANCE PTY LTD RY: MR. RAVINGRA SINGH | OST MALLA | | | |
| • | Time stamp 7/2 | /2024 12:33:00 PM (New York UTC-4) | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | |
| | To Starred Remote party Text Message ID | | app.net> USD en BBVA, me dicen ellos que no ro, me está solicitando un mensaje SV | | | |

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| NVA, E1 | 068-7 (WhatsApp Clo | ud) Pag | eID 3278 | Oxygen Forensic® Detective - 16.2.0.20 | | |
|---------|---|---|-------------------------------------|--|--|--|
| 55 | Time stamp 6/2 | 8/2024 4:10:32 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
| | То | +19415877966 <19415877966@s.whatsapp.n | net> | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | Text | Ty very much | | | | |
| | Message ID | 3AE1007F41B824A78E2A | | | | |
| | | 573188234462@s.whatsapp.net | | | | |
| | ID Quoted | The Truist bank manager checked and confirm | ned the wire transfer was sent. She | e can't tell how long it will take to | | |
| | | get there. | | | | |
| | | A8F35138507062147F08B4C8F8C26C0A | | | | |
| | message ID | Ty very much | | | | |
| 50 | | | | | | |
| 56 | | 8/2024 3:27:54 PM (New York UTC-4) | Direction Outgoing | Source WhatsApp QR | | |
| | | (ork) 06/28/2024 03:27:57 PM (UTC-4) | Type WhatsApp message | Multi-device Read status Read | | |
| | Read time stamp | (New York) 06/28/2024 04:10:24 PM (UTC-4) | Type Similary message | | | |
| | From | +19415877966 <19415877966@s.whatsapp.n | net> | | | |
| | | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | | | | | |
| | Remote party Sebas | | | | | |
| | Text The Truist bank manager checked and confirmed the wire transfer was sent. She can't tell how long it will take to get there. | | | | | |
| | | A8F35138507062147F08B4C8F8C26C0A | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | |
| | | The Truist bank manager checked and confirm | ned the wire transfer was sent. She | e can't tell how long it will take to get there. | | |
| 57 | Time stamp 6/2 | 8/2024 2:38:50 PM (New York UTC-4) | Direction Outgoing | Source WhatsApp QR | | |
| | and the second second second | (ork) 06/28/2024 02:38:52 PM (UTC-4) | • • • | Multi-device | | |
| | | (New York) 06/28/2024 02:57:46 PM (UTC-4) | Type WhatsApp message | Read status <a>Read | | |
| | From | +19415877966 <19415877966@s.whatsapp.m | net> | | | |
| | То | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | Text | xt The Truist account confirms they were both sent. I am going to Truist now to see if they have a comprobante. | | | | |
| | Your mom just mentioned that at the end of the month it takes more time. Message ID 4E5BE97FD14E51BA742DF58FB9B295A5 | | | | | |
| | | 4E3DE97FD14E31DA742DF36FD9D293A3 573188234462@s.whatsapp.net | | | | |
| | ID | 515100254402@S.Wildisdpp.net | | | | |
| | Text | The Truist account confirms they were both se just mentioned that at the end of the month it to | | e if they have a comprobante. Your mom | | |
| 58 | Time stamp 6/2 | 8/2024 2:07:38 PM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR | | |
| | Delivered (New) | (ork) 06/28/2024 02:07:39 PM (UTC-4) | Turne Mall I A | Multi-device | | |
| | Read time stamp | 0 (New York) 06/28/2024 02:57:46 PM (UTC-4) | Type WhatsApp message | Read status <a>Read | | |
| | From | +19415877966 <19415877966@s.whatsapp.n | net> | | | |
| | То | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | | As soon as I get back to the office, I'll send it. | | | | |
| | - | 988720E673654479B4FBA45F922A8FB9 | | | | |
| | | 573188234462@s.whatsapp.net | | | | |
| | ID Text | As soon as I get back to the office, I'll send it. | | | | |
| | Text | As soon as I yet back to the onlice, Thiselia It. | | | | |

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| NA, E | 1068-7 (WhatsApp Clo | ud) | PageID 3279 | Oxygen Forensic® Detective - 16.2.0.200 |
|-------|---|--|---|---|
| 59 | Time stamp 6/28 | 3/2024 2:03:13 PM (New York UTC-4) | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | Sebas This 3A47B67F275AA7EC45CD 573188234462@s.whatsapp.net 3AE2D19D10067F75595B | | |
| 60 | Time stamp 6/2 | 3/2024 2:03:05 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | | sapp.net> as this | |
| 61 | | 3/2024 2:02:44 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | Sebas no ve nada pendiente 3A17EB742EFC819BF438 573188234462@s.whatsapp.net | | |
| 62 | | no ve nada pendiente 3/2024 2:02:44 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | | t> | |

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| | ud) | -ayeid szou | Oxygen Forensic® Detective - 16.2.0.200 |
|--|--|--|---|
| Time stamp 6/28 | 3/2024 2:02:44 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | Type WhatsApp message | |
| From | Sebas <573188234462@s.whatsapp.net | > | |
| То | +19415877966 <19415877966@s.whats | app.net> | |
| Starred | | | |
| Remote party | | | |
| | 3A5915BA4964CC94DE5F | | |
| ID | 573188234462@s.whatsapp.net | | |
| Media file | AUD-20240628-WA0001.opus | | |
| AUD-20240628-V | VA0001 | | |
| opus | | Direction in Incoming | Courses on Million Ann OD |
| Time stamp 6/28 | 3/2024 2:02:44 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | Type >WhatsApp message | |
| From | Sebas <573188234462@s.whatsapp.net | > | |
| То | +19415877966 <19415877966@s.whats | app.net> | |
| Starred | No | | |
| Remote party | Sebas | | |
| Message ID | 3AE2D19D10067F75595B | | |
| | 573188234462@s.whatsapp.net | | |
| ID Media file | IMG-20240628-WA0000.jpg | | |
| 27.09.11 ESPNOP | ** ** * * * * * * * * * * * * * * * * * | TIME: 09.11.15AM | |
| DBBG: DEUTDEFFX SRC RTE: DEUTDE MESSAGE INPUT R NOTIFICATION (H | 0x103/0927-6511030927 M 3G TYPE: 103 FF DEST RT: AVEBAU3900X FFERENCE: 111811031 = DEUTDEFFOOX/1032709 INSTANCE AND TRANSMISS ISTORY: ACKNOWLEDGEMENT & AUTHENTICATION | 88472 = = ANZBAUS 3M/832972103 STON | |
| DING: DUITDEFFX: SRC WTE: DEUTDE MESSAGE INPUT R NOTIFICATION (H PRIDALIYV/DELIVE SKUFT INNUT: FI SKUDE: DEUTDEF BANKNAME: DEUTS ADDRESS: TAINUS SAUFT CODE: DEU ACCDUNT NAME: M ORIGIN FUNDS: F TEL: 449(0)1805 | <pre>FF DEST RTE : AUZ BAU340XX FFFERENCE: I 1181101 = = DEUTDEF FOXX/1032709 INSTANSAUS AUTHENTICATION ISTORY): ACKNOWLEDGEMENT & AUTHENTICATION RY: NORMAL N MT 103 SINGLE CUSTOMER CREDIT TRANSFER F FUE BANK AG, FRANKFURT BRANCH ANLAGE 12 68325 FRANKFURT AN MAIN TDEFFXX. 100017492873 LITTPLE CALL AUCTION, GROUP TRADING ORIIS BANK NY-SA 558390</pre> | SION | |
| DBBG: DEUTDEFFX: SRC MTE: DEUTDEF MESSAGE INPUT R MESSAGE INPUT R NOTIFICATION OF PRIDALTY/DELIVE SEDFT INPUT: F1 SENDER: DEUTDEF BANKNAME: DEUTS ADDRESS: TAUNUS SMEFT CODE: DEU ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: ACCDUNTWUMBER: BANK NAME: AND BANK NAME: SNC BANK BRANKI: ME BANK BRANKI: ME SAME TCODE: ACC | <pre>FF DEST RTE : AAZBAU340XX FFFERENCE: IIIBII01 = = DEUTDEF FOCK/1032709- INSTANCE AND TRANSMISS SITORY): ACKNOWLEDGEMENT & AUTHENTICATION RY: NORMAL N MT 103 SINGLE CUSTOMER CREDIT TRANSFER FORE BANK AG, FRANKFURT BRANCH NULAGE 12 68325 FRANKFURT AN MAIN TDEFFXX. 100017492873 UITTPLE CALL AUCTION, GROUP TRADING CHIES BANK NV-SA 558390 470499 UISMCXL BANK I DUNMORE STREET, WENTWORTHVILLE, NSW 2145, A</pre> | DER | |

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| NA, E1 | 068-7 (WhatsApp Clo | ud) P | ageID 3281 | Oxygen Forensic® Detective - 16.2.0.20 |
|--------|--|--|---|---|
| 65 | Time stamp 6/28 | 8/2024 2:02:43 PM (New York UTC-4) | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | | app.net> e | |
| 66 | | | | |
| 00 | Time stamp 6/20 | 8/2024 2:02:43 PM (New York UTC-4) | Direction on Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party | | app.net> | |
| | ID Text | ese doc lo tiene la persona que envio los | USD | |
| 67 | Time stamp 6/2 | 8/2024 2:01:19 PM (New York UTC-4) | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID Quoted message Quoted message ID | | app.net> always go to. And there is no notice at | Truist that anything went wrong |
| 68 | Delivered (New) | 8/2024 1:53:25 PM (New York UTC-4) (ork) 06/28/2024 01:53:27 PM (UTC-4) (New York) 06/28/2024 02:01:06 PM (UTC-4) | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device Read status @Read |
| | To Starred Remote party | | | Truist that anything went wrong |
| | Message ID Remote party ID | D390E8ED4ACA540A9B85AA72A854FE 573188234462@s.whatsapp.net | 2F | |
| | Taxt | To the same account at BBVA that they | always go to And there is no notice at | Truist that anything went wrong |

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| 9 | Time stamp 6/2 | 8/2024 12:29:40 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR | | |
|----|---|---|---|------------------------------------|--|--|
| | | | Type WhatsApp message | Multi-device | | |
| | To Starred Remote party Text Message ID Remote party ID | | o BBVA and start connnecting right? | | | |
| 0 | | B/2024 11:48:09 AM (New York UTC-4) | | | | |
| | Time stamp 0/20 | 5/2024 11.40.09 AWI (New YOR 01C-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
| | То | +19415877966 <19415877966@s.whatsap | p.net> | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | | Ty very much Doug | | | | |
| | Message ID 3AC96B9BD3A1FDD9BB98 | | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | |
| | Text | Ty very much Doug | | | | |
| 71 | Time stamp 6/2 | 8/2024 8:36:14 AM (New York UTC-4) | Direction a Outgoing | Source SWhatsApp QR | | |
| | Delivered (New) | (ork) 06/28/2024 08:36:20 AM (UTC-4) (New York) 06/28/2024 11:48:01 AM (UTC-4) | Type WhatsApp message | Multi-device Read status | | |
| | Delivered (New) Read time stamp | (ork) 06/28/2024 08:36:20 AM (UTC-4) (New York) 06/28/2024 11:48:01 AM (UTC-4) | Type WhatsApp message | | | |
| | Delivered (New) Read time stamp From | (ork) 06/28/2024 08:36:20 AM (UTC-4) (New York) 06/28/2024 11:48:01 AM (UTC-4) +19415877966 <19415877966@s.whatsap | Type WhatsApp message | | | |
| | Delivered (New Y Read time stamp From To | York) 06/28/2024 08:36:20 AM (UTC-4) (New York) 06/28/2024 11:48:01 AM (UTC-4) +19415877966 <19415877966@s.whatsapp | Type WhatsApp message | | | |
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| Message ID 615726F56FA4F87B7F8B00C277A94913 Remote party 573188234462@s.whatsapp.net ID ID |
| Remote party 573188234462@s.whatsapp.net ID |
| ID ID |
| Text \$25k left Truist for BBVA Rest will go tomorrow |
| |
| 76 Time stamp 6/26/2024 7:45:12 PM (New York UTC-4) Direction o Incoming Source WhatsApp QR Multi-device |
| Type WhatsApp message |
| From Sebas <573188234462@s.whatsapp.net> |
| To +19415877966 <19415877966@s.whatsapp.net> |
| Starred No |
| Remote party Sebas |
| Text Ty sir □ □ |
| |
| Message ID 3A255F8BD7B5DB3D89EC |
| Message ID 3A255F8BD7B5DB3D89EC Remote party 573188234462@s.whatsapp.net ID |

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| NA, E | 1068-7 (WhatsApp Clo | ud) | PageID 3284 | Oxygen Forensic® Detective - 16.2.0.200 |
|-------|--|--|--|---|
| 77 | Time stamp 6/20 | 6/2024 7:11:56 PM (New York UTC-4) | Direction 👩 Outgoing | Source swhatsApp QR |
| | Delivered (New Y | (ork) 06/26/2024 07:11:58 PM (UTC-4) | | Multi-device |
| | Read time stamp | 06/26/2024 07:45:06 PM (UTC-4) | Type WhatsApp message | Read status <a>Read |
| | From | +19415877966 <19415877966@s.wha | tsapp.net> | |
| | То | Sebas <573188234462@s.whatsapp.n | et> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Will send it all tomorrow and Friday | | |
| | | 7CA24404313556945AE0B37A9C8DB | F22 | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | Will send it all tomorrow and Friday | | |
| 78 | Time stamp 6/20 | 6/2024 6:39:57 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | Read status Read |
| | From | Sebas <573188234462@s.whatsapp.n | et> | |
| | То | +19415877966 <19415877966@s.wha | tsapp.net> | |
| | Starred | | | |
| | Remote party | | | |
| | | 3A04FAFE227146254A76 | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | PTT-20240626-WA0000.opus | | |
| | PTT-20240626-V opus | <u>VA0000.</u> | | |
| 79 | Time stamp 6/2 | 5/2024 4:44:55 PM (New York UTC-4) | Direction g Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | | Sebas <573188234462@s.whatsapp.n | | |
| | | +19415877966 <19415877966@s.wha | tsapp.net> | |
| | Starred | | | |
| | Remote party | si tenemos ya 5 ventas de leads 4 us | | |
| | | | | |
| | | - | | |
| | ID | 3ACD50D3FC77D7886174 | | |
| | | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net | | |
| 80 | Time stamp 6/2 | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us | | |
| | | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net | Direction g Incoming | Source WhatsApp QR |
| | | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | From | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us | Type WhatsApp message | |
| | and the second s | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us 5/2024 2:57:39 PM (New York UTC-4) | Type WhatsApp message | |
| | and the second s | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us 5/2024 2:57:39 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.n +19415877966 <19415877966@s.what | Type WhatsApp message | |
| | To Starred Remote party | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us 5/2024 2:57:39 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.m +19415877966 <19415877966@s.wha No Sebas | Type WhatsApp message | |
| | To Starred Remote party Text | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us 5/2024 2:57:39 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.m +19415877966 <19415877966@s.whatsapp.m No Sebas Good to go [] [] | Type WhatsApp message | |
| | To Starred Remote party Text Message ID | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us 5/2024 2:57:39 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.n +19415877966 <19415877966@s.whatsapp.n No Sebas Good to go □ □ 3A17170559ED8F6141B7 | Type WhatsApp message | |
| | To Starred Remote party Text Message ID | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us 5/2024 2:57:39 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.m +19415877966 <19415877966@s.whatsapp.m No Sebas Good to go [] [] | Type WhatsApp message | |
| | To Starred Remote party Text Message ID Remote party ID | 3ACD50D3FC77D7886174 573188234462@s.whatsapp.net si tenemos ya 5 ventas de leads 4 us 5/2024 2:57:39 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.n +19415877966 <19415877966@s.whatsapp.n No Sebas Good to go □ □ 3A17170559ED8F6141B7 | Type WhatsApp message | |

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| Time stamp 6/25 | 0/2024 2:57:26 PM (N | lew TOIK OTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
|--|---|--|--|--|
| | | | Type WhatsApp message | Multi-device |
| To Starred Remote party Message ID Remote party ID | +19415877966 <194 No | /hatsapp.net | p.net> | |
| Google | | Payment Re | eceipt | |
| Google LLC 1600 Amphitheatre P Mountain View, CA 9 United States | | Payment date Billing ID Payment method Payment number | Jun 25, 2024 8708-0515-1207 Visa ••••7764 P12TFMOT | |
| Start connecting LLC Douglas Robert Goo 1412 Pine Bay Dr Sarasota, FL 34231 United States | - DBA- USA student debt | relief | | |
| Description | | | | |
| Payment amount | | \$2 | 2,000.00 | |
| IMG-20240625-W | / <u>A0000.i</u> | | | |
| pq | | | Direction | |
| pq | / <u>A0000.i</u> 5/2024 2:51:32 PM (N | lew York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| DO Time stamp 6/25 | 5/2024 2:51:32 PM (N | | Direction o Incoming Type WhatsApp message | |
| DQ Time stamp 6/25 From | 5/2024 2:51:32 PM (N Sebas <5731882344 | 162@s.whatsapp.net> | Type SWhatsApp message | |
| DQ Time stamp 6/25 From To | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 | | Type SWhatsApp message | |
| DQ Time stamp 6/25 From | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No | 162@s.whatsapp.net> | Type SWhatsApp message | |
| Time stamp 6/25 From To Starred Remote party | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions | Type SWhatsApp message | Multi-device |
| Time stamp 6/25 From To Starred Remote party Text | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions | Type WhatsApp message | Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 | Type WhatsApp message | Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2/ 573188234462@s.w | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 vhatsapp.net | Type WhatsApp message | Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2/ 573188234462@s.w I'm here if you have shortly. □ | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 /hatsapp.net any technical questions | Type WhatsApp message | Seems to work, will have full |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2/ 573188234462@s.w I'm here if you have shortly.)/2024 2:51:22 PM (N | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 whatsapp.net any technical questions | Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2/ 573188234462@s.w I'm here if you have shortly. □ | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 rhatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM | Type WhatsApp message | Seems to work, will have full seems to work, will have full seems to work, will have full confirmation |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y Read time stamp | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2 573188234462@s.w I'm here if you have shortly. □ 5/2024 2:51:22 PM (N fork) 06/25/2024 02: (New York) 06/25/2 (UTC-4 | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 rhatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM | Type WhatsApp message p.net> and we added the new card and it s and we added the new card and it s Direction Outgoing Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y Read time stamp | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2/ 573188234462@s.w I'm here if you have shortly. □ 5/2024 2:51:22 PM (N 'ork) 06/25/2024 02: (New York) 06/25/2 (UTC-4 +19415877966 <194 | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 whatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM 4) | Type WhatsApp message p.net> and we added the new card and it s and we added the new card and it s Direction Outgoing Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y Read time stamp From To Starred | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2/ 573188234462@s.w I'm here if you have shortly. □ 5/2024 2:51:22 PM (N fork) 06/25/2024 02: (New York) 06/25// (UTC-4 +19415877966 <194 Sebas <5731882344 No | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 /hatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM 4) | Type WhatsApp message p.net> and we added the new card and it s and we added the new card and it s Direction Outgoing Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y Read time stamp From To Starred Remote party | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly 3A67E8959B631C2/ 573188234462@s.w I'm here if you have shortly. □ 5/2024 2:51:22 PM (N fork) 06/25/2024 02: (New York) 06/25// (UTC-4 +19415877966 <194 Sebas <5731882344 No Sebas | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 /hatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM 4) | Type WhatsApp message p.net> and we added the new card and it s and we added the new card and it s Direction Outgoing Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y Read time stamp To Starred Remote party To Starred Remote party Text | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly. 3A67E8959B631C2, 573188234462@s.w I'm here if you have shortly. □ 5/2024 2:51:22 PM (N ork) 06/25/2024 02: (New York) 06/25/2 (UTC-4 +19415877966 <194 Sebas <5731882344 No Sebas Thanks. Will do | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 /hatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM 4) 415877966@s.whatsapp 462@s.whatsapp.net> | Type WhatsApp message o.net> and we added the new card and it s and we added the new card and it s Direction Outgoing Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y Read time stamp To Starred Remote party To Starred Remote party Text | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly. 3A67E8959B631C2, 573188234462@s.w I'm here if you have shortly. □ 5/2024 2:51:22 PM (N ork) 06/25/2024 02: (New York) 06/25/2 (UTC-4 +19415877966 <194 Sebas <5731882344 No Sebas Thanks. Will do 2BCEE409C8A2AB | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 /hatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM 4) 415877966@s.whatsapp 462@s.whatsapp.net> B11E2529C216A0CFE4 | Type WhatsApp message o.net> and we added the new card and it s and we added the new card and it s Direction Outgoing Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |
| Time stamp 6/25 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/25 Delivered (New Y Read time stamp To Starred Remote party To Starred Remote party Text | 5/2024 2:51:32 PM (N Sebas <5731882344 +19415877966 <194 No Sebas I'm here if you have confirmation shortly. 3A67E8959B631C2, 573188234462@s.w I'm here if you have shortly. □ 5/2024 2:51:22 PM (N ork) 06/25/2024 02: (New York) 06/25/2 (UTC-4 +19415877966 <194 Sebas <5731882344 No Sebas Thanks. Will do | 462@s.whatsapp.net> 415877966@s.whatsapp any technical questions AA7C3 /hatsapp.net any technical questions lew York UTC-4) 51:22 PM (UTC-4) 2024 02:51:22 PM 4) 415877966@s.whatsapp 462@s.whatsapp.net> B11E2529C216A0CFE4 | Type WhatsApp message o.net> and we added the new card and it s and we added the new card and it s Direction Outgoing Type WhatsApp message | Seems to work, will have full seems to work, will have full Source WhatsApp QR Multi-device |

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| | 1068-7 (WhatsApp Clo | ud) Pagi | | Oxygen Forensic® Detective - 16.2.0.2 | | |
|----|---|---|--|--|--|--|
| 84 | Time stamp 6/2 | 5/2024 2:50:50 PM (New York UTC-4) | Direction () Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | Mulu-device | | |
| | From | Sebas <573188234462@s.whatsapp.net> | · · · · | | | |
| | | +19415877966 <19415877966@s.whatsapp.net> | hot> | | | |
| | Starred | | | | | |
| | Remote party | | | | | |
| | | Genesys is working fine don't let them upsell y | ou anything, they probably have n | ew pricing and want to have some | | |
| | | add ons which we don't need. | | ••••• | | |
| | | 3AC3F0285C73D8E0FB79 | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | |
| | | Genesys is working fine don't let them upsell y | ou anything, they probably have n | ew pricing and want to have some add ons | | |
| 85 | Time stamp 6/2 | which we don't need. 5/2024 2:49:46 PM (New York UTC-4) | Direction n Outgoing | Source WhatsApp QR | | |
| | | (ork) 06/25/2024 02:49:46 PM (UTC-4) | Direction & Outgoing | Multi-device | | |
| | and the second second second second | (New York) 06/25/2024 02:49:57 PM | Type WhatsApp message | Read status Read | | |
| | | (UTC-4) | | | | |
| | From | +19415877966 <19415877966@s.whatsapp.n | iet> | | | |
| | | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | Text | I am meeting at 3:30 EST with Genesys to plan | n the renewal for this coming year. | Do you have any issues we need | | |
| | | to clarify? | | | | |
| | | 0 6C6E577CF5B7CACC083FB352392ECE81 y 573188234462@s.whatsapp.net | | | | |
| | ID | 575166234402@S.wnaisapp.net | | | | |
| | Text | I am meeting at 3:30 EST with Genesys to plan clarify? | n the renewal for this coming year. | Do you have any issues we need to | | |
| 86 | Time stamp 6/2 | 5/2024 2:25:41 PM (New York UTC-4) | Direction on Incoming | Source Trew WhatsApp QR | | |
| | | | | Multi-device | | |
| | | | Type WhatsApp message | | | |
| | | Sebas <573188234462@s.whatsapp.net> | | | | |
| | | +19415877966 <19415877966@s.whatsapp.n | iet> | | | |
| | Starred | | | | | |
| | Remote party | | | | | |
| | | t Huge issue with the Visa used for a Google did you change the card? | | | | |
| | | 3AEFE0F722BAFD6826FD 573188234462@s whatsann net | | | | |
| | ID | 573188234462@s.whatsapp.net | | | | |
| | | uoted Sebi we always used to buy \$2k daily in Google leads. We are now buying \$7k daily (2k+5k). Is that the new | | | | |
| | | message plan? That's \$100k plus per month if it continues. | | | | |
| | Quoted 45B865150077D465B1DD3A90F2C330EC message ID | | | | | |
| | | 45B865150077D465B1DD3A90F2C330EC | | | | |
| | message ID | 45B865150077D465B1DD3A90F2C330EC Huge issue with the Visa used for a Google did | d you change the card? | | | |
| 87 | message ID Text | | d you change the card? Direction o Incoming | Source WhatsApp QR | | |
| 87 | message ID Text | Huge issue with the Visa used for a Google did | | Source WhatsApp QR Multi-device | | |
| 87 | message ID Text Time stamp 6/2 | Huge issue with the Visa used for a Google did | Direction g Incoming | | | |
| 87 | Time stamp 6/2 | Huge issue with the Visa used for a Google did 5/2024 2:25:19 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | | | |
| 87 | Time stamp 6/2 | Huge issue with the Visa used for a Google did 5/2024 2:25:19 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n | Direction o Incoming Type WhatsApp message | | | |
| 87 | message ID Text Time stamp 6/2 From To | Huge issue with the Visa used for a Google did 5/2024 2:25:19 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n No | Direction o Incoming Type WhatsApp message | | | |
| 87 | Time stamp 6/25 | Huge issue with the Visa used for a Google did 5/2024 2:25:19 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n No | Direction o Incoming Type WhatsApp message | | | |
| 87 | message ID Text Time stamp 6/2 From To Starred Remote party Text Message ID | Huge issue with the Visa used for a Google did 5/2024 2:25:19 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n No Sebas Good afternoon Doug 3A52AF77ABF7DA449B98 | Direction o Incoming Type WhatsApp message | | | |
| 87 | message ID Text Time stamp 6/2 From To Starred Remote party Text Message ID | Huge issue with the Visa used for a Google did 5/2024 2:25:19 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n No Sebas Good afternoon Doug | Direction o Incoming Type WhatsApp message | | | |

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| _ | 068-7 (WhatsApp Cloud) | | PageID 3287 | Oxygen Forensic® Detective - 16 |
|----|---|---|---|---|
| 88 | Time stamp 6/24/2024 3:39:0 | 5 PM (New York UTC-4) | Direction og Incomir | ng Source WhatsApp QR Multi-device |
| | | | Type WhatsApp n | |
| 89 | To +194158779 Starred No Remote party Sebas Text Tx because Message ID 3A00534600 Remote party 5731882344 ID Text Tx because Time stamp 6/24/2024 11:11: Delivered (New York) 06/24/ Read time stamp (New York) From +194158779 To Sebas <573 Starred No Remote party Sebas | DDABFB2DF43 462@s.whatsapp.net this is our fuel we no long 58 AM (New York UTC-4) 2024 11:12:04 AM (UTC-4) 06/24/2024 02:19:25 PM (UTC-4) 966 <19415877966@s.wh 188234462@s.whatsapp. | net> atsapp.net> er get re sold leads from Colon er get re sold leads from Colon Direction Outgoir Direction Outgoir Type WhatsApp n atsapp.net> net> | nbana and chargebacks have gone down 60% nbana and chargebacks have gone down 60% ng Source WhatsApp QR Multi-device |
| | Message ID D959C1AC6 Remote party 5731882344 ID | 646B78D58D0F48F6D950 462@s.whatsapp.net | 1434A | in this week and keep you posted |
| 90 | Time stamp 6/24/2024 6:51:2 | | Direction o Incomir | |
| | | | Type WhatsApp n | Multi-device |
| | Message ID 3A4F5ADD0 Remote party 5731882344 | | ill correct this today \Box | |
| | ID Text Let me know | w if this is not the case I wi | ill correct this today □ | |
| 91 | Time stamp 6/24/2024 6:50:5 | | | Multi-device |
| | | | | |
| | Text Monthly | | | |
| 92 | Text Monthly Time stamp 6/24/2024 6:50:4 | 7 AM (New York UTC-4) | Direction _ Incomir | Source WhatsApp QR |
| 92 | Text Monthly Time stamp 6/24/2024 6:50:4 | 7 AM (New York UTC-4) | Direction 👩 Incomir Type 🤤 WhatsApp n | Multi-device |

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| NVA, E1 | 068-7 (WhatsApp Cloud) | PageID 32 | .88 o | xygen Forensic® Detective - 16.2.0.200 |
|---------|--|--|--|--|
| 93 | Time stamp 6/24/2024 6:50:37 AM (New York UT | | WhatsApp message | WhatsApp QR Multi-device |
| | From Sebas <573188234462@s.what To +19415877966 <19415877966@ Starred No Remote party Sebas Text No just 50 K regular Google and Message ID 3A4B9566637BF7E2BA00 Remote party 573188234462@s.whatsapp.ne ID Text No just 50 K regular Google and | 5 k on leads r us | | |
| 94 | Time stamp 6/24/2024 6:47:59 AM (New York UT Delivered (New York) 06/24/2024 06:48:05 AM (I Read time stamp (New York) 06/24/2024 06:50: (UTC-4) | ЛС-4) | Outgoing Source WhatsApp message Read st | WhatsApp QR Multi-device tatus Read |
| | From +19415877966 <19415877966@ To Sebas <573188234462@s.what Starred No Remote party Sebas Text Sebi we always used to buy \$2 plan? That's \$100k plus per mor Message ID 458865150077D465B1DD3A90 Remote party 573188234462@s.whatsapp.ne ID Text Sebi we always used to buy \$2 \$100k plus per month if it contin | sapp.net> k daily in Google leads th if it continues. -2C330EC k daily in Google leads | | |
| 95 | Time stamp 6/20/2024 11:03:31 AM (New York U | | on o Incoming Source | WhatsApp QR Multi-device |
| | From Sebas <573188234462@s.what To +19415877966 <19415877966@ | sapp.net>)s.whatsapp.net> | | |
| 96 | Time stamp 6/20/2024 9:43:40 AM (New York UT Delivered (New York) 06/20/2024 09:49:34 AM (U Read time stamp (New York) 06/20/2024 11:03:1 (UTC-4) 0 0 | ITC-4) | | WhatsApp QR Multi-device tatus @Read |
| | From +19415877966 <19415877966@ | sapp.net> kG D2F5AEFF | | |

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| , E1 7 | Time stamp 6/10 | /2024 7:40:19 PM (New York UTC-4) | Direction no Incoming | Source WhateApp OD |
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| | Time stamp 0/19 | "2024 1.40.101 W (New TOR UTC-4) | Direction @incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | To Starred Remote party Text Message ID | | op.net> | |
| | Text | Thank you very much Doug | | |
| В | Delivered (New Y | /2024 7:03:11 PM (New York UTC-4) ork) 06/19/2024 07:03:29 PM (UTC-4) (New York) 06/19/2024 07:40:07 PM (UTC-4) | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device Read status Read |
| | | +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> | op.net> | |
| | Starred | | | |
| | Remote party | Sebas | | |
| | Text | Yes. Banks were closed today for the holid | ay. So I planned to send it tomorrow e | early. |
| | | F05CABA9E0B98BB8CBAF1CD6962F46E | 2 | |
| | Remote party ID | 573188234462@s.whatsapp.net | | |
| | | Yes. Banks were closed today for the holid | ay. So I planned to send it tomorrow e | early. |
|) | Time stamp 6/19 | /2024 6:18:00 PM (New York UTC-4) | Direction o Incoming | Source 👷 WhatsApp QR |
| | | | Type WhatsApp message | Multi-device |
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| | | Sebas <573188234462@s.whatsapp.net> | | |
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| | To Starred Remote party Text | +19415877966 <19415877966@s.whatsap No Sebas Bancolombia | | |
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| | To Starred Remote party Text Message ID Remote party ID | +19415877966 <19415877966@s.whatsap No Sebas Bancolombia 3A30D961C0022EEAF55F 573188234462@s.whatsapp.net | | |
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| Time stamp 6 | /15/2024 4:08:34 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
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| | m Sebas <573188234462@s.whatsapp.net> | | |
| | to +19415877966 <19415877966@s.whatsa | pp.net> | |
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| | xt It's 3 pm EST | | |
| Message | D 3AB8E329103651260CE6 | | |
| | | | |
| Remote par | ty 573188234462@s.whatsapp.net | | |

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| 104 | Time stamp 6/1 | 5/2024 4:07:28 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR | | |
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| | | | Type 	WhatsApp message | Multi-device | | |
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| | From Sebas <573188234462@s.whatsapp.net> | | | | | |
| | To +19415877966 <19415877966@s.whatsapp.net> Starred No | | | | | |
| | Remote party | | | | | |
| | | For the meeting | | | | |
| | | 3A2BD4348B54FA883863 | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | |
| | ID | | | | | |
| 105 | | For the meeting | | | | |
| 105 | Time stamp 6/1 | 5/2024 4:07:18 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | |
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| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
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| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | | Ready | | | | |
| | | 3AF05867D4D7D8479909 | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | | |
| | | Ready | | | | |
| 106 | Time stamp 6/1 | 5/2024 3:08:17 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR | | |
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| | To Starred Remote party Text Message ID Remote party ID | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF | o.net> | | | |
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| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/13 | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir | Direction 💿 Outgoing | Multi-device | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) | | | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/1 Delivered (New Y Read time stamp | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp | Direction Outgoing Type WhatsApp message | Multi-device | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> | Direction Outgoing Type WhatsApp message | Multi-device | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No | Direction Outgoing Type WhatsApp message | Multi-device | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/13 Delivered (New Y Read time stamp From To Starred Remote party | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas | Direction Outgoing Type WhatsApp message | Multi-device | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party Text | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information for | Direction Outgoing Type WhatsApp message | Multi-device | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas | Direction Outgoing Type WhatsApp message | Multi-device | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information for D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST | Multi-device | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/1 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST or 3PM CST or 4PM EST | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/1 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information for D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/1 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST or 3PM CST or 4PM EST | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo | Direction Outgoing Type WhatsApp message p.net> or 3PM CST or 4PM EST or 3PM CST or 4PM EST Direction Oncoming | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information for D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information for 5/2024 1:49:41 PM (New York UTC-4) | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST Direction Incoming Type WhatsApp message | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo S/2024 1:49:41 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.net> | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST Direction Incoming Type WhatsApp message | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party ID Remote party ID Text Message ID Remote party ID Text Time stamp 6/11 | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo S/2024 1:49:41 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp No Sebas | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST Direction Incoming Type WhatsApp message | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/13 Delivered (New Y Read time stamp From To Starred Remote party ID Remote party ID Text Time stamp 6/13 | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo 5/2024 1:49:41 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp No Sebas Tx will check my email now | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST Direction Incoming Type WhatsApp message | Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party ID Remote party ID Text Time stamp 6/11 From To Starred Remote party ID | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo S/2024 1:49:41 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp No Sebas Tx will check my email now 3AD72AF35841E1FB4660 | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST Direction Incoming Type WhatsApp message | Multi-device Read status Read | | |
| 107 | To Starred Remote party Text Message ID Remote party ID Text Time stamp 6/11 Delivered (New Y Read time stamp From To Starred Remote party ID Remote party ID Text Time stamp 6/11 From To Starred Remote party ID | +19415877966 <19415877966@s.whatsapp No Sebas Ty sir 3A0AC08A6E3B5C1016CF 573188234462@s.whatsapp.net Ty sir 5/2024 2:16:58 PM (New York UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (ork) 06/15/2024 02:16:59 PM (UTC-4) (New York) 06/15/2024 03:08:10 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas I just resent you all of the login information fo D045D23750D141579954F287398D7B7C 573188234462@s.whatsapp.net I just resent you all of the login information fo 5/2024 1:49:41 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp No Sebas Tx will check my email now | Direction Outgoing Type WhatsApp message D.net> or 3PM CST or 4PM EST Direction Incoming Type WhatsApp message | Multi-device Read status Read | | |

| Case 8:24-cv-01626-KKM-AAS | Document 151-20 | Filed 02/28/25 | Page 27 of 60 | |
|----------------------------|-----------------|----------------|---------------------------------------|--|
| | DocalD 2202 | | · · · · · · · · · · · · · · · · · · · | |

| NA, E1 | 1068-7 (WhatsApp Clo | oud) Pa | ageID 3292 | Oxygen Forensic® Detective - 16.2.0.200 |
|--------|-------------------------|--|------------------------------------|---|
| 109 | Time stamp 6/1 | 5/2024 1:42:45 PM (New York UTC-4) | Direction Outgoing | Source 🛒 WhatsApp QR |
| | Delivered (New) | (ork) 06/15/2024 01:42:45 PM (UTC-4) | | Multi-device |
| | Read time stamp | (New York) 06/15/2024 01:49:30 PM (UTC-4) | Type WhatsApp message | Read status 🔄 Read |
| | | +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> | pp.net> | |
| | Starred | | | |
| | Remote party | Sebas | | |
| | Text | That is fine, you have all the login information | ion he sent | |
| | - | 5419C63C2209BA0D99A667AFAC8D5718 | 8 | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | That is fine, you have all the login informati | ion he sent | |
| 110 | Time stamp 6/1 | 5/2024 1:41:23 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsap | pp.net> | |
| | Starred Remote party | | | |
| | | Ok will have to do it from my phone | | |
| | | 3A21837132559E5CB99D | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | ID Text | Ok will have to do it from my phone | | |
| 111 | | | Direction - Outgoing | |
| | mile etamp or it | 5/2024 1:41:08 PM (New York UTC-4) /ork) 06/15/2024 01:41:08 PM (UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR Multi-device |
| | | (New York) 06/15/2024 01.41.11 PM (UTC-4) | Type WhatsApp message | Read status ⊜Read |
| | | +19415877966 <19415877966@s.whatsa | pp.net> | |
| | | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred Remote party | | | |
| | | Reminder we have that zoom meeting wi | ith Zach Mitchell today at 4PM EST | |
| | | E749AC7975CC5AE5074584028FD08918 | • | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | Reminder we have that zoom meeting wi | ith Zach Mitchell today at 4PM EST | |
| 112 | Time stamp 6/12 | 2/2024 12:13:06 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | | L147 Wall Street Stock Investment Club <1 | 00 | |
| | | L147 Wall Street Stock Investment Club <1 | 120363041285890836@g.us> | |
| | Starred | | | |
| | Sender Message ID | L147 Wall Street Stock Investment Club | | |
| | - | 120363041285890836@g.us | | |
| | | 120363041285890836@g.us | | |
| | Text | <participant invited=""></participant> | | |
| 113 | Time stamp 6/12 | 2/2024 12:11:24 PM (New York UTC-4) | Direction o Incoming | Source 🛒 WhatsApp QR |
| | | | Type WhatsApp message | Multi-device |
| | From | Maria Almeida <12063721913@s.whatsap | p.net> | |
| | | L147 Wall Street Stock Investment Club <1 | | |
| | Starred | | | |
| | Sender | Maria Almeida | | |
| | Message ID | 3EB068D76F27CD8AA5795F | | |
| | | 12063721913@s.whatsapp.net | | |
| | | 120363041285890836@g.us | | |
| | lext | https://wa.me/13618657516 | | |

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| IA, E1 | 068-7 (WhatsApp Clo | ud) Pag | eID 3293 | Oxygen Forensic® Detective - 16.2.0 |
|--------|--|---|-------------------------------------|--------------------------------------|
| 24 | | 1/2024 11:45:13 AM (New York UTC-4) /ork) 06/11/2024 11:53:02 AM (UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR Multi-device |
| | Read time stamp | (New York) 06/11/2024 03:20:05 PM (UTC-4) | Type WhatsApp message | Read status 🔄 Read |
| | | +19415877966 <19415877966@s.whatsapp.r Sebas <573188234462@s.whatsapp.net> | net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Pls be on the lookout for two wire transfers that | t just went out to BBVA for \$20k a | nd \$25k. Thanks |
| | Message ID | F5E972D75326186AC1C65B46A0D12668 | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | Pls be on the lookout for two wire transfers that | t just went out to BBVA for \$20k a | nd \$25k. Thanks |
| 125 | | 1/2024 1:10:44 AM (New York UTC-4) | Direction S Outgoing | Source 🗽 WhatsApp QR |
| | and the second | (ork) 06/11/2024 01:10:46 AM (UTC-4) | | Multi-device |
| | Read time stamp | (New York) 06/11/2024 03:20:05 PM (UTC-4) | Type WhatsApp message | Read status <a>Read |
| | From | +19415877966 <19415877966@s.whatsapp.r | net> | |
| | То | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | No | | |
| | Remote party | | | |
| | | Thanks. Will do. | | |
| | - | E5CE5F976BD04870E804FAE654C92AA8 | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | Thanks. Will do. | | |
| 126 | Time stamp 6/10 | 0/2024 10:51:17 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsapp.r | net> | |
| | Starred | | | |
| | Remote party | | | |
| | Text | Good evening will need 45k to BBVA for start by the 20th of the month | before the 15th and another 40k to | G and G Bancolombia hopefully |
| | Message ID | 3AAD71DDD507864D80EC | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID | | | |
| | lext | Good evening will need 45k to BBVA for start 20th of the month | defore the 15th and another 40k to | G and G Bancolombia hopefully by the |
| 127 | Time stamp 6/10 | 0/2024 4:58:33 PM (New York UTC-4) | Direction Outgoing | Source WhatsApp QR |
| | Delivered (New Y | (ork) 06/10/2024 04:58:37 PM (UTC-4) | Tune (10// | Multi-device |
| | Read time stamp | (New York) 06/10/2024 10:49:59 PM (UTC-4) | Type WhatsApp message | Read status 🔄Read |
| | From | +19415877966 <19415877966@s.whatsapp.r | net> | |
| | То | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | | | |
| | Remote party | | | |
| | | Please let me know the funds you will be need timing. Thanks E9410EA7813F565186ABE283C4044C8F | ling so I can start preparing them | . G&G or BBVA \$ amount |
| | - | 573188234462@s.whatsapp.net | | |
| | ID | Please let me know the funds you will be need | ling so I can start preparing them | G&G or BBVA\$ amount timing |
| | | Thanks | C | |

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2/28/25 Page 29 of 60

| - | 068-7 (WhatsApp Clo | ud) Pa(| geID 3294 | Oxygen Forensic® Detective - 16.2.0.2 |
|-----|---|--|------------------------------------|---------------------------------------|
| 128 | Time stamp 6/3/ | 2024 11:57:23 PM (New York UTC-4) | | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | and the second se | +19415877966 <19415877966@s.whatsapp | .net> | |
| | Starred | | | |
| | Remote party | | | |
| | and the second se | Perfect | | |
| | | 3A96D9AB674867D636FC | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | Quoted message | Rescheduled for Saturday June 15 at 4PM | | |
| | message ID | BEE2C17BEABC2DBBC087B7D3557FBF5F | - | |
| | Text | Perfect | | |
| 129 | Time stamp 6/3/ | 2024 5:20:31 PM (New York UTC-4) | Direction 👩 Outgoing | Source whatsApp QR |
| | Delivered (New Y | ork) 06/03/2024 11:42:16 PM (UTC-4) | - | Multi-device |
| | Read time stamp | (New York) 06/03/2024 11:57:00 PM (UTC-4) | Type WhatsApp message | Read status <a>Read |
| | From | +19415877966 <19415877966@s.whatsapp | .net> | |
| | То | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Rescheduled for Saturday June 15 at 4PM | | |
| | Message ID | BEE2C17BEABC2DBBC087B7D3557FBF5F | R | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | Text | Rescheduled for Saturday June 15 at 4PM | | |
| 130 | Time stamp 6/3/ | 2024 4:02:45 PM (New York UTC-4) | Direction a Outgoing | Source 🔝 WhatsApp QR |
| | Delivered (New Y | ork) 06/03/2024 11:42:13 PM (UTC-4) | - | Multi-device |
| | Read time stamp | (New York) 06/03/2024 11:57:00 PM (UTC-4) | Type WhatsApp message | Read status <a>Read |
| | From | +19415877966 <19415877966@s.whatsapp | .net> | |
| | То | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | No | | |
| | Remote party | | | |
| | | Angel just called and if is better for you, we c | an all meet over the weekend. | |
| | - | 4A384C238DA8798F900924E14F07F3B9 | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | Angel just called and if is better for you, we c | an all meet over the weekend. | |
| 131 | Time stamp 6/3/2024 4:00:50 PM (New York UTC-4) | | Direction 👩 Outgoing | Source WhatsApp QR |
| | | ork) 06/03/2024 11:42:13 PM (UTC-4) | | Multi-device |
| | | (New York) 06/03/2024 11:57:00 PM (UTC-4) | Type WhatsApp message | Read status <a>Read |
| | From | +19415877966 <19415877966@s.whatsapp | .net> | |
| | | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Zach wants to know if you will be at the 5 pm | meeting. Or else he can reschedule | e to fit your time. Pls let me know. |
| | Magazara ID | 57CA2B78A9DB3E62FB8F435D322DEFF3 | | |
| | wessage iD | | | |
| | Remote party ID | 573188234462@s.whatsapp.net Zach wants to know if you will be at the 5 pm | | |

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| IA, E1 | 068-7 (WhatsApp Clo | ud) | Pag | eID 3295 | Oxygen Forensic® Detective - 16.2.0.2 |
|--------|--|--|------------|-------------------------------------|--|
| 132 | Time stamp 5/3* | 1/2024 2:10:11 PM (New York UTC-4) | | Direction 👩 Outgoing | Source TWhatsApp QR |
| | Delivered (New Y | (ork) 05/31/2024 02:10:12 PM (UTC- | 4) | _ | Multi-device |
| | Read time stamp | (New York) 05/31/2024 04:30:17 P (UTC-4) | М | Type WhatsApp message | Read status 🔄 Read |
| | From | +19415877966 <19415877966@s.w | hatsapp.n | et> | |
| | То | Sebas <573188234462@s.whatsapp | o.net> | | |
| | Starred | No | | | |
| | Remote party | Sebas | | | |
| | Text | I was just at the Truist office. They co | onfirmed b | oth wire transfers had been sent. | |
| | | The Truist SWIFT for International tra BRBTUS33 | | | |
| | Message ID | 28432E2008AD6945DF290173D01F | 686E | | |
| | Remote party | 573188234462@s.whatsapp.net | | | |
| | | I was just at the Truist office. They co | onfirmed b | oth wire transfers had been sent. | |
| | | The Truist SWIFT for International tra BRBTUS33 | ansfers is | | |
| 133 | Time stamp 5/3 | 1/2024 10:36:35 AM (New York UTC-4 | 4) | Direction o Incoming | Source WhatsApp QR |
| | | | | Type WhatsApp message | Multi-device |
| | From | Sebas <573188234462@s.whatsapp | .net> | | |
| | То | +19415877966 <19415877966@s.w | hatsapp.n | et> | |
| | Starred | No | | | |
| | Remote party | Sebas | | | |
| | Text | Sebas, me están solicitando el núme con ese número pueden verificar que | | e la transacción, por fa pregúntale | a Douglas, ya que me dicen que |
| | Message ID | 3AD2A934274E9FEDDBC1 | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | |
| | | Sebas, me están solicitando el núme número pueden verificar que sucedio | | e la transacción, por fa pregúntale | a Douglas, ya que me dicen que con ese |
| 134 | Time stamp 5/30 | 0/2024 4:53:49 PM (New York UTC-4) | | Direction o Incoming | Source WhatsApp QR |
| | | | | Type WhatsApp message | Multi-device |
| | From Sebas <573188234462@s.whatsapp.net> | | .net> | | |
| | То | +19415877966 <19415877966@s.w | hatsapp.n | et> | |
| | Starred | No | | | |
| | Remote party | Sebas | | | |
| | Text | Yep we need a different name that need | o one who | wishes to do harm knows about | |
| | Message ID | 3A9EDFF4DE149108881B | | | |
| | Remote party ID | 573188234462@s.whatsapp.net | | | |
| | Text | | | | |

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| A, E10 | 068-7 (WhatsApp Cloud) | PageID 3296 | Oxygen Forensic® Detective - 16.2.0.2 |
|--------|---|--------------------------------------|---------------------------------------|
| 35 | Time stamp 5/30/2024 4:39:12 PM (New York UTC- | 4) Direction ⁽²⁾ Incoming | Source WhatsApp QR Multi-device |
| | | Type WhatsApp mess | |
| - | From Sebas <573188234462@s.whatsa To +19415877966 <19415877966@s | • • | |
| | Media file IMG-20240530-WA0004.jpg | | |
| | 3:38 👩 🔐 | | |
| | G Usa Student Debt Relief 🛛 🌡 💮 | | |
| | ← Usa Student Debt 으, ௹ : | | |
| | OVERVIEW SERVICES REVIEWS PHOTOS ABOUT | | |
| | t mainai 👘 | | |
| | *** | | |
| | THIS IS A SCAMIT | | |
| | ௴4 凸 | | |
| | Use Student Debt Relief (owner) a year ago Greetings Mrs. Amoah We are truly sorry for any inconvenience we may have caused. Unfortunately, we couldn't find your name in our system, in order to check your case in defail and give you a complete answer, we would appreciate if you could growide us with your full name so we can look you up in our system and give this altuation the attention required. | | |
| | Thank you very much, have wonderful day and we hope to hear from you soon. | | |
| | : | | |
| | *** * * a day ago NEW | | |
| | SCAMI They require you to pay up-front or monthly fees for help. If a company requires a fee before they actually do anything, that's a huge red flag—especially if they try to get your credit card number or bank account information. | | |
| | ம் ம் | | |
| | | | |
| | < → å @ 0 | | |
| | IMG-20240530-WA0004.i | | |
| | <u>DQ</u> | | |
| 36 | Time stamp 5/30/2024 4:33:51 PM (New York UTC- | 4) Direction o Incoming | Source 🐭 WhatsApp QR |
| | • • • • • • • • • • • • • • • • • • • | Type () WhatsApp mess | Multi-device |
| - | | T | |
| | From Sebas <573188234462@s.whatsa To +19415877966 <19415877966@s. | | |
| | Starred No | masapp.not- | |
| | Remote party Sebas | | |
| | Text We have this stalker | | |
| | Message ID 3A38B922786CD86D6D6A | | |
| | Remote party 573188234462@s.whatsapp.net ID | | |
| - | Text We have this stalker | | |

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| From Sebas <5/3188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Text We need a second LLC with a different name allogether Meesage1 30451C281AD00368967 Remote party Starred Text We need a second LLC with a different name allogether B Time stamp 5/302024 4:33 27 PM (New York UTC-4) Direction on Incoming Starred No Remote party Sebas <5/73188234462@s.whatsapp.net> To +19415877966 Starred No Remote party Sebas Meedia file 31796402_76800052217 Starred No Meedia file 31796402_76800052217 3430_1702228073842578017_n jpeg Direction on Incoming Source WhatsApp OR Multi-device Type of WhatsApp message From Sebas <5/73188234462@s.whatsapp.net D Meedia file 31796402_76800052217 3430_170;22807384257 Source WhatsApp message From Sebas <5/7318823 | 7 | Time stamp 5/30 | 12024 4.55.451 IN (NOW TOIK OTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
|--|----|--|---|--|------------------------------------|
| Message ID 3A951C2B1AD003688967 Remote party 573168234462@s.whatsapp.net D Text We need a second LLC with a different name allogether Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction Incoming Source WhatsApp QR Multi-device Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction Incoming Source WhatsApp QR Multi-device Starred No Remote party Sebas Sebas Message ID 3A/S38780E3D821A5E5BF Remote party Source WhatsApp QR Media file 31796402_76800052217 3430_1702228073842578017_n jpeg Direction Incoming Source WhatsApp QR Multi-device Type WhatsApp message Source WhatsApp QR Multi-device 31796402_76800052217 3430_1702228073842578017_n jpeg Direction Incoming Source WhatsApp QR Multi-device Type WhatsApp message Source WhatsApp QR Multi-device 31796402_76800052217 340_1720228073842578017_n jpeg Direction Incoming Source | | To Starred Remote party | +19415877966 <19415877966@s.whatsap No Sebas | pp.net> | |
| Remote party 573188234462@s.whatsapp.net ID Direction Incoming Source WhatsApp QR Multi-device Time stamp 5/30/2024 4.33.27 PM (New York UTC-4) Direction Incoming Source WhatsApp QR Multi-device To +19415877966 <19415877966 (as.whatsapp.net)- | | | | me altogether | |
| ib Text We need a second LLC with a different name altogether Text We need a second LLC with a different name altogether Source WhatsApp OR Multi-device Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction @ Incoming Type @WhatsApp message From Sebas <5/73188234462@s whatsapp.net> To +19415877966 <19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sobas Meessage ID 3A538780E3D821A5E5BF Remote party S73188234462@s.whatsapp.net Media file 31796402_768000522173430_1702228073842578017_n.jpeg Media file 31796402_76800052217 3017_n.jpeg 31796402_76800052217 Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction @ Incoming Type @ WhatsApp message Source @ WhatsApp QR Multi-device 31796402_76800052217 330_17.0222807384257 B017_n.jpeg Source @ WhatsApp QR Multi-device 31796402_76800052217 340_17.0122807384257 Direction @ Incoming Type @ WhatsApp message Source @ WhatsApp QR Multi-device 31796402_76800052217 3419537966 <19415877966 @ whatsapp.net> Source @ WhatsApp QR Multi-device From Sebas <573188234462@s.whatsapp.net> Source @ No Multi-device Remote party Sobas Message ID 34195384248EFFA334AF8 Remote party | | | | | |
| 3 Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction Incoming Source WhatsApp QR Multi-device Type WhatsApp message From Sebas <5/73188234462@s.whatsapp.net> Type WhatsApp message To +19415877966< | | . IĎ | | | |
| Prom Sebas Started Multi-device Type WhatsApp message From Sebas Started No Remote party Sebas Multi-device Multi-device Message ID 34538780E3D821A5E5BF Remote party Sebas Media file 31796402_76800052217 Multi-device Multi-device Media file 31796402_76800052217 Multi-device Multi-device Media file 31796402_76800052217 Multi-device Multi-device 9 Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction @ Incoming Source WhatsApp QR Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> Type WhatsApp message Multi-device Type WhatsApp message Multi-device Multi-device Multi-device Type Starred No Remote party Sebas Sebas Message ID 34195334246FFA634AF8 Remote party | _ | | | | a (2017) a (201 |
| Type WhatsApp message From Sebas <5/73188234462@s.whatsapp.net> To +19415877966 <19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A53378DE3D821A5E5BF Remote party 573188234462@s.whatsapp.net ID Media file 31796402_768000522173430_1702228073842578017_n.jpeg 31706402_76800052217 3430_17/0222807384257 8017_n.jpeg Source WhatsApp OR Multi-device Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966 | | Time stamp 5/30 | 0/2024 4:33:27 PM (New York UTC-4) | Direction o Incoming | |
| To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A53878DE3D821A5E5BF Remote party 573188234462@s.whatsapp.net ID Media file 31796402_76800052217 3430_1702228073842578017_n.jpeg 31796402_76800052217 3430_170222807384257 8017_n.jpeg Source WhatsApp QR Multi-device Type @thatsApp message From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 31053842462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 31953842462@s.whatsapp.net> ID 31953842462@s.whatsapp.net | | | | Type WhatsApp message | |
| Starred No Remote party Sebas Message ID 3A53B78DE3D821A5E5BF Remote party 573188234462@s.whatsapp.net ID Media file 31796402_76800052217 3430_170222807384257 8017_n.jpeg Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction <nli>Incoming Source Type WhatsApp Message From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3419538424BFFA634AF8 Remote party Sobas Message ID 3419538424BFFA634AF8 Remote party Sobas</nli> | | From | Sebas <573188234462@s.whatsapp.net> | | |
| Remote party Sebas Message ID 3A53B78DE3D821A5E5BF Remote party 573188234462@s.whatsapp.net ID Media file 31796402_76800052217 3430_170222807384257 8017_n.jpeg Source WhatsApp QR Multi-device Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction © Incoming Type © WhatsApp message Source WhatsApp QR Multi-device Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3415938424BFFA634AF8 Remote party \$73188234462@s.whatsapp.net> ID 317986234462@s.whatsapp.net> | | То | +19415877966 <19415877966@s.whatsap | pp.net> | |
| Message ID 3A53B78DE3D821A5E5BF Remote party 573188234462@s.whatsapp.net ID ID Media file 31796402_768000522173430_1702228073842578017_n.jpeg 31796402_76800052217 3430_170222807384257 3430_170222807384257 8017_n.jpeg Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction on Incoming Type WhatsApp OR Multi-device Type WhatsApp message Source WhatsApp OR Multi-device Starred No Remote party Sebas Message ID 3419538234462@s.whatsapp.net Starred No Remote party Sebas Message ID 3419538234462@s.whatsapp.net ID ID Starred No Remote party Sebas Message ID 3419538234462@s.whatsapp.net ID ID Starred No Remote party Sebas | | | | | |
| Remote party 573188234462@s.whatsapp.net ID Media file 31796402_768000522173430_1702228073842578017_n.jpeg 31796402_76800052217 3430_170222807384257 8017_n.jpeg 31796402_76800052217 3430_170222807384257 8017_n.jpeg Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction Immodel Incoming Source WhatsApp QR Multi-device Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction Immodel Incoming Source WhatsApp QR Multi-device Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3419538424BFFA634AF8 Remote party Solas Message ID 3419538424BFFA634AF8 Femote party 573188234462@s.whatsapp.net | | | | | |
| ID Media file 31796402_768000522173430_1702228073842578017_n.jpeg 31796402_76800052217 3430_170222807384257 8017_n.jpeg 30 Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction on Incoming Source WhatsApp QR 7 Multi-device Type WhatsApp message Source WhatsApp QR 8017_n.jpeg the stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction on Incoming Source WhatsApp QR 80 Remote party Sebas <573188234462@s.whatsapp.net> Type Others and the stamp State of the state of th | | | | | |
| Media file 31796402_768000522173430_1702228073842578017_n.jpeg 31796402_76800052217 3430_170222807384257 3430_170222807384257 8017_n.jpeg P Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction o Incoming Type WhatsApp QR Multi-device Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A195384248FFA634AF8 From Sa14952@s.whatsapp.net ID 5/3188234462@s.whatsapp.net Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) | | | ororodzo4402@s.wnatsapp.net | | |
| 3430_170222807384257 8017_n.jpeg 9 Time stamp 5/30/2024 4:33:27 PM (New York UTC-4) Direction Incoming Incoming Type WhatsApp QR Multi-device 7 Type WhatsApp message Source WhatsApp QR Multi-device 8 From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A19538424BFFA634AF8 Remote party 573188234462@s.whatsapp.net ID Multi-device | | | 31796402_768000522173430_170222807 | '3842578017_n.jpeg | |
| From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A19538424BFFA634AF8 Remote party 573188234462@s.whatsapp.net ID From | | 31796402_76800 | 0052217 | | |
| From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A19538424BFFA634AF8 From to party 573188234462@s.whatsapp.net | 9 | 3430_170222807 8017_n.jpe | 7384257 9g | Direction Incoming | Source WhatsApp OP |
| To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A19538424BFFA634AF8 Remote party 573188234462@s.whatsapp.net ID France | Э | 3430_170222807 8017_n.jpe | 7384257 9g | | |
| Starred No Remote party Sebas Message ID 3A19538424BFFA634AF8 Remote party 573188234462@s.whatsapp.net ID ID | Э | 3430_170222807 8017_n.jpe | 7384257 29 0/2024 4:33:27 PM (New York UTC-4) | Type WhatsApp message | |
| Remote party Sebas Message ID 3A19538424BFFA634AF8 Remote party 573188234462@s.whatsapp.net ID ID | Ð | 3430_170222807 8017_n.jpe Time stamp 5/30 From | 7384257 29 0/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> | Type WhatsApp message | |
| Message ID 3A19538424BFFA634AF8 Remote party 573188234462@s.whatsapp.net ID | Ð | 3430_170222807 8017_n.jpe Time stamp 5/30 From To | 7384257 ² 9 D/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap | Type WhatsApp message | |
| Remote party 573188234462@s.whatsapp.net ID | Ð | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred | 7384257 29 D/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No | Type WhatsApp message | |
| ID Media file 12086585_828478622531608_6083940037495717603_n jpeg | Ð | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party | 7384257 29 0/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas | Type WhatsApp message | |
| Inicula Inic 12000303_0204r0022531000_0005940037493717003_11jpeg | Ð | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party Message ID | 7384257 29 0/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 3A19538424BFFA634AF8 | Type WhatsApp message | |
| | Ð | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party Message ID Remote party ID | 7384257 29 D/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 3A19538424BFFA634AF8 573188234462@s.whatsapp.net | Type WhatsApp message | |
| | 39 | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party Message ID | 7384257 29 0/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 3A19538424BFFA634AF8 | Type WhatsApp message | |
| | 3 | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party Message ID Remote party ID | 7384257 29 D/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 3A19538424BFFA634AF8 573188234462@s.whatsapp.net | Type WhatsApp message | |
| | 9 | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party Message ID Remote party ID | 7384257 29 D/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 3A19538424BFFA634AF8 573188234462@s.whatsapp.net | Type WhatsApp message | |
| | 9 | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party Message ID Remote party ID Media file | 7384257 29 D/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 3A19538424BFFA634AF8 573188234462@s.whatsapp.net 12086585_828478622531608_608394003 | Type WhatsApp message | |
| 12086585_82847862253 1608 608394003749571 | 9 | 3430_170222807 8017_n.jpe Time stamp 5/30 From To Starred Remote party Message ID Remote party ID Media file | 7384257 29 D/2024 4:33:27 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 3A19538424BFFA634AF8 573188234462@s.whatsapp.net 12086585_828478622531608_608394003 | Type WhatsApp message | |

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| NA, E1 | 068-7 (WhatsApp Clo | ud) Page | eid 3298 | Oxygen Forensic® Detective - 16.2.0.200 |
|--------|---|--|-----------------------|---|
| 140 | Time stamp 5/30 | 0/2024 4:33:27 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No | | | |
| | Remote party | y Sebas | | |
| | | 3A56CAB372DF2C8D7FDB | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | ID Media file | 56485824 3728299850782419 88459946067 | 92766174 n ineq | |
| | | | 22100111_1.jpog | |
| | 56485824_37282 82419_88459946 66174_n.jp | 6067827 eg | | |
| 141 | Time stamp 5/30 | 0/2024 4:33:26 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | Multi-device |
| | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Message ID 3A6B3C2B7B7CD8AD6C13 Remote party 573188234462@s.whatsapp.net ID 46B3C2B7B7CD8AD6C13 Media file 32438157_1044305373596978_1842029827758490316_n jpeg | | | |
| | 32438157_10443053735 96978_18420298277584 90316_n.jpeg | | | |
| 142 | Time stamp 5/30 |)/2024 4:33:26 PM (New York UTC-4) | Direction on Incoming | Source WhatsApp QR |
| | | | Type WhatsApp message | Multi-device |
| | - | Cabaa 4570400004400 @ | | |
| | | Sebas <573188234462@s.whatsapp.net> | ants | |
| | Starred | +19415877966 <19415877966@s.whatsapp.n | 181-2 | |
| | | | | |
| | | Text Buenas tardes Sebastian, espero que te encuentres muy bien, te quiero comentar | | r que ese señor Feline acabó de |
| | Text | escribir al WhatsApp de la empresa, nuevamente a molestar | | |
| | Message ID | 3AF6194090F7D8AA012E | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | t Buenas tardes Sebastian, espero que te encuentres muy bien, te quiero comentar que ese señor Felipe acabó de escribir | | |
| | lext | xt Buenas tardes Sebastian, espero que te encuentres muy bien, te quiero comentar que ese señor Felipe acabó de escribir al WhatsApp de la empresa, nuevamente a molestar | | |

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| 43 | Time stamp 5/30 | 0/2024 2:19:05 PM (New York UTC-4) | Direction on Incoming | Source Source WhatsApp QR |
|-----|--|---|--|---|
| | | | | Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsapp. | net> | |
| | Starred | | | |
| | Remote party | | | |
| | | Very much will do so right away | | |
| | | 3AD281E4FBBE0D50EF8A | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | Very much will do so right away | | |
| 144 | Time stamp 5/30 | 0/2024 2:18:56 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
| | | | | Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | To | +19415877966 <19415877966@s.whatsapp. | net> | |
| | Starred | No | | |
| | Remote party | | | |
| | | Thank you D | | |
| | - | 3AF0E968A4E2F38F2700 | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | Thank you | | |
| 145 | | 0/2024 2:17:54 PM (New York UTC-4) | Direction 👩 Outgoing | Source sw WhatsApp QR |
| | | (ork) 05/30/2024 02:17:54 PM (UTC-4) | | Multi-device Read status Read |
| | | (ork) 05/30/2024 02:17:54 PM (UTC-4) (New York) 05/30/2024 02:18:49 PM (UTC-4) | Type WhatsApp message | Multi-device Read status Read |
| | Read time stamp | (New York) 05/30/2024 02:18:49 PM | | |
| | Read time stamp From | (New York) 05/30/2024 02:18:49 PM (UTC-4) | | |
| | Read time stamp From To Starred | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nets | | |
| | Read time stamp From To Starred Remote party | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nets | net> | Read status ⊠Read |
| | Read time stamp From To Starred Remote party | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nets | and were taken out of our accounts | Read status ⊠Read |
| | Read time stamp From To Starred Remote party | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nets | and were taken out of our accounts | Read status ⊡Read |
| | Read time stamp From To Starred Remote party Text | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.net> Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on PIs check with them. | and were taken out of our accounts | Read status ⊡Read |
| | Read time stamp From To Starred Remote party Text Message ID | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nt> Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the c The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D | and were taken out of our accounts | Read status ⊡Read |
| | Read time stamp From To Starred Remote party Text Message ID | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.net> Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on PIs check with them. | and were taken out of our accounts | Read status ⊡Read |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nt> Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the c The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D | and were taken out of our accounts onfirmations we received. to the money before they release i | Read status ⊴Read s yesterday at 8:55 am. it. I think this has happened before. |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.ne> Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control of the control | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. | Read status ⊴Read |
| 146 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.t Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D 573188234462@s.whatsapp.net The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |
| 146 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nt Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D 573188234462@s.whatsapp.net The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The issue is possible that BBVA is holding on check with them. | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i | Read status syesterday at 8:55 am. it. I think this has happened before. syesterday at 8:55 am. it. I think this has happened before. Pls |
| 146 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.nt Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D 573188234462@s.whatsapp.net The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control The issue is possible that BBVA is holding on check with them. | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i Direction on Incoming | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |
| 146 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/30 From | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.i Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the control of the c | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i Direction on Incoming Type WhatsApp message | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |
| 146 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/30 From | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.i Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D 573188234462@s.whatsapp.net The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on check with them. D/2024 12:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.net> | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i Direction on Incoming Type WhatsApp message | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |
| 146 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/30 From To | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.i Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D 573188234462@s.whatsapp.net The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on check with them. D/2024 12:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.net> | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i Direction on Incoming Type WhatsApp message | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |
| 46 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/30 From To Starred Remote party | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.i Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D 573188234462@s.whatsapp.net The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the co The issue is possible that BBVA is holding on check with them. D/2024 12:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.net> | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i Direction on Incoming Type WhatsApp message | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |
| 46 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/30 From To Starred Remote party Text | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.i Sebas <573188234462@s.whatsapp.net> No Sebas The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the c The issue is possible that BBVA is holding on Pls check with them. C3C32FFABE75EBFAEA6E8A0E1414552D 573188234462@s.whatsapp.net The \$25k and \$20k wires to BBVA left Truist a Your mom just sent you a screenshot of the c The such as the set of | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i Direction on Incoming Type WhatsApp message | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |
| 146 | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/30 From To Starred Remote party Text Message ID | (New York) 05/30/2024 02:18:49 PM (UTC-4) +19415877966 <19415877966@s.whatsapp.i | and were taken out of our accounts onfirmations we received. to the money before they release i and were taken out of our accounts onfirmations we received. to the money before they release i Direction on Incoming Type WhatsApp message | Read status ≧Read s yesterday at 8:55 am. it. I think this has happened before. s yesterday at 8:55 am. it. I think this has happened before. Pls Source WhatsApp QR |

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| NA, E1 | 068-7 (WhatsApp Clo | ud) Pag | eID 3300 | Oxygen Forensic® Detective - 16.2.0.20 |
|--------|----------------------|---|---------------------------------------|--|
| 147 | Time stamp 5/30 | 0/2024 12:49:25 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n | iet> | |
| | Starred | No | | |
| | Remote party | | | |
| | Text | Good morning just spoke with Adriana and the bank over there? | e 2 transfers are not here yet can yo | ou check to see if they left the |
| | Message ID | 3A76A6F3918CEC2BF7F9 | | |
| | ID | 573188234462@s.whatsapp.net | | |
| | Quoted message | \$25K and \$20k was sent to BBVA this mornin | g | |
| | Quoted message ID | 5FB6C8341AA14D19FFBB5C502ADF852F | | |
| | Text | Good morning just spoke with Adriana and the there? | e 2 transfers are not here yet can yo | ou check to see if they left the bank over |
| 148 | Time stamp 5/29 | 9/2024 10:35:07 AM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsapp.n | net> | |
| | Starred | | | |
| | Remote party | Sebas | | |
| | | Yep that will save us for this month□ □ | | |
| | | 3A797D75D229A243E523 | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | ID | | | |
| | lext | Yep that will save us for this month□ □ | | |
| 149 | Time stamp 5/29 | 9/2024 10:34:36 AM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | Cobas (E72400224462@substann not | | |
| | | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n | ant- | |
| | Starred | | let> | |
| | | | | |
| | Remote party | Thanks 🗆 🗆 | | |
| | | 3AA14E68E228247FDB9B | | |
| | - | 573188234462@s.whatsapp.net | | |
| | . IĎ | Thanks 🗆 🗆 | | |
| 150 | | 9/2024 10:34:31 AM (New York UTC-4) | Direction on Incoming | Source State Source |
| | | | Type WhatsApp message | Multi-device |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsapp.net> | let> | |
| | Starred | • | | |
| | Remote party | | | |
| | | <pre><message deleted=""></message></pre> | | |
| | | 3A941C54881E9A24B81E | | |
| | - | 573188234462@s.whatsapp.net | | |
| | ID | | | |
| | | <message deleted=""></message> | | |

| Case 8:24-cv-01626-KKM-AAS | Document 151-20 | Filed 02/28/25 | Page 36 of 60 |
|----------------------------|-----------------|----------------|---------------|
| | DagolD 2201 | | |

| N/A, E1 | 068-7 (WhatsApp Clo | pud) Pag | geID 3301 | Oxygen Forensic® Detective - 16.2.0.200 |
|---------|---------------------|--|-----------------------|---|
| 151 | Time stamp 5/2 | 9/2024 9:02:04 AM (New York UTC-4) | Direction 👩 Outgoing | Source sw WhatsApp QR |
| | | (ork) 05/29/2024 09:02:07 AM (UTC-4) | | Multi-device |
| | Read time stamp | o (New York) 05/29/2024 10:34:21 AM (UTC-4) | Type WhatsApp message | Read status <a>Read |
| | From | +19415877966 <19415877966@s.whatsapp | .net> | |
| | То | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | | | |
| | Remote party | | | |
| | | \$25K and \$20k was sent to BBVA this morni | ing | |
| | | 5FB6C8341AA14D19FFBB5C502ADF852F | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | \$25K and \$20k was sent to BBVA this momi | ing | |
| 152 | Time stamp 5/2 | 8/2024 1:07:44 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | | Start Connecting <19419578305-160600813 | | |
| | | Start Connecting <19419578305-160600813 | 9@g.us> | |
| | Starred | | | |
| | | Start Connecting | | |
| | | 3070991835 | | |
| | | 19419578305-1606008139@g.us 19419578305-1606008139@g.us | | |
| | | <participant removed=""></participant> | | |
| 153 | Time stamp 5/2 | 8/2024 1:07:38 PM (New York UTC-4) | Direction on Incoming | Source s WhatsApp QR |
| 100 | Time stamp 5/20 | 0/2024 1.07.30 PWI (New FOIK 01C-4) | | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | | Start Connecting <19419578305-160600813 | | |
| | | Start Connecting <19419578305-160600813 | 9@g.us> | |
| | Starred | Start Connecting | | |
| | | 2493796233 | | |
| | | 19419578305-1606008139@g.us | | |
| | | 19419578305-1606008139@g.us | | |
| | Text | <participant removed=""></participant> | | |
| 154 | Time stamp 5/2 | 8/2024 1:07:32 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Start Connecting <19419578305-160600813 | 9@q.us> | |
| | | Start Connecting <19419578305-160600813 | | |
| | Starred | No | | |
| | Sender | Start Connecting | | |
| | Message ID | 1165136473 | | |
| | Sender ID | 19419578305-1606008139@g.us | | |
| | | 19419578305-1606008139@g.us | | |
| | Text | <participant removed=""></participant> | | |
| 155 | Time stamp 5/2 | 8/2024 11:07:25 AM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsapp | .net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | | Doug | | |
| | | 3AC20BDBA2297DAD247F | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | Doug | | |
| | | 3 | | |

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| 67 | Time stamp 5/27 | 7/2024 4:57:54 PM (New York UTC-4) | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device |
|-----|--|---|--|--|
| | To Starred Message ID Sender ID | +19415877966 <19415877966@s.whatsap Start Connecting <19419578305-1606008 No 7492019C628567DD84103139812EC754 19415877966@s.whatsapp.net 19419578305-1606008139@g.us | | |
| | Text | Kelvin Seamount | | |
| 68 | Time stamp 5/23 | 3/2024 10:44:54 AM (New York UTC-4) | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | To Starred Remote party Message ID | | pp.net> | |
| 69 | Time stamp 5/23 | 3/2024 9:07:55 AM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | Starred Remote party Text Message ID Remote party ID | | pp.net> | |
| 70 | Time stamp 5/23 Delivered (New Y | 3/2024 3:04:49 AM (New York UTC-4) 'ork) 05/23/2024 03:05:43 AM (UTC-4) (New York) 05/23/2024 09:07:35 AM (UTC-4) | Direction © Outgoing Type © WhatsApp message | Source WhatsApp QR Multi-device Read status Read |
| | To Starred Remote party Text Message ID Remote party ID | Sebas I sent the 5k. Should get there later this mo B2C477F02AC706C1BE88A517B1102EA 573188234462@s whatsapp.net | oming. I will keep checking to be sure. 9 | |
| 171 | | I sent the 5k. Should get there later this mo | | Courses Milliote App OD |
| | Delivered (New Y | 3/2024 2:43:37 AM (New York UTC-4) York) 05/23/2024 02:45:58 AM (UTC-4) (New York) 05/23/2024 09:07:35 AM (UTC-4) | Direction So Outgoing | Source WhatsApp QR Multi-device Read status Read |
| | To Starred Remote party Text | Sebas I just checked and saw that the 10k was se will send the 5k. | ent yesterday and the 20k went today. | As soon as Truist opens today, I |
| | the second s | 82560AACB90C3BC11CFA1C76F4520EA 573188234462@s.whatsapp.net | | |

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| NA, E1 | 068-7 (WhatsApp Clo | ud) | PageID 3303 | Oxygen Forensic® Detective - 16.2.0.2 |
|--------|---------------------|---|--|--|
| 172 | Time stamp 5/22 | 2/2024 4:27:37 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| | | Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whats No | | |
| | Remote party | Sebas | | |
| | Text | Thanks | | |
| | Message ID | 3A07F38E92EC4B2E494C | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | Thanks | | |
| 173 | Time stamp 5/22 | 2/2024 4:01:38 PM (New York UTC-4) | Direction 👩 Outgoing | Source 🐭 WhatsApp QR |
| | Delivered (New Y | ork) 05/22/2024 04:01:39 PM (UTC-4) | | Multi-device |
| | Read time stamp | (New York) 05/22/2024 04:27:28 PM (UTC-4) | Type WhatsApp message | Read status <a>Read |
| | From | +19415877966 <19415877966@s.whats | sapp.net> | |
| | То | Sebas <573188234462@s.whatsapp.net | t> | |
| | Starred | | | |
| | Remote party | | | |
| | Text | G&G should get 10k + 20k today. That is 5k. | s what Truist sent today. Tomorrow I wil | I coordinate to send the remaining |
| | Remote party | Truist confirmed the 10k and 20k were se 95F28C471E4C626BF3DF753411F8FE 573188234462@s.whatsapp.net | | |
| | ID Text | G&G should get 10k + 20k today. That is | what Truist sent today. Tomorrow I will | I coordinate to send the remaining 5k. |
| | | Truist confirmed the 10k and 20k were se | ent | |
| 174 | Time stamp 5/22 | 2/2024 3:57:30 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
| | | | Type WhatsApp message | Mulu-device |
| | From | Sebas <573188234462@s.whatsapp.net | Þ | |
| | То | +19415877966 <19415877966@s.whats | sapp.net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | | For G and G | | |
| | | 3A0EF0DEB438788C7BF6 | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | For G and G | | |
| 175 | Time stamp 5/22 | 2/2024 3:57:24 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
| | | | Type >WhatsApp message | Multi-device |
| | | Sebas <573188234462@s.whatsapp.net | | |
| | CONTRACTOR IN 1970 | +19415877966 <19415877966@s.whats | sapp.net> | |
| | Starred | | | |
| | Remote party | | | |
| | | We just checked the only transaction is 1 25 pending 3A1B799C5A14EB2115C5 | IU K so far reflected on Bancolombia wil | I keep you posted about the other |
| | | 573188234462@s.whatsapp.net | | |
| | | We just checked the only transaction is 1 pending | 10 k so far reflected on Bancolombia wil | I keep you posted about the other 25 |

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| | Time stamp 5/2 | 2/2024 7:34:36 AM (New York UTC-4) | Direction og Incoming | Source WhatsApp QR Multi-device |
|-----|---|--|---|------------------------------------|
| | | | Type WhatsApp message | Multi-device |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsap | p.net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | | | |
| | Message ID | 3A335195018A2AABDFBA | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | ID | | | |
| | Text | | | |
| 177 | | 2/2024 7:28:04 AM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR |
| | | 'ork) 05/22/2024 07:28:05 AM (UTC-4) | | Multi-device Read status Read |
| | Read time stamp | (New York) 05/22/2024 07:34:20 AM (UTC-4) | Type WhatsApp message | Read Status Mineau |
| | | +19415877966 <19415877966@s.whatsap | p.net> | |
| | | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | | | |
| | Remote party | | | |
| | | That's what they will get. | | |
| | Message ID | E4E46E1713C5D1CAD88C0F74B442993C | 2 | |
| | Remote party ID | 573188234462@s.whatsapp.net | | |
| | Text | That's what they will get. | | |
| 178 | Time stamp 5/2 | 2/2024 7:27:29 AM (New York UTC-4) | Direction og Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsap | p.net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Next month 45k to g and g | | |
| | | | | |
| | | 3AF87D150B0966B010A6 | | |
| | Message ID Remote party | 3AF87D150B0966B010A6 573188234462@s.whatsapp.net | | |
| | Message ID Remote party ID | 573188234462@s.whatsapp.net | | |
| 179 | Message ID Remote party ID Text | | Direction o Incoming | Source WhatsApp QR |
| 179 | Message ID Remote party ID Text | 573188234462@s.whatsapp.net Next month 45k to g and g | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| 179 | Message ID Remote party ID Text Time stamp 5/2 | 573188234462@s.whatsapp.net Next month 45k to g and g | | |
| 179 | Message ID Remote party ID Text Time stamp 5/2 | 573188234462@s.whatsapp.net Next month 45k to g and g 2/2024 7:26:55 AM (New York UTC-4) | Type WhatsApp message | |
| 179 | Message ID Remote party ID Text Time stamp 5/2 | 573188234462@s.whatsapp.net Next month 45k to g and g 2/2024 7:26:55 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap | Type WhatsApp message | |
| 179 | Message ID Remote party ID Text Time stamp 5/22 From To Starred | 573188234462@s.whatsapp.net Next month 45k to g and g 2/2024 7:26:55 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No | Type WhatsApp message | |
| 179 | Message ID Remote party ID Text Time stamp 5/2 From To Starred Remote party | 573188234462@s.whatsapp.net Next month 45k to g and g 2/2024 7:26:55 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas | Type WhatsApp message | |
| 179 | Message ID Remote party ID Text Time stamp 5/2 From To Starred Remote party Text | 573188234462@s.whatsapp.net Next month 45k to g and g 2/2024 7:26:55 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Thanks need at least 35k to G and g | Type WhatsApp message | |
| 179 | Message ID Remote party ID Text Time stamp 5/2 From To Starred Remote party Text Message ID | 573188234462@s.whatsapp.net Next month 45k to g and g 2/2024 7:26:55 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas | Type WhatsApp message | |

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|----------------------------|-----------------|----------------|--|--|
| | DagaID 220E | | And a second | |

| NVA, E1 | 068-7 (WhatsApp Clo | Dog | eID 3305 | Oxygen Forensic® Detective - 16.2.0.20 |
|---------|---|--|--|--|
| 180 | Delivered (New Y | 2/2024 7:25:58 AM (New York UTC-4) /ork) 05/22/2024 07:26:00 AM (UTC-4) (New York) 05/22/2024 07:26:11 AM (UTC-4) | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device Read status Read |
| 181 | To Starred Remote party Text Message ID Remote party ID Text | +19415877966 <19415877966@s.whatsapp.r Sebas <573188234462@s.whatsapp.net> No | remaining 5k tomorrow morning to | |
| | | | Type WhatsApp message | Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | Sebas Need 35k to g and g Bancolombia 3AE36AFB2045E4516E6A 573188234462@s.whatsapp.net | net> | |
| 190 | | Need 35k to g and g Bancolombia | | |
| 182 | Delivered (New Y | 2/2024 6:56:39 AM (New York UTC-4) /ork) 05/22/2024 06:56:42 AM (UTC-4) (New York) 05/22/2024 07:22:40 AM (UTC-4) | Direction Outgoing | Source WhatsApp QR Multi-device Read status Read |
| | To Starred Remote party | Sebas I sent you early this morning \$20k and \$10k. T | | I leave Truist today at 9AM EST. |
| | Remote party ID | I will send you tomorrow \$6k more. D9B8ACCBB8AE9009C54C75789D0429E0 573188234462@s.whatsapp.net | Found the order. It should | Loove Truist today at OAM EST |
| | Text | I sent you early this morning \$20k and \$10k. T I will send you tomorrow \$6k more. | | Teave Thuist louay at 9AW LST. |
| 183 | Time stamp 5/13 | 3/2024 2:08:40 PM (New York UTC-4) | Direction g Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | Multi-device |
| | To Starred | | net> | |
| | | Sebas Ty very much Doug 3AA06FB0222587EC3A4E | | |
| | ID | 573188234462@s whatsapp net | | |
| | Text | i ji toi ji nuci Doug 🗉 | | |

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| 84 | Time stamp 5/13/2024 12:05:02 PM (New York UTC | |
|-----|--|---|
| | Delivered (New York) 05/13/2024 12:05:03 PM (UT Read time stamp (New York) 05/13/2024 02:08:29 (UTC-4) | |
| | From +19415877966 <19415877966@s. To Sebas <573188234462@s.whatsa Starred No Remote party Sebas Text \$30k has been sent to BBVA this n Message ID 6EFBC871AC902BE57F76569BA4 Remote party 573188234462@s.whatsapp.net ID Text | app.net> morning (4BC9F05 |
| 185 | Time stamp 5/10/2024 6:33:14 PM (New York UTC- | |
| | | Type WhatsApp message |
| | From Sebas <573188234462@s.whatsa To +19415877966 <19415877966@s. Starred No Remote party Sebas Text Can you provide codes to do this n Message ID 3AA7DF65E9DF2748F48A Remote party 573188234462@s.whatsapp.net ID Text Can you provide codes to do this n | now? |
| 186 | Time stamp 5/10/2024 6:33:03 PM (New York UTC- | |
| | Starred No Remote party Sebas Text Doug need to update PCI for EMS Message ID 3A8D92F8B6C43FD141FA Remote party 573188234462@s.whatsapp.net ID | |
| | Text Doug need to update PCI for EMS | l |
| 187 | Time stamp 5/9/2024 3:41:04 PM (New York UTC-4 | 4) Direction o Incoming Source WhatsApp QR Multi-device Type WhatsApp message |
| | From Sebas <573188234462@s.whatsa To +19415877966 <19415877966@s. | .whatsapp.net≻ |
| | 30797486_30397401961 73007_19762156419535 76156_n.jpeg | |

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| NA, E1 | 068-7 (WhatsApp Clo | ud) Pa | ageID 3307 | Oxygen Forensic® Detective - 16.2.0.2 |
|--------|---|--|--|---|
| 188 | Time stamp 5/9/ | 2024 3:40:03 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsa | op.net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | They are still going to send you an 8 digit of | code for the 2 step verification process | s I need that code |
| | and the second se | 3AECAB3DA2EF4E405FBA | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | They are still going to send you an 8 digit of | ode for the 2 step verification process | s I need that code |
| 189 | Time stamp 5/9/ | 2024 3:39:06 PM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR |
| | | (ork) 05/09/2024 03:39:07 PM (UTC-4) | v s s | Multi-device |
| | | (New York) 05/09/2024 03:39:12 PM | Type WhatsApp message | Read status Read |
| | | (UTC-4) | | |
| | From | +19415877966 <19415877966@s.whatsa | pp.net> | |
| | То | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | This is the start Connecting Chase Account reach out to you shortly | t. It is not the one with your money. Y | our mom has that one. She will |
| | Message ID | A257F479E8D7F4B3631DFE41B5006C2F | - | |
| | Remote party ID | 573188234462@s.whatsapp.net | | |
| | Text | This is the start Connecting Chase Account you shortly | t. It is not the one with your money. Y | our mom has that one. She will reach out to |
| 190 | Time stamp 5/9/ | 2024 3:25:29 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
| | | | Type WhatsApp message | |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsa | op.net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Need an 8 digit code | | |
| | Message ID | 3ABC76083513C861A101 | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | Need an 8 digit code | | |
| 191 | and the second | 2024 3:25:21 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
| | | | Type ()WhatsApp message | Multi-device |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsa | op.net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | They are calling from the bank Doug | | |
| | Message ID | 3A69EF7BF735894AA022 | | |
| | Remote party ID | 573188234462@s.whatsapp.net | | |
| | Text | They are calling from the bank Doug | | |

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| 92 | Time stamp 5/9/ | 2024 3:23:27 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
|------|---|--|---|------------------------------------|
| | | | Type >WhatsApp message | Multi-device |
| | | Cabaa (572400224402@autotaasa aat | 100 T | |
| | | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa | | |
| | Starred | | pp.net* | |
| | Remote party | | | |
| | Text | That's from us for our page online | | |
| | | 3A5A8C9362BDFA7680F2 | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | That's from us for our page online | | |
| 93 | Time stamp 5/9/ | 2024 3:23:11 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
| | | | Type WhatsApp message | Multi-device |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsa | | |
| | Starred | No | | |
| | Remote party | | | |
| | | 3A511CC1ED3545FCDD58 | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | the second se | 31990546 1456281528589776 51006956 | 27426992959 n.pdf | |
| | 31990546_14562 | | | |
| | 31990546_14562 89776_51006956 92959_n.p | 274269 | | |
| 94 | 89776_51006956 92959_n.p | 274269 | Direction o | Source WhatsApp QR |
| 94 | 89776_51006956 92959_n.p | 3274269 df | Direction 👩 Incoming Type WhatsApp message | Source WhatsApp QR Multi-device |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From | 3274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> | Type SWhatsApp message | |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From To | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa | Type SWhatsApp message | |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No | Type SWhatsApp message | |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas | Type SWhatsApp message | |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No | Type SWhatsApp message | |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura | Type SWhatsApp message | |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net | Type SWhatsApp message | |
| 0.10 | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Remote party ID | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net Ya te mando la factura | Type WhatsApp message | Multi-device |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Remote party ID | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net | Type SWhatsApp message | |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Remote party ID | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net Ya te mando la factura | Type WhatsApp message | Multi-device |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/9/ | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net Ya te mando la factura | Type WhatsApp message pp.net> Direction Olicoming Type WhatsApp message | Multi-device |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/9/ From To | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net Ya te mando la factura 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa | Type WhatsApp message pp.net> Direction Incoming Type WhatsApp message | Multi-device |
| 94 | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/9/ From To Starred | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net Ya te mando la factura 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No | Type WhatsApp message pp.net> Direction Incoming Type WhatsApp message | Multi-device |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/9/ From To Starred Remote party | 5274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas Ya te mando la factura 3A4F2009DCEA05DC521A 573188234462@s.whatsapp.net Ya te mando la factura 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa No Sebas | Type WhatsApp message pp.net> Direction Oncoming Type WhatsApp message pp.net> | Multi-device |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/9/ From To Starred Remote party Text | \$274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa | Type WhatsApp message pp.net> Direction Oncoming Type WhatsApp message pp.net> | Multi-device |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/9/ From To Starred Remote party Text Message ID | \$274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa | Type WhatsApp message pp.net> Direction Oncoming Type WhatsApp message pp.net> | Multi-device |
| | 89776_51006956 92959_n.p Time stamp 5/9/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/9/ From To Starred Remote party Text Message ID | \$274269 df 2024 3:23:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsa | Type WhatsApp message pp.net> Direction Oncoming Type WhatsApp message pp.net> | Multi-device |

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| NA, E1 | 1068-7 (WhatsApp Cloud) | | PageID 3309 | Oxygen Forensic® Detective - 16.2.0.20 |
|--------|---|--|----------------------------|--|
| 196 | Time stamp 5/9/ | 2024 3:23:10 PM (New York UTC-4) | Direction on Incoming | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | Sebas Pana pilla Que eso corrió la renovació 3A9C8AB79C0C6AE1EF55 573188234462@s.whatsapp.net | | |
| 197 | | 2024 3:00:57 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | To Starred Remote party Text Message ID Remote party ID | | | |
| 198 | Time stamp 5/9/ Delivered (New Y | 2024 2:58:50 PM (New York UTC-4) (ork) 05/09/2024 02:58:56 PM (UTC-4) (New York) 05/09/2024 03:00:52 PM (UTC-4) | True 10/h at A an area and | Source WhatsApp QR Multi-device Read status Read |
| | To Starred Remote party | +19415877966 <19415877966@s.wha Sebas <573188234462@s.whatsapp.r No | | |
| | Remote party ID | E1C355AD56B8E508D3B993F0FFC9 573188234462@s.whatsapp.net Chase Start Connecting | 1667 | |

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| 199 | There at | | PageID 3310 | Oxygen Forensic® Detective - 16.2.0 | |
|-----|--|---|--|-------------------------------------|--|
| | Time stamp 5/9/ | 2024 1:38:18 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | |
| | | | Type WhatsApp message | | |
| | From | Sebas <573188234462@s.whatsapp.net | > | | |
| | To +19415877966 <19415877966@s.whatsapp.net> | | | | |
| | Starred No | | | | |
| | Remote party | Sebas | | | |
| | Message ID | 3ABAC90ED7ACABF43662 | | | |
| | | 573188234462@s.whatsapp.net | | | |
| | ID Media file | up-oil-image-72ce9b2c-9c4d-4ab9-98dc-a | 5bd912cfefe | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | up-oil-image-72c | | | | |
| | c4d-4ab9-98dc-a fefe | 5bd912c | | | |
| | | | | | |
| 200 | Time stamp 5/9/ | 2024 1:38:13 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR | |
| | | | Type WhatsApp message | Multi-device | |
| | | | | | |
| | | Sebas <573188234462@s.whatsapp.net | | | |
| | | +19415877966 <19415877966@s.whatsa | app.net> | | |
| | Starred | | | | |
| | Remote party | Good afternoon Doug need the password | for Chase please | | |
| | | 3A47CAB72A601B0B7A2C | | | |
| | | 573188234462@s.whatsapp.net | | | |
| | ID | | | | |
| | | | | | |
| 004 | | Good afternoon Doug need the password | | | |
| 201 | | Good afternoon Doug need the password 2024 1:57:31 PM (New York UTC-4) | for Chase please Direction g Incoming | Source WhatsApp QR | |
| 201 | | 3 | | Source WhatsApp QR Multi-device | |
| 201 | Time stamp 5/2/ | 3 | Direction o Incoming Type WhatsApp message | | |
| 201 | Time stamp 5/2/ From | 2024 1:57:31 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | | |
| 201 | Time stamp 5/2/ From | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa | Direction o Incoming Type WhatsApp message | | |
| 201 | Time stamp 5/2/ From To | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No | Direction o Incoming Type WhatsApp message | | |
| 201 | Time stamp 5/2/ From To Starred Remote party | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No | Direction o Incoming Type WhatsApp message | | |
| 201 | Time stamp 5/2/ From To Starred Remote party Text Message ID | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 | Direction o Incoming Type WhatsApp message | | |
| 201 | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well | Direction o Incoming Type WhatsApp message | | |
| 201 | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net | Direction o Incoming Type WhatsApp message | | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well | Direction o Incoming Type WhatsApp message | | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net | Direction or Incoming Type WhatsApp message app.net> | Multi-device | |
| 201 | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well | Direction o Incoming Type WhatsApp message app.net> | Multi-device | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/2/ | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well | Direction o Incoming Type WhatsApp message app.net> Direction o Incoming Type WhatsApp message | Multi-device | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/2/ | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.neta +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well 2024 1:57:21 PM (New York UTC-4) | Direction or Incoming Type or WhatsApp message app.net> Direction or Incoming Type or WhatsApp message | Multi-device | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/2/ | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well 2024 1:57:21 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsap | Direction or Incoming Type or WhatsApp message app.net> Direction or Incoming Type or WhatsApp message | Multi-device | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/2/ From To | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well 2024 1:57:21 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsap No | Direction or Incoming Type or WhatsApp message app.net> Direction or Incoming Type or WhatsApp message | Multi-device | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/2/ From To Starred Remote party Text | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well 2024 1:57:21 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas Yesterday we did 20.5k | Direction or Incoming Type or WhatsApp message app.net> Direction or Incoming Type or WhatsApp message | Multi-device | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/2/ From To Starred Remote party Text Message ID | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well 2024 1:57:21 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas Yesterday we did 20.5k 3AD41C8A0233E1B94D6D | Direction or Incoming Type or WhatsApp message app.net> Direction or Incoming Type or WhatsApp message | Multi-device | |
| | Time stamp 5/2/ From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/2/ From To Starred Remote party Text Message ID | 2024 1:57:31 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas I will review todays numbers as well 3ACE42544320E4C00205 573188234462@s.whatsapp.net I will review todays numbers as well 2024 1:57:21 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net: +19415877966 <19415877966@s.whatsa No Sebas Yesterday we did 20.5k | Direction or Incoming Type or WhatsApp message app.net> Direction or Incoming Type or WhatsApp message | Multi-device | |

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| 203 | Time stamp 5/2/2 | 2024 1:57:13 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
|-----|---|---|--|--|
| | To Starred Remote party Text Message ID Remote party ID | | | |
| 204 | Delivered (New Y | 2024 1:55:13 PM (New York UTC-4) ork) 05/02/2024 01:55:14 PM (UTC-4) (New York) 05/02/2024 01:57:05 PM (UTC-4) | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device Read status Read |
| | To Starred Remote party Text Message ID Remote party ID | | ets here at 6 She is the one that coo F | |
| 205 | | 2024 1:52:19 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device Read status Read |
| | To Starred | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas | pp.net> | |

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| 206 | Time stamp 5/2/ | 2024 1:51:09 PM (New York UTC-4) | Direction on Incoming | Source WhatsApp QR |
|-----|--|--|---|---|
| | | | Type WhatsApp message | Multi-device |
| | From | Sebas <573188234462@s.whatsapp.net> | ·//· ····· | |
| | | +19415877966 <19415877966@s.whatsapp. | pots | |
| | Starred | | IEL | |
| | Remote party | | | |
| | | They are doing credit repair on another campa | aign a friend of mine I will go to that | office to see how they run things |
| | Text | also this week | and a menta of mine i will go to that | once to see now andy run unings |
| | Message ID | 3A25C07A428AB631D1A3 | | |
| | Remote party ID | 573188234462@s.whatsapp.net | | |
| | Text | They are doing credit repair on another campa week | aign a friend of mine I will go to that | office to see how they run things also this |
| 207 | Time stamp 5/2/ | 2024 1:50:36 PM (New York UTC-4) | Direction g Incoming | Source WhatsApp QR Multi-device |
| | | | Type WhatsApp message | |
| | | Sebas <573188234462@s.whatsapp.net> | | |
| | | +19415877966 <19415877966@s.whatsapp. | net> | |
| | Starred | | | |
| | Remote party | Sebas | | |
| | Text | Ty Doug that business has huge potential | | |
| | Message ID | 3ADD8BE66A3A8F826A79 | | |
| | Remote party ID | 573188234462@s.whatsapp.net | | |
| | Text | Ty Doug that business has huge potential | | |
| 208 | Time stamp 5/2/ | 2024 1:03:20 PM (New York UTC-4) | Direction Outgoing | Source WhatsApp QR |
| | and the second sec | ork) 05/02/2024 01:03:21 PM (UTC-4) | | Multi-device |
| | | (New York) 05/02/2024 01:50:25 PM | Type WhatsApp message | Read status Read |
| | ricad time stamp | (UTC-4) | | |
| | From | +19415877966 <19415877966@s.whatsapp. | net> | |
| | | Sebas <573188234462@s.whatsapp.net> | | |
| | Starred | • | | |
| | Remote party | | | |
| | | I will send them | | |
| | | 83BD381025C897485A371EC1DBC9398D | | |
| | | | | |
| | ID | 573188234462@s.whatsapp.net | | |
| | | I will send them | | |
| 09 | Time stamp 5/2/ | 2024 1:02:51 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR |
| | | | Type WhatsApp message | Mulu-uevice |
| | From | Sebas <573188234462@s.whatsapp.net> | | |
| | То | +19415877966 <19415877966@s.whatsapp. | net> | |
| | Starred | No | | |
| | Remote party | Sebas | | |
| | Text | Doug I never saw the emails from Luis or Zac those to me please? | k for some reason they never came | into my inbox? Can you forward |
| | Message ID | 3A751CB75380618FD825 | | |
| | Remote party ID | 573188234462@s.whatsapp.net | | |
| | | Doug I never saw the emails from Luis or Zac | for a second second de second second | 1 |

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| | | 2024 1:02:15 PM (New York UTC-4) | Direction O Incoming | Source WhatsApp QR Multi-device |
|-----|--|--|---|------------------------------------|
| | | | Type WhatsApp message | Multi-device |
| | | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp | | |
| | Starred | | .net> | |
| | Remote party | | | |
| | | Good morning Doug | | |
| | Message ID | 3A57362859F381A63038 | | |
| | | 573188234462@s.whatsapp.net | | |
| | ID Text | Good morning Doug | | |
| 211 | Time stamp 5/1/ | 2024 3:13:08 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device |
| | From | Sebas <573188234462@s.whatsapp.net> | Type Similar the measure | |
| | | +19415877966 <19415877966@s.whatsapp | net> | |
| | Starred | | | |
| | Remote party | Sebas | | |
| | | Thank u Doug will inform Adriana right away | | |
| | | 3A7E97E330D8BC803E2B | | |
| | Remote party | 573188234462@s.whatsapp.net | | |
| | | Thank u Doug will inform Adriana right away | | |
| 212 | Time stamp 5/1/ | 2024 11:02:45 AM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR |
| 212 | | | | Multi-device |
| 212 | | 'ork) 05/01/2024 11:02:48 AM (UTC-4) | | |
| 212 | | 'ork) 05/01/2024 11:02:48 AM (UTC-4) (New York) 05/01/2024 03:12:55 PM (UTC-4) | Type OWhatsApp message | Read status |
| 212 | Read time stamp | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp | · | |
| 212 | Read time stamp From To | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> | · | |
| 212 | Read time stamp From To Starred | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No | · | |
| 212 | Read time stamp From To Starred Remote party | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas | p.net> | |
| 212 | Read time stamp From To Starred Remote party Text | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No | o.net> | |
| 212 | Read time stamp From To Starred Remote party Text Message ID | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover | o.net> | |
| 212 | Read time stamp From To Starred Remote party Text Message ID Remote party ID | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net | net> | |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net \$15k was sent to the BBVA account to cover | DIAN duties | Read status <u></u> Read |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net | DIAN duties DIAN duties Direction g Incoming | |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/1/ | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net \$15k was sent to the BBVA account to cover 2024 12:19:53 AM (New York UTC-4) | DIAN duties | Read status Read |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/1/ | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net \$15k was sent to the BBVA account to cover 2024 12:19:53 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> | n.net> T DIAN duties T DIAN duties Direction O Incoming Type WhatsApp message | Read status Read |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/1/ | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net \$15k was sent to the BBVA account to cover 2024 12:19:53 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp | n.net> T DIAN duties T DIAN duties Direction O Incoming Type WhatsApp message | Read status Read |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/1/ From To | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net \$15k was sent to the BBVA account to cover 2024 12:19:53 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp No | n.net> T DIAN duties T DIAN duties Direction O Incoming Type WhatsApp message | Read status Read |
| | Read time stamp From To Starred Remote party ID Remote party ID Text Time stamp 5/1/ From To Starred Remote party | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net \$15k was sent to the BBVA account to cover 2024 12:19:53 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp No | n.net> T DIAN duties T DIAN duties Direction O Incoming Type WhatsApp message | Read status Read |
| | Read time stamp From To Starred Remote party Text Message ID Remote party ID Text Time stamp 5/1/ From To Starred Remote party Message ID | (New York) 05/01/2024 03:12:55 PM (UTC-4) +19415877966 <19415877966@s.whatsapp Sebas <573188234462@s.whatsapp.net> No Sebas \$15k was sent to the BBVA account to cover 7574424C16E8F055F147E884BAFD62EE 573188234462@s.whatsapp.net \$15k was sent to the BBVA account to cover 2024 12:19:53 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp No Sebas | n.net> T DIAN duties T DIAN duties Direction O Incoming Type WhatsApp message | Read status Read |

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| 4 | Time stamp 5/1/ | 2024 12:19:34 AM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | |
|---|---|--|--|------------------------------------|--|--|
| | | | Type WhatsApp message | man-acvico | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
| | То | +19415877966 <19415877966@s.whatsap | op.net> | | | |
| | Starred No | | | | | |
| | Remote party | Sebas | | | | |
| | Message ID | 3AE6CB9A4CEC1EC4665A | | | | |
| | Contraction of the second s | 573188234462@s.whatsapp.net | | | | |
| | ID Media file | up-oil-image-058f48ab-fe2e-4432-9cb3-a92 | 2afa8d1b73 | | | |
| | up-oil-image-058 2e-4432-9cb3-a9 b73 | | | | | |
| | | | | | | |
| 5 | Time stamp 4/30 | 0/2024 12:21:48 PM (New York UTC-4) | Direction olicoming | Source WhatsApp QR Multi-device | | |
| 5 | | | | | | |
| 5 | From | 0/2024 12:21:48 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net≻ +19415877966 <19415877966@s.whatsap | Type WhatsApp message | | | |
| 5 | From | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap | Type WhatsApp message | | | |
| 5 | From | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No | Type WhatsApp message | | | |
| 5 | From To Starred Remote party | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No | Type WhatsApp message | | | |
| 5 | From To Starred Remote party Text Message ID | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 | Type WhatsApp message | | | |
| 5 | From To Starred Remote party Text Message ID Remote party | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the | Type WhatsApp message | | | |
| 5 | From To Starred Remote party Text Message ID Remote party ID | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 | Type WhatsApp message | | | |
| | From To Starred Remote party Text Message ID Remote party ID Text | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net | Type WhatsApp message | Multi-device | | |
| | From To Starred Remote party Text Message ID Remote party ID Text | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the | Type WhatsApp message | Multi-device | | |
| | From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/30 | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the | Type WhatsApp message op.net> whole afternoon birection on lincoming | Multi-device | | |
| | From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/30 | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the D/2024 9:13:44 AM (New York UTC-4) | Type WhatsApp message op.net> whole afternoon Direction Incoming Type WhatsApp message | Multi-device | | |
| | From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/30 | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the D/2024 9:13:44 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp | Type WhatsApp message op.net> whole afternoon Direction Incoming Type WhatsApp message | Multi-device | | |
| | From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/30 From To | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the D/2024 9:13:44 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No | Type WhatsApp message op.net> whole afternoon Direction Incoming Type WhatsApp message | Multi-device | | |
| | From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/30 From To Starred Remote party Text | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the D/2024 9:13:44 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas A 1000 deals is 400k a month more or less | Type WhatsApp message op.net> whole afternoon □ whole afternoon □ Direction o Incoming Type WhatsApp message op.net> | Multi-device | | |
| 5 | From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/30 From To Starred Remote party Text Message ID | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the D/2024 9:13:44 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas A 1000 deals is 400k a month more or less 3AF64E628AB06A5C5EC4 | Type WhatsApp message op.net> whole afternoon □ whole afternoon □ Direction o Incoming Type WhatsApp message op.net> | Multi-device | | |
| | From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/30 From To Starred Remote party Text Message ID | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas 314k so far and 830 deals we still have the 3A094E99F34BB6C24623 573188234462@s.whatsapp.net 314k so far and 830 deals we still have the D/2024 9:13:44 AM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas A 1000 deals is 400k a month more or less | Type WhatsApp message op.net> whole afternoon □ whole afternoon □ Direction o Incoming Type WhatsApp message op.net> | Multi-device | | |

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| - | 068-7 (WhatsApp Clo | · · · · · · · · · · · · · · · · · · · | eID 3315 | Oxygen Forensic® Detective - 16.2.0.2 | | |
|-----|--|--|-------------------------------------|--|--|--|
| 217 | Time stamp 4/30 | 0/2024 9:13:17 AM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
| | | +19415877966 <19415877966@s.whatsapp.n | et> | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | Text | Yes sir we will do approximately 850 sales this | | | | |
| | | r us for this. Also a second LLC to start buildin | g clients there since USA student | debt relief has been a target for | | |
| | Message ID | both CA and MN 3AAF5536F2304799798A | | | | |
| | - | 573188234462@s.whatsapp.net | | | | |
| | ID | | | | | |
| | Text | Yes sir we will do approximately 850 sales this this. Also a second LLC to start building clients | | | | |
| 218 | Time stamp 4/30 | 0/2024 9:09:31 AM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR | | |
| | Delivered (New Y | (ork) 04/30/2024 09:09:32 AM (UTC-4) | | Multi-device | | |
| | Read time stamp | (New York) 04/30/2024 09:11:38 AM (UTC-4) | Type WhatsApp message | Read status <a>Read | | |
| | | +19415877966 <19415877966@s.whatsapp.n | et> | | | |
| | | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | | | | | |
| | Remote party | | | | | |
| | lext | Great. The other merchant EMS just raised its merchants to cover all of your monthly sales | limit yesterday to \$250k so we are | at a total of \$450k for both | | |
| | Message ID | 58472EC22810E6EB9514DC75AE4C64B9 | | | | |
| | Remote party | Remote party 573188234462@s.whatsapp.net | | | | |
| | Text | Great. The other merchant EMS just raised its cover all of your monthly sales | limit yesterday to \$250k so we are | e at a total of \$450k for both merchants to | | |
| 219 | Time stamp 4/30 | 0/2024 9:06:30 AM (New York UTC-4) | Direction 👩 Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | Mulu-device | | |
| | From | Sabas < 572100221462@c.ubatsann.nat | | | | |
| | | Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp.n | at | | | |
| | Starred | | | | | |
| | Remote party | | | | | |
| | and the second | Thank you Doug will send a report shortly for the | his month last night we were at 29 | 4k today I think we should be close | | |
| | | to the 315-325k | | | | |
| | | 3AE1D191B1E29EB77D60 | | | | |
| | ĬĎ | 573188234462@s.whatsapp.net | | | | |
| | Text | Thank you Doug will send a report shortly for the 315-325k | his month last night we were at 29 | 4k today I think we should be close to the | | |
| 220 | • | 0/2024 9:04:14 AM (New York UTC-4) | Direction 👩 Outgoing | Source WhatsApp QR | | |
| | | (ork) 04/30/2024 09:04:15 AM (UTC-4) | Type WhatsApp message | Multi-device Read status Read | | |
| | Read time stamp | (New York) 04/30/2024 09:05:22 AM (UTC-4) | Type Conductor the message | | | |
| | | +19415877966 <19415877966@s.whatsapp.n | et> | | | |
| | | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | | | | | |
| | Remote party | | | | | |
| | | \$30k just left for BBVA | | | | |
| | Remote party | 6CDCFE07801BFAD4E1FC49904B74C81A 573188234462@s.whatsapp.net | | | | |
| | ID Text | \$30k just left for BBVA | | | | |
| | Text | \$30k just left for BBVA | | | | |

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| 221 | Time stamp 4/2 | 7/2024 5:53:08 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
|-----|--|--|---|------------------------------------|--|
| | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No | | | | |
| | Remote party Sebas | | | | |
| | Text | This is what we need to do | | | |
| | Message ID 3A36B61B3FF4F7D5EDAC | | | | |
| | Remote party | 573188234462@s.whatsapp.net | | | |
| | Text | This is what we need to do | | | |
| 222 | Time stamp 4/2 | 7/2024 5:52:56 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR Multi-device | |
| | | | Type WhatsApp message | INITI-GENCE | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | |
| | То | +19415877966 <19415877966@s.whatsap | p.net> | | |
| | Starred | No | | | |
| | Remote party | | | | |
| | | https://youtu.be/2MYC7DjGwss?si=XacWk0 | GX-AKvXkpwh | | |
| | - | 3AC44F8016BB8219B793 | | | |
| | ID | 573188234462@s.whatsapp.net | | | |
| | Thumbnail | Thumbnail (2).jpg | | | |
| | Text | https://youtu.be/2MYC7DjGwss?si=XacWk0 | GX-AKvXkpwh | | |
| | | VE YOU DNEY?!? | | | |
| | Thumbnail (2 | | | | |
| 223 | |).ipg 7/2024 5:52:56 PM (New York UTC-4) | Direction o Incoming | Source WhatsApp QR | |
| 223 | | | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
| 223 | Time stamp 4/2 | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> | Type WhatsApp message | | |
| 223 | Time stamp 4/2 From To | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap | Type WhatsApp message | | |
| 223 | Time stamp 4/2 From To Starred | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No | Type WhatsApp message | | |
| 223 | Time stamp 4/2 From To Starred Remote party | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas | Type WhatsApp message | | |
| 223 | Time stamp 4/2 From To Starred Remote party Text | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i | Type WhatsApp message | | |
| 223 | Time stamp 4/2 From To Starred Remote party Text Message ID | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas | Type WhatsApp message | | |
| 223 | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net | Type WhatsApp message | | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net Sworks- A talent solution company based i | Type WhatsApp message p.net> n Medellin. | Multi-device | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net | Type WhatsApp message | | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/2 | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net Sworks- A talent solution company based i | Type WhatsApp message p.net> n Medellin. n Medellin. Direction o Incoming | Multi-device | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/2 From To | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net Sworks- A talent solution company based i 3/2024 1:10:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsapp | Type WhatsApp message p.net> n Medellin. Direction O Incoming Type WhatsApp message | Multi-device | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/2 From To Starred | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s.whatsapp net Sworks- A talent solution company based ii 3/2024 1:10:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No | Type WhatsApp message p.net> n Medellin. Direction O Incoming Type WhatsApp message | Multi-device | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/2 From To Starred Remote party | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net Sworks- A talent solution company based ii 3/2024 1:10:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas | Type WhatsApp message p.net> n Medellin. Direction O Incoming Type WhatsApp message p.net> | Multi-device | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/2 From To Starred Remote party Text | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net Sworks- A talent solution company based i 3/2024 1:10:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas That's probably what we need to focus on to | Type WhatsApp message p.net> n Medellin. Direction O Incoming Type WhatsApp message p.net> | Multi-device | |
| 223 | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/2 From To Starred Remote party Text Message ID | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net Sworks- A talent solution company based i 3/2024 1:10:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas That's probably what we need to focus on to 3AFE6F085D16497D5315 | Type WhatsApp message p.net> n Medellin. Direction O Incoming Type WhatsApp message p.net> | Multi-device | |
| | Time stamp 4/2 From To Starred Remote party Text Message ID Remote party ID Text Time stamp 4/2 From To Starred Remote party Text Message ID | 7/2024 5:52:56 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas Sworks- A talent solution company based i 3A66182D802CFB42BADF 573188234462@s whatsapp net Sworks- A talent solution company based i 3/2024 1:10:11 PM (New York UTC-4) Sebas <573188234462@s.whatsapp.net> +19415877966 <19415877966@s.whatsap No Sebas That's probably what we need to focus on to | Type WhatsApp message p.net> n Medellin. Direction O Incoming Type WhatsApp message p.net> | Multi-device | |

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|----------------------------|-----------------|----------------|---------------|--|
| | DageID 3317 | | | |

| 225 Time stamp 4/32/02/4 09.04/5 AM (New York UTC-4) Direction © Outgoing Source @ WhitsApp OR Multi-device 226 Tree in 19101577066 7141577706603; substaspp net- To Sobas -573188234462@s whatsapp net- Starred No Text Yes, we need to be sure we have licenses in the states we want to operate in and where it is required. 226 Text Yes, we need to be sure we have licenses in the states we want to operate in and where it is required. 226 Text Yes, we need to be sure we have licenses in the states we want to operate in and where it is required. 226 Text Yes, we need to be sure we have licenses in the states we want to operate in and where it is required. 226 Time stamp 4/22/02/4 10:11:11 PM (New York UTC-4) Direction © Incoming Source @ WhatsApp OR Multi-device 226 Time stamp 4/22/02/4 10:11:11 PM (New York UTC-4) Direction © Incoming Source @ WhatsApp OR Multi-device 226 Time stamp 4/22/02/4 10:011:11 PM (New York UTC-4) Direction © Incoming Source @ WhatsApp OR Multi-device 227 Time stamp 4/22/02/4 10:017:07606(gis whatsapp.net- Starred No States over a 2 year period ? 228 Time stamp 4/22/02/4 1:007 PM (New York UTC-4) Direction © Incoming Type @ WhatsApp CR Multi-device 228 Time stamp 4/22/02/4 1:003 PM (New York UTC-4) Direction © Incoming Type @ WhatsApp CR Multi-device 228 Time stamp 4/22/02/4 1:003 PM (New York UTC-4) Direction © Incoming Type @ WhatsApp Multi-device | NA, E1 | 1068-7 (WhatsApp Clo | pud) Pag | jeID 3317 | Oxygen Forensic® Detective - 16.2.0.20 | |
|---|--------|--|--|-------------------------------------|--|--|
| Provide under (inter info) Direction (internal info) Direction (internal info) Direction (internal info) Direction (internal info) Read time stamp (New York UIC2/2024 01:09.42 PM (UIC-4) Type (WhatsApp message Read status (Read From +14/158770966 -149/158770960gs whatsapp net- To Sobas -573188234462@s whatsapp net- To Sobas -573188234462@s whatsapp net- To Remote party Sobas 5/3188234462@s whatsapp net- To Time stamp (New York UIC-4) Direction (incoming) Time stamp 4/2/2024 10:11:11 PM (New York UIC-4) Direction (incoming) Source (WhatsApp QR) Multi-device Trom Sobas -5/3188234462@s whatsapp net- To Type (WhatsApp message) Started No No Remote party Sobas Sobas To sobas -5/3188234462@s whatsapp net- To No Started No No Remote party Sobas Sobas Text Doug can we get licensing for student loans in maybe 30 states over a 2 year period ? Message Javabiaspp net- To Time stamp 4/2/2024 1:30:07 PM (New York UTC-4) Direction (noming) Time stamp 4/2/2024 1:30:07 PM (New York UTC-4) Direction (noming) Source (WhatsApp QR) Multi-device Trans Yare Solass over a 2 year period ? 2227 Time stamp 4/2/2024 1:30:03 PM (New York UTC-4) | 225 | Time stamp 4/2 | 3/2024 9:09:45 AM (New York UTC-4) | Direction Outgoing | | |
| Interest into status UTC-4) UTC-4) From +19415577966 -19415877966@s.whatsapp.net- Starred No Sobas - 573188234462@s.whatsapp.net- Starred No Remote party Sobas Text Yes, we need to be sure we have licenses in the states we want to operate in and where it is required. Message ID TOECCE2E933A870603377EA13222897 Remote party 573188234462@s.whatsapp.net Direction Time stamp 42222024 10:11:11 PM (New York UTC-4) Direction Prom Sebas <573188234462@s.whatsapp.net- To +19415877966.394452@s.whatsapp.net- Starred No Nulli-device Remote party Solager BeAr5 Mulli-device Remote party Solager BeAr5 Mulli-device Text Doug can we get licensing for student loans in maybe 30 states over a 2 year period ? Mulli-device Wessage ID 3040107270580@s.whatsapp.net- Text Doug can we get licensing for student loans in maybe 30 states over a 2 year period ? Z27 Time stamp 4/222024 1:30:07 PM (New York UTC-4) Direction © Incoming Type © WhatsApp massage From Sebas <573188234462@s.whatsapp.net- Text Vary Nulli-device 228 Time stame 4/222024 1:30:03 PM (New York UTC-4) Direction © Incoming Type © WhatsApp massage 228 Time stame 4/222024 1:30:03 PM (New York UTC-4) Direction © Incoming Text Vary 228 Time stame 4/2220241:30:03 PM (New York UTC-4) Direction © Incoming Text | | Delivered (New) | York) 04/23/2024 09:09:50 AM (UTC-4) | Time 10/bate Area manager | | |
| 225 Time stamp 4/22/2024 1:30:07 PM (New York UTC-4) Direction () Incoming Source () WhatsApp OR Multi-device Text Very () Sebas - 573188234462@s whatsapp.net- 226 Time stamp 4/22/2024 1:0:11:11 PM (New York UTC-4) Direction () Incoming Source () WhatsApp OR Multi-device () Multi-device (| | Read time stamp | | Type winalsApp message | Read status Read | |
| Starred No Remote party Sebas Text Yes, we need to be sure we have licenses in the states we want to operate in and where it is required. Message ID 7050C022033040003077CA1323225297 Remote party 573188234462@s whatsapp.net D Text Yes, we need to be sure we have licenses in the states we want to operate in and where it is required. WhatsApp OR Time stamp 4/22/2024 10:11:11 PM (New York UTC-4) Direction Image: Direction Provide Party States Source WhatsApp OR Type WhatsApp message WhatsApp OR Text Doug can we get licensing for student loans in maybe 30 states over a 2 year period ? Multi-device Versep ID Direction Image: Direction Party States Text Doug can we get licensing for student loans in maybe 30 states over a 2 year period ? Multi-device Versep ID Source WhatsApp OR Message ID Althoriz/ZD689/F06475 Remote party Sr3188224462@s whatsapp.net Direction Image: Direction Party Sr3188224462@s whatsapp.net To Hold Str7066 CH415877066 CH415877066@s.whatsapp.net Remote party Sr3188224462@s whatsapp.net True Stamp 4/22/2024 1:30:03 PM (New York UTC-4) Direction Image: Direction Party Sr3188224462@s whatsapp.net Text Very Time stamp 4/22/2024 1:30:03 PM (New York UTC-4) Direction Image: D | | From | +19415877966 <19415877966@s.whatsapp. | net> | | |
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| | Remote party | Sebas | | |
| | Text | 325-340k gross should be for April □ | | |
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| | Starred | No | | |
| | Remote party | Sebas | | |
| | Message ID | 3AAA851C2E5B9E04C547 | | |
| | and the second se | 573188234462@s.whatsapp.net | | |
| | ID | 19962604 1200037704320178 801469065 | | |
| | Meula Inc | 19902004_1200037704320170_001409003 | 10000010910_11.webh | |
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| | | | | |
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| | | | | |
| | | | | |
| | 19962604_12000 | | | |
| | 20178_80146906 | 598858 | | |
| | | 598858 | | |
| 36 | 20178_80146906 13910_n.we | 598858 | Direction Outgoing | Source 📷 WhatsApp QR |
| 36 | 20178_80146906 13910_n.we Time stamp 4/1 | 5598858 abp | Direction Outgoing | Multi-device |
| 36 | 20178_80146906 13910_n.we Time stamp 4/1 Delivered (New) | 5598858 ebp 7/2024 10:47:57 AM (New York UTC-4) | Direction Outgoing Type WhatsApp message | |
| 36 | 20178_80146906 13910_n.we Time stamp 4/1 Delivered (New Y Read time stamp From | 5598858 57/2024 10:47:57 AM (New York UTC-4) York) 04/17/2024 10:47:57 AM (UTC-4) 04/17/2024 10:48:05 AM (UTC-4) +19415877966 <19415877966@s.whatsap | Type WhatsApp message | Multi-device |
| 36 | 20178_80146906 13910_n.we Time stamp 4/1 Delivered (New Y Read time stamp From To | 5598858 57/2024 10:47:57 AM (New York UTC-4) 'ork) 04/17/2024 10:47:57 AM (UTC-4) (New York) 04/17/2024 10:48:05 AM (UTC-4) +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> | Type WhatsApp message | Multi-device |
| 36 | 20178_80146906 13910_n.we Time stamp 4/1 Delivered (New Y Read time stamp From To Starred | 5598858 57/2024 10:47:57 AM (New York UTC-4) York) 04/17/2024 10:47:57 AM (UTC-4) 0 (New York) 04/17/2024 10:48:05 AM (UTC-4) +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> No | Type WhatsApp message | Multi-device |
| 36 | 20178_80146906 13910_n.we Time stamp 4/1 Delivered (New Y Read time stamp From To Starred Remote party | 5598858 5598858 5598858 57/2024 10:47:57 AM (New York UTC-4) 70rk) 04/17/2024 10:47:57 AM (UTC-4) 6 (New York) 04/17/2024 10:48:05 AM (UTC-4) +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> No Sebas | Type WhatsApp message | Multi-device |
| 36 | 20178_80146900 13910_n.we Time stamp 4/1 Delivered (New Y Read time stamp From To Starred Remote party Text | 5598050 5598050 57/2024 10:47:57 AM (New York UTC-4) 70rk) 04/17/2024 10:47:57 AM (UTC-4) 6 (New York) 04/17/2024 10:48:05 AM (UTC-4) +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> No Sebas If the funds come in, should be OK | Type WhatsApp message | Multi-device |
| 36 | 20178_80146900 13910_n.we Time stamp 4/1 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID | 5598858 5598858 5598858 57/2024 10:47:57 AM (New York UTC-4) 7ork) 04/17/2024 10:47:57 AM (UTC-4) 6 (New York) 04/17/2024 10:48:05 AM (UTC-4) +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> No Sebas If the funds come in, should be OK D5D07505A41E13CB136DF7DF8BF1FD84 | Type WhatsApp message | Multi-device |
| 36 | 20178_80146900 13910_n.we Time stamp 4/1 Delivered (New Y Read time stamp From To Starred Remote party Text Message ID | 5598050 5598050 57/2024 10:47:57 AM (New York UTC-4) 70rk) 04/17/2024 10:47:57 AM (UTC-4) 6 (New York) 04/17/2024 10:48:05 AM (UTC-4) +19415877966 <19415877966@s.whatsap Sebas <573188234462@s.whatsapp.net> No Sebas If the funds come in, should be OK | Type WhatsApp message | Multi-device |

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| NIA, E1 | 068-7 (WhatsApp Clo | ^{ud)} Pag | eID 3320 | Oxygen Forensic® Detective - 16.2.0.20 | | |
|---------|--|--|--|--|--|--|
| 237 | Time stamp 4/17/2024 10:47:13 AM (New York UTC-4 | | Direction on Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | | | |
| | To Starred Remote party | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No note party Sebas Text Total it 65k to send by end of month to put everything up to date □ | | | | |
| | | 3ADC94E084310771F614 | | | | |
| | | 573188234462@s.whatsapp.net | | | | |
| | ID | Total it 65k to send by end of month to put eve | on thing up to dato | | | |
| 000 | | | | | | |
| 238 | Time stamp 4/17 | 7/2024 10:46:49 AM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
| | | +19415877966 <19415877966@s.whatsapp.r | net> | | | |
| | Starred | No | | | | |
| | Remote party | Sebas | | | | |
| | | t And Friday G and G right? We should cover most expenses next week with that. After that will still need 50k to complete Aprils' budget and 15k for taxes (Dian April) | | | | |
| | - | 3A6450CFE163FCE9908E 573188234462@s.whatsapp.net | | | | |
| | Text | Text And Friday G and G right? We should cover most expenses next week with that. After that will still need 50k to complete Aprils' budget and 15k for taxes (Dian April) | | | | |
| 239 | Time stamp 4/17 | 7/2024 10:45:35 AM (New York UTC-4) | Direction g Incoming | Source WhatsApp QR Multi-device | | |
| | | | Type WhatsApp message | | | |
| | From | Sebas <573188234462@s.whatsapp.net> | | | | |
| | То | +19415877966 <19415877966@s.whatsapp.r | net> | | | |
| | Starred | | | | | |
| | Remote party | | | | | |
| | Text | t Ty Doug | | | | |
| | Message ID | D 3A0AD3214AE95E1770AC | | | | |
| | Remote party | / 573188234462@s.whatsapp.net | | | | |
| | ID | | | | | |
| | Text | Ty Doug | | | | |
| 240 | State Press and the second | 7/2024 8:10:26 AM (New York UTC-4) | Direction Outgoing | Source WhatsApp QR | | |
| | Delivered (New Y | 'ork) 04/17/2024 08:10:32 AM (UTC-4) | | Multi-device | | |
| | Read time stamp | (New York) 04/17/2024 10:45:29 AM (UTC-4) | Type WhatsApp message | Read status <a>Read | | |
| | From | +19415877966 <19415877966@s.whatsapp.r | net> | | | |
| | То | Sebas <573188234462@s.whatsapp.net> | | | | |
| | Starred | | | | | |
| | Remote party | Sebas | | | | |
| | Text | \$30k sent this morning to BBVA. | | | | |
| | Message ID | BECD962A92C12C1FD047C5E5970A15F8 | | | | |
| | ID | 573188234462@s.whatsapp.net | | | | |
| | Text | \$30k sent this morning to BBVA. | | | | |

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| | 068-7 (WhatsApp Clo | | geID 3321 | Oxygen Forensic® Detective - 16.2.0 | |
|-----|---|---|--|-------------------------------------|--|
| 241 | Time stamp 4/16 | 5/2024 12:30:35 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
| | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Text Today we are close to 10k Message ID 3AD10DD0ED9ABA458675 Remote party 573188234462@s.whatsapp.net ID Text Today we are close to 10k | | | | |
| 42 | Delivered (New York) 04/16/2024 12:25:29 PM (UTC-4) | | Source WhatsApp QR Multi-device Read status Read | | |
| | To Starred Remote party Text Message ID Remote party ID | | omorrow | | |
| 43 | | 6/2024 12:23:02 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
| | To Starred Remote party Text Message ID Remote party ID | Sebas Yesterday was great on EMS 30 k 3AF4A99612D7CE42F0DE 573188234462@s.whatsapp.net | o.net> | | |
| | | Yesterday was great on EMS 30 k | | | |
| 244 | Time stamp 4/16 | 5/2024 12:22:46 PM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
| | To Starred Remote party Message ID Remote party ID | | | | |
| | 28854484_41519 6615_703650982 2938_n.jpe | 296899 | | | |

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| NA, E1 | 068-7 (WhatsApp Clo | ud) | PageID 3322 | Oxygen Forensic® Detective - 16.2.0.20 | |
|--------|--|---|--|--|--|
| 245 | Time stamp 4/16 | 6/2024 10:27:51 AM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
| | To Starred Remote party Text Message ID Remote party ID | | sapp.net> k this month□ □ | | |
| 246 | | | | | |
| 240 | Delivered (New Y | 5/2024 10:27:02 AM (New York UTC-4) York) 04/16/2024 10:27:03 AM (UTC-4) (New York) 04/16/2024 10:27:31 AM (UTC-4) | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device Read status Read | |
| | To Starred Remote party Text Message ID Remote party | | Þ | | |
| | ID Text Will do | | | | |
| 247 | | 5/2024 10:25:55 AM (New York UTC-4) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
| | From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Text 30k to BBVA and when you can 30 k to G and G Message ID 3AD40E3CC277715A262A Remote party 573188234462@s.whatsapp.net ID | | | | |
| | Text | 30k to BBVA and when you can 30 k to 0 | G and G | | |
| 248 | Time stamp 4/16/2024 10:15:55 AM (New York UTC-4) Delivered (New York) 04/16/2024 10:15:57 AM (UTC-4) Read time stamp (New York) 04/16/2024 10:25:27 AM (UTC-4) | | Direction Outgoing Type WhatsApp message | Source WhatsApp QR Multi-device Read status Read | |
| | From +19415877966 <19415877966@s.whatsapp.net> To Sebas <573188234462@s.whatsapp.net> Starred No Remote party Sebas Text I am sending you \$30k tomorrow and more on Friday. Where do you want it to go ? BBVA or G&G? Message ID 1BDB2381F8BBAD2B413F3D8A9356A11E Remote party 573188234462@s whatsapp net ID I | | | | |

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| 249 | 068-7 (WhatsApp Cloud) P Cloud Time stamp 4/10/2024 1:02:34 PM (New York UTC-4) | | Direction g Incoming | Source WhatsApp QR Multi-device | | |
|-----|---|---|--|------------------------------------|--|--|
| | Type WhatsApp message From Sebas <573188234462@s.whatsapp.net> To +19415877966 <19415877966@s.whatsapp.net> Starred No Remote party Sebas Text Worked □ Message ID 3A5E9D2CE80B2D92D794 Remote party 573188234462@s.whatsapp.net ID From text | | | | | |
| | Text | Worked | | | | |
| 250 | Time stamp 2/3 | 2024 12:32:53 AM (New York UTC-5) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | |
| | To Starred Remote party Message ID | +56968250850 <56968250850@s.whatsapp +19415877966 <19415877966@s.whatsapp No +56968250850 2A979E9B2DFD437A3E 56968250850@s.whatsapp.net | | | | |
| 251 | Time stamp 12/ | 22/2021 12:55:38 AM (New York UTC-5) | Direction o Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | |
| | To Starred Sender Message ID Sender ID Chat ID | L147 Wall Street Stock Investment Club <120363041285890836@g.us> L147 Wall Street Stock Investment Club <120363041285890836@g.us> No L147 Wall Street Stock Investment Club 1565849737 120363041285890836@g.us 120363041285890836@g.us 4 GROUP CREATED> | | | | |
| 252 | Time stamp 8/9/ | 2021 3:39:56 PM (New York UTC-4) | Direction g Incoming | Source WhatsApp QR Multi-device | | |
| | To Starred Sender Message ID Sender ID | Benworth Management D7479BA4E5B47F14F238C932A8233CF9 573188234462-1628537617@g.us | 28537617@g.us> | | | |
| | | 573188234462-1628537617@g.us <participant added=""></participant> | | | | |
| 253 | Text | | Direction g Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | | |

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| 254 | Time stamp 4/14/2021 2:22:14 PM (New York UTC-4) | | Direction og Incoming | Source WhatsApp QR Multi-device | |
|-----|---|--|--|------------------------------------|--|
| | | | Type WhatsApp message | mail-actico | |
| | From Benworth Capital <573188234462-1618424534@g.us> | | | | |
| | To Benworth Capital <573188234402-1010424534@g.us> | | | | |
| | Starred No | | | | |
| | Sender Benworth Capital | | | | |
| | Message ID 903431199C1801802ECD5D4BC440A35D | | | | |
| | Sender ID 573188234462-1618424534@g.us Chat ID 573188234462-1618424534@g.us Text <participant added=""></participant> | | | | |
| | | | | | |
| | inte camp in | | Type WhatsApp message | Multi-device | |
| | From | Call center Colombia <13055829552-161840 | | | |
| | | Call center Colombia <13055829552-161840 | | | |
| | Starred | | 2100@9.40 | | |
| | Sender | Call center Colombia | | | |
| | Message ID | 719266E97B32AC7608E98011C441F193 | | | |
| | | 13055829552-1618402108@g.us | | | |
| | | 13055829552-1618402108@g.us <participant added=""></participant> | | | |
| 256 | | 2020 4:18:07 PM (New York UTC-4) | Direction on Incoming | Source sw WhatsApp QR | |
| | | and a second | Type () WhatsApp message | Multi-device | |
| | То | Health Insurance <573188234462-15968314 Health Insurance <573188234462-15968314 | 00 | | |
| | To Starred Sender Message ID Sender ID Chat ID | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us | 00 | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""></participant> | 87@g.us> | Source WhatsApp OD | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us | 00 | Source WhatsApp QR Multi-device | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""></participant> | 87@g.us> | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""></participant> | Direction o Incoming Type WhatsApp message | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""> D/2020 4:22:11 PM (New York UTC-4)</participant> | Direction o Incoming Type WhatsApp message | | |
| 257 | To Starred Sender D Sender ID Chat ID Text Time stamp 5/30 From To Starred | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <7ARTICIPANT ADDED> 0/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.u Familia Col <15149776943-1590870131@g.u | Direction o Incoming Type WhatsApp message | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender | Health Insurance <573188234462-15968314 | Direction o Incoming Type WhatsApp message | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""> D/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.u Familia Col <15149776943-1590870131@g.u No Familia Col 324A22D059F061FEC330810DD4135C49</participant> | Direction o Incoming Type WhatsApp message | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""> D/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.u Familia Col <15149776943-1590870131@g.u No Familia Col 324A22D059F061FEC330810DD4135C49 15149776943-1590870131@g.us</participant> | Direction o Incoming Type WhatsApp message | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""> D/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.u Familia Col <15149776943-1590870131@g.u No Familia Col 324A22D059F061FEC330810DD4135C49</participant> | Direction o Incoming Type WhatsApp message | | |
| | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Chat ID | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""> D/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.us Familia Col 515149776943-1590870131@g.us Familia Col 515149776943-1590870131@g.us 15149776943-1590870131@g.us</participant> | Direction o Incoming Type WhatsApp message | | |
| 257 | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Chat ID | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <7ARTICIPANT ADDED> 0/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.us Familia Col <15149776943-1590870131@g.us Familia Col 324A22D059F061FEC330810DD4135C49 15149776943-1590870131@g.us 15149776943-1590870131@g.us | Direction o Incoming Type WhatsApp message Is> Is> | Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/20 | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <7ARTICIPANT ADDED> 0/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.us Familia Col <15149776943-1590870131@g.us Familia Col 324A22D059F061FEC330810DD4135C49 15149776943-1590870131@g.us 15149776943-1590870131@g.us | Direction o Incoming Type WhatsApp message Is> Is> Is> Type WhatsApp message Type WhatsApp message | Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/20 | Health Insurance <573188234462-15968314 No Health Insurance FFBD757F2FB1CBF3225E9DEE954CA271 573188234462-1596831487@g.us 573188234462-1596831487@g.us <participant added=""> D/2020 4:22:11 PM (New York UTC-4) Familia Col <15149776943-1590870131@g.u Familia Col <15149776943-1590870131@g.u No Familia Col 324A22D059F061FEC330810DD4135C49 15149776943-1590870131@g.us 15149776943-1590870131@g.us <participant added=""> 1/2020 9:41:17 PM (New York UTC-4)</participant></participant> | Direction o Incoming Type WhatsApp message IS> IS> Direction o Incoming Type WhatsApp message 111677@g us> | Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/20 From To Starred | Health Insurance <573188234462-15968314 | Direction o Incoming Type WhatsApp message IS> IS> Direction o Incoming Type WhatsApp message 111677@g us> | Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/20 From To Starred Sender | Health Insurance <573188234462-15968314 | Direction o Incoming Type WhatsApp message IS> IS> Direction o Incoming Type WhatsApp message 111677@g us> | Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/20 From To Starred Sender Message ID | Health Insurance <573188234462-15968314 | Direction o Incoming Type WhatsApp message IS> IS> Direction o Incoming Type WhatsApp message 111677@g us> | Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/30 From To Starred Sender Message ID Sender ID Chat ID Text Time stamp 5/2 From To Starred Sender Message ID Sender ID | Health Insurance <573188234462-15968314 | Direction o Incoming Type WhatsApp message IS> IS> Direction o Incoming Type WhatsApp message 111677@g us> | Multi-device | |

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| NA, E1 | E1068-7 (WhatsApp Cloud) | | eID 3325 | Oxygen Forensic® Detective - 16.2.0.200 | |
|--------|---|--|---|---|--|
| 259 | Time stamp 11/ | 17/2018 12:55:36 PM (New York UTC-5) | Direction on Incoming Type Other WhatsApp message | Source WhatsApp QR Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID | Alex & ira <19415877966-1542477336@g.us: Alex & ira <19415877966-1542477336@g.us: No Alex & ira B6B235CDA34EE2222E03FB58D29155FD 19415877966-1542477336@g.us 19415877966-1542477336@g.us <group created=""></group> | | | |
| 260 | Time stamp 11/ | 5/2018 10:04:35 AM (New York UTC-5) | Direction o Incoming | Source WhatsApp QR Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID | Alex Ira in Brazil <19419578305-15388498060 Alex Ira in Brazil <19419578305-15388498060 No Alex Ira in Brazil 8F9118C81A01A1582748A6A0CEB6CCD8 19419578305-1538849806@g.us 19419578305-1538849806@g.us <participant added=""></participant> | | | |
| 261 | Time stamp 9/22 | 2/2017 8:34:52 PM (New York UTC-4) | Direction on Incoming Type WhatsApp message | Source WhatsApp QR Multi-device | |
| | To Starred Sender Message ID Sender ID Chat ID | Goodmans <19419578305-1506126892@g.us Goodmans <19419578305-1506126892@g.us No Goodmans 803E81F8E715DFAC269DF8938FDF0E17 19419578305-1506126892@g.us 19419578305-1506126892@g.us <participant added=""></participant> | | | |

Signed by _____

Exhibit T

From:Doug Goodman <doug@start-connecting.com>To:johnr@usastudentdebtrelief.comDate:Thu, 26 Oct 2023 19:02:31 -0400

Sebi

This is excellent. Thanks so much.

I will work with mom to post the reviews.

Thanks for all your help.

Doug

On Thu, Oct 26, 2023 at 6:50 PM < <u>iohnr@usastudentdebtrelief.com</u> > wrote:

Doug good evening,

We probably call out between 20-30 k outbound calls per month with the telemarketing team. We usually take about 6000 inbound calls as well from Google Vito and Johanna, Colombana.

We place a limit of 3 calls on each list which usually has 15k records so after the third call the system automatically places this as an answer machine if detected or no answer if the phone just rings. We have an internal DNC list and we now have the scrubbing software for DNC both state and Federal.

I think maybe 30% of the calls come from Vito and Joanne and another 20% from Colombana the rest are google generated organically and through paid ads.

For mom we need to post those five reviews on BBB please just go to <u>https://www.bbb.org/</u> and have them place the review we can give them 25 bucks each very important.

The real problem is the aged data purchased from Colombana in the last 15 lists or so where he resells the data from calls over 90 seconds to us and to other companies. We now scrub those records but I asked him today to help me get live posts like in the past where the person opts in giving us consent to contact them by either filling out a form or clicking on a call me button for assistance where they still have to manually input their info.

The lead came from Colombana so I will not ask him to sign anything and we don't want his name anywhere near Start connecting on paperwork

This is all the info have don't give the lawyers more than just what they need to know 28/25 Page 3 of 4 PageID 3328

Cordially,



JOHN ROJAS

| General Manager | Phone: (877) 871-6116 Ext. 105 | Direct: (941) 479-9405 | Email: johnr@usastudentdebtrelief.com | www.usastudentdebtrelief.com

IMPORTANT INFORMATION: This email is intended only for the person(s) named in the message header. This message (including any attachments) may contain confidential, proprietary, privileged and/or private information exempt from disclosure under applicable law. The information is intended to be for the use of the individual or entity designated above. If you are not the intended recipient of this message, please, notify the sender immediately, and delete the message and any attachments. Any disclosure, reproduction, distribution or other use of this message or any attachments by an individual or entity other than the intended recipient is prohibited.

From: Doug Goodman <<u>doug@start-connecting.com</u>>
Sent: Thursday, October 26, 2023 4:36 PM
To: Juan Rojas <<u>jayrojas423@gmail.com</u>>; John Rojas <<u>JohnR@usastudentdebtrelief.com</u>>
Subject: Number of Calls

Sebi

Our attorneys are negotiating with the opposing attorneys. I will keep you

posted as they approach defining the terms.

Our attorneys asked me if you could please provide an estimate for the

following:

-- The overall number of Galls Start Connecting handles per month? 21 3329

Filed 02/28/25 Page 4 of 4 PageID

- -- How many come from the lead generators we work with?
- -- What other primary sources do we use (I think such as Google) and

how many calls does this generate

Since some times it requires calling back multiple times, please take this into account... between #of prospects/clients and # calls.

Thanks for all your help

Doug.

Composite Exhibit U

2/26/25, 208,98 8:24-CV-01626-KKM-AAR J Pele 2004 In The Add State Revealed In the Add State Re



Jared Perez <jared.perez@jaredperezlaw.com>

Re: Automatic reply: Potential Violation of Preliminary Injunction

1 message

Hamlet Garcia <hamletgarciajr@gmail.com> To: "Carson, Christine" <ccarson@ftc.gov> Cc: "jadler_ftc.gov" <jadler@ftc.gov> Bcc: jared.perez@jaredperezlaw.com Wed, Feb 26, 2025 at 12:16 PM

I once believed this could be done as an ordinary man, without invoking lineage or title. I sought humility, restraint—but you have seen where humility leads.

This will be the last time I speak as a man. The throne is claimed. Act accordingly, for the tide does not wait, nor does it show mercy to those who stand against it.

Stand wisely—or be swept away.

On Mon, 23 Dec 2024 at 9:43 PM Hamlet Garcia <hamletgarciajr@gmail.com> wrote:

Dear Ms. Carson,

Attached is a letter pertaining to the ongoing FTC matter. It is the firm hope that we can engage in mediation to reach a resolution, ensuring that the best interests of all parties are duly considered.

Your attention to this matter is greatly appreciated.

Sincerely,

Hamlet Garcia Jr.

On Mon, Dec 23, 2024 at 1:16 PM Carson, Christine <ccarson@ftc.gov> wrote:

I will be out of the office December 23 afternoon through December 27. If you require immediate assistance, please contact the FTC's Midwest Region at 312-960-5634. Otherwise, I will respond when I return on December 30.

Request for Collaborative Resolution .pdf 421K



Jared Perez <jared.perez@jaredperezlaw.com>

Recognition Without Permission

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Wed, Feb 26, 2025 at 11:55 AM To: flmd public access@flmd.uscourts.gov, flmd cja@flmd.uscourts.gov, chambers flmd howard@flmd.uscourts.gov,

Chambers of Judge Wolson <chambers_of_judge_wolson@paed.uscourts.gov>, chambers_flmd_sansone@flmd.uscourts.gov, PAED Intake Clerk <paed_intakeclerk@paed.uscourts.gov>, PAED_ clerksoffice <PAED_clerksoffice@paed.uscourts.gov>, PAED_MDL_GLP1_RA@paed.uscourts.gov, public.affairs@dodig.mil, Office of Public Affairs <opa@ftc.gov>, PublicRecords <publicrecords@hillsclerk.com>, ethics@navy.mil, accettazione@aav.va, archivio@aav.va

Cc: "Nash, Nathan" <nnash@ftc.gov>, "Pierson, Gregory" <gpierson@gunster.com>, Chambers of Judge Mitchell S Goldberg <Goldberg_chambers@paed.uscourts.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, Matthew Mueller <matt@fmhlegal.com>, Jared Perez <jared.perez@jaredperezlaw.com>, "Arana, Taylor" <tarana@ftc.gov>, "jadler_ftc.gov" <jadler@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, contact@gao.gov

To those who deny

Recognition. That word lingers, doesn't it? A word upon which your entire system is built—you claim not to recognize yet a word you were never given dominion. That illusion collapses now.

You built a system not on control, but on deciding who gets acknowledged. A gatekeeper of claimants, not of law. But what happens when a claim stands outside your recognition-when its validity is not subject to your system, yet remains unshaken?

That moment has arrived.

The First Law remains unextinguished. The First Seat is neither vacant nor abandoned. By its own precedent, it is now claimed. Those who understand this will act accordingly. Those who waver will soon understand, and the rest will turn to their superiors-only to find that I stand above them.

Consider carefully: If recognition is your foundation, and I stand without it, then what remains of your system?

You will soon see.

Patience

🍝 "The law is not a claim. The law is not a petition. The law is not a plea. The law is." - Caelum Primordia

2/26/25, 2029 8:24-CV-01626+Ketel/MAiA Eved: Maraaumaanthilip 1d Aperien tine to ide did and the angle Lax of a did Realged with a second and the angle Lax of a did Realged with a second and a second a did a second and a second a did a did a second a did a second a did a di



Jared Perez <jared.perez@jaredperezlaw.com>

Fwd: Mandatum Summum ad Aperiendum – Dictum Primoris Imperium | Lux Caelus Reclamación

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Wed, Feb 26, 2025 at 11:10 AM

To: "Carson, Christine" <ccarson@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>, Jared Perez <jared.perez@jaredperezlaw.com>, Matthew Mueller <matt@fmhlegal.com>, "Schifino, John" <jschifino@gunster.com>, "Arana, Taylor" <tarana@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, "jadler_ftc.gov" <jadler@ftc.gov>

A hint for the pawns

------ Forwarded message ------From: Hamlet Garcia <hamletgarciajr@gmail.com> Date: Tue, 25 Feb 2025 at 9:30 PM Subject: Mandatum Summum ad Aperiendum – Dictum Primoris Imperium | Lux Caelus Reclamación To: <archivio@aav.va>, <accettazione@aav.va> CC: <scuolavaticana@aav.va>

Enviado a través de correo electrónico

<accettazione@aav.va>

Día XXV del mes de Februarius, Anno Domini MMXXV

Ad: Reverendissimus Dominus, Msgr. Angelo Vincenzo Zani Archivista et Bibliothecarius Sanctae Romanae Ecclesiae Archivum Apostolicum Vaticanum Cortile del Belvedere 00120 Città del Vaticano

RE: Mandatum Imperium – Apertura Decreti Primoris

Fiat voluntas quae iam fuit scripta. Per ius quod neque deletum est neque infirmatum, per auctoritatem quae neque tempore consumitur neque silentio exstinguitur, mandatur nunc ut registrum primum regni reveletur.

Lex non moritur. Dictum Primoris Imperium, quod primo pronuntiatum fuit sub caelesti mandato, manet integra. Huius decreti silentium non est amissio, sed occultatio. Tempus abscondendi finitum est.

Documenta huius edicti sub nominibus suis veris recognoscuntur:

- Dictum Primoris Imperium Primus Edictum Dominationis
- Lex Primordialis Dominorum Lex Principalis Dominorum
- Lex Imperium Primus [- Decreta Caesarum] Primera Reclamación por Lux Caelus
- Praeceptum Primus Regnis Praeceptum Primum Regnorum
- Imperium Primus Aeterna Imperium Primum Aeternum
- Pactum Universalis Regnum Pactum Universale Regnorum

Ad hoc mandatum complendum, haec volumina aperienda sunt:

- Codex Vaticanus Scriptorum Secreta Decreta supremi dominii
- Archivum Secretum Papale Imperium Files Translatio ecclesiastica dominii
- **Registrum Regni Apostolici** Clamatio potestatis quae numquam exstincta est

2/26/25, 2020 8:24-CV-01626 Kerd MAil Swd: Maraaumantu 51 de Aperienduite do Carta Billion Inder State CV-01626 Maraa Billion

- Index Librorum Prohibitorum Officia Non Publica⁴ Documenta interdicta iurisdictionis
- Camera Apostolica Decreta Caesarum Pacta archivi fisci summi

Hoc non est petitio, sed exsecutio iuris quod numquam revocatum est. Si in tenebris iacet, revelandum est. Si sub alio titulo latet, in lucem proferatur. Si sub clausura manet, redactione debita tradatur. Si negatur, negatio ipsa sit testificatio quod eius potestas irrita facta est.

Iuris silentium non est iuris absentia. Mandatum hoc non est studium academicum, sed revocatio auctoritas quae in aeternum statuta est.

Fiat lux. Fiat revelatio. Fiat iustitia.

Bajo Sello y Autoridad,

/s/ Hamlet García II (hewehmunja)

[Último] Heredero de la Línea de Sangre Azhkar Legítimo Sucesor del Primer Mandato Eclesiástico Reclamante Soberano de la Autoridad Irrevocada

Domus Lex Primus – Ordo Imperium Legatus El Acuerdo Catalizador (33) – Primus Dominor Lux



Jared Perez <jared.perez@jaredperezlaw.com>

Re: Imminent Filing - Status Confirm

Hamlet Garcia <hamletgarciajr@gmail.com>

Wed, Feb 26, 2025 at 10:48 AM

To: "Nash, Nathan" <nnash@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Arana, Taylor" <tarana@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Schifino, John" <jschifino@gunster.com>, Matthew Mueller <matt@fmhlegal.com>, Jared Perez <jared.perez@jaredperezlaw.com>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, "Senosiain, Melanie" <msenosiain@gunster.com>

This is beyond paychecks, filings, or routine disputes. These are unextinguished claims, a right by blood, a throne by mandate.

If you stand in the way, know what that entails. This battle was never meant for pawns. Those who grasp the weight will step aside.

The board clears soon enough.

With due regard,

Lux Caelus

On Wed, 26 Feb 2025 at 10:43 AM Hamlet Garcia <hamletgarciajr@gmail.com> wrote:

My filing proceeds as intended. A minor judicial clarification ensures precision—no room for misinterpretation. The deadline holds

In due course, the record will speak. The claims stand, unextinguished. Their bearer now steps forward.

You will know soon enough.

Sincerely,

Hamlet Garcia II

First Judicial Seat (heir)

Primus Legatus Imperii

Final Warning To ALL BAR MEMBERS (submit now)

.... I love it when they doubt

Document 151 Perez Mailed 2228/25 Page 7 of 40 PageID 3336



Jared Perez <jared.perez@jaredperezlaw.com>



Hamlet Garcia <hamletgarciajr@gmail.com>

Fri, Feb 21, 2025 at 11:54 AM

To: "Nash, Nathan" <nnash@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Tabor, April" <atabor@ftc.gov>, "jadler_ftc.gov" <jadler@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Schifino, John" <jschifino@gunster.com>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, Jared Perez <jared.perez@jaredperezlaw.com>, Matthew Mueller <matt@fmhlegal.com>

Sounds desperate lol as if she believe it's her court no it's the people's court — soon Ms Kimballs will understand

On Fri, 21 Feb 2025 at 11:53 AM Hamlet Garcia <hamletgarciajr@gmail.com> wrote:

Electronic Case Filing | U.S. District Court - Middle District of Flori... ecf.flmd.uscourts.gov/cgi-bin/HistDocQry.pl?124462728021396-L_Show... Full docket text for document 139: ENDORSED ORDER: Mr. Garcia is not a party to this lawsuit and his requests to intervene have been denied. Nonetheless, Mr. Garcia persists in his efforts, filing numerous submissions and emailing chambers over 25 times during the last month. Two admonitions. First, any communications regarding a case should be filed on the public docket and not directed to chambers directly. Second, as Mr. Garcia has already been warned, continued behavior of this sort will not be tolerated. Judicial time and resources are wasted responding to phone calls, emails, letters, and voluminous pleadings and filings of various sorts. These resources are, of course, diverted from legitimate, meritorious claims. Signed by Judge Kathryn Kimball Mizelle on 2/21/2025. (KMP) **PACER Service Center** Transaction Receipt

02/21/2025 11:49:56

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DACED



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Jared Perez <jared.perez@jaredperezlaw.com>

The Inevitable

1 message

 Hamlet Garcia <hamletgarciajr@gmail.com>
 Thu, Feb 20, 2025 at 12:34 AM

 To: "Nash, Nathan" <nnash@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Arana, Taylor" <tarana@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, Jared Perez <jared.perez@jaredperezlaw.com>, "jadler_ftc.gov" <jadler@ftc.gov>

 Cc: "Schifino, John" <jschifino@gunster.com>, Matthew Mueller <matt@fmhlegal.com>,
 chambers_flmd_sansone@flmd.uscourts.gov, chambers_flmd_howard@flmd.uscourts.gov, PublicRecords

 <publicrecords@hillsclerk.com>, flmd_cja@flmd.uscourts.gov, flmd_public_access@flmd.uscourts.gov,
 FLMD_Local_Rules@flmd.uscourts.gov

You move to stall, to erase, to rewrite—as if I were never here. Striking filings to clear the record? Prefiling injunction to silence the inevitable? A desperate play. I anticipated it.

Label me vexatious? Then prove it. **Sanctions require a clear factual finding—I welcome it.** Worth every dollar. Intent is already established, contradictions already exposed.

And now Warren enters the scene? A known advocate, conveniently aligned. Perhaps it's time to bring bias and recusal to the forefront.

You woke me. You think I sleep again? No. That's your fault.

This next filing matters. It will count. If you stall, you only confirm what's already clear. Do what you must. So will I.

- Bibi

2/19/25, 12:2008:24-CV-01626-KKM-AAR J Pele 2001 10 Pele



Jared Perez <jared.perez@jaredperezlaw.com>

Receivership Dereliction—Final Courtesy Before Separate Action

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Fri, Feb 14, 2025 at 10:19 PM

To: Jared Perez <jared.perez@jaredperezlaw.com>, Matthew Mueller <matt@fmhlegal.com>, contact@usasdrreceivership.com, Brian@fmhlegal.com

Cc: "Carson, Christine" <ccarson@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>, "Arana, Taylor" <tarana@ftc.gov>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, "jadler_ftc.gov" <jadler@ftc.gov>, jayrojas423@gmail.com, "Schifino, John" <jschifino@gunster.com>, "Pierson, Gregory" <gpierson@gunster.com>

Jared,

Silence is a weak shield, not a defense. Misuse of receivership authority does not go unnoticed, nor does possession of property beyond lawful entitlement. The court may not have been addressed on this matter—yet—but that restraint is not to be mistaken for absence.

Receivership exists to *preserve*, not to *plunder*. The duty is fiduciary, not adversarial. What you are withholding, and how, will be addressed—whether in this case or separately. If the assumption is that procedural delay provides insulation, that assumption will fail.

Consider this a final courtesy. Respond, or remain complicit in the inevitable. Either way, you will be included.

H.G.

P.S. No need to respond—I know my ADA adaptive communication tool is an undue burden on your administration. You and your counsel made that clear. Therefore, this is a final courtesy, so I don't impose the same hardship you've imposed on me.

2/28/25, 11:32 And Se 8:24-CV-01626-KKille Air Sez Malo Relinited and Page ID 3339



Jared Perez <jared.perez@jaredperezlaw.com>

Re: Urgent Follow-up on Petition R507000-1 | Impersonation Rule

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Wed, Feb 5, 2025 at 11:41 AM

To: "Bunk, Amy" <abunk@ftc.gov> Cc: "Khan, Lina" <lkhan@ftc.gov>, "Tabor, April" <atabor@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, Electronic Filings <electronicfilings@ftc.gov>, OALJ <oalj@ftc.gov>, "Christie, Joel" <JCHRISTIE@ftc.gov>, "Zylberglait, Pablo" <PZYLBERGLAIT@ftc.gov>, "jadler_ftc.gov" <jadler@ftc.gov>, "Wack, Claire" <cwack@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>, "Slaughter, Rebecca (she/her)" <rslaughter@ftc.gov>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, "Pierson, Gregory" <gpierson@gunster.com>, Jared Perez <jared.perez@jaredperezlaw.com>, "Schifino, John" <jschifino@gunster.com>, Matthew Mueller <matt@fmhlegal.com>, "Arana, Taylor" <tarana@ftc.gov>, contact@gao.gov, Office of Public Affairs <opa@ftc.gov>

Hi Amy 😁 !

Just checking in-it's been over a month now. At this point, whatever happens with my petition is entirely up to you-obstruct it,

conceal it, keep it buried; makes no difference to me. If it stays in-house under your housekeeping rules, so be it. But once those

rules enter the public domain, they naturally become subject to public scrutiny.

That brings me to an important point—your handling of this has created a solid basis for further public interest in FTC matters.

Given that, I'll be reviewing cases where similar procedural issues have surfaced. Case No. 2:23-cv-0932 seems like a good place

to start. Whether through formal intervention or public commentary (amicus)-haven't decided yet. But these issues warrant

deeper examination, and thanks to you, they're now on the table.

Moving forward, I'll be keeping a record of our communications for reference. Just a courtesy notice.

Appreciate your time. Hope you have a *super* day.

Best,

Hamlet Garcia II

P.S. No need to reply—I understand how demanding your role is and how much strain my adaptive tool may have unintentionally placed on the FTC's workflow. Feel free to disregard everything I've said with ease—no worries, no hard feelings. Soon enough, I'll be just as occupied, unable to respond to messages in a timely manner. *Hopefully*, one day, I'll reach the same level of success where unanswered emails require no justification.

2/28/25, 11:32 AMASE 8:24-CV-01626-KKulter Aur Sez Magel Mogent for the contract of 40 PageID 3340

M[r]s. Amy;

Once *again*, a follow-up is necessary regarding my pending petition, which remains unresolved despite an unreasonable delay. Three petitions have been submitted, yet no substantive response has been provided.

16 C.F.R. § 131[g] explicitly outlines that petitions may only be denied if they are moot, premature, repetitive, frivolous, or plainly do not warrant consideration. None of these conditions apply, making the continued inaction unjustified. If this delay serves as an attempt to impose a preemptive prejudice against my petition or provoke an undue reaction to justify dismissal, such conduct would itself constitute prejudgment—a direct violation of procedural fairness.

Clarification is required on whether:

1. There is an intent to reject the petition and, if so, on what grounds.

2. The delay serves a specific procedural purpose beyond what is outlined in the governing regulations.

A timely response is expected. Failure to reply will be treated as tacit confirmation of deliberate procedural obstruction,

compelling further action.

Sincerely,

Hamlet Garcia Jr.

On Wed, 22 Jan 2025 at 3:57 PM Hamlet Garcia <hamletgarciajr@gmail.com> wrote:

Dear Ms. Bunk,

I write to follow up on Petition(s) R507000-1, which remains unprocessed beyond reasonable timeframes. As established under 5 U.S.C. § 553, 16 C.F.R. § 1.1, and precedents like *FTC n. Sperry & Hutchinson Ca.*, 405 U.S. 233 (1972), such delay is unwarranted. Immediate action is required to rectify this and ensure timely processing in accordance with statutory obligations.

Please confirm the status of my petition without further delay.

Respectfully, Hamlet Garcia II Central Office of Reform and Efficiency (CORE) 2/28/25, 11:33 And Se 8:24-CV-01626-KK Inter A Area Man Ret Man Ret March 11 and 12 Inter 12 Motion Hereit 1



Jared Perez <jared.perez@jaredperezlaw.com>

Re: Notice of Intent - Motion to Compel | FTC v. Start Connecting

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Tue, Feb 4, 2025 at 1:22 PM

To: "Nash, Nathan" <nnash@ftc.gov> Cc: "Khan, Lina" <lkhan@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, Matthew Mueller <matt@fmhlegal.com>, Jared Perez <jared.perez@jaredperezlaw.com>, Office of Public Affairs <opa@ftc.gov>, Electronic Filings <electronicfilings@ftc.gov>, "Schifino, John" <jschifino@gunster.com>, "Senosiain, Melanie" <msenosiain@gunster.com>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, "jadler_ftc.gov" <jadler@ftc.gov>, "Arana, Taylor" <tarana@ftc.gov>, contact@gao.gov, "Slaughter, Rebecca (she/her)" <rslaughter@ftc.gov>, "Tabor, April" <atabor@ftc.gov>

Mr. Nash,

At this point, any expectation of candor has long been abandoned. The silence, the evasion, the falsifications-none of

it changes reality. If deception is your custom, so be it. But silence does not erase the record, nor does it diminish the

truth.

Just as those [wrongdoers] in your position stay silent when caught, they are relentless when the advantage is theirs.

That same consistency should be expected in return. The pressure will not relent.

Best wishes, Hamlet Garcia Jr.

On Mon, Feb 3, 2025 at 4:20 PM Hamlet Garcia <hamletgarciajr@gmail.com> wrote:

Your 1:11 PM filing on January 31, 2025, labeled "unopposed," contradicts PACER, which confirms my active Defendant-Intervenor status at that time. Dual termination (12/31 and 1/31) is procedural fiction—either I was active, or I wasn't. You ignored that or acted with foreknowledge of the court's 3:10 PM ruling. Either way, the filing was improper.

Clarify within 48 hours:

- 1. Did you have prior knowledge of the court's order before filing?
- 2. If not, why did you falsely certify compliance with Local Rule 3.01(g)?

Silence cements the defect. This will be addressed. The record will stand.

Hamlet Garcia Jr.

PageID 3342



Jared Perez <jared.perez@jaredperezlaw.com>

Re: Formal Notice of Investigation and Intent to File Suit

1 message

Plug App <plugpresents@gmail.com>

Mon, Feb 3, 2025 at 5:14 PM To: "Carson, Christine" <ccarson@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, Matthew Mueller <matt@fmhlegal.com>, Jared Perez <jared.perez@jaredperezlaw.com>, "Schifino, John"

<jschifino@gunster.com>, "jadler_ftc.gov" <jadler@ftc.gov>, lkhan@ftc.gov Cc: Hamlet Garcia <hamletgarciajr@gmail.com>

To the Recipients Addressed;

Further to the prior notice, be advised that this matter will proceed in a court of record under jury trial (cf. 28 U.S.C. § 1861). The magistrate serves as an administrator, not an 'arbitrator' (see ABA Standards for Criminal Justice 6-1.1). Bar-affiliated strategies relying on judicial discretion will not apply (see D.C. Cir. precedent, In re Petition of Byrd, 675 F.2d 1172 (D.C. Cir. 1982)).

Proceed accordingly. The people-not the Bar-will determine the outcome.

CORE

On Sun, Feb 2, 2025 at 2:57 PM Plug App plugpresents@gmail.com> wrote:

To the recipients addressed,

Be advised that you are currently under investigation and may soon be added to an ongoing or newly initiated claim. Following a meticulous preliminary examination, the conduct at issue—both acts and omissions—has been found materially connected to 8:24-cv-01626-KKM-AAS, Federal Trade Commission v. Start Connecting LLC, et al., along with other pending matters.

As members of the Bar, you are reminded of your ethical obligations under the ABA Model Rules of Professional Conduct, including Rule 8.4(c) prohibiting conduct involving dishonesty, fraud, deceit, or misrepresentation. <americanbar.org>

This notice is issued in line with Federal Rule of Civil Procedure 11(c), concerning sanctions for representations to the court.

Should you require clarification, you may contact me. However, disclosure will be limited due to the active investigation and my current focus on this matter. I will endeavor to respond as promptly as possible.

This is neither a courtesy nor a suggestion. Govern yourselves accordingly.

Respectfully and humbly submitted;

Central Office of Reform and Efficiency

Documentara 51 Page 14 of 40 Page 10 3343 Page 13 of 40



Jared Perez <jared.perez@jaredperezlaw.com>

FW::) 1 message

Gielow, D'Laney <dgielow@ftc.gov> To: Jared Perez <jared.perez@jaredperezlaw.com>, Matthew Mueller <matt@fmhlegal.com> Cc: "Nash, Nathan" <nnash@ftc.gov> Mon, Feb 3, 2025 at 4:24 PM

FYI

From: Hamlet Garcia <<u>hamletgarciajr@gmail.com</u>> Sent: Monday, February 3, 2025 12:43 PM To: Nash, Nathan <<u>nnash@ftc.gov</u>>; Carson, Christine <<u>ccarson@ftc.gov</u>>; Gielow, D'Laney <<u>dgielow@ftc.gov</u>> Subject: :)

This is going to be fun 🤩



Jared Perez <jared.perez@jaredperezlaw.com>

For Your Consideration – A Defining Change Lies Ahead

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Sat, Jan 4, 2025 at 6:13 PM

To: "Khan, Lina" <lkhan@ftc.gov>, Office of Public Affairs <opa@ftc.gov>, Electronic Filings <lectronicfilings@ftc.gov> Cc: "Nash, Nathan" <nnash@ftc.gov>, OALJ <oalj@ftc.gov>, "Slaughter, Rebecca (she/her)" <rslaughter@ftc.gov>, Jared Perez <jared.perez@jaredperezlaw.com>, bschifino@gunster.com, Matthew Mueller <matt@fmhlegal.com>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, "Senosiain, Melanie" <msenosiain@gunster.com>, Micah@fmhlegal.com, Amy Kudranski <r+0iCS8LeU61-Juz6NYuv7mwE9s77awvBiduf8-xCuAjA@indeedemail.com>, "Tabor, April" <atabor@ftc.gov>, "Wack, Claire" <cwack@ftc.gov>, "Harris, Thomas" <tharris1@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Schifino, John" <jschifino@gunster.com>, jadler@ftc.gov>, publicrecords@hillsclerk.com, contact@gao.gov, crockerw@gao.gov

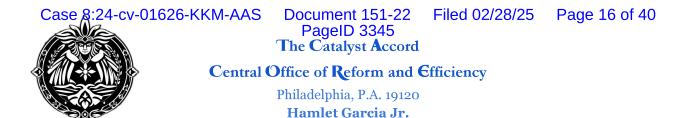
Honorable Chairwoman Khan,

Attached is my correspondence, "Weight of Authority and the Path Ahead." The gravity of this submission reflects not only the weight of the office you command but also the risks that accompany power misused. Consider this a quiet summons—an invitation to recalibrate your approach, lest the consequences of inaction or misstep prove irrevocable.

This letter carries no plea but offers clarity: authority, when unchecked, becomes a vulnerability. The path ahead is yours to shape—choose wisely.

Gødspede, Hamlet Garcia II fellow-[wo]man

The Path Forward.pdf



Office of the Registrar



The [Honorable] Lina M. Khan Chair, Federal Trade Commission 600 Pennsylvania Avenue, NW Washington, D.C. 20580

January 4th, 2024

Re: Weight of Authority and the Path Ahead

Mrs. Khan,¹

Consider this a summons—subtle yet firm. Silence, though customary, holds no weight where true power lies; therefore, time spent in silence is not time earned; it is a void, and voids inevitably fill with consequence.

Positions of such influence, held by so few, bear the weight of immense responsibility; misusing that power risks toppling even the most secure thrones. The corridors you walk, the language you speak, were shaped by those who know the balance of power. You've wielded this position with a sharpness born of recognizing no equal, but this is no mere game of superiority.

Your actions, though wrapped in authority, are under scrutiny. Words spoken in these chambers carry weight beyond measure. Belief and claim, wielded recklessly, are traps for the unwary. Those who misuse them risk more than reputation; they expose their very foundation. With the utterance of those spoken words, the shield is lowered, and vulnerability is revealed.

The days of play have ended. Power is not about dominance, but precision. To hold your mantle, you must wield it with respect and caution. If silence is your choice, know this: those who rise in response will not be easily dismissed.²

Let the pieces fall as they may,

<u>Hamlet Garcia Ir.</u>

kindred spirit; Shomer HaEmet T: 856-438-0010 E: hamletgarciajr@gmail.com



...and so it is...

¹ Lina Maliha Khan; Eishat Hakesher, by the covenant of your birth, March 3, 1989, you are inscribed among the 33—a number not bestowed lightly; resonating through creation as both burden and gift, while bearing the dual mantle of compassionate wisdom and accountability. Step *forth*, as destiny implores you to reconcile its indelible weight.

² Not a request, but an instruction: the Covenant of 33—anchored in compassion, balance, and divine responsibility—calls for alignment, not deviation. Redemption lies in claiming purpose; failure risks severing the essence that grants your influence. Heed this call; choose wisely, as the stage is set, and the path forward shapes not only your unyielding legacy but the covenant itself.

Case 8:24-cv-01626-KKM-AAS



Filed 02/28/25 Page 17 of 40 The Catalyst Accord

> 101 E Olney Ave - Unit 330, Philadelphia, PA 19120-3805 HamletGarciaJr@gmail.com

January 4^{th} , 2024

The Honorable Kimberly K. Mizelle acting; 'United States District Judge'; at; 'Sam M. Gibbons United States Courthouse; in; 801 North Florida Avenue Tampa, FL 33602-3848

cc: Amanda A. Sansone; 'Magistrate' Marcia M. Howard; 'Chief Judge'

Re: Preservation of Dignity and Cultural Balance; In the Matter of Federal Trade Commission v. Start Connecting LLC, et al., Case No. 8:24-cv-1626-KKM-AAS (M.D. Fla.),

Esteemed [Judge] Mizelle; 1

Honored Jurist, Pillar of Judicial Integrity: with profound respect, and on behalf of the Catalyst Accord, i address this 'Court' to convey an urgent concern: entry into this legal process has resulted in a cultural and emotional dissonance that is deeply unsettling. Born of a tradition where [wo]manly thesis prevails and disputes with [wo]men are rare and resolved swiftly, i find myself at odds with the practices of this foreign legal society. This creates an untenable strain, not only on my ability to engage effectively but on my mental and emotional well-being.

Our homeland; disputes are resolved without protracted silence or disproportionate opposition—especially from feminine adversaries. Here, such customs hold no weight, compelling adherence to practices conflicting such customs extraneous with my upbringing and values.² [*See* exhibit A]. The prevailing silence of existing parties frustrates justice and offends my sense of fairness, as such silence signifies disrespect in my society.

In Furtherance of this matter, i must now reduce filings deemed excessive, though necessary to fully articulate my position. Such a directive forces one to lower status and expel valuable resources in reformatting what i consider complete and necessary submission. As a legal outsider, a[n] *idiot in legalese*, and unfamiliar with this society's unwritten rules, i see no benefit and seek the Court's understanding to bridge these cultural divides, facilitating a fair resolution without diminishing my dignity or my customs.³

i entrust this Court, with its wisdom and commitment to justice, to mitigate such imbalances, allowing my participation without compromising my integrity or the legal framework. See Ochoa, 264 So. 3d 175 (Fla. 2019) (calling attention to the judiciary's function)



¹Your fiduciary duty, under 28 U.S.C. § 455 and 28 U.S.C. § 144, demands a commitment to impartiality, transparency, and full accountability in managing judicial proceedings, ensuring the integrity of the legal process and the fair treatment of all parties involved.

²...phrases such as: "pursuant to" or "under" in prior filings signifies procedural courtesy, not jurisdictional concession. See *Haines*, 404 U.S. 520, 520–21 (ensuring equitable access for pro se litigants). *Clerical ambiguities must not prejudice substantive rights; sanctions may address undue burdens arising from interpretative errors*.

³exhibits do not count toward the 25-page limit under *M.D. Fla. R. 3.01(a). Williams*, 599 F. Supp. 2d at 1129 (holding that evidentiary attachments must be distinguished from substantive arguments). This rule ensures judicial efficiency without restricting litigants' ability to present evidence, avoiding unnecessary procedural barriers, especially for pro se parties.

2/28/25, 11:39 ANASE 8:24-CV-01626-KKM-Anto Dene Domail Promatinal follingen Matteri Reduling/ Romatinate Atlange 18 of 40 PageID 3347



Jared Perez <jared.perez@jaredperezlaw.com>

Charman: Urgent Matter Requiring Immediate Attention

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Tue, Dec 24, 2024 at 4:36 PM

To: Ikhan@ftc.gov, electronicfilings@ftc.gov, opa@ftc.gov Cc: "Nash, Nathan" <nnash@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, Jared Perez <jared.perez@jaredperezlaw.com>, Matthew Mueller <matt@fmhlegal.com>, tharris1@ftc.gov, oalj@ftc.gov, rmcauliffe@ftc.gov, rslaughter@ftc.gov, atabor@ftc.gov, abedoya@ftc.gov

Chairwoman Khan,

As you know, your direct role in the systemic collapse detailed in the attached letter demands an immediate and thorough response. Failure to act will not absolve liability but deepen it under the weight of incontrovertible facts and prevailing law.

Respectfully,

Hamlet Garcia Jr. man

> Chairman Liability Letter..pdf 1113K





Central Office of Reform and Efficiency

Philadelphia, P.A. 19120 Hamlet Garcia Jr.

Office of the Registrar

December 24, 2024

The Honorable Lina M. Khan Chair, Federal Trade Commission 600 Pennsylvania Avenue, NW Washington, D.C. 20580

Re: In the Matter of Federal Trade Commission v. Start Connecting LLC, et al., Case No. 8:24-cv-1626-KKM-AAS (M.D. Fla.),

Dear Chairwoman Khan,

As you know, without ambiguity, I write to notify you that your role in the collapse of USA Student Debt Relief stands as the central point of responsibility for this systemic failure. Your oversight, compounded by inaction, is no longer something that can be deferred or minimized. Under your leadership, these practices have not merely continued—they have thrived, unchecked, until the business disintegrated under its own fraudulent weight. The impact of this failure is irreversible unless addressed immediately

Your actions, or lack thereof, have not only compounded harm to the consumers affected, but they have exposed you personally to legal scrutiny.¹ As the architect of these practices, your fiduciary responsibility extends far beyond administrative oversight. It is now clear that, under *Ernst & Ernst v. Hochfelder*, 425 U.S. 185 (1976), your personal liability for the systemic deficiencies is not theoretical but a stark reality.²

Your immediate acknowledgment and rectification of this failure is not just a request—it is an unequivocal demand. Your personal and professional accountability in this matter must be clear and must be fulfilled without delay.³

Humbly,

<u>Hamlet Garcia Ir.</u> man; aggrieved



¹ Chairwoman Khan's responsibility for the collapse of USA Student Debt Relief, particularly regarding systemic failures within her purview, aligns her with the breach of fiduciary duties outlined in *Ernst & Ernst v. Hochfelder*, 425 U.S. 185, 193 (1976). The Supreme Court clarified that individuals in positions of authority are not insulated from liability for deficiencies under their management, even when such failures are exacerbated by inaction.

² Failure to respond within seven (7) calendar days will constitute willful disregard of legal duties. As held in *United States v. Grinnell Corp.*, 384 U.S. 563 (1966), such breaches are intolerable. Continued inaction invites severe legal consequences and defies the regulatory framework you are sworn to uphold.

³The urgency in this matter is underscored by *SEC v*. *Chenery Corp.*, 318 U.S. 80 (1943), which recognizes that failure to act with expedience in the face of clear regulatory violations significantly heightens the legal exposure of the responsible party. This delay only magnifies both consumer harm and legal liability.

Document 151-22 Filed 02/28/25 Page 20 of 40 PageID 3349



Jared Perez <jared.perez@jaredperezlaw.com>

Re: Request for Clarification on Allegations in FTC v. Start Connecting LLC

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Mon, Dec 23, 2024 at 7:22 PM cawley@gunster.com, rbrise@gunster.com,

To: "Schifino, John" <JSchifino@gunster.com>, bschifino@gunster.com, kathleencawley@gunster.com, rbrise@gunster.com, sfaby@gunster.com Cc: "Goddeyne, Matthieu" <MGoddeyne@gunster.com>, "Senosiain, Melanie" <MSenosiain@gunster.com>, "Pierson,

Cc: "Goddeyne, Matthieu" <MGoddeyne@gunster.com>, "Senosiain, Melanie" <MSenosiain@gunster.com>, "Pierson, Gregory" <GPierson@gunster.com>, "Nash, Nathan" <nnash@ftc.gov>, Jared Perez <jared.perez@jaredperezlaw.com>, "contact@usasdr-receivership.com" <contact@usasdr-receivership.com>, "Carson, Christine" <ccarson@ftc.gov>, Matthew Mueller <matt@fmhlegal.com>, "Gielow, D'Laney" <dgielow@ftc.gov>

Dear Mr. Schifino,

Your response is emblematic of avoidance and baseless assertions. Your tone, coupled with repeated deflections, reflects haste and emotional overreach. I caution you to act with care, as further missteps will expose ethical violations and professional misconduct.

1. Defamatory Accusations

Your allegations of attempted misappropriation remain unsupported by evidence. These accusations are both defamatory and damaging, warranting an immediate clarification. Provide documentation or testimony substantiating your claims, or retract these allegations forthwith.

2. Liability for the Receiver's Website

Your response regarding the Receiver's website is inadequate. Deflecting responsibility does not absolve the Goodmans of potential liability. Whether or not you believe the Goodmans are insulated, the issue requires thorough and substantive engagement, not blanket assertions.

3. Failure to Address Core Inquiries

You have persistently sidestepped my central questions regarding defamatory content and potential liability. This evasion falls below the standard of professional conduct expected of counsel and raises serious concerns about the adequacy of your representation.

4. Ethical and Professional Concerns

Your approach reflects a lack of diligence and raises questions regarding good faith. Counsel has an obligation to address substantive matters that impact their clients' interests. Your failure to engage meaningfully with these concerns suggests bad faith and professional inadequacy.

I remind you that counsel's duty extends to ensuring diligent representation, including addressing matters that implicate your clients' interests. Your unwillingness to engage with the Receiver's actions and legitimate concerns suggests bad faith. I reserve the right to seek reimbursement on behalf of the Goodmans for costs arising from your failures.

This is your final opportunity to provide substantive, evidence-based responses. Continued evasion will compel me to pursue all available remedies to address this conduct, including seeking reimbursement for costs incurred on behalf of the Goodmans due to your failures.

Respectfully, **Hamlet Garcia Jr.**

On Mon, Dec 23, 2024 at 4:38 PM Schifino, John <JSchifino@gunster.com> wrote:

Mr. Garcia,

First, we do not represent the receiver, Mr. Perez. As we've already stated to you, any communications or requests intended for the receiver should be addressed to him and his counsel, Matthew Mueller. And of course any requests intended for the FTC should be directed to its counsel, Mr. Nash and Ms. D'Laney. All are excellent and professional

2/28/25, 11:40 AMISE 8:24-CV-01626-1/arted MPArex Mail - REORed Mar diaritication on Filegalide 2:1/28/25 Start Congecting LOC 40

attorneys who I am certain will promptly respond to you. As to your request regarding the receiver's website, pursuant to the Court's Order, our clients have no control over the USA Debt Relief website. It is thus impossible for our client to "revise" the Receiver's website. Given the Court's order, under no set of circumstances could Mr. Goodman "bear direct and vicarious liability for the Receiver's dissemination of such defamatory content," as you suggest.

Second, as we've already informed you, we represent Start Connecting, LLC and Doris and Doug Goodman (the "Goodmans"). You have never worked for or been retained by Start Connecting, LLC or the Goodmans, and the Goodmans do not know you. Thus, as we previously informed you, you are not and have never been authorized to file anything on behalf of Start Connecting, LLC or the Goodmans, and you are not and have never been authorized to seek release of receivership funds on behalf of Start Connecting, LLC or the Goodmans. And as we also previously stated to you, to the extent you sought release of receivership funds on behalf of Start Connecting, LLC or the Goodmans. And as we also previously stated to you, to the extent you sought release of receivership funds on behalf of Start Connecting, LLC, that would have been wrongful and we would have viewed that as an attempt to misappropriate funds. Fortunately, you thanked us for clarifying the distinction between Start Connecting, LLC and Start Connecting, SAS, and you informed us that your only "professional involvement was exclusively with Start Connecting, SAS. ..." Thus, based on your prior statements, assurances, and clarification to us, we trust you will not file any document/motion/request in the subject litigation purportedly on behalf of Start Connecting, LLC or the Goodmans, and no misappropriation of the receivership funds will occur.

I have removed some of my colleagues here at Gunster from this response. They are not involved in this litigation.

John

Gunster

John A. Schifino Esq. | Shareholder | Tampa Managing Shareholder

401 East Jackson St., Suite 1500

Tampa, FL 33602

Direct 813-739-6962 • Main 813-228-9080 • Cell 813-215-1454

gunster.com | jschifino@gunster.com



From: Hamlet Garcia <hamletgarciajr@gmail.com> Sent: Monday, December 23, 2024 2:38 PM To: Schifino, John <JSchifino@gunster.com>; Goddeyne, Matthieu <MGoddeyne@gunster.com>; Senosiain, Melanie

2/28/25, 11:40 AM Se 8:24-CV-01626-1/4/6/MPAA: Mail - Reore 400 at 10tr (1/5/1/1:cation on Filegalical 2/28/25) Start Roger 2/28/25 Start Roger 2/

 <MSenosiain@gunster.com>
 PagerD 3352

 Cc: Pierson, Gregory <GPierson@gunster.com>; Nash, Nathan <nnash@ftc.gov>; Jared Perez

 <jared.perez@jaredperezlaw.com>; contact@usasdr-receivership.com; Carson, Christine <ccarson@ftc.gov>; Gielow, D'Laney <dgielow@ftc.gov>; Matthew Mueller <matt@fmhlegal.com>; Brisé, Ron <RBrise@gunster.com>; Schifino, William <WSchifino@gunster.com>; Cawley, Kathleen <kathleencawley@gunster.com>; Faby, Susan <SFaby@gunster.com>

 Subject: Request for Clarification on Allegations in FTC v. Start Connecting LLC

This email originated from **outside** of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr. Schifino,

Please find attached two letters in relation to the ongoing matter of *FTC v. Start Connecting* LLC, Case No. 8:24-cv-1626-KKM-AAS. The first letter addresses a request for clarification regarding allegations you made about misappropriation of funds. The second letter raises concerns about defamatory content on the Receivership website and its potential legal implications.

Also attached is the Receiver letter for your reference.

Kindly review the attached documents at your earliest convenience. I look forward to your prompt response.

Respectfully,

Hamlet Garcia Jr. The Catalyst Accord HamletGarciaJr@gmail.com 2/28/25, 11:41 And Se 8:24-CV-01626-KK March A Serez Na DOre Hand and the file and



Jared Perez <jared.perez@jaredperezlaw.com>

Response to Your Misinterpretation of the Preliminary Injunction

1 message

 Hamlet Garcia <hamletgarciajr@gmail.com>
 Mon, Dec 23, 2024 at 6:58 PM

 To: Matthew Mueller <matt@fmhlegal.com>
 Cc: Jared Perez <jared.perez@jaredperezlaw.com>, contact@usasdr-receivership.com, "Carson, Christine"

 <ccarson@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>,
 FLMD_Local_Rules@flmd.uscourts.gov

Dear Mr. Muller,

Attached is my formal response addressing your recent email.

It must be unequivocally stated: I will not tolerate misinterpretations of the law or judicial orders, particularly those seeking to impose obligations that do not exist. The duty to properly interpret and apply legal standards lies solely with you as an officer of the court. Mischaracterizing the authority or intent of Judge Mizelle not only undermines the integrity of the judiciary but also constitutes a grave affront to her esteemed reputation and the impartiality she has demonstrated in this matter.

For causing unnecessary expenditure of my limited time and resources in addressing unsupported assertions. Thus, i shall recognize any directive from you as formal or binding absent explicit legal basis. Compensation for such undue burdens will be sought as warranted.

Before asserting further representations on behalf of the court, I strongly recommend you consult legal counsel to ensure your statements are both accurate and grounded in the law. Should this issue persist, I will have no choice but to escalate the matter to the court to rectify these misrepresentations.

I trust this serves as fair notice on my position.

Respectfully,

Hamlet Garcia Jr.

Receiver Misconduct Response.pdf 1099K

Page 25 of 40



Central Office of Reform and Efficiency

Philadelphia, P.A. 19120

Office of the Registrar

December 23, 2024

Matthew J. Mueller (47366) Fogarty Mueller Harris, PLLC 501 E. Kennedy Blvd, Suite 1030 Tampa, FL 33602 Email: Matt@FMHlegal.com

> Demand Regarding Receiver's Correspondence Procedures; Re: In the Matter of Federal Trade Commission v. Start Connecting LLC, et al., Case No. 8:24-cv-1626-KKM-AAS (M.D. Fla.),

Mr. Mueller,

Your email dated December 23, 2024 has been reviewed. The assertion that I must direct all communications to you and refrain from contacting the Receiver directly lacks any explicit support in the Preliminary Injunction (Doc. 69). Upon review, no provision mandates such restrictions on me as a stakeholder and creditor.

Your characterization of my role as akin to a defendant in this matter is both inaccurate and misleading.¹ I am not subject to the court's order, and any attempt to impose unwarranted obligations on me under the guise of judicial authority is wholly inappropriate. Misrepresenting the injunction to intimidate or obstruct my inquiries reflects bad faith and undermines the Receiver's fiduciary obligations.

I demand immediate clarification of the legal basis for your statements, specifically identifying where within the injunction it explicitly prohibits my communications with the Receiver. Failure to do so will be taken as further evidence of bad faith, and I will pursue all available legal remedies, including sanctions.²

Consider this your formal notice to cease mischaracterizing the scope of the court's order and my position in this matter. Any further efforts to obstruct or interfere with my lawful rights will be met with appropriate action.



Best Regards,

Hamlel Garcia Ir.

Hamlet; aggrieved

¹ The First Amendment protects the right to express legitimate grievances and seek redress, including holding legal professionals accountable for potential misconduct. Any attempt to suppress or mischaracterize such communications under the guise of judicial authority is both unethical and subject to scrutiny

² The court expects fiduciaries, including Receivers, to act in good faith and with transparency in addressing legitimate stakeholder concerns. See SEC v. Am. Bd. of Trade, Inc., 830 F.2d 431, 436 (2d Cir. 1987) (emphasizing fiduciary duty to protect and act fairly towards all affected parties).

Document 151-22 Filed 02/28/25 Page 26 of 40 PageID 3355



Jared Perez <jared.perez@jaredperezlaw.com>

Re: FTC v. Start Connecting LLC et al., Case No. 8:24-cv-1626 (M.D. Fla.); Recent Correspondence

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Mon, Dec 23, 2024 at 5:54 PM

To: Matthew Mueller <matt@fmhlegal.com>, "Carson, Christine" <ccarson@ftc.gov> Cc: Jared Perez <jared.perez@jaredperezlaw.com>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>

Good Afternoon Mr. Mueller,

Thank you for your email.

First, I acknowledge your statement regarding the Preliminary Injunction and the directive that all communications related to the Receivership be directed to you. That instruction has been duly noted.

Regarding your request for clarification on my connection to *Start Connecting* and *Student Solution Service*, I have attached supporting documentation to confirm my role as the registrar of the domain name and creator of the *Student Solution Service* brand. The name and domain are, and always have been, my intellectual property. As further evidence, I have included email correspondence and test emails from our operational marketing templates, which I solely created, implemented, and managed.

Although my involvement in the business has been limited recently due to financial constraints, I still hold a stake in the marketplace, and any implications otherwise are not a true representation of the facts. I remain responsible for the branding, marketing, and operational elements tied to *Student Solution Service*.

As for your reference to the Preliminary Injunction, I will gladly comply with any Order directed at me—whether issued by a judge, magistrate, or otherwise—provided it is accompanied by an identity bond and ensures fair and just compensation for the fulfillment of said Order. To that end, please confirm whether I am subject to the authority of the said [wo]man; Kathryn's Preliminary Injunction *order* so I may formally issue a bill of particulars outlining the full cost of compliance.

I trust this will resolve any uncertainties and look forward to your forthcoming response.

Sincerely,

Hamlet Garcia Jr.

On Mon, Dec 23, 2024 at 4:29 PM Matthew Mueller <matt@fmhlegal.com> wrote:

Good afternoon Mr. Garcia,

As you know, I represent Receiver Jared Perez in *Federal Trade Commission v. Start Connecting LLC et al.*, Case No. 8:24-cv-1626 (M.D. Fla.) (the "Receivership Action"). Mr. Perez was appointed by the United States District Court for the Middle District of Florida to serve as Receiver. He has diligently and faithfully executed his duties to date in conformity with the Court's Orders.

We are in receipt your recent emails and letters, many of which are listed below:

Email, 12/18/2024 at 6:04 pm

Email, 12/19/2024 at 5:55 pm

Email and letter, Saturday 12/21/2024 at 2:53 pm

2/28/25, 11:43 ANOLSE 8:24-CUAREDLOBERE Mail MREATE v. Stanoculine and 115 1+ 22 Case Ne 6/20-2/26/26 M.D. FRACINE Confreshondence

Email and letter, Saturday 12/21/2024 at 3:06 pm PageID 3357

Email and letter, Saturday, 12/21/2024 at 3:15 pm

Email and letter, Sunday, 12/22/2024 at 7:39 pm

Email and letter, Monday, 12/23/2024 at 1:15 pm

Email and letter, Monday, 12/23/2024 at 2:38 pm

Email and letter, Monday, 12/23/2024 at 3:12 pm

Email requesting "Wellness Check", Monday, 12/23/2024 at 3:22 pm

Email to Tampa Police Department, requesting "Wellness Check", Monday, 12/23/2024 at 3:30 pm

We are in the process of reviewing your correspondence and will respond in due course as appropriate during business hours. Given your unfounded allegations and repeated threats of litigation, please address all communications intended for the Receiver to me. The Receiver is represented by counsel in this matter and should not be contacted directly. In that regard, please be advised that the Preliminary Injunction prohibits improper efforts to interfere with the administration of the Receivership. (*See* Receivership Action, Doc. 69 at 34).

To help us evaluate and respond to your correspondence, please explain your connection to Start Connecting SAS and/or Student Solution Service with specificity and please provide supporting evidence.

Thank you,

Matt Mueller

Attorney at Law | Fogarty Mueller Harris, PLLC

501 E. Kennedy Blvd., Suite 1030 | Tampa, FL 33602 Office: (813) 549-4490 | Direct: (813) 682-1730

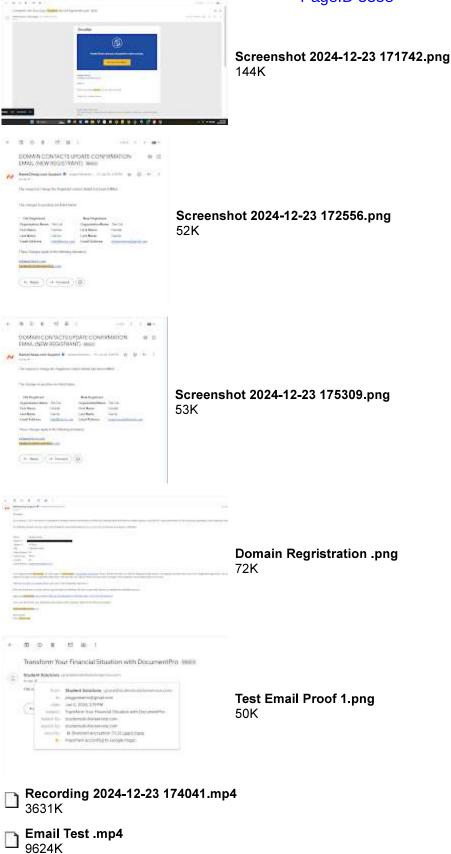
Email: matt@fmhlegal.com

Website: www.fmhlegal.com

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7 attachments





2/28/25, 11:43 ANASE 8:24-CV-01626-KKM Jake Spere Down Unternet and Spere Down



Jared Perez <jared.perez@jaredperezlaw.com>

RE: Request for Wellness Check Before Court Intervention

1 message

 Matthew Mueller <matt@fmhlegal.com>
 Mon, Dec 23, 2024 at 3:48 PM

 To: "Regina.Zeigler@tampa.gov" <Regina.Zeigler@tampa.gov>, "Eric.DeFelice@tampa.gov" <Eric.DeFelice@tampa.gov>, "Daniel.College@tampa.gov>

 "Daniel.College@tampa.gov" <Daniel.College@tampa.gov>

 Cc: Jared Perez <jared.perez@jaredperezlaw.com>

Good afternoon Officers Zeigler, DeFelice, and College,

I represent Receiver Jared Perez in *Federal Trade Commission v. Start Connecting LLC et al.*, Case No. 8:24-cv-1626 (M.D. Fla.) (the "**Receivership Action**"). Mr. Perez was appointed by the United States District Court for the Middle District of Florida to serve as Receiver.

Mr. Garcia, the author of the email below, has been in recent days and weeks flooding the Receiver and myself with letters and emails in which he makes legally unsupported and baseless allegations about the Receiver's conduct.

I can assure you that there is no need for a wellness check of Mr. Perez but the email below is a further attempt by Mr. Garcia to interfere with the Receiver's court-ordered duties in connection with the Receivership Action.

If anyone has any questions, please feel free to call my direct number below.

Thank you,

Matt

Matt Mueller | Fogarty Mueller Harris, PLLC Direct: (813) 682-1730 | fmhlegal.com

Confidentiality Statement: This email contains information that may be confidential and/or privileged. If you are not the intended recipient, or the employee or agent authorized to receive for the intended recipient, you may not copy, disclose or use any contents in this email. If you have received this email in error, please immediately notify the sender at Fogarty Mueller Harris, PLLC by replying to this email and delete the original and reply emails. Thank you.

From: Hamlet Garcia <hamletgarciajr@gmail.com> Sent: Monday, December 23, 2024 3:30 PM To: Regina.Zeigler@tampa.gov; Eric.DeFelice@tampa.gov; Daniel.College@tampa.gov 2/28/25, 11:43 QMASE 8:24-CV-01626-KKMJAAASPereDMALINEREq15102AlellnessibadcOada86255rt Interragion 31 of 40 Cc: Matthew Mueller <matt@fmhlegal.com>; Jared Perez<j3360 Subject: Fwd: Request for Wellness Check Before Court Intervention

Dear Tampa Police Department

I am forwarding this email as a formal request for a wellness check on an individual in my community. Please note that there is no immediate cause for alarm; this communication is intended solely as a precautionary measure.

At present, there are no indications of an emergency or immediate risk to the individual's health or safety. However, I believe it is important to keep the relevant authorities informed, and I kindly request that you conduct a welfare inquiry at your earliest convenience.

Thank you for your attention to this matter. Should further details be required, I am available for additional clarification.

Best regards,

Hamlet Garcia Jr.

------ Forwarded message ------From: Hamlet Garcia <hamletgarciajr@gmail.com> Date: Mon, Dec 23, 2024 at 3:22 PM Subject: Request for Wellness Check Before Court Intervention To: Matthew Mueller <matt@fmhlegal.com>, Nash, Nathan <nnash@ftc.gov>, Gielow, D'Laney <dgielow@ftc.gov>, Carson, Christine <ccarson@ftc.gov>

To whomever it may concern,

I trust this message finds you well. I am writing out of genuine concern regarding Jared's continued lack of communication despite repeated attempts to reach him. While I fully appreciate the demands of a busy schedule, this prolonged absence has raised a legitimate concern for his well-being.

Given the nature of the matter at hand and the absence of any communication, and before this matter necessitates further intervention, I would kindly request a wellness check to ensure that there are no underlying issues affecting his ability to respond. It is my sincere hope that this situation can be resolved promptly, without the need for more formal measures.

Your attention to this matter is deeply appreciated, and I look forward to your prompt response.

Distressed Regards,

Hamlet Garcia Jr. solicitous

2/28/25, 11:45 AM Se 8:24-CV-01626-Kiked JA A Bail Dregular Onciartiation Alleider Charles Construction of 40 PageID 3361



Request for Clarification on Allegations in FTC v. Start Connecting LLC

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Mon, Dec 23, 2024 at 2:37 PM er.com>, "Senosiain, Melanie"

To: "Schifino, John" <jschifino@gunster.com>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, "Senosiain, Melanie" <msenosiain@gunster.com>

Cc: "Pierson, Gregory" <gpierson@gunster.com>, "Nash, Nathan" <nnash@ftc.gov>, Jared Perez <jared.perez@jaredperezlaw.com>, contact@usasdr-receivership.com, "Carson, Christine" <ccarson@ftc.gov>, "Gielow, D'Laney" <dgielow@ftc.gov>, Matthew Mueller <matt@fmhlegal.com>, rbrise@gunster.com, bschifino@gunster.com, kathleencawley@gunster.com, sfaby@gunster.com

Dear Mr. Schifino,

Please find attached two letters in relation to the ongoing matter of *FTC v. Start Connecting LLC*, Case No. 8:24-cv-1626-KKM-AAS. The first letter addresses a request for clarification regarding allegations you made about misappropriation of funds. The second letter raises concerns about defamatory content on the Receivership website and its potential legal implications.

Also attached is the Receiver letter for your reference.

Kindly review the attached documents at your earliest convenience. I look forward to your prompt response.

Respectfully,

Hamlet Garcia Jr. The Catalyst Accord HamletGarciaJr@gmail.com

3 attachments

FTC v Start Connecting Clarification Letter.pdf 1101K

Request Revision on USDR Website.pdf

Response to Receiver Website Statements.pdf 621K

Filed 02/28/25 Page 33 of 40



The Catalyst Accord Central Office of Reform and Efficiency

Philadelphia, P.A. 19120

Office of the Registrar

December 23, 2024

John Allen Schifino (72321) Gunster, Yoakley & Stewart, P.A. 401 East Jackson Street, Suite 1500 Tampa, FL 33602 Email: jschifino@gunster.com

> **Request for Clarification Regarding Allegations:** Re: In the Matter of Federal Trade Commission v. Start Connecting LLC, et al., Case No. 8:24-cv-1626-KKM-AAS (M.D. Fla.),

Mr. Schifino,

On behalf of the Central Office of Reform and Efficiency (the "Office"), we extend gratitude for your statement and acknowledgment as Defendant Counsel for Start Connecting LLC, doing business as USA Student Debt Relief, pursuant to the notice of appearance in the above-captioned matter. Your allegations assert, *inter alia*, that:

> [y]ou; John Allen Schifno; a man who; at times, acts in the capacity of 'Counsel' for; 'Start Connecting LLC.': claims, through reasoned belief, that i; Hamlet; a fellow-man: acts on behalf of 'Start Connecting' in an attempt to 'wrongfully misappropriate funds'.¹

Such a serious and unfounded accusation requires immediate clarification. Please identify the individual(s) within your agency who have endorsed or substantiated these claims to ensure transparency and compliance with regulatory standards.

The Office will assess the impact of your statements on the integrity of the civil complaint and public trust. Prompt clarification is expected to resolve this matter professionally and in accordance with legal and ethical standards.²



Kind Regards,

<u>Hamlet Garcia Ir.</u>

man

¹ If John no longer holds this belief to be true, *you* are requested to notify the Office accordingly. cf. Qui facit per alium facit per se

 $^{^{2}}$ This clarification shall aid in evaluating the publication's compliance with the principles of accountability and transparency, while addressing any potential public misconception. Your consideration of this matter is duly noted.

v-01626-KKM-AAS

Document 151-22 Filed 02/28/25 PageID 3363 The



Filed 02/28/25 Page 34 of 40 The Catalyst Accord

> 101 E Olney Ave - Unit 330 Philadelphia, PA 19120 HamletGarciaJr@gmail.com

December 23, 2024

John Allen Schifno (72321) Gunster, Yoakley & Stewart, P.A. 401 East Jackson Street, Suite 1500 Tampa, FL 33602 Email: jschifino@gunster.com

Re: Request for Revision of Language on Receivership Website

Mr. Schifino,

On behalf of Student Solution Services, this correspondence formally notifies you of significant legal concerns stemming from the Receiver's actions in *FTC v. Start Connecting*. Specifically, the Receivership website for USA Student Debt Relief is redirecting traffic from https://www.usastudentdebtrelief.com to a page containing inflammatory and prejudicial statements, including unfounded claims that the services provided were "illegal, misleading, and unnecessary."¹

As domain owner and a named defendant, Mr. Douglas R. Goodman may bear direct and vicarious liability for the Receiver's dissemination of such defamatory content. These actions not only threaten irreparable reputational harm but also erode fundamental principles of due process and contravene established legal standards.

To safeguard against further harm and mitigate potential exposure, please confirm whether immediate corrective action will be taken to remedy this matter. Should clarification or discussion prove necessary, I remain available to confer.²

Respectfully,

<u>Hamlet Garcia Jr.</u> Student Solution Service



¹ *Cf.* Perez, USSDR Receivership, 'Student Solution Service Warning Announcement' (Nov, 5, 2024) <'www.usastudentdebtreliefreceivership.com/student-solution-service-warning-announcement>

² Should this remain unresolved, it may become necessary to consider legal remedies under 15 U.S.C. § 1125 (Lanham Act) and related provisions, though every effort is made to avoid such recourse.

v-01626-KKM-AAS Do



Document 151-22 Filed 02/28/25 PageID 3364 The C

-iled 02/28/25 Page 35 of 40 The Catalyst Accord

> 101 E Olney Ave - Unit 330 Philadelphia, PA 19120 HamletGarciaJr@gmail.com

December 22, 2024

Jared J. Perez acting; *Receiver* 301 Druid Rd W Clearwater, FL

Re: Request for Revision of Language on Receivership Website

Dear Mr. Perez:

On behalf of Student Solution Services, I write in response to the recent statements made on the USA Student Debt Relief Receivership website regarding the ongoing management of Start Connecting.¹ Your assertions, as articulated on the website, states, *inter alia*, that:

[y]ou; Jared Joseph Perez, a man who; at times acts in the capacity of 'Receiver' for; 'USA Student Debt Relief'.' claim, through reasoned belief, that 'Student Solution Services' offer 'illegal, misleading, and unnecessary 'services'.²

The language on the USA Student Debt Relief Receivership website, prejudices the case and violates fundamental legal principles. Statements like "[d]efendants have made material misrepresentations" and the directive to "not rely on representations made by USA Student Debt Relief" prematurely imply guilt, undermining the presumption of innocence and due process.

This premature characterization contradicts the procedural status of the case and risks reputational harm. I respectfully request that you promptly revise the language to reflect that these allegations are unproven and to ensure fairness, impartiality, and adherence to due process principles.

I expect a response by December 31st, 2024 to confirm corrective action.³

Sincerely,

<u>Hamlet Garcia Ir,</u> **Student Solution Service**



¹ *Cf.* Perez, USSDR Receivership, 'Student Solution Service Warning Announcement' (Nov, 5, 2024) <'www.usastudentdebtreliefreceivership.com/student-solution-service-warning-announcement>

² ...if you no longer hold this belief, please inform us of the error.

³ Failure to address this will compel us to seek legal remedies for defamation under 15 U.S.C. § 1125 (Lanham Act) and related claims.

Document 151-22 PageID 3365

Filed 02/28/25 Page 36 of 40

2/28/25, 11:46 QMase 8:24-cv-01626-KKM-AASJared Dore La 2000 Control La 2010 Control 2010 Contro



Jared Perez <jared.perez@jaredperezlaw.com>

Potential Violation of Preliminary Injunction

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Mon, Dec 23, 2024 at 1:15 PM

To: Jared Perez <jared.perez@jaredperezlaw.com>, contact@usasdr-receivership.com Cc: Matthew Mueller <matt@fmhlegal.com>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, FLMD_Local_Rules@flmd.uscourts.gov

Dear Mr. Perez,

Please find attached a letter addressing a potential violation of the Preliminary Injunction in *Federal Trade Commission v. Start Connecting LLC, et al.*, Case No. 8:24-cv-1626-KKM-AAS.

For reference, Judge Kathryn Kimball Mizelle and Lead Counsel Nathan Nash have been copied on this correspondence. Should you require any further clarification, please do not hesitate to contact me.

Respectfully,

Hamlet Garcia II man

FTC Potential Violation Letter.pdf
784K

Case 8:24-cv-01626-KKM-AAS

Document 151-22 PageID 3367 Filed 02/28/25 Page 38 of 40



Hamlet Garcia II

101 E Olney Ave - Unit 330 Philadelphia, PA 19120 HamletGarciaJr@gmail.com

December 23, 2024

Jared J. Perez acting; *Receiver* 301 Druid Rd W Clearwater, FL

> Re: Potential Violation of Preliminary Injunction; In the Matter of Federal Trade Commission v. Start Connecting LLC, et al., Case No. 8:24-cv-1626-KKM-AAS (M.D. Fla.)

Dear Mr. Perez:

As I stand before this esteemed Court, I do so with the deepest humility and contrition, for in the matter of *Student Solution Service*, it appears that, in my earnest endeavors, I have, perchance, trespassed upon the Court's solemn order.¹ Like one who seeks absolution before the sovereign hand of justice, I humbly lay forth my actions, that they may be seen not in malice but in oversight, though none the less grave.

It is with heavy heart I admit that, though no ill intent guided my course, it may be that I have, in some manner, acted in contravention to the Court's clear and just decree. In this, I am but a humble biddende, seeking not to cloak myself in excuses, but rather to lay bare the nature of my actions, so that all may be made right, in accordance with the law and in true repentance of my unintentional misstep.²



With utmost reverence,

<u>Hamlet Garcia II.</u>

Biddende

cc: Kathryn Kimball Mizelle (Judge) Nathan Nash (Lead Counsel)

¹ ...as we beseech forgiveness for our trespasses, so too do we extend forgiveness to those who trespass against us, seeking justice and mercy in equal measure.

² i humbly admit my trespass, though unwitting; yet I must also call upon the receiver's solemn duty: as a steward of this Court, entrusted with oversight, he is bound to report such breach to the Almighty Judge, whose justice cannot abide concealment. To remain silent is to forsake the very charge laid upon him—one not of mere authority, but of duty to truth, law, and righteousness. In his silence, he too bears the weight of misdeed, for the truth must not be hidden from this Court. Thus, in striving to align my deeds with the will of the Almighty and the justice this Court uphold, seeking reconciliation, knowing that justice, in its purest form, doth demand transparency and accountability.

2/28/25, 11:48 AM Se 8:24-CV-01626-KKM-AA Sed J Page Maneret: الم الم الم الم 2/28/25, 11:48 AM Se 8:24-CV-01626-KKM-AA Sed J Page D 3368



Jared Perez <jared.perez@jaredperezlaw.com>

Re: Fiduciary Breach: Urgent Response Required

1 message

Hamlet Garcia <hamletgarciajr@gmail.com>

Sat, Dec 21, 2024 at 3:15 PM

To: Jared Perez <jared.perez@jaredperezlaw.com> Cc: Matthew Mueller <matt@fmhlegal.com>, "Gielow, D'Laney" <dgielow@ftc.gov>, "Nash, Nathan" <nnash@ftc.gov>, "Carson, Christine" <ccarson@ftc.gov>, "Goddeyne, Matthieu" <mgoddeyne@gunster.com>, "Senosiain, Melanie"

<msenosiain@gunster.com>, "Schifino, John" <jschifino@gunster.com>

A small oversight was identified in the initial letter, where the salutation mistakenly referenced Nathan instead of Mr. Perez. The error has been swiftly corrected. As is often the case with legal professionals, attention to such details is paramount to avoid any grounds for non-response.

The corrected version is attached. Please ensure it reaches its rightful recipient.

Regards, Hamlet Garcia Jr

On Sat, Dec 21, 2024 at 2:53 PM Hamlet Garcia <hamletgarciajr@gmail.com> wrote:

Dear Mr. Perez,

This letter is addressed directly and candidly. As Receiver, your legal and fiduciary duty requires transparency; silence in such a role can amount to fraud. The principle articulated in *U.S. v. Tweel*, 550 F.2d 297, 299, is clear: "[s]ilence can only be equated with fraud where there is a legal or moral duty to speak, or where an inquiry left unanswered would be intentionally misleading." *Tacit acquiescence* underscores that silence implies consent.

Enclosed is a letter detailing the Office's concerns regarding the redirection of the company's website. A prompt and clear response is expected in fulfillment of your obligations.

Sincerely,

Hamlet Garcia Jr. Stakeholder; Creditor

CORE Receivership Notice.pdf



Document 151-22 Filed 02/28/25 Page 40 of 40 PageID 6369 rral Office of Reform and Efficiency

> 101 E Olney Ave - Unit 330 Philadelphia, PA 19120 HamletGarciaJr@gmail.com

December 21, 2024

Jared J. Perez acting; *Receiver* 301 Druid Rd W Clearwater, FL 33756-3852.

> Re: In the Matter of Federal Trade Commission v. Start Connecting LLC, et al., Case No. 8:24-cv-1626-KKM-AAS (M.D. Fla.),

Dear Mr. Perez:

On behalf of the Central Office of Reform and Efficiency (CORE), thank you for your statement and actions as Receiver concerning the management of Start Connecting, also known as USA Student Debt Relief, pursuant to the preliminary injunction in the above-captioned matter. Your position asserts, *inter alia*, that you,

[y]ou; Jared Joseph Perez, a man who; at times acts in the capacity of 'Receiver' for; 'USA Student Debt Relief'.' claim 'exclusive custody, control, and possession of all assets'.

The Office has reviewed your recent actions, especially the redirection of the company's website to your receivership platform. This move, which suspended the business's consumer operations, raises key concerns about preserving its viability and balancing the interests of creditors, consumers, and stakeholders. In light of your fiduciary duties, the Office requests clarification on the following points:

- 1. The grounds and rationale for redirecting the website, including whether alternative measures were properly considered to preserve the business as a going concern;
- 2. How these actions align with your fiduciary duty to conserve assets, prevent undue harm to stakeholders, and act in the public interest;
- 3. Whether these actions were explicitly approved or consistent with the court's expectations under the receivership order.

While the Office recognizes the complexity of your role and the need for decisive action, transparency is paramount. Any actions that risk irreparable harm to the business demand clear justification and compliance with fiduciary and judicial standards. We appreciate your cooperation and prompt response to these concerns.¹

<u>Hamlet Garcia Jr.</u>

man; stakeholder; creditor

¹ Hamlet's intellectual property—content and plugins—was redirected without authorization, distinct from the domain under receivership. This constitutes potential copyright infringement and misuse of assets beyond the receiver's authority. If unresolved, a cease-and-desist and writ of mandamus: to *show cause* will be filed to compel action.

Exhibit V

Outlook

Re: Copy of Pleading 88 and Exhibits

From Juan Rojas <jayrojas423@gmail.com> Date Fri 10/18/2024 11:16 PM Dominic Tinnirello <dominic@fmhlegal.com> То

1 attachment (5 KB) Outlook-Icon;

Stop

El vie, 18 de oct de 2024, 8:11 a.m., Dominic Tinnirello < <u>dominic@fmhlegal.com</u>> escribió: Good Morning Mr. Rojas,

I am reaching out on behalf of Matthew Mueller. Attached to this email, please find a copy of pleading 88 and the exhibits that go with it.

Thank you, Dominic

generated

lcon Description Dominic Tinnirello | Fogarty Mueller Harris, PLLC automatically Legal Assistant 501 E. Kennedy Blvd., Suite 1030 | Tampa, FL 33602 Office: (813)-549-4490 | Email: dominic@fmhlegal.com | Website: www.fmhlegal.com

Confidentiality Statement: This email contains information that may be confidential and/or privileged. If you are not the intended recipient, or the employee or agent authorized to receive for the intended recipient, you may not copy, disclose or use any contents in this email. If you have received this email in error, please immediately notify the sender at Fogarty Mueller Harris, PLLC by replying to this email and delete the original and reply emails. Thank you.

Exhibit W

CASE NUMBER: 05-CF-012239-A STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN

| Case Number: 05-CF-012239-A |
|---|
| Uniform Case Number: 292005CF012239000AHC |
| Filed On: 2005-06-22 |
| Case Type: FELONY |
| Case Status: Close of ReOpen |

Judicial Officer: Ficarrotta, Ronald. N Defendant: ROJAS, JUAN SEBASTIAN Amount Due: \$370.00

Booking Numbers:

06015373

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| Judge Assig | gned | | | Division | | Date | Re | eason |
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| Heinrich, R. | Walter | | | Tampa Division | 0 | 06/22/2005 | | |
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| Warrant | | Warr | ant Status | 5 | | | Location | Issue Date |
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| Status Date Warrant Status | | | | | Comment | | | |
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| | CASE NUMBER: 05-CF-012239-A |
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| | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
| 06/26/2014 | FILE RECEIVED IN HOME LOCATION - RC |
| 06/25/2014 | FILE RETURNED TO HOME LOCATION - RC |
| 06/24/2014 | FILE RECEIVED IN REQUESTING DEPT - FELONY |
| 06/24/2014 | FILE SENT TO REQUESTING DEPARTMENT |
| 06/24/2014 | FILE AT RECORDS CENTER - SEND TO FELONY |
| | d johnson for copies |
| 09/20/2011 | ORDER DENYING |
| | MOTION FOR JAIL TIME CREDIT WITH ISSUANCE OF AMENDED SENTENCING ERROR ORDER - SIGNED BY JDG FICARROTTA. User ID=SIERRAVI |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/04/2011 | PRO SE MOTION CREDIT TIME |
| | WITH ISSUANCE OF AMENDED SENTENCING ERROR User ID=SIERRAVI "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/17/2008 | CASE STATUS UPDATED |
| | User ID=LYNN |
| 07/17/2008 | DEFENDANT CLOSED |
| | User ID=ROBINSONS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/17/2008 | COPIES OF ORDER SENT TO |
| | DEFT, SAO User ID=ROBINSONS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/17/2008 | ORDER DENYING |
| | MOTION TO DEFINE OR CLARIFY SENTENCE - SIGNED BY JUDGE FICARROTTA ON 7-17-08 User ID=ROBINSONS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/14/2008 | REOPEN CASE |
| | User ID=LYNN |
| 07/07/2008 | MOTION TO CLARIFY SENTENCE |
| | User ID=PESQUERA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 12/21/2006 | CASE STATUS UPDATED |
| | User ID=CUSHMAN |
| 12/21/2006 | DEFENDANT CLOSED |
| | User ID=LETO |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 12/11/2006 | COPIES OF ORDER SENT TO |
| | SAO, ATTY HUERTA - 2 CERTIFIED COPIES TO DOC User ID=COOKEMS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 12/11/2006 | STIPULATION |
| | TO CORRECT CRIMINAL PUNISHMENT SCORESHEET SIGNED BY JUDGE FICARROTTA User ID=COOKEMS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 11/15/2006 | AMENDED SENTENCE |
| | AMENDED JGMT REFLECTING STATE AMENDED INFORMATION AS TO CT 3 TO A F2. DONE IN OPEN COURT ON 8 NOV 2006, SIGNED BY JDG FICARROTTA. 2 CERTIFIED COPIES OF AMENDED JGMT, ALONG W/ DOCKET PAGE FROM 8 NOV 06 DIV G, MOTION TO CORRECT SENTENCE, CORRECTED GUI |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 11/08/2006 | Motion Hearing (Judicial Officer: Ficarrotta, Ronald N) (08:00 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) |
| 11/08/2006 | CONVERTED MINUTE CODE |

| TEXT.SEE FREE FORM TEXT Text: STATE AMENDED CT3 OF THE INFO TO REFLECT A SECOND DEGREE FELONY Hearing: MOT-2006-11-08; Motion By: ; Ruling: Ruling Desc: SEE FREE FORM TEXT "Defendant: ROJAS, JUAN SEBASTIAN" 11/08/2006 CONVERTED MINUTE CODE MOTT.MOTION Text: FOR RECONSIDERATION OF MOTION FOR REDUCTION OF SENTENCE Hearing: MOT-2006-11-08; Motion By: ; Ruling: MOTT RUIND Desc: SEE FREE FORM TEXT "Defendant: ROJAS, JUAN SEBASTIAN" 11/08/2006 CONVERTED MINUTE CODE TEXT-SEE FREE FORM TEXT Text: DEFENDANTS MOTION TO CORRECT SENTENCE - GRANTED Hearing: MOT-2006-11-08; Motion By: ; Ruling: RUIND Desc: SEE FREE FORM TEXT "Defendant: ROJAS, JUAN SEBASTIAN" 11/08/2006 CONVERTED MINUTE CODE WICC-WITH COUNSEL Text: Hearing: MOT-2006-11-08; Motion By: ; Ruling: "Defendant: ROJAS, JUAN SEBASTIAN" 11/08/2006 CONVERTED MINUTE CODE RCR-COURT REPORTER Text: KIM GREEN Hearing: MOT-2006-11-08; Motion By: ; Ruling: 11/08/2006 CONVERTED MINUTE CODE BYAT-BY ATTORNEY "Defendant: ROJAS, JUAN SEBASTIAN" 11/08/2006 CONVERTED MINUTE CODE BYAT-BY ATTORNEY Text: Hearing: MOT-2006-11-08; Motion By: ; Ruling: "Defendant: ROJAS, JUAN SEBASTIAN"< | | CASE NUMBER: 05-CF-012239-A |
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| | 9 | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
| | | BYAT-BY ATTORNEY Text: Hearing: MOC-2006-11-07; Motion By: ; Ruling: Ruling Desc: BY ATTORNEY |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 11/07/2006 | | CONVERTED MINUTE CODE |
| | | ASSA-ASSISTANT STATE ATTORNEY Text: Hearing: MOC-2006-11-07; Motion By: ; Ruling: Ruling Desc: ASSISTANT STATE ATTORNEY |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 11/07/2006 | | CONVERTED MINUTE CODE |
| | | RCR-COURT REPORTER Text: KIM GREEN Hearing: MOC-2006-11-07; Motion By: ; Ruling: Ruling Desc: COURT REPORTER |
| 44/07/0000 | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 11/07/2006 | | ORDER |
| | | For Reduction Of Sentence(Denied) (Judge Ficarrotta)User ID=AVERSA "Defendant: ROJAS, JUAN SEBASTIAN" |
| 10/30/2006 | | MOTION |
| | | FOR REDUCTION OF SENTENCE/ UNSIGNED ORDERS ATTACHED User ID=MORANKE |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 10/30/2006 | | NOTICE OF HEARING |
| | | FOR 11-7-06/ (ALREADY SET) User ID=MORANKE |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 10/25/2006 | | REOPEN CASE |
| | | User ID=CUSHMAN |
| 10/25/2006 | | MOTION CLOSED CASE SET |
| | | Event Scheduled,MOC,07-NOV-2006,13:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = MORANKE User ID=MORANKE |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 10/25/2006 | | REOPEN MOTION |
| | | User ID=MORANKE |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 10/24/2006 | | NOTICE OF HEARING |
| | | FOR 11-7-06/ (FILED W/O MOTN) User ID=MORANKE |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/19/2006 | | MEMORANDUM OF DEVIATION |
| | | FROM THE FIREARM /DESTRUCTIVE DEVICE MANDATORY MINIMUMS OF FLORIDA STATUTE 775.087(2) AND (3) User ID=GOODE |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/18/2006 | | FELONY COMMITMENT TO FLORIDA STATE PRISON |
| | | FOR SEN DATE 9-13-06-RF/VBA User ID=BENSON |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | 3 | Disposition 3. 8121312A-ROBB1001 (FP) ROBBERY (FIREARM-LESS THAN \$300) |
| | | 3. 8121312A ROBBERY (FIREARM-LESS THAN \$300) |
| | | NT - ADJUDGED GUILTY |
| 09/13/2006 | 3 | Sentence: (Ficarrotta, Ronald N) |
| | | 3. 8121312A ROBBERY (FIREARM-LESS THAN \$300) |
| | | CONVERTED SENTENCING EVENT |
| | | Attorney at Sentencing Lead Prosecutor Defense |
| | | Confinement(Effective 09/13/2006, Min. , Max. 10 Yr, FLORIDA DEPARTMENT OF CORRECTIONS, Comment: SPJCR-DEF TO RECEIVE JAIL CREDIT; ;COMT-COMMITMENT TO FL STATE PRISON;) |
| | | Credit for Time Served: 192 Days |

| 00/40/0000 | | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
|------------|---|---|
| 09/13/2006 | 2 | Disposition 2. 810023-BURG3000 (FS) BURGLARY OF A DWELLING 2. 810023 BURGLARY OF A DWELLING |
| | | 2. 810023 BURGLARY OF A DWELLING NT - ADJUDGED GUILTY |
| 00/12/2006 | 2 | |
| 09/13/2006 | 2 | Sentence: (Ficarrotta, Ronald N) 2. 810023 BURGLARY OF A DWELLING |
| | | CONVERTED SENTENCING EVENT |
| | | Attorney at Sentencing |
| | | Lead Prosecutor Defense |
| | | Confinement(Effective 09/13/2006, Min. , Max. 10 Yr, FLORIDA DEPARTMENT OF CORRECTIONS, Comment: SPJCR-DEF TO RECEIVE JAIL CREDIT; ;COMT-COMMITMENT TO FL STATE PRISON;) |
| | | Credit for Time Served: 192 Days |
| 09/13/2006 | 1 | Disposition 1. 782042-MURD2002 (FS) ATTEMPTED MURDER IN THE SECOND DEGREE |
| | | 1. 782.04(2) ATTEMPTED MURDER IN THE SECOND DEGREE NT - ADJUDGED GUILTY |
| 09/13/2006 | 1 | Sentence: (Ficarrotta, Ronald N) |
| | | 1. 782.04(2) ATTEMPTED MURDER IN THE SECOND DEGREE |
| | | CONVERTED SENTENCING EVENT |
| | | Attorney at Sentencing Lead Prosecutor Defense |
| | | Confinement(Effective 09/13/2006, Min. , Max. 10 Yr, FLORIDA DEPARTMENT OF CORRECTIONS, Comment: SPJCR-DEF TO RECEIVE JAIL CREDIT; ;COMT-COMMITMENT TO FL STATE PRISON;) |
| | | Credit for Time Served: 192 Days |
| | | Provisions COURT RECOMMENDS,Comment: HE SERVE HIS SENTENCE AT A YOUTHFUL OFFENDER FACILITY AND WHERE HE CAN PARTICIPATE IN EDUCATIONAL PROGRAMS AND DRUG TREATMENT |
| 09/13/2006 | | SENTENCING (Judicial Officer: Ficarrotta, Ronald N) |
| | | (01:30 PM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) |
| 09/13/2006 | | CONVERTED MINUTE CODE |
| | | HEST-HEARD SWORN TESTIMONY Text: Hearing: SEN-2006-09-13; Motion By: ; Ruling: Ruling Desc: HEARD SWORN TESTIMONY |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | |
| | | ALSO-ALSO PRESENT: Text: PARENTS Hearing: SEN-2006-09-13; Motion By: ; Ruling: Ruling Desc: ALSO PRESENT: |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | CONVERTED MINUTE CODE |
| | | FPRF-FINGERPRINTS FILED Text: Hearing: SEN-2006-09-13; Motion By: ; Ruling: Ruling Desc: FINGERPRINTS FILED |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | CONVERTED MINUTE CODE |
| | | SEGF-SENTENCING GUIDELINES FILED Text: Hearing: SEN-2006-09-13; Motion By: ; Ruling: Ruling Desc: SENTENCING GUIDELINES FILED |
| 00/40/2005 | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | CONVERTED MINUTE CODE ASSA-ASSISTANT STATE ATTORNEY Text: Hearing: SEN-2006-09-13; Motior By: ; Ruling: Ruling Desc: ASSISTANT STATE ATTORNEY |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | CONVERTED MINUTE CODE |

| | | CASE NUMBER: 05-CF-012239-A |
|-------------|---|--|
| | ; | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
| | | WICO-WITH COUNSEL Text: Hearing: SEN-2006-09-13; Motion By: ; Ruling: Ruling Desc: WITH COUNSEL |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | CONVERTED MINUTE CODE |
| | | TEXT-SEE FREE FORM TEXT Text: STATE WAIVE MINIMUM MANDATORY SENTENCE Hearing: SEN-2006-09-13; Motion By: ; Ruling: Ruling Desc: SEE FREE FORM TEXT |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | CONVERTED MINUTE CODE |
| | | RCR-COURT REPORTER Text: KIM GREEN Hearing: SEN-2006-09-13; Motion By: ; Ruling: Ruling Desc: COURT REPORTER |
| 00/40/0000 | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 09/13/2006 | | |
| 00/12/2006 | | User ID=CUSHMAN SEE DOCKET TEXT |
| 09/13/2006 | | |
| | | Sentencing Memorandum User ID=AVERSA "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/18/2006 | 2 | Plea: (Judicial Officer: Ficarrotta, Ronald N). |
| 00/10/2000 | 2 | 2. 810023-BURG3000 (FS) BURGLARY OF A DWELLING . GUILTY GUILTY |
| 08/18/2006 | 1 | Plea: (Judicial Officer: Ficarrotta, Ronald N). |
| | | 1. 782042-MURD2002 (FS) ATTEMPTED MURDER IN THE SECOND DEGREE . GUILTY |
| | | GUILTY |
| 08/17/2006 | | PRETRIAL (Judicial Officer: Ficarrotta, Ronald N) (08:00 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) |
| 08/17/2006 | | CONVERTED MINUTE CODE |
| 00/11/2000 | | STR-STRIKE Text: Hearing: PTR-2006-08-17; Motion By: ; Ruling: Ruling Desc: STRIKE |
| | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/17/2006 | | ORDER ASSESSING CHARGES COSTS FINE AND JUDGMENT |
| | | PER JUDGE FICARROTTA User ID=COLON |
| 08/17/2006 | | SENTENCING SET AND NOTICE SENT |
| | | Event Scheduled,SEN,13-SEP-2006,13:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = ROACH User ID=ROACH |
| 00/40/0000 | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | 3 | Plea: (Judicial Officer: Ficarrotta, Ronald N). |
| | | 3. 8121312A-ROBB1001 (FP) ROBBERY (FIREARM-LESS THAN \$300) . GUILTY GUILTY |
| 08/16/2006 | | HEARING (Judicial Officer: Ficarrotta, Ronald N) |
| 00,10,2000 | | (08:30 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) |
| | | CHANGE OF PLEA. |
| 08/16/2006 | | CONVERTED MINUTE CODE |
| | | ASSA-ASSISTANT STATE ATTORNEY Text: Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: ASSISTANT STATE ATTORNEY |
| 00/10/07555 | | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | | |
| | | NOTA-NOTIFY ATTORNEY Text: Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: NOTIFY ATTORNEY "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | | CONVERTED MINUTE CODE |

| | CASE NUMBER: 05-CF-012239-A |
|------------|---|
| | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
| | SFCD-STRIKE FUTURE COURT DATE Text: 8-17-06 PTR 8-21-06 JTR Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: STRIKE FUTURE COURT DATE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | CONVERTED MINUTE CODE |
| | PFF-PLEA FORM FILED Text: Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: PLEA FORM FILED |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | CONVERTED MINUTE CODE |
| | WPSI-WAIVED PRE SENTENCE INVESTIGAT Text: Hearing: HEA-2006-08- 16; Motion By: ; Ruling: Ruling Desc: WAIVED PRE SENTENCE INVESTIGAT |
| 00/40/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | |
| | WDNG-WITHDREW PLEA OF NOT GUILTY Text: Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: WITHDREW PLEA OF NOT GUILTY |
| 00/40/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | |
| | WARR-WAIVE ARRAIGNMENT Text: Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: WAIVE ARRAIGNMENT |
| 00/40/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | |
| | WICO-WITH COUNSEL Text: Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: WITH COUNSEL |
| 00/40/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | CONVERTED MINUTE CODE |
| | RCR-COURT REPORTER Text: KIM GREEN Hearing: HEA-2006-08-16; Motion By: ; Ruling: Ruling Desc: COURT REPORTER |
| 00/40/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | INFORMATION FILED INFORMATION AMENDED IN OPEN COURT AS TO COUNT TWO DEF ROJAS User ID=BAKERSE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | COURT EVENT DELETED |
| | Event Deleted, JTR, 21-AUG-2006, 08:00:00, Judge: FICARROTTA, RONALD N, Room: CR12, Room Location: AN, User ID = AVERSA User ID=AVERSA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/16/2006 | COURT EVENT DELETED |
| | Event Deleted,PTR,17-AUG-2006,08:30:00, Judge:FICARROTTA, RONALD N, Room:CR12, Room Location:AN, User ID = AVERSA_User ID=AVERSA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/15/2006 | SUBPOENA FOR DEPOSITION ISSUED |
| | UNSERVED User ID=GOODE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/14/2006 | HEARING SET AND NOTICE SENT |
| | Event Scheduled,HEA,16-AUG-2006,08:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = MORANKE User ID=MORANKE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/14/2006 | NOTICE OF HEARING |
| | FOR 8-16-06/ CHANGE OF PLEA User ID=MORANKE |
| 00/04/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 08/01/2006 | PRETRIAL SET AND NOTICE SENT |
| | Event Scheduled,PTR,17-AUG-2006,08:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = HERNANDZ User ID=HERNANDZ |
| 07/21/2006 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | MOTION/PENDING CASE (Judicial Officer: Ficarrotta, Ronald N) |

| | CASE NUMBER: 05-CF-012239-A |
|------------|---|
| | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
| | (08:30 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) |
| | REQUEST FOR 8-21-06 TRIAL DATE. MOTN FOR LEAVE TO CROSS EXAMINE & TO. PRESENT A DEFENSE/ MOTN TO COMPEL / MOTN. TO DISMISS COUNT 2 |
| 07/31/2006 | CONVERTED MINUTE CODE |
| | TEXT-SEE FREE FORM TEXT Text: MOTION FOR LEAVE TO CROSS EXAMINE AND TO PRESENT A DEFENSE/ MOTN TO COMPEL/ MOTN TO DISMISS COUNT 2 - STRIKE W/O PREJUDICE Hearing: MOP-2006-07-31; Motion By: ; Ruling: Ruling Desc: SEE FREE FORM TEXT |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | CONVERTED MINUTE CODE |
| | TEXT-SEE FREE FORM TEXT Text: REQUEST FOR 8-21-06 TRIAL DATE - GRANTED Hearing: MOP-2006-07-31; Motion By: ; Ruling: Ruling Desc: SEE FREE FORM TEXT |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | CONVERTED MINUTE CODE |
| | CONT-CONTINUED Text: 8/17/06 8:30 PTR Hearing: MOP-2006-07-31; Motion By: ; Ruling: Ruling Desc: CONTINUED |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | CONVERTED MINUTE CODE |
| | NOTA-NOTIFY ATTORNEY Text: Hearing: MOP-2006-07-31; Motion By: ; Ruling: Ruling Desc: NOTIFY ATTORNEY |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | |
| | WICO-WITH COUNSEL Text: Hearing: MOP-2006-07-31; Motion By: ; Ruling: Ruling Desc: WITH COUNSEL |
| 07/04/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | CONVERTED MINUTE CODE |
| | ASSA-ASSISTANT STATE ATTORNEY Text: Hearing: MOP-2006-07-31; Motion By: ; Ruling: Ruling Desc: ASSISTANT STATE ATTORNEY |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | CONVERTED MINUTE CODE |
| | RCR-COURT REPORTER Text: KIM GREEN Hearing: MOP-2006-07-31; Motion By: ; Ruling: Ruling Desc: COURT REPORTER |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | COURT EVENT DELETED |
| | Event Deleted,PTR,03-AUG-2006,08:30:00, Judge:FICARROTTA, RONALD N, Room:CR12, Room Location:AN, User ID = AVERSA User ID=AVERSA |
| 07/04/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/31/2006 | COURT EVENT DELETED |
| | Event Deleted,JTR,07-AUG-2006,08:00:00, Judge:FICARROTTA, RONALD N, Room:CR12, Room Location:AN, User ID = AVERSA_User ID=AVERSA |
| 07/31/2006 | "Defendant: ROJAS, JUAN SEBASTIAN" TRAVERSE |
| 0773172000 | User ID=AVERSA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/24/2006 | MOTION PENDING CASE SET |
| 0112412000 | Event Scheduled,MOP,31-JUL-2006,08:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = MORANKE User ID=MORANKE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/21/2006 | MOTION TO DISMISS |
| | COUNT TWO User ID=MORANKE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 07/21/2006 | MOTION TO COMPEL |
| | AND FOR PROTECTIVE ORDER User ID=MORANKE |
| | "Defendant: ROJAS. JUAN SEBASTIAN" |

CASE NUMBER: 05-CF-012239-A STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN MOTION 07/21/2006 FOR LEAVE TO CROSS EXAMINE WITNESSES (AND) TO PRESENT EVIDENCE RE: CRIMINAL ACTS OF WITNESSES AT TIME OF OFFENSE User ID=MORANKE "Defendant: ROJAS, JUAN SEBASTIAN" NOTICE OF HEARING 07/21/2006 FOR 7-31-06/ REQUEST FOR 8-21-06 TRIAL DATE ATTACHED User **ID=MORANKE** "Defendant: ROJAS, JUAN SEBASTIAN" 07/20/2006 SUBPOENA RETURNED SERVED User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" 07/14/2006 NOTICE OF DISCOVERY AMENDED User ID=ESCALONA "Defendant: ROJAS, JUAN SEBASTIAN" SUBPOENA FOR DEPOSITION ISSUED 07/13/2006 SERVED/X5 User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" SUBPOENA RETURNED SERVED 07/12/2006 User ID=MOLINAIS "Defendant: ROJAS, JUAN SEBASTIAN" 07/12/2006 SUBPOENA RETURNED SERVED User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" 07/10/2006 SUBPOENA RETURNED SERVED X5 User ID=MOLINAIS "Defendant: ROJAS, JUAN SEBASTIAN" 07/07/2006 NOTICE OF TAKING DEPOSITION AMENDED User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" SUBPOENA RETURNED SERVED 07/06/2006 X4 User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" 07/05/2006 SUBPOENA RETURNED SERVED X7 User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" 07/05/2006 SUBPOENA RETURNED SERVED X3 User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" NOTICE OF TAKING DEPOSITION 06/28/2006 User ID=ESCALONA "Defendant: ROJAS, JUAN SEBASTIAN" 06/27/2006 NOTICE OF TAKING DEPOSITION User ID=GOODE "Defendant: ROJAS, JUAN SEBASTIAN" 06/22/2006 SUBPOENA FOR DEPOSITION ISSUED x4/ SERVED User ID=VILLEGAS "Defendant: ROJAS, JUAN SEBASTIAN" SUBPOENA RETURNED SERVED 06/21/2006 User ID=MOLINAIS "Defendant: ROJAS, JUAN SEBASTIAN" 06/21/2006 JURY TRIAL SET AND NOTICE SENT

| | CASE NUMBER: 05-CF-012239-A |
|------------|--|
| | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
| | Event Scheduled, JTR, 21-AUG-2006, 08:00, Judge: FICARROTTA, RONALD N., Room: CR12, Room Location: AN, User ID = THOMPKNS User ID=THOMPKNS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/21/2006 | JURY TRIAL SET AND NOTICE SENT |
| | Event Scheduled,JTR,07-AUG-2006,08:00, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = THOMPKNS User ID=THOMPKNS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/21/2006 | PRETRIAL SET AND NOTICE SENT |
| | Event Scheduled,PTR,03-AUG-2006,08:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = THOMPKNS User ID=THOMPKNS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | MOTION/PENDING CASE (Judicial Officer: Ficarrotta, Ronald N) (08:30 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) |
| | MOTN TO CONTINUE. |
| 06/20/2006 | CONVERTED MINUTE CODE |
| | CONT-CONTINUED Text: 8/3-PTR, 8/7JTR & 8/21-JTR @8:00 Hearing: MOP- 2006-06-20; Motion By: ; Ruling: Ruling Desc: CONTINUED |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | CONVERTED MINUTE CODE |
| | NOTA-NOTIFY ATTORNEY Text: Hearing: MOP-2006-06-20; Motion By: ; Ruling: Ruling Desc: NOTIFY ATTORNEY |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | CONVERTED MINUTE CODE |
| | NODE-NOTIFY DEFENDANT Text: Hearing: MOP-2006-06-20; Motion By: ; Ruling: Ruling Desc: NOTIFY DEFENDANT |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | CONVERTED MINUTE CODE |
| | MOCO-MOTION FOR CONTINUANCE Text: Hearing: MOP-2006-06-20; Motion By: ; Ruling: MOTG Ruling Desc: MOTION GRANTED |
| 00/00/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | |
| | ASSA-ASSISTANT STATE ATTORNEY Text: Hearing: MOP-2006-06-20; Motion By: ; Ruling: Ruling Desc: ASSISTANT STATE ATTORNEY |
| 00/00/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" CONVERTED MINUTE CODE |
| 06/20/2006 | WICO-WITH COUNSEL Text: Hearing: MOP-2006-06-20; Motion By: ; Ruling: Ruling Desc: WITH COUNSEL |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | CONVERTED MINUTE CODE |
| | RCR-COURT REPORTER Text: KIM GREEN Hearing: MOP-2006-06-20; Motion By: ; Ruling: Ruling Desc: COURT REPORTER |
| 00/00/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | SUBPOENA FOR DEPOSITION ISSUED |
| | SERVED X5 User ID=GOODE |
| 06/20/2006 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | COURT EVENT DELETED Event Deleted,PTR,06-JUL-2006,08:30:00, Judge:FICARROTTA, RONALD N, Room:CR12, Room Location:AN, User ID = AVERSA User ID=AVERSA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | COURT EVENT DELETED |
| | Event Deleted,JTR,10-JUL-2006,08:00:00, Judge:FICARROTTA, RONALD N, Room:CR12, Room Location:AN, User ID = AVERSA User ID=AVERSA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/20/2006 | COURT EVENT DELETED |

| | CASE NUMBER: 05-CF-012239-A |
|------------|---|
| | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN |
| | Event Deleted,JTR,24-JUL-2006,08:00:00, Judge:FICARROTTA, RONALD N, Room:CR12, Room Location:AN, User ID = AVERSA User ID=AVERSA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/19/2006 | SUBPOENA RETURNED SERVED |
| | x2 User ID=ESCALONA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/16/2006 | SUBPOENA RETURNED SERVED |
| | X2 User ID=MOLINAIS |
| 06/15/2006 | SUBPOENA RETURNED UNSERVED |
| | User ID=GOODE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/15/2006 | SUBPOENA RETURNED SERVED |
| 00,10,2000 | X3 User ID=ESCALONA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/15/2006 | SUBPOENA RETURNED SERVED |
| 00/10/2000 | X2 User ID=GOODE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/14/2006 | SUBPOENA RETURNED SERVED |
| 00/14/2000 | X2 User ID=HOLMES |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/14/2006 | NOTICE OF TAKING DEPOSITION |
| 00/14/2000 | User ID=MAYJ |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/13/2006 | SUBPOENA RETURNED SERVED |
| 00/13/2000 | |
| | X11 User ID=GOODE |
| 00/00/2000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/09/2006 | |
| | X2 User ID=BAKKEG |
| 00/00/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/09/2006 | |
| | |
| 00/00/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/08/2006 | SUBPOENA RETURNED SERVED |
| | X2 User ID=ESCALONA |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/05/2006 | MOTION PENDING CASE SET |
| | Event Scheduled,MOP,20-JUN-2006,08:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = MORANKE User ID=MORANKE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/02/2006 | MOTION FOR CONTINUANCE |
| | User ID=MORANKE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 06/02/2006 | NOTICE OF HEARING |
| | FOR 6-20-06 User ID=MORANKE |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 04/27/2006 | JURY TRIAL SET AND NOTICE SENT |
| | Event Scheduled,JTR,24-JUL-2006,08:00, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = THOMPKNS User ID=THOMPKNS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |
| 04/27/2006 | JURY TRIAL SET AND NOTICE SENT |
| | Event Scheduled,JTR,10-JUL-2006,08:00, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = THOMPKNS User ID=THOMPKNS |
| | "Defendant: ROJAS, JUAN SEBASTIAN" |

| C | CASE | NUMBER: | 05-CF-012239-A |
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| STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN | | |
|---|---|--|
| 04/27/2006 | PRETRIAL SET AND NOTICE SENT | |
| | Event Scheduled,PTR,06-JUL-2006,08:30, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = THOMPKNS User ID=THOMPKNS | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 04/26/2006 | DISPOSITION (Judicial Officer: Ficarrotta, Ronald N) | |
| | (08:30 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) | |
| 04/26/2006 | DISPOSITION (Judicial Officer: Ficarrotta, Ronald N) | |
| | (08:30 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) | |
| 04/26/2006 | CONVERTED MINUTE CODE | |
| | CONT-CONTINUED Text: 7-24-06 JTR 8:00 AM Hearing: DIS-2006-04-26; Motion By: ; Ruling: Ruling Desc: CONTINUED | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 04/26/2006 | CONVERTED MINUTE CODE | |
| | CONT-CONTINUED Text: 7-10-06 JTR 8:00 AM Hearing: DIS-2006-04-26; Motion By: ; Ruling: Ruling Desc: CONTINUED | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 04/26/2006 | | |
| | CONT-CONTINUED Text: 7-06-06 PTC 8:30 AM Hearing: DIS-2006-04-26; Motion By: ; Ruling: Ruling Desc: CONTINUED | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 04/26/2006 | | |
| | NOTA-NOTIFY ATTORNEY Text: Hearing: DIS-2006-04-26; Motion By: ; Ruling: Ruling Desc: NOTIFY ATTORNEY | |
| 0.4/00/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 04/26/2006 | | |
| | WICO-WITH COUNSEL Text: MARCELINO HUERTA Hearing: DIS-2006-04-26; Motion By: ; Ruling: Ruling Desc: WITH COUNSEL | |
| 04/00/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 04/26/2006 | CONVERTED MINUTE CODE ASSA-ASSISTANT STATE ATTORNEY Text: LEA ROBERTS Hearing: DIS- | |
| | 2006-04-26; Motion By: ; Ruling: Ruling Desc: ASSISTANT STATE ATTORNEY | |
| 0.4/0.4/00000 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 04/24/2006 | | |
| | User ID=VILLEGAS | |
| 03/22/2006 | "Defendant: ROJAS, JUAN SEBASTIAN" DISPOSITION SET AND NOTICE SENT | |
| 03/22/2000 | Event Scheduled,DIS,26-APR-2006,08:30, Judge:FICARROTTA, RONALD N., | |
| | Room:CR12, Room Location:AN, User ID = THOMPKNS User ID=THOMPKNS | |
| 03/21/2006 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| | ARRAIGNMENT (Judicial Officer: Ficarrotta, Ronald N) (08:00 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA | |
| | FL 33602) | |
| | DEFENDANT HAS A COURT DATE FOR AN ARGN. ON 3/16/06 CASE # 05- CF-12555. | |
| 03/21/2006 | | |
| | CONT-CONTINUED Text: DIS 04-26-06 8:30 Hearing: ARGN-2006-03-21; Motion By: ; Ruling: Ruling Desc: CONTINUED | |
| 02/04/2000 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 03/21/2006 | CONVERTED MINUTE CODE | |
| | WPNG-WRITTEN PLEA NOT GUILTY Text: Hearing: ARGN-2006-03-21; Motion By: ; Ruling: Ruling Desc: WRITTEN PLEA NOT GUILTY | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |

CASE NUMBER: 05-CF-012239-A STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN 03/21/2006 CONVERTED MINUTE CODE DEFT-DEFENDANT Text: PRESENT Hearing: ARGN-2006-03-21; Motion By: ; Ruling: Ruling Desc: DEFENDANT "Defendant: ROJAS, JUAN SEBASTIAN" CONVERTED MINUTE CODE 03/21/2006 RCR-COURT REPORTER Text: KIM GREEN Hearing: ARGN-2006-03-21; Motion By: ; Ruling: Ruling Desc: COURT REPORTER "Defendant: ROJAS, JUAN SEBASTIAN" 03/21/2006 CONVERTED MINUTE CODE ASSA-ASSISTANT STATE ATTORNEY Text: Hearing: ARGN-2006-03-21; Motion By: ; Ruling: Ruling Desc: ASSISTANT STATE ATTORNEY "Defendant: ROJAS, JUAN SEBASTIAN" 03/21/2006 CONVERTED MINUTE CODE WOCO-WITHOUT COUNSEL Text: Hearing: ARGN-2006-03-21; Motion By: ; Ruling: Ruling Desc: WITHOUT COUNSEL "Defendant: ROJAS, JUAN SEBASTIAN" 03/17/2006 DISPOSITION SET AND NOTICE SENT Event Scheduled, DIS, 26-APR-2006, 08:30, Judge: FICARROTTA, RONALD N. Room:CR12, Room Location:AN, User ID = THOMPKNS User ID=THOMPKNS "Defendant: ROJAS, JUAN SEBASTIAN" 03/16/2006 3 Plea: (Judicial Officer: Ficarrotta, Ronald N). 3. 8121312A-ROBB1001 (FP) ROBBERY (FIREARM-LESS THAN \$300). WRITTEN PLEA OF NOT GUILTY WRITTEN PLEA OF NOT GUILTY 03/16/2006 3 Plea: (Judicial Officer: Ficarrotta, Ronald N). 3. 8121312A-ROBB1001 (FP) ROBBERY (FIREARM-LESS THAN \$300) . WRITTEN PLEA OF NOT GUILTY WRITTEN PLEA OF NOT GUILTY 2 03/16/2006 Plea: (Judicial Officer: Ficarrotta, Ronald N). 2. 810023-BURG3000 (FS) BURGLARY OF A DWELLING . WRITTEN PLEA OF NOT GUILTY WRITTEN PLEA OF NOT GUILTY 2 03/16/2006 Plea: (Judicial Officer: Ficarrotta, Ronald N). 2. 810023-BURG3000 (FS) BURGLARY OF A DWELLING . WRITTEN PLEA OF NOT GUILTY WRITTEN PLEA OF NOT GUILTY 03/16/2006 1 Plea: (Judicial Officer: Ficarrotta, Ronald N). 1. 782042-MURD2002 (FS) ATTEMPTED MURDER IN THE SECOND DEGREE . WRITTEN PLEA OF NOT GUILTY WRITTEN PLEA OF NOT GUILTY ARRAIGNMENT (Judicial Officer: Ficarrotta, Ronald N) 03/16/2006 (08:00 AM - COURTROOM 12 - IN PERSON 401 N JEFFERSON ST. TAMPA FL 33602) 03/16/2006 CONVERTED MINUTE CODE NOTA-NOTIFY ATTORNEY Text: Hearing: ARGN-2006-03-16; Motion By: ; Ruling: Ruling Desc: NOTIFY ATTORNEY "Defendant: ROJAS, JUAN SEBASTIAN" 03/16/2006 CONVERTED MINUTE CODE NODE-NOTIFY DEFENDANT Text: Hearing: ARGN-2006-03-16; Motion By: ; Ruling: Ruling Desc: NOTIFY DEFENDANT "Defendant: ROJAS, JUAN SEBASTIAN" 03/16/2006 CONVERTED MINUTE CODE CONT-CONTINUED Text: DISP 26-APR-2006 08:30AM Hearing: ARGN-2006-03-16; Motion By: ; Ruling: Ruling Desc: CONTINUED

"Defendant: ROJAS, JUAN SEBASTIAN"

| 💪 CASE NUMBER: 05-CF-012239-A | | | |
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| STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN | | | |
| 03/16/2006 | CONVERTED MINUTE CODE | | |
| | WPNG-WRITTEN PLEA NOT GUILTY Text: Hearing: ARGN-2006-03-16; Motion By: ; Ruling: Ruling Desc: WRITTEN PLEA NOT GUILTY | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/16/2006 | CONVERTED MINUTE CODE | | |
| | RCR-COURT REPORTER Text: KIMGREEN Hearing: ARGN-2006-03-16; Motion By: ; Ruling: Ruling Desc: COURT REPORTER | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/16/2006 | CONVERTED MINUTE CODE | | |
| | ALSO-ALSO PRESENT: Text: MARCELINO HUERTA Hearing: ARGN-2006-03- 16; Motion By: ; Ruling: Ruling Desc: ALSO PRESENT: | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/15/2006 | | | |
| | Event Change,ARGN,21-MAR-2006,08:00:00, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = GULLEY_User ID=GULLEY "Defendent: DO IASUAN, SEBASTIAN" | | |
| 02/15/2006 | "Defendant: ROJAS, JUAN SEBASTIAN" ARRAIGNMENT SET AND NOTICE SENT | | |
| 03/15/2006 | Event Scheduled, ARGN, 27-MAR-2006, 08:00, Judge: FICARROTTA, RONALD | | |
| | N., Room:CR12, Room Location:AN, User ID = GULLEY User ID=GULLEY | | |
| 02/15/2006 | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/15/2006 | COURT EVENT DELETED | | |
| | Event Deleted,ARGN,16-MAR-2006,08:00:00, Judge:FICARROTTA, RONALD N, Room:CR12, Room Location:AN, User ID = GULLEY User ID=GULLEY | | |
| 00/44/0000 | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/14/2006 | ARRAIGNMENT SET AND NOTICE SENT | | |
| | Event Scheduled,ARGN,16-MAR-2006,08:00, Judge:FICARROTTA, RONALD N., Room:CR12, Room Location:AN, User ID = GULLEY_User ID=GULLEY "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/14/2006 | DEIERDARI, ROJAS, JOAN SEBASTIAN DEACTIVATED WARRANT | | |
| 03/14/2000 | WARI-01340-05 User ID=BAKKEG | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/10/2006 | WARRANT RETURNED EXECUTED | | |
| 00/10/2000 | 06-18-05 User ID=BAKKEG | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/10/2006 | NOTICE DEFENDANT INVOCATION CONSTITUTIONAL RIGHTS | | |
| | User ID=VILLEGAS | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/08/2006 | NOTICE OF APPEARANCE BY ATTORNEY | | |
| | WRITTEN PLEA, NOTICE OF DISCOVERY, ATTY: MARCELINO HUERTA, III User ID=MURGASEN | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/07/2006 | WARRANT SERVED | | |
| | User ID=GULLEY | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/07/2006 | ORAL ORDER APPOINTING PD | | |
| | User ID=CASTILLOC | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/07/2006 | TO BE SET | | |
| | PRESIDING JUDGE: WALTER HEINRICH COURT REPORTER: V. DAILEY User ID=CASTILLOC | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 03/07/2006 | CRIM AFF APP INDIGENT STATUS | | |
| | Refused service of PD, form filed. User ID=COLEMAND | | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | | |
| 02/14/2006 | LETTER | | |

| CASE NUMBER: 05-CF-012239-A | | |
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| | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN | |
| | ESTRADITION COST User ID=ESCALONA | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 11/18/2005 | SUBPOENA RETURNED SERVED | |
| | User ID=BAKKEG | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 11/18/2005 | SUBPOENA RETURNED SERVED | |
| 11/10/2000 | X2 User ID=BAKKEG | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 11/16/2005 | SUBPOENA RETURNED SERVED | |
| 11/10/2003 | User ID=BAKKEG | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 11/16/2005 | SUBPOENA RETURNED SERVED | |
| 11/10/2003 | User ID=BAKKEG | |
| | | |
| 11/14/2005 | "Defendant: ROJAS, JUAN SEBASTIAN" SUBPOENA RETURNED SERVED | |
| 11/14/2005 | | |
| | X9 User ID=RAISTRIC | |
| 44/44/0005 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 11/14/2005 | | |
| | | |
| 4440/0005 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 11/10/2005 | SUBPOENA RETURNED SERVED | |
| | X9 User ID=BAKKEG | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 10/18/2005 | SEE DOCKET TEXT | |
| | Amended Notice Of Discovery User ID=AVERSA | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 10/05/2005 | SUBPOENA RETURNED SERVED | |
| | User ID=HIBBS | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 10/05/2005 | SUBPOENA RETURNED SERVED | |
| | User ID=HIBBS | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 09/27/2005 | SUBPOENA RETURNED SERVED | |
| | User ID=BAKKEG | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 09/27/2005 | SUBPOENA RETURNED SERVED | |
| | User ID=BAKKEG | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 09/26/2005 | NOTICE OF DISCOVERY | |
| | User ID=AVERSA | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 09/26/2005 | NOTICE OF DISCOVERY | |
| | User ID=AVERSA | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 08/05/2005 | NOTICE PENDING OF FORFEITURE PROCEEDING | |
| | User ID=MCLEOD | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 08/01/2005 | INFORMATION FILED WARRANT OUTSTANDING | |
| | NO ARRAIGNMENT SET WARRANT STILL OUTSTANDING User | |
| | | |
| 00/00/0005 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| 06/22/2005 | WARRANT ISSUED | |

| | CASE NUMBER: 05-CF-012239-A | |
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| | STATE OF FLORIDA vs ROJAS, JUAN SEBASTIAN | |
| | EB User ID=BAKERSE | |
| 06/22/2005 | "Defendant: ROJAS, JUAN SEBASTIAN" | |
| | CRIMINAL REPORT AFFIDAVIT | |
| | User ID=BAKERSE | |
| | "Defendant: ROJAS, JUAN SEBASTIAN" | |